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< BASIC INSPECTION >

BASIC INSPECTION DIAGNOSIS AND REPAIR WORKFLOW

Work Flow

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OVERALL SEQUENCE



DETAILED FLOW

1. GET INFORMATION FOR SYMPTOM

Get the detailed information from the customer about the symptom (the condition and the environment when the incident/malfunction occurred).

>> GO TO 2

2. CONFIRM THE SYMPTOM

Confirm the symptom described by the customer. Verify relation between the symptom and the condition when the symptom is detected.

>> GO TO 3

3. PERFORM BASIC INSPECTION

Perform RF-5, "BASIC INSPECTION : Special Repair Requirement".

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DIAGNOSIS AND REPAIR WORKFLOW

< BASIC INSPECTION >

Inspection End>>GO TO 4

4. DETECT MALFUNCTIONING SYSTEM BY SYMPTOM DIAGNOSIS

Detect malfunctioning system according to symptom diagnosis based on the confirmed symptom in step 2, and determine the trouble diagnosis order based on possible causes and symptom.

>> GO TO 5

5. DETECT MALFUNCTIONING PART BY DIAGNOSTIC PROCEDURE

Inspect according to Diagnostic Procedure of the system.

NOTE:

The Diagnostic Procedure described based on open circuit inspection. A short circuit inspection is also required for the circuit check in the Diagnostic Procedure.

Is malfunctioning part detected?

YES >> GO TO 6

NO >> Check voltage of related BCM terminals using CONSULT.

 $\mathbf{6}.$ REPAIR OR REPLACE THE MALFUNCTIONING PART

1. Repair or replace the malfunctioning part.

2. Reconnect parts or connectors disconnected during Diagnostic Procedure.

>> GO TO 7

7. FINAL CHECK

When symptom was described from the customer, refer to confirmed symptom in step 2, and check that the symptom is not detected.

Does the symptom reappear?

YES (DTC is detected)>>GO TO 5

YES (Symptom remains)>>GO TO 3

NO >> Inspection End.

INSPECTION AND ADJUSTMENT

< BASIC INSPECTION >	
INSPECTION AND ADJUSTMENT	А
ADDITIONAL SERVICE WHEN REPLACING CONTROL UNIT	1
ADDITIONAL SERVICE WHEN REPLACING CONTROL UNIT : Description	В
IN-017.00000008931988	D
MEMORY RESET PROCEDURE	C
NOTE:	0
Do not disconnect the electronic power while the sunroof is operating or within 5 seconds after the sunroof stops. (to wipe-out the memory of lid position and operating friction.)	D
2. Initialization of system should be conducted after the following conditions.	D
 When the sunroof motor is changed. When the sunroof does not operate normally. (Incomplete initialization conditions) 	F
ADDITIONAL SERVICE WHEN REPLACING CONTROL UNIT : Special Repair Re-	
quirement	F
INITIALIZATION PROCEDURE	
If the sunroof does not close or open automatically, use the following procedure to return sunroof operation to	G
1. Turn ignition switch ON.	
 Push and hold the sunroof fit switch in the forward (DOWN) position until the sunroof is fully closed. After the sunroof has closed all the way, push and hold the tilt switch forward (DOWN) again for more than 	Н
 2 seconds to re-learn motor position. 4. Initialization is complete if the sunroof operates normally. 	
BASIC INSPECTION	I
BASIC INSPECTION : Special Repair Requirement	
BASIC INSPECTION	J
1.INSPECTION START	_
1. Check the service history.	RF
 2. Check the following parts. • Fuse/circuit breaker blown. 	
 Poor connection, open or short circuit of harness connector. Battery voltage 	L
Is the inspection result normal?	
YES >> Inspection End.	\mathbb{M}
	Ν
	0

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< SYSTEM DESCRIPTION >

SYSTEM DESCRIPTION SUNROOF SYSTEM

System Diagram

SUNROOF



System Description

SUNROOF SYSTEM INPUT/OUTPUT SIGNAL CHART

Item	Input signal to sunroof motor assembly	Sunroof motor function	Actuator
Sunroof switch	Sunroof switch signal (tilt down or slide open)		
	Sunroof switch signal (tilt up or slide close)	Sunroof control	Sunroof motor
BCM	RAP signal		

SUNROOF OPERATION

- The sunroof motor assembly operates with a power supply that is output from the BCM while the ignition switch is ON or retained power is operating.
- The tilt up/down & slide open/close signals from the sunroof switch enable the sunroof motor to move arbitrarily.

AUTO OPERATION

The sunroof AUTO feature makes it possible to slide open and slide close or tilt up and tilt down the sunroof without holding the sunroof switch in the slide open/tilt down or slide close/tilt up position.

RETAINED POWER OPERATION

Retained power operation is an additional power supply function that enables the sunroof system to operate up to 45 seconds after the ignition switch is turned OFF.

Retained power function cancel conditions

- When a front door is opened (door switch ON)
- When ignition switch is turned ON again.
- When 45 seconds elapse on the timer.

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< SYSTEM DESCRIPTION >

Component Parts Location

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Component	Function	
BCM	Supplies power to the sunroof motor assembly.	
Sunroof switch	Transmits tilt up/down & slide open/close operation signal to sunroof motor assembly.	
Sunroof motor assembly	The sunroof motor and integrated CPU enables tilt up/down & slide open/close as requested by the sunroof switch.	
Front door switch	Detects door open/close condition and transmits to BCM.	

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< SYSTEM DESCRIPTION >

DIAGNOSIS SYSTEM (BCM) COMMON ITEM

COMMON ITEM : CONSULT Function (BCM - COMMON ITEM)

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APPLICATION ITEM

CONSULT performs the following functions via CAN communication with BCM.

Direct Diagnostic Mode	Description
ECU Identification	The BCM part number is displayed.
Self Diagnostic Result	The BCM self diagnostic results are displayed.
Data Monitor	The BCM input/output data is displayed in real time.
Active Test	The BCM activates outputs to test components.
Work support	The settings for BCM functions can be changed.
Configuration	The vehicle specification can be read and saved.The vehicle specification can be written when replacing BCM.
CAN Diag Support Mntr	The result of transmit/receive diagnosis of CAN communication is displayed.

SYSTEM APPLICATION BCM can perform the following functions.

		Direct Diagnostic Mode						
System	Sub System	ECU Identification	Self Diagnostic Result	Data Monitor	Active Test	Work support	Configuration	CAN Diag Support Mntr
Door lock	DOOR LOCK		×	×	×	×		
Rear window defogger	REAR DEFOGGER			×	×			
Warning chime	BUZZER			×	×			
Interior room lamp timer	INT LAMP			×	×	×		
Remote keyless entry system	MULTI REMOTE ENT			×	×	×		
Exterior lamp	HEADLAMP			×	×	×		
Wiper and washer	WIPER			х	×	×		
Turn signal and hazard warning lamps	FLASHER			×	×			
Air conditioner	AIR CONDITIONER			×				
Intelligent Key system	INTELLIGENT KEY			×				
Combination switch	COMB SW			×				
BCM	BCM	×	×			×	×	×
Immobilizer	IMMU		×	×	×			
Interior room lamp battery saver	BATTERY SAVER			×	×	×		
Back door open	TRUNK			×	×			
Vehicle security system	THEFT ALM			×	×	×		
RAP system	RETAINED PWR			×	×	×		
Signal buffer system	SIGNAL BUFFER			×	×			
TPMS	AIR PRESSURE MONITOR		×	×	×	×		
Panic alarm system	PANIC ALARM				×			

DIAGNOSIS SYSTEM (BCM)

< SYSTEM DESCRIPTION > RETAINED PWR

RETAINED PWR : CONSULT Function (BCM - RETAINED PWR)

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DATA MONITOR

Monitor Item [Unit]	Description	
IGN ON SW [On/Off]	Indicates condition of ignition switch ON position.	С
DOOR SW-DR [On/Off]	Indicates condition of front door switch LH.	
DOOR SW-AS [On/Off]	Indicates condition of front door switch RH.	Г

ACTIVE TEST

Test Item	Description	E
RETAINED PWR	This test is able to check retained power operation [Off/On].	

WORK SUPPORT

Support Item	Se	tting	Description	
	MODE3	2 min		
RETAINED PWR SET	MODE2	OFF	Sets the retained accessory power operating time.	
	MODE1*	45 sec		
* 1-10-1				

*: Initial setting

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POWER SUPPLY AND GROUND CIRCUIT

< DTC/CIRCUIT DIAGNOSIS >

DTC/CIRCUIT DIAGNOSIS

POWER SUPPLY AND GROUND CIRCUIT

SUNROOF MOTOR ASSEMBLY

SUNROOF MOTOR ASSEMBLY : Diagnosis Procedure

Regarding Wiring Diagram information, refer to RF-28, "Wiring Diagram".

SUNROOF MOTOR ASSEMBLY

- 1. CHECK SUNROOF MOTOR POWER SUPPLY
- 1. Turn ignition switch OFF.
- 2. Disconnect sunroof motor assembly connector R4.
- 3. Turn ignition switch ON.
- Check voltage between sunroof motor assembly connector R4 terminals 1 and 5 and ground.

(+)		(_)	Voltage	
Connector	Terminal	(-)	voitage	
R4	1	Ground	Battery voltage	
114	5	Ground		



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Is the voltage as specified?

YES >> GO TO 4

NO >> GO TO 2

- **2.** CHECK SUNROOF MOTOR POWER SUPPLY
- 1. Turn ignition switch OFF.
- 2. Disconnect BCM connector M20.
- 3. Check continuity between BCM connector M20 (A) and sunroof motor assembly connector R4 (B).

А		В		
Connector	Terminal	Connector	Terminal	Continuity
M20 68		P4	5	Ves
	69	114	1	163



4. Check continuity between BCM connector M20 (A) and ground.

A			Continuity	
Connector	Terminal		Continuity	
M20	68	Ground	No	
W20	69	Ground	NO	

Are the continuity test results as specified?

- YES >> GO TO 3
- NO >> Repair or replace harness.
- **3.** CHECK BCM OUTPUT SIGNAL

POWER SUPPLY AND GROUND CIRCUIT

< DTC/CIRCUIT DIAGNOSIS >

- 1. Connect BCM connector M20.
- 2. Turn ignition switch ON.
- 3. Check voltage between BCM connector M20 and ground.

	(+)	(_)	Voltage	
Connector	Terminal	(-)		
M20	68	Ground	Battery voltage	
IVIZO	69	Ground		



OFF

Ω

Is the voltage reading as specified?

- YES >> Check condition of harness and connector.
- NO >> Replace BCM. Refer to <u>BCS-54, "Removal and Installation"</u>.

4. CHECK GROUND CIRCUIT

- 1. Turn ignition switch OFF.
- Check continuity between sunroof motor assembly connector R4 terminal 7 and ground.

Connector	Terminal		Continuity
R4	7	Ground	Yes

Is the continuity test result as specified?

YES >> Power supply and ground circuits are OK.

NO >> Repair or replace harness.

SUNROOF MOTOR ASSEMBLY : Special Repair Requirement

1. PERFORM INITIALIZATION PROCEDURE

Perform initialization procedure.

Refer to RF-5, "ADDITIONAL SERVICE WHEN REPLACING CONTROL UNIT : Special Repair Requirement". J

Does the sunroof motor assembly operate properly?

YES >> Repair is complete.

NO >> Check fitting adjustment.

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< DTC/CIRCUIT DIAGNOSIS >

SUNROOF SWITCH CIRCUIT

Description

The BCM supplies power to the integrated CPU of the sunroof motor assembly. The tilt and slide functions of the sunroof motor assembly is controlled by the sunroof switch.

Component Function Check

1. CHECK SUNROOF MOTOR FUNCTION

Do tilt up/down & slide open/close functions operate normally with sunroof switch? Is the inspection result normal?

- YES >> Sunroof motor assembly is OK.
- NO >> Refer to <u>RF-12</u>, "Diagnosis Procedure".

Diagnosis Procedure

Regarding Wiring Diagram information, refer to <u>RF-28, "Wiring Diagram"</u>.

1. CHECK SUNROOF SWITCH INPUT SIGNAL

- 1. Turn ignition switch ON.
- 2. Check voltage between sunroof switch connector and ground.

Connector	Terminals		Sunroof switch position	Voltage (V)	
Connoctor	(+)	(-)		(Approx.)	
	1		SLIDE CLOSE	0V	
R104	I		Other than above	Battery voltage	
	3	2	SLIDE OPEN	0V	
			Other than above	Battery voltage	
	4		TILT UP	0V	
			Other than above	Battery voltage	
	6		TILT DOWN	0V	
	0		Other than above	Battery voltage	



Are the voltage measurements as specified?

- YES >> Sunroof switch is operating normally.
- NO >> GO TO 2

2. CHECK SUNROOF SWITCH CIRCUITS

- 1. Turn ignition switch OFF.
- Disconnect sunroof motor assembly connector R4 and sunroof switch connector R104.
- 3. Check continuity between sunroof switch connector R104 (A) and sunroof motor assembly connector R4 (B).



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SUNROOF SWITCH CIRCUIT

< DTC/CIRCUIT DIAGNOSIS >

Δ	<u>\</u>		B			
Connector	Termina	l Connec	ctor	Terminal	Continuity	
	1			3		-
	2		R4 9			
R104	3	R4			Yes	
	4			4		
	6			10	_	
4. Check con	tinuity betw	veen sunroof	switch	connector	R104 (A) and	d ground.
	А				Continuity	
Connecto	or	Terminal	-	—	Continuity	
		1				•
		2				
R104		3	Gro	ound	No	
		4				
		6				
	,					
Termina	lls	Sunroof switc	h positio	on	Continuity	
1		SLIDE CLOSE			Yes	
		Diner than above	•		NO Vec	1 2 3 4 6 2 1,3,4,6
3					No	
	2		•		Yes	
4	(Other than above	;		No	ALKIA087422
	1				Yes	
6	(Other than above	;		No	
re the continu	uity test res	ults as specifi	ed?			
YES >> Su	inroof switc	h is operating	norm	ally.		
NO >> Re	eplace sunr	oof switch (m	ap lam	ip assemb	y). Refer to I	NL-72, "Removal and Installation".

< DTC/CIRCUIT DIAGNOSIS >

DOOR SWITCH

Description

Detects door open/close condition.

Component Function Check

1. CHECK FUNCTION

With CONSULT

Check door switches in data monitor mode with CONSULT.

Monitor item	Condition
DOOR SW-DR	
DOOR SW-AS	

Is the inspection result normal?

YES >> Door switch is OK.

NO >> Refer to <u>RF-14</u>, "Diagnosis Procedure".

Diagnosis Procedure

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Regarding Wiring Diagram information, refer to RF-28. "Wiring Diagram".

1. CHECK DOOR SWITCHES INPUT SIGNAL

With CONSULT

Check door switches ("DOOR SW-DR", "DOOR SW-AS") in DATA MONITOR mode with CONSULT.

• When doors are open:

DOOR SW-DR	:ON
DOOR SW-AS	:ON

• When doors are closed:

DOOR SW-DR	:OFF
DOOR SW-AS	:OFF

Without CONSULT

Check voltage between BCM connector M18 or M19 terminals 12, 47 and ground.

Connec-	ltem	Term	inals	Condition	Voltage (V)	
tor		(+)	(-)	Condition	(Approx.)	
M19	Front door switch LH	47	Ground	Open	0	
M18	Front door switch RH	12	Ground	Closed	Battery voltage	

Is the inspection result normal?

YES >> Door switch circuit is OK.

NO >> GO TO 2

2. CHECK DOOR SWITCH CIRCUIT

1. Turn ignition switch OFF.

2. Disconnect door switch and BCM connectors.

DOOR SWITCH

< DTC/CIRCUIT DIAGNOSIS >

- 3. Check continuity between BCM connector M18, M19 terminals 12, 47 and door switch connector B8 (Front LH), B108 (Front RH) terminal 2.
 - 2 47 :Continuity should exist

2 - 12 :Continuity should exist

4. Check continuity between door switch connector B8 (Front LH), B108 (Front RH) terminal 2 and ground.

2 - Ground :Continuity should not exist

Is the inspection result normal?

- YES >> GO TO 3
- NO >> Repair or replace harness.

3. CHECK DOOR SWITCHES

• Disconnect door switch harness.

· Check continuity between door switch terminal and ground.

Switch	Terminals	Condition	Continuity
Front door switch	2 – Ground	Open	Yes
		Closed	No

Is the inspection result normal?

YES >> Replace BCM. Refer to BCS-54, "Removal and Installation".

NO >> Replace front door switch.

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< ECU DIAGNOSIS INFORMATION >

ECU DIAGNOSIS INFORMATION BCM (BODY CONTROL MODULE)

Reference Value

INFOID:000000008928877

NOTE:

The Signal Tech II Tool (J-50190) can be used to perform the following functions. Refer to the Signal Tech II User Guide for additional information.

- Activate and display TPMS transmitter IDs
- Display tire pressure reported by the TPMS transmitter
- Read TPMS DTCs
- Register TPMS transmitter IDs
- Check Intelligent Key relative signal strength
- · Confirm vehicle Intelligent Key antenna signal strength
- Test remote keyless entry keyfob relative signal strength

VALUES ON THE DIAGNOSIS TOOL

Monitor Item	Condition	Value/Status
	Ignition switch OFF or ON	Off
ACC ON SW	Ignition switch ACC	On
	A/C switch OFF	Off
AIR COND SW	A/C switch ON	On
AIR PRESS FL	Front left tire air pressure value	kPa, kg/cm ² , psi
AIR PRESS FR	Front right tire air pressure value	kPa, kg/cm ² , psi
AIR PRESS RL	Rear left tire air pressure value	kPa, kg/cm ² , psi
AIR PRESS RR	Rear right tire air pressure value	kPa, kg/cm ² , psi
	Lighting switch OFF	Off
AUTO LIGHT SW	Lighting switch AUTO	On
	Back door closed	Off
BACK DOOR SW	Back door opened	On
	Brake pedal released	Off
BRAKE SW	Brake pedal applied	On
BUCKLE SW	Seat belt buckle unfastened	Off
	Seat belt buckle fastened	On
	Buzzer in combination meter OFF	Off
BUZZER	Buzzer in combination meter ON	On
	Cargo lamp switch OFF	Off
CARGO LAMP SW	Cargo lamp switch ON	On
	Door lock/unlock switch does not operate	Off
CDL LOCK SW	Press door lock/unlock switch to the LOCK side	On
	Door lock/unlock switch does not operate	Off
CDL UNLOCK SVI	Press door lock/unlock switch to the UNLOCK side	On
	Front door RH closed	Off
DOOR SW-AS	Front door RH opened	On
	Front door LH closed	Off
DOOK 211-DK	Front door LH opened	On
	Rear door LH closed	Off
DOOR SW-RL	Rear door LH opened	On

Revision: October 2012

Monitor Item	Condition	Value/Status	
	Rear door RH closed	Off	- A
DOOR SW-RR	Rear door RH opened	On	
	Blower motor fan switch OFF	Off	В
FAIN OIN SIG	Blower motor fan switch ON	On	
	Front fog lamp switch OFF	Off	_
FR WASHER SW	Front fog lamp switch ON	On	С
	Front washer switch OFF	Off	
FR WASHER SW	Front washer switch ON	On	D
	Front wiper switch OFF	Off	
FR WIPER LOW	Front wiper switch LO	On	
	Front wiper switch OFF	Off	E
	Front wiper switch HI	On	
	Front wiper switch OFF	Off	
	Front wiper switch INT	On	_ 1
	Any position other than front wiper stop position	Off	
FR WIFER STOP	Front wiper stop position	On	G
	When hazard switch is not pressed	Off	
HAZARD SW	When hazard switch is pressed	On	
HEAD LAMP SW1	Headlamp switch OFF	Off	— п
	Headlamp switch 1st	On	
HEAD LAMP SW2	Headlamp switch OFF	Off	
	Headlamp switch 1st	On	
HI BEAM SW	High beam switch OFF	Off	_
	High beam switch HI	On	J
	ID registration of front left tire incomplete	YET	
ID REGOTTET	ID registration of front left tire complete	DONE	RF
	ID registration of front right tire incomplete	YET	
	ID registration of front right tire complete	DONE	
ID REGST RI 1	ID registration of rear left tire incomplete	YET	L
	ID registration of rear left tire complete	DONE	
ID REGST RR1	ID registration of rear right tire incomplete	YET	M
	ID registration of rear right tire complete	DONE	
IGN ON SW	Ignition switch OFF or ACC	Off	
	Ignition switch ON	On	Ν
IGN SW CAN	Ignition switch OFF or ACC	Off	
	Ignition switch ON	On	0
INT VOLUME	Wiper intermittent dial is in a dial position 1 - 7	1 - 7	0
	LOCK button of Intelligent Key is not pressed	Off	
	LOCK button of Intelligent Key is pressed	On	Ρ
	PANIC button of Intelligent Key is not pressed	Off	
	PANIC button of Intelligent Key is pressed	On	
	UNLOCK button of Intelligent Key is not pressed	Off	
I-KEY PW DWN ¹	UNLOCK button of Intelligent Key is pressed for greater than 3 seconds and driver's window operating in DOWN direction	On	

< ECU DIAGNOSIS INFORMATION >

Monitor Item	Condition	Value/Status
	UNLOCK button of Intelligent Key is not pressed	Off
I-KEY UNLOCK'	UNLOCK button of Intelligent Key is pressed	On
	Door key cylinder LOCK position	Off
KET GTL LK-SW	Door key cylinder other than LOCK position	On
	Door key cylinder UNLOCK position	Off
KET CTL UN-SW	Door key cylinder other than UNLOCK position	On
	Mechanical key is removed from key cylinder	Off
KET ON SW	Mechanical key is inserted to key cylinder	On
	LOCK button of key fob is not pressed	Off
KETLESS LOCK-	LOCK button of key fob is pressed	On
	PANIC button of key fob is not pressed	Off
KEYLESS PANIC ⁻	PANIC button of key fob is pressed	On
	UNLOCK button of key fob is not pressed	Off
KEYLESS UNLOCK	UNLOCK button of key fob is pressed	On
	Lighting switch OFF	Off
	Lighting switch 1st	On
OIL PRESS SW	Ignition switch OFF or ACC Engine running	Off
	Ignition switch ON	On
	Bright outside of the vehicle	Close to 5V
OPTICAL SENSOR	Dark outside of the vehicle	Close to 0V
PASSING SW	Other than lighting switch PASS	Off
PASSING SW	Lighting switch PASS	On
	Return to ignition switch to LOCK position	Off
F03H 3W	Press ignition switch	On
REAR DEE SW	Rear window defogger switch OFF	Off
NEAR DEF OW	Rear window defogger switch ON	On
RR WASHER SW	Rear washer switch OFF	Off
NN WASHEN SW	Rear washer switch ON	On
	Rear wiper switch OFF	Off
	Rear wiper switch INT	On
	Rear wiper switch OFF	Off
	Rear wiper switch ON	On
RR WIPER STOP	Rear wiper stop position	Off
	Other than rear wiper stop position	On
RR WIPER STP2	Rear wiper stop position	Off
	Other than rear wiper stop position	On
TURN SIGNAL I	Turn signal switch OFF	Off
	Turn signal switch LH	On
TURN SIGNAL R	Turn signal switch OFF	Off
	Turn signal switch RH	On
VEHICLE SPEED	While driving	Equivalent to speedometer reading
WARNING I AMP	Low tire pressure warning lamp in combination meter OFF	Off
	Low tire pressure warning lamp in combination meter ON	On

1: With Intelligent Key

< ECU DIAGNOSIS INFORMATION >

2: With remote keyless entry system

Terminal Layout



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Physical Values

	\\/ire		Signal	Measuring condition		Poforonoo valuo or wovoform	
Terminal	color	Signal name	input/ output	Ignition switch	Operation or condition	(Approx.)	
1		Ignition keyhole illumi-	Output	OFF	Door is locked (SW OFF)	Battery voltage	
I		nation	Output	OFF	Door is unlocked (SW ON)	0V	
2	SB	Combination switch input 5	Input	ON	Lighting, turn, wiper OFF Wiper dial position 4	(V) 6 4 0 •••5ms skia5291E	
3	G/Y	Combination switch input 4	Input	ON	Lighting, turn, wiper OFF Wiper dial position 4	(V) 4 5 5 5 5 5 5 5 5 5 5 5 5 5	
4	Y	Combination switch input 3	Input	ON	Lighting, turn, wiper OFF Wiper dial position 4	(V) 4 0 + 5ms SKIA5291E	
5	G/B	Combination switch input 2				(V)	
6	v	Combination switch input 1	Input	ON	Lighting, turn, wiper OFF Wiper dial position 4	skia5292E	
0	D/C	Stop Jamp quitch	loout	OFF	Brake pedal depressed	Battery voltage	
3	17.0		input	UFF	Brake pedal released	0V	
10	G	Hazard lamp flash	Input	OFF	ON (opening or closing)	0V	
					OFF (other than above)	Battery voltage	
11	0	Ignition switch (ACC or ON)	Input	ACC or ON	Ignition switch ACC or ON	Battery voltage	
12	R/I	Front door switch RH	Input	OFF	ON (open)	0V	
12	IVL		input		OFF (closed)	Battery voltage	
13	GR	Rear door switch RH	Input	OFF	ON (open)	0V	
					UFF (CIOSED)	Battery voltage	
15	L/W	check connector	Input	OFF	_	5V	
18	Ρ	Remote keyless entry receiver and optical sensor (ground)	Output	OFF	_	0V	

	Miro		Signal		Measuring condition	Reference value or waveform	
Terminal	color	Signal name	input/ output	Ignition switch	Operation or condition	(Approx.)	
19	V/W	Remote keyless entry receiver (power sup- ply)	Output	OFF	Ignition switch OFF	(V) 6 4 2 0 +50 ms LIIA1893E	
20	Remote keyless entry		Input OFF		Stand-by (keyfob buttons re- leased)	(V) 6 4 2 0 + + 50 ms LIIA1894E	
_0	receiver (signal)	inpac			When remote keyless entry receiver receives signal from keyfob (keyfob buttons pressed)	(V) 6 4 2 0 ++50 ms LIIA1895E	
21	G	NATS antenna amp.	Input	OFF → ON	Ignition switch (OFF \rightarrow ON)	Just after turning ignition switch ON: Pointer of tester should move for approx. 1 second, then return to battery voltage.	
22	W/V	BUS	_	_	Ignition switch ON or power window timer operates	(V) 15 10 5 0 200 ms FIIA2344E	
23	G/O	Security indicator lamp	Output	OFF	Goes OFF \rightarrow illuminates (Every 2.4 seconds)	Battery voltage \rightarrow 0V	
25	BR	NATS antenna amp.	Input	OFF → ON	Ignition switch (OFF \rightarrow ON)	Just after turning ignition switch ON: Pointer of tester should move for approx. 1 second, then return to battery voltage.	
					Rise up position (rear wiper arm on stopper)	0V	
					A Position (full clockwise stop position)	0V (
26	Y/L	Rear wiper auto stop switch 2	Input	ON	Forward sweep (counterclock- wise direction)	Fluctuating	
					B Position (full counterclock- wise stop position)	Battery voltage	
				·	Reverse sweep (clockwise di- rection)	Fluctuating	
27	W/R	Compressor ON sig-	Innut	ON	A/C switch OFF	5V	
£1	V V/I X	nal	input		A/C switch ON	0V	

	14/500		Signal	Measuring condition			
Terminal	color	Signal name	input/ output	Ignition switch	Operation or condition	(Approx.)	
20	L/D	Front blower monitor	lanut		Front blower motor OFF	Battery voltage	
20	L/R	FIONE DIOWER MONITOR	input	UN	Front blower motor ON	0V	
20		Hezerd owitch	loout	OFF	ON	0V	
29	VV/B	Hazard Switch	input	UFF	OFF	5V	
32	R/G	Combination switch output 5	Output	ON	Lighting, turn, wiper OFF Wiper dial position 4	(V) 6 2 0 •••5ms SKIA5291E	
33	R/Y	Combination switch output 4	Output	ON	Lighting, turn, wiper OFF Wiper dial position 4	(V) 6 4 0 ••5ms skia5292E	
34	L	Combination switch output 3	Output	ON	Lighting, turn, wiper OFF Wiper dial position 4	(V) 4 0 + 5ms SKIA5291E	
35	O/B	Combination switch output 2				(1)	
36	R/W	Combination switch output 1	Output	ON	Lighting, turn, wiper OFF Wiper dial position 4	skiasz92E	
071	D/D	Key switch and igni-	laput	OFF	Intelligent Key inserted	Battery voltage	
371	D/R	tion knob switch	input	OFF	Intelligent Key removed	0V	
272	D/D	Key switch and key	Innut	055	Key inserted	Battery voltage	
37-	D/R	lock solenoid	input	OFF	Key removed	0V	
38	W/L	Ignition switch (ON)	Input	ON	—	Battery voltage	
39	L	CAN-H	—		—	—	
40	Р	CAN-L	—		—	—	
41	GR/R	Rear window defogger switch	Input	ON	Rear window defogger switch ON	0V	
					OFF	5V	
	05	Glass hatch ajar	1		Glass hatch open	0	
42	GR	switch	Input	ON	Glass hatch closed	Battery	

	\\/iro		Signal		Measuring condition		٨
Terminal	color	Signal name	input/ output	Ignition switch	Operation or condition	(Approx.)	A
		Back door switch			ON (open)	0V	D
43	R/B	(without power back door) or back door latch (door ajar switch) (with power back door)	Input	OFF	OFF (closed)	Battery voltage	В
					Rise up position (rear wiper arm on stopper)	0V	0
					A Position (full clockwise stop position)	Battery voltage	D
44	0	Rear wiper auto stop switch 1	Input	ON	Forward sweep (counterclock- wise direction)	Fluctuating	F
					B Position (full counterclock- wise stop position)	٥V	
					Reverse sweep (clockwise di- rection)	Fluctuating	F
47	SB	Front door switch I H	Innut	OFF	ON (open)	0V	
47	50	TION COOL SWICH ET	input	OIT	OFF (closed)	Battery voltage	
40		De en de en ewitek I I I	la a st	055	ON (open)	0V	
48	R/Y Rear door switch LH		input	UFF	OFF (closed)	Battery voltage	
40	_	Correctorer	Outrast	055	Any door open (ON)	0V	Н
49	R	Cargo lamp	Output	UFF	All doors closed (OFF)	Battery voltage	
51	Y/B	Trailer turn signal (right)	Output	ON	Turn right ON	(V) 15 0 0 500 ms 500 ms 500 ms 500 ms 500 ms 500 ms	l J RE
52	G/B	Trailer turn signal (left)	Output	ON	Turn left ON	(V) 15 0 5 0 500 ms 500 ms 500 ms 500 ms 500 ms 500 ms	L
					Rise up position (rear wiper arm on stopper)	0V	N
					A Position (full clockwise stop position)	0V	
54	Y	Rear wiper output cir- cuit 2	Input	ON	Forward sweep (counterclock- wise direction)	0V	0
					B Position (full counterclock- wise stop position)	Battery voltage	Р
					Reverse sweep (clockwise di- rection)	Battery voltage	
55	SB	Rear wiper output cir-	Output	ON	OFF	0	
	55	cuit 1	- alput	5.,	ON	Battery voltage	

< ECU DIAGNOSIS INFORMATION >

	Wire		Signal		Measuring con	dition	Reference value or waveform	
Terminal	color	Signal name	input/ output	Ignition switch	Operation	or condition	(Approx.)	
56	R/G	Battery saver output	Output	OFF	10 minutes aft switch is turne	er ignition d OFF	0V	
				ON	-	_	Battery voltage	
57	Y/R	Battery power supply	Input	OFF	-	_	Battery voltage	
59		Optical concer	Input		When optical s nated	sensor is illumi-	3.1V or more	
56	VV/K	Optical sensor	mput	ON	When optical s minated	ensor is not illu-	0.6V or less	
	_	Front door lock as-	_		OFF (neutral)		0V	
59	G	sembly LH actuator (unlock)	Output	OFF	ON (unlock)		Battery voltage	
60	G/B	Turn signal (left)	Output	ON	Turn left ON		(V) 15 0 500 ms 500 ms 500 ms	
61	G/Y	Turn signal (right)	Output	ON	Turn right ON		(V) 15 0 500 ms SKIA3009J	
62	R/W	Step Jamp I H and RH	Output	OFF	ON (any door open)		0V	
	1011		Output	011	OFF (all doors	closed)	Battery voltage	
63	1	Interior room/map	Output	OFF	Any door	ON (open)	0V	
00	L	lamp	Output	OIT	switch	OFF (closed)	Battery voltage	
65	V	All door lock actuators	Output	OFF	OFF (neutral)		0V	
00	v	(lock)	Output	OIT	ON (lock)		Battery voltage	
		Front door lock actua-			OFF (neutral)		0V	
66	G/Y	tor RH, rear door lock actuators LH/RH and back door lock actua- tor (unlock)	Output	OFF	ON (unlock)		Battery voltage	
67	В	Ground	Input	ON	-	_	0V	
					Ignition switch	ON	Battery voltage	
					Within 45 seco tion switch OF	onds after igni- F	Battery voltage	
68	W/L	Power window power supply (RAP)	Output	_	More than 45 s nition switch C	seconds after ig- DFF	0V	
					When front do open or power operates	or LH or RH is window timer	0V	
69	W/R	Power window power supply	Output		-		Battery voltage	
70	W/B	Battery power supply	Input	OFF		_	Battery voltage	

1: With Intelligent Key system

< ECU DIAGNOSIS INFORMATION >

2: With remote keyless entry system

Fail Safe

Fail-safe index

BCM performs fail-safe control when any DTC listed below is detected.

Display contents of CONSULT	Fail-safe	Cancellation	
U1000: CAN COMM CIRCUIT	Inhibit engine cranking	When the BCM re-establishes communication with the other mod- ules.	(

DTC Inspection Priority Chart

If some DTCs are displayed at the same time, perform inspections one by one based on the following priority chart.

Priority	DTC	
1	U1000: CAN COMM CIRCUIT	
2	 B2190: NATS ANTENNA AMP B2191: DIFFERENCE OF KEY B2192: ID DISCORD BCM-ECM B2193: CHAIN OF BCM-ECM B2013: STRG COMM 1 B2552: INTELLIGENT KEY B2590: NATS MALFUNCTION 	G
3	C1729: VHCL SPEED SIG ERR C1735: IGNITION SIGNAL	[
4	 C1708: [NO DATA] FL C1709: [NO DATA] FR C1710: [NO DATA] RR C1711: [NO DATA] RL C1712: [CHECKSUM ERR] FL C1713: [CHECKSUM ERR] FR C1714: [CHECKSUM ERR] RR C1715: [CHECKSUM ERR] RL C1716: [PRESSDATA ERR] FL C1717: [PRESSDATA ERR] FR C1718: [PRESSDATA ERR] RR C1719: [PRESSDATA ERR] RR C1720: [CODE ERR] FL C1721: [CODE ERR] FR C1722: [CODE ERR] FR C1723: [CODE ERR] RR C1724: [BATT VOLT LOW] FL C1725: [BATT VOLT LOW] FR C1726: [BATT VOLT LOW] RR C1727: [BATT VOLT LOW] R 	J RF L
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DTC Index

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INFOID:00000008928880

INFOID:00000008928881

- **NOTE:** Details of time display
- CRNT: Displays when there is a malfunction now or after returning to the normal condition until turning ignition switch OFF → ON again.
- 1 39: Displayed if any previous malfunction is present when current condition is normal. It increases like 1
 → 2 → 3...38 → 39 after returning to the normal condition whenever ignition switch OFF → ON. The counter
 remains at 39 even if the number of cycles exceeds it. It is counted from 1 again when turning ignition switch
 OFF → ON after returning to the normal condition if the malfunction is detected again.

CONSULT display	Fail-safe	Intelligent Key warning lamp ON	Tire pressure monitor warning lamp ON	Reference page
No DTC is detected. further testing may be required.	_	_	_	_
U1000: CAN COMM CIRCUIT	_	—	_	<u>BCS-29</u>
B2013: STRG COMM 1	_	_	_	<u>SEC-30</u>
B2190: NATS ANTENNA AMP	_	_	_	<u>SEC-33</u> (with I- Key), <u>SEC-140</u> (without I-Key)
B2191: DIFFERENCE OF KEY	_	_	_	<u>SEC-36</u> (with I- Key), <u>SEC-143</u> (without I-Key)
B2192: ID DISCORD BCM-ECM	_	_	_	<u>SEC-37</u> (with I- Key), <u>SEC-144</u> (without I-Key)
B2193: CHAIN OF BCM-ECM	_	_	_	<u>SEC-39</u> (with I- Key), <u>SEC-146</u> (without I-Key)
B2552: INTELLIGENT KEY	_	—	—	<u>SEC-41</u>
B2590: NATS MALFUNCTION	—	—	_	<u>SEC-42</u>
C1708: [NO DATA] FL	—	—	_	<u>WT-13</u>
C1709: [NO DATA] FR	—	—	_	<u>WT-15</u>
C1710: [NO DATA] RR	—	—	_	<u>WT-15</u>
C1711: [NO DATA] RL	_	_	_	<u>WT-15</u>
C1712: [CHECKSUM ERR] FL	—	_	_	<u>WT-15</u>
C1713: [CHECKSUM ERR] FR	_	_	_	<u>WT-15</u>
C1714: [CHECKSUM ERR] RR	_	_	_	<u>WT-15</u>
C1715: [CHECKSUM ERR] RL	_	_	_	<u>WT-15</u>
C1716: [PRESSDATA ERR] FL	—	_	_	<u>WT-17</u>
C1717: [PRESSDATA ERR] FR	_	_	_	<u>WT-15</u>
C1718: [PRESSDATA ERR] RR	_	_	_	<u>WT-15</u>
C1719: [PRESSDATA ERR] RL	_	_	_	<u>WT-15</u>
C1720: [CODE ERR] FL	—	—	_	<u>WT-15</u>
C1721: [CODE ERR] FR	—	—	_	<u>WT-15</u>
C1722: [CODE ERR] RR	_	_	_	<u>WT-15</u>
C1723: [CODE ERR] RL	—	_	_	<u>WT-15</u>
C1724: [BATT VOLT LOW] FL	—	—	_	<u>WT-15</u>
C1725: [BATT VOLT LOW] FR				<u>WT-15</u>
C1726: [BATT VOLT LOW] RR	_	_	_	<u>WT-15</u>
C1727: [BATT VOLT LOW] RL			_	<u>WT-15</u>
C1729: VHCL SPEED SIG ERR				<u>WT-19</u>
C1735: IGN_CIRCUIT_OPEN				<u>WT-20</u>

SUNROOF MOTOR ASSEMBLY

< ECU DIAGNOSIS INFORMATION >

SUNROOF MOTOR ASSEMBLY

Reference Value

TERMINAL LAYOUT

INFOID:000000008631711

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PHYSICAL VALUES

Terminal No. (Wire color)		Description		Condition	Voltage (V)						
+	-	Signal name	Input/ Output	Condition	(Approx.)						
				Ignition switch ON	Battery voltage						
			Input	Within 45 seconds after ignition switch is turned OFF	Battery voltage						
1 (W/L)	Ground	RAP signal		More than 45 seconds after igni- tion switch is turned OFF	0V						
				When front door LH or RH is open while retained power is operating	0V						
3	3 Ground Sunroof switch CLOSE		Ground	Sunroof switch CLOSE	Sunroof switch CLOSE	Sunroof switch CLOSE	Sunroof switch CLOSE	Sunroof switch CLOSE	Input	Ignition switch is ON and sun- roof switch in CLOSE position	0V
(P/VV)		Signal		Other than above	Battery voltage						
4	4 Ground Sunroof switch TILT UP		Input	Ignition switch is ON and sun- roof switch in TILT UP position	0V						
(0)		Signal		Other than above	Battery voltage						
5 (W/R)	Ground	BAT power supply	Input	_	Battery voltage						
7 (B)	Ground	Ground	Input	_	Less than 0.2V						
8 (Y)	Ground	Sunroof switch ground	Output	_	Less than 0.2V						
9 Ground		Sunroof switch OPEN sig-	Input	Ignition switch ON and sunroof switch in OPEN position	0V						
(Г)		1101		Other than above	Battery voltage						
10 (L/R)	Ground	Sunroof switch TILT	Input	Ignition switch ON and sunroof switch in TILT DOWN position	0						
(Ľ/١٩)			-	Other than above	Battery voltage						

< WIRING DIAGRAM > WIRING DIAGRAM

SUNROOF

Wiring Diagram

INFOID:000000008631712



ABKWA1863GB

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< WIRING DIAGRAM >

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ABKIA3925GB

ector No. B108 ector Name FRONT DOOR SWITCH RH ector Color WHITE Connector Color WHITE		Image: Signal Name Ethninal No. Color of Signal Name ector No. R4 - - ector Name SUNROOF MOTOR R/L - ector Name SUNROOF MOTOR 1 w/L IGN ector Color WHITE 2 - - 3 P/W SLIDE CLOSE N/R B+ 6 - - - - 7 B C/N SLIDE OPEN IL 10 L/R TILT DOWN - -
Donnector No. B69 Connector No. B106 Donnector Name WIRE Connector Name FRO Donnector Color WHITE WHITE	81 40 30 40 20 10 81 10 30 30 10 30 10 30 10 30 10 30 10 30 10 30 10 30 10 30 10 30 10 30 10 30 10 30 10 30 10 30 10 30 10 <t< td=""><td>erminal No. Vire Signal Name 30J SB – _ Connector No. R2 Connector No. R2 Connector No. R4 Connector No. R4 Connec</td></t<>	erminal No. Vire Signal Name 30J SB – _ Connector No. R2 Connector No. R2 Connector No. R4 Connector No. R4 Connec

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< WIRING DIAGRAM >

	RE TO WIRE	IITE	1 3 12 11 10 9 8	Signal Name
R6	e WIF	r WH	6 5 ⁴ 15 14 11	olor of Wire
Connector No.	Connector Name	Connector Color	而 H.S.	Terminal No.

Connector No. R101 Connector Name WIRE TO WIRE Connector Color WHITE

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H.S.

,	12 11 10 9 8		Signal Name	I	I
•	5 14 13		lor of Vire	Y	Mo
	16 1		°2		-
1.1		Č V	erminal No.	4	ų

Terr					
Signal Name	I	I	I	I	I
olor of Nire	×	M/d	٩	0	L/B

12 15 16

Signal Name	-	I	I	I	I
Color of Wire	Y	P/W	٩	0	L/R
minal No.	4	9	12	15	16

Connector No.	R104
Connector Name	SUNROOF SWITCH
Connector Color	GRAY
。 H.S.	23456

< WIRING DIAGRAM >

			-			
Signal Name	-	I	I	-	-	Ι
Color of Wire	P/W	≻	٩	0	I	L/R
Terminal No.	-	2	e	4	5	9

ABKIA4044GB

SUNROOF DOES NOT OPERATE PROPERLY		
< SYMPTOM DIAGNOSIS >		
SYMPTOM DIAGNOSIS		Λ
SUNROOF DOES NOT OPERATE PROPERLY		~
Diagnosis Procedure	INFOID:000000008631713	В
1. CHECK BCM POWER SUPPLY AND GROUND CIRCUIT		
Check BCM power supply and ground circuit. Refer to <u>BCS-30, "Diagnosis Procedure"</u> .		С
>> GO TO 2		D
2. CHECK SUNROOF MOTOR ASSEMBLY POWER SUPPLY AND GROUND CIRCUIT		
Check sunroof motor assembly power supply and ground circuit. Refer to <u>RF-10, "SUNROOF MOTOR ASSEMBLY : Diagnosis Procedure"</u> .		Е
>> GO TO 3		F
3. CHECK SUNROOF SWITCH CIRCUIT		1
Check sunroof switch circuit.		G
Is the inspection result normal?		0
 YES >> Check intermittent incident. Refer to <u>GI-42, "Intermittent Incident"</u>. NO >> Repair or replace malfunctioning parts. 		Η
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AUTO OPERATION DOES NOT OPERATE

< SYMPTOM DIAGNOSIS >

AUTO OPERATION DOES NOT OPERATE

Diagnosis Procedure

INFOID:000000008631714

1. PERFORM INITIALIZATION PROCEDURE

Perform initialization procedure.

Refer to <u>RF-5</u>, "ADDITIONAL SERVICE WHEN REPLACING CONTROL UNIT : Special Repair Requirement". Is the inspection result normal?

YES >> Inspection End.

NO >> Perform basic inspection. Refer to <u>RF-3, "Work Flow"</u>.

DOES NOT STOP FULLY-OPEN OR FULLY-CLOSED POSITION

< SYMPTOM DIAGNOSIS >

DOES NOT STOP FULLY-OPEN OR FULLY-CLOSED POSITION

Diagnosis Procedure	INFOID:000000008631715
1. PERFORM INITIALIZATION PROCEDURE	В
Perform initialization procedure. Refer to RF-5, "ADDITIONAL SERVICE WHEN REPLACING CONTROL UNIT : Special Repair	r Requirement".
Is the inspection result normal?	С
 YES >> Inspection End. NO >> Perform basic inspection. Refer to <u>RF-3, "Work Flow"</u>. 	D
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RETAINED POWER OPERATION DOES NOT OPERATE PROPERLY

< SYMPTOM DIAGNOSIS >

RETAINED POWER OPERATION DOES NOT OPERATE PROPERLY

Diagnosis Procedure

INFOID:000000008631716

1. CHECK FRONT DOOR SWITCH

Check front door switch.

Refer to DLK-74, "Component Function Check".

Is the inspection result normal?

YES >> Check intermittent incident. Refer to <u>GI-42, "Intermittent Incident"</u>.

NO >> Repair or replace malfunctioning parts.

SUNROOF DOES NOT OPERATE ANTI-PINCH FUNCTION

< SYMPTOM DIAGNOSIS >

SUNROOF DOES NOT OPERATE ANTI-PINCH FUNCTION

Diagnosis Procedure	OID:000000008631717	
1. PERFORM INITIALIZATION PROCEDURE	E	3
Perform initialization procedure. Refer to <u>RF-5. "ADDITIONAL SERVICE WHEN REPLACING CONTROL UNIT : Special Repair Re</u>	quirement".	
Is the inspection result normal?	C	2
 YES >> Inspection End. NO >> Perform basic inspection. Refer to <u>RF-3, "Work Flow"</u>. 	Ε)
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< SYMPTOM DIAGNOSIS >

SQUEAK AND RATTLE TROUBLE DIAGNOSES

Work Flow

INFOID:000000008631718



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CUSTOMER INTERVIEW

Interview the customer if possible, to determine the conditions that exist when the noise occurs. Use the Diagnostic Worksheet during the interview to document the facts and conditions when the noise occurs and any customer's comments; refer to <u>RF-42</u>, <u>"Diagnostic Worksheet"</u>. This information is necessary to duplicate the conditions that exist when the noise occurs.

- The customer may not be able to provide a detailed description or the location of the noise. Attempt to obtain all the facts and conditions that exist when the noise occurs (or does not occur).
- If there is more than one noise in the vehicle, be sure to diagnose and repair the noise that the customer is concerned about. This can be accomplished by test driving the vehicle with the customer.
- After identifying the type of noise, isolate the noise in terms of its characteristics. The noise characteristics are provided so the customer, service adviser and technician are all speaking the same language when defining the noise.
- Squeak —(Like tennis shoes on a clean floor)
 Squeak characteristics include the light contact/fast movement/brought on by road conditions/hard surfaces = higher pitch noise/softer surfaces = lower pitch noises/edge to surface = chirping.
- Creak—(Like walking on an old wooden floor) Creak characteristics include firm contact/slow movement/twisting with a rotational movement/pitch dependent on materials/often brought on by activity.
- Rattle—(Like shaking a baby rattle) Rattle characteristics include the fast repeated contact/vibration or similar movement/loose parts/missing clip or fastener/incorrect clearance.
- Knock —(Like a knock on a door) Knock characteristics include hollow sounding/sometimes repeating/often brought on by driver action.
- Tick—(Like a clock second hand) Tick characteristics include gentle contacting of light materials/loose components/can be caused by driver action or road conditions.
- Thump—(Heavy, muffled knock noise) Thump characteristics include softer knock/dead sound often brought on by activity.
- Buzz—(Like a bumble bee) Buzz characteristics include high frequency rattle/firm contact.
- Often the degree of acceptable noise level will vary depending upon the person. A noise that you may judge as acceptable may be very irritating to the customer.
- Weather conditions, especially humidity and temperature, may have a great effect on noise level.

DUPLICATE THE NOISE AND TEST DRIVE

If possible, drive the vehicle with the customer until the noise is duplicated. Note any additional information on the Diagnostic Worksheet regarding the conditions or location of the noise. This information can be used to duplicate the same conditions when you confirm the repair.

< SYMPTOM DIAGNOSIS >

If the noise can be duplicated easily during the test drive, to help identify the source of the noise, try to duplicate the noise with the vehicle stopped by doing one or all of the following:

- 1) Close a door.
- 2) Tap or push/pull around the area where the noise appears to be coming from.
- 3) Rev the engine.
- 4) Use a floor jack to recreate vehicle "twist".
- 5) At idle, apply engine load (electrical load, half-clutch on M/T model, drive position on CVT and A/T models).
- 6) Raise the vehicle on a hoist and hit a tire with a rubber hammer.
- Drive the vehicle and attempt to duplicate the conditions the customer states exist when the noise occurs.
- If it is difficult to duplicate the noise, drive the vehicle slowly on an undulating or rough road to stress the vehicle body.

CHECK RELATED SERVICE BULLETINS

After verifying the customer concern or symptom, check ASIST for Technical Service Bulletins (TSBs) related to that concern or symptom.

If a TSB relates to the symptom, follow the procedure to repair the noise.

LOCATE THE NOISE AND IDENTIFY THE ROOT CAUSE

- 1. Narrow down the noise to a general area. To help pinpoint the source of the noise, use a listening tool (Chassis Ear: J-39570, Engine Ear: J-39565 and mechanic's stethoscope).
- 2. Narrow down the noise to a more specific area and identify the cause of the noise by:
 - removing the components in the area that you suspect the noise is coming from.
 Do not use too much force when removing clips and fasteners, otherwise clips and fasteners can be broken or lost during the repair, resulting in the creation of new noise.
 - tapping or pushing/pulling the component that you suspect is causing the noise.
 Do not tap or push/pull the component with excessive force, otherwise the noise will be eliminated only temporarily.
 - feeling for a vibration with your hand by touching the component(s) that you suspect is (are) causing the noise.
 - placing a piece of paper between components that you suspect are causing the noise.
 - looking for loose components and contact marks. Refer to <u>RF-40, "Generic Squeak and Rattle Troubleshooting"</u>.

REPAIR THE CAUSE

- If the cause is a loose component, tighten the component securely.
- If the cause is insufficient clearance between components:
- separate components by repositioning or loosening and retightening the component, if possible.
- insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through your authorized NISSAN Parts Department.

CAUTION:

Do not use excessive force as many components are constructed of plastic and may be damaged. Always check with the Parts Department for the latest parts information. The following materials are contained in the NISSAN Squeak and Rattle Kit (J-43980). Each item can be ordered separately as needed. URETHANE PADS [1.5 mm (0.059 in) thick]

Insulates connectors, harness, etc.

76268-9E005: 100×135 mm (3.94×5.31 in)/76884-71L01: 60×85 mm (2.36×3.35 in)/76884-71L02: 15×25 mm (0.59×0.98 in)

INSULATOR (Foam blocks)

Insulates components from contact. Can be used to fill space behind a panel.

73982-9E000: 45 mm (1.77 in) thick, 50×50 mm (1.97×1.97 in)/73982-50Y00: 10 mm (0.39 in) thick, 50×50 mm (1.97×1.97 in)

INSULATOR (Light foam block)

80845-71L00: 30 mm (1.18 in) thick, 30×50 mm (1.18×1.97 in)

FELT CLOTH TAPE

Used to insulate where movement does not occur. Ideal for instrument panel applications.

68370-4B000: 15×25 mm (0.59 $\times 0.98$ in) pad/68239-13E00: 5 mm (0.20 in) wide tape roll. The following materials not found in the kit can also be used to repair squeaks and rattles.

UHMW (TEFLON) TAPE

Insulates where slight movement is present. Ideal for instrument panel applications. SILICONE GREASE

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< SYMPTOM DIAGNOSIS >

Used instead of UHMW tape that will be visible or not fit. Note: Will only last a few months. SILICONE SPRAY Use when grease cannot be applied. DUCT TAPE Use to eliminate movement.

CONFIRM THE REPAIR

Confirm that the cause of a noise is repaired by test driving the vehicle. Operate the vehicle under the same conditions as when the noise originally occurred. Refer to the notes on the Diagnostic Worksheet.

Generic Squeak and Rattle Troubleshooting

INFOID:000000008929295

Refer to Table of Contents for specific component removal and installation information.

INSTRUMENT PANEL

Most incidents are caused by contact and movement between:

- 1. Cluster lid A and the instrument panel
- 2. Acrylic lens and combination meter housing
- 3. Instrument panel to front pillar finisher
- 4. Instrument panel to windshield
- 5. Instrument panel pins
- 6. Wiring harnesses behind the combination meter
- 7. A/C defroster duct and duct joint

These incidents can usually be located by tapping or moving the components to duplicate the noise or by pressing on the components while driving to stop the noise. Most of these incidents can be repaired by applying felt cloth tape or silicone spray (in hard to reach areas). Urethane pads can be used to insulate wiring harness.

CAUTION:

Do not use silicone spray to isolate a squeak or rattle. If you saturate the area with silicone, you will not be able to recheck the repair.

CENTER CONSOLE

Components to pay attention to include:

- 1. Shift selector assembly cover to finisher
- 2. A/C control unit and cluster lid C
- 3. Wiring harnesses behind audio and A/C control unit

The instrument panel repair and isolation procedures also apply to the center console.

DOORS

Pay attention to the:

- 1. Finisher and inner panel making a slapping noise
- 2. Inside handle escutcheon to door finisher
- 3. Wiring harnesses tapping
- 4. Door striker out of alignment causing a popping noise on starts and stops

Tapping or moving the components or pressing on them while driving to duplicate the conditions can isolate many of these incidents. You can usually insulate the areas with felt cloth tape or insulator foam blocks from the NISSAN Squeak and Rattle Kit (J-43980) to repair the noise.

TRUNK

Trunk noises are often caused by a loose jack or loose items put into the trunk by the owner. In addition look for:

- 1. Trunk lid bumpers out of adjustment
- 2. Trunk lid striker out of adjustment
- 3. The trunk lid torsion bars knocking together
- 4. A loose license plate or bracket

< SYMPTOM DIAGNOSIS >

Most of these incidents can be repaired by adjusting, securing or insulating the item(s) or component(s) causing the noise.	А
SUNROOF/HEADLINING	
Noises in the sunroof/headlining area can often be traced to one of the following:	D
1. Sunroof lid, rail, linkage or seals making a rattle or light knocking noise	В
2. Sun visor shaft shaking in the holder	
Front or rear windshield touching headlining and squeaking	С
Again, pressing on the components to stop the noise while duplicating the conditions can isolate most of these incidents. Repairs usually consist of insulating with felt cloth tape.	
OVERHEAD CONSOLE (FRONT AND REAR)	D
Overhead console noises are often caused by the console panel clips not being engaged correctly. Most of these incidents are repaired by pushing up on the console at the clip locations until the clips engage. In addition look for:	_
1. Loose harness or harness connectors.	
2. Front console map/reading lamp lens loose.	
3. Loose screws at console attachment points.	F
SEATS	
When isolating seat noise it's important to note the position the seat is in and the load placed on the seat when	
the noise is present. These conditions should be duplicated when verifying and isolating the cause of the	G
NOISE. Cause of seat poise include:	
1 Headrest rods and holder	Ц
2 A squeak between the seat nad cushion and frame	11
3. The rear seatback lock and bracket	
These noises can be isolated by moving or pressing on the suspected components while duplicating the con- ditions under which the noise occurs. Most of these incidents can be repaired by repositioning the component or applying urethane tape to the contact area.	I
UNDERHOOD	J
Some interior noise may be caused by components under the hood or on the engine wall. The noise is then	
transmitted into the passenger compartment. Causes of transmitted underhood noise include:	RF
1. Any component installed to the engine wall	
2. Components that pass through the engine wall	
3. Engine wall mounts and connectors	L
4. Loose radiator installation pins	
5. Hood bumpers out of adjustment	M
6. Hood striker out of adjustment	
These noises can be difficult to isolate since they cannot be reached from the interior of the vehicle. The best method is to secure, move or insulate one component at a time and test drive the vehicle. Also, engine rpm or load can be changed to isolate the noise. Repairs can usually be made by moving, adjusting, securing, or insulating the component causing the noise.	Ν
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< SYMPTOM DIAGNOSIS >

Diagnostic Worksheet

INFOID:000000008631720

Dear Customer:

We are concerned about your satisfaction with your vehicle. Repairing a squeak or rattle sometimes can be very difficult. To help us fix your vehicle right the first time, please take a moment to note the area of the vehicle where the squeak or rattle occurs and under what conditions. You may be asked to take a test drive with a service advisor or technician to ensure we confirm the noise you are hearing.

SQUEAK & RATTLE DIAGNOSTIC WORKSHEET

I. WHERE DOES THE NOISE COME FROM? (circle the area of the vehicle)

The illustrations are for reference only, and may not reflect the actual configuration of your vehicle.



Continue to page 2 of the worksheet and briefly describe the location of the noise or rattle. In addition, please indicate the conditions which are present when the noise occurs.

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< SYMPTOM DIAGNOSIS >

	noise occurs:
II. WHEN DOES IT OCCUR? (please	check the boxes that apply)
Anytime	After sitting out in the rain
☐ 1st time in the morning	☐ When it is raining or wet
\Box Only when it is cold outside	Dry or dusty conditions
Only when it is hot outside	Other:
III. WHEN DRIVING:	IV. WHAT TYPE OF NOISE
Through driveways	Squeak (like tennis shoes on a clean floor)
Over rough roads	Creak (like walking on an old wooden floor)
☐ Over speed bumps	Rattle (like shaking a baby rattle)
Only about mph	\Box Knock (like a knock at the door)
On acceleration	Tick (like a clock second hand)
Coming to a stop	Thump (heavy muffled knock noise)
On turns: left, right or either (circle)	Buzz (like a bumble bee)
☐ With passengers or cargo	
After driving miles or r	-
	minutes
TO BE COMPLETED BY DEALERSHI	P PERSONNEL
Test Drive Notes:	
Fest Drive Notes:	
Test Drive Notes:	
Test Drive Notes:	YES NO Initials of person performing
Vehicle test driven with customer	YES NO Initials of person performing
Test Drive Notes: Vehicle test driven with customer - Noise verified on test drive	YES NO Initials of person performing
Test Drive Notes: Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired	YES NO Initials of person performing
Test Drive Notes: Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired - Follow up test drive performed to cor	YES NO Initials of person performing
Test Drive Notes: Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired - Follow up test drive performed to cor	YES NO Initials of person performing Image: Ima

This form must be attached to Work Order

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PRECAUTION PRECAUTIONS

Precaution for Supplemental Restraint System (SRS) "AIR BAG" and "SEAT BELT PRE-TENSIONER"

The Supplemental Restraint System such as "AIR BAG" and "SEAT BELT PRE-TENSIONER", used along with a front seat belt, helps to reduce the risk or severity of injury to the driver and front passenger for certain types of collision. This system includes seat belt switch inputs and dual stage front air bag modules. The SRS system uses the seat belt switches to determine the front air bag deployment, and may only deploy one front air bag, depending on the severity of a collision and whether the front occupants are belted or unbelted. Information necessary to service the system safely is included in the SR and SB section of this Service Manual.

WARNING:

- To avoid rendering the SRS inoperative, which could increase the risk of personal injury or death in the event of a collision which would result in air bag inflation, all maintenance must be performed by an authorized NISSAN/INFINITI dealer.
- Improper maintenance, including incorrect removal and installation of the SRS, can lead to personal injury caused by unintentional activation of the system. For removal of Spiral Cable and Air Bag Module, see the SR section.
- Do not use electrical test equipment on any circuit related to the SRS unless instructed to in this Service Manual. SRS wiring harnesses can be identified by yellow and/or orange harnesses or harness connectors.

PRECAUTIONS WHEN USING POWER TOOLS (AIR OR ELECTRIC) AND HAMMERS

WARNING:

- When working near the Airbag Diagnosis Sensor Unit or other Airbag System sensors with the Ignition ON or engine running, DO NOT use air or electric power tools or strike near the sensor(s) with a hammer. Heavy vibration could activate the sensor(s) and deploy the air bag(s), possibly causing serious injury.
- When using air or electric power tools or hammers, always switch the Ignition OFF, disconnect the battery, and wait at least 3 minutes before performing any service.

Precaution Necessary for Steering Wheel Rotation After Battery Disconnect

INFOID:000000008631722

NOTE:

- This Procedure is applied only to models with Intelligent Key system and NATS (NISSAN ANTI-THEFT SYS-TEM).
- Remove and install all control units after disconnecting both battery cables with the ignition knob in the "LOCK" position.
- Always use CONSULT to perform self-diagnosis as a part of each function inspection after finishing work. If DTC is detected, perform trouble diagnosis according to self-diagnostic results.

For models equipped with the Intelligent Key system and NATS, an electrically controlled steering lock mechanism is adopted on the key cylinder.

For this reason, if the battery is disconnected or if the battery is discharged, the steering wheel will lock and steering wheel rotation will become impossible.

If steering wheel rotation is required when battery power is interrupted, follow the procedure below before starting the repair operation.

OPERATION PROCEDURE

- Connect both battery cables.
 NOTE: Supply power using jumper cables if battery is discharged.
- 2. Use the Intelligent Key or mechanical key to turn the ignition switch to the "ACC" position. At this time, the steering lock will be released.
- 3. Disconnect both battery cables. The steering lock will remain released and the steering wheel can be rotated.
- 4. Perform the necessary repair operation.

PRECAUTIONS

< PRECAUTION >	
5. When the repair work is completed, return the ignition switch to the "LOCK" position before connecting the battery cables. (At this time, the steering lock mechanism will engage.)	А
6. Perform a self-diagnosis check of all control units using CONSULT.	
Precaution for Work	В
• When removing or disassembling each component, be careful not to damage or deform it. If a component may be subject to interference, be sure to protect it with a shop cloth.	
• When removing (disengaging) components with a screwdriver or similar tool, be sure to wrap the component with a shop cloth or vinyl tape to protect it.	С
 Protect the removed parts with a shop cloth and prevent them from being dropped. Replace a deformed or damaged clip. 	П
 If a part is specified as a non-reusable part, always replace it with a new one. Be sure to tighten bolts and nuts securely to the specified torque. 	D
 After installation is complete, be sure to check that each part works properly. Follow the steps below to clean components: 	E
 Water soluble dirt: Dip a soft cloth into lukewarm water, wring the water out of the cloth and wipe the dirty area. Then rub with a soft, dry cloth. Oily dirt: 	F
 Dip a soft cloth into lukewarm water with mild detergent (concentration: within 2 to 3%) and wipe the dirty area. 	
 Then dip a cloth into fresh water, wring the water out of the cloth and wipe the detergent off. Then rub with a soft, dry cloth. 	G
 Do not use organic solvent such as thinner, benzene, alcohol or gasoline. For genuine leather seats, use a genuine leather seat cleaner. 	Н

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PREPARATION PREPARATION

Special Service Tool

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The actual shapes of Kent-Moore tools may differ from those of special service tools illustrated here.

Tool number (Kent-Moore No.) Tool name	· · · ·	Description
— (J-39570) Chassis ear	SIIA0993E	Locating the noise
— (J-43980) NISSAN Squeak and Rattle Kit	SIIA0994E	Repairing the cause of noise

Commercial Service Tool

INFOID:000000008631725

(Kent-Moore No.) Tool name		Description
(J-39565) Engine ear	SIIA0995E	Locating the noise

< REMOVAL AND INSTALLATION > REMOVAL AND INSTALLATION SUNROOF SYSTEM

Inspection

WIND DEFLECTOR

- 1. Open glass lid assembly fully.
- Visually check for proper installation, damaged/deteriorated components, or foreign objects within mechanism. Correct as required for smooth operation.
- Check for grease at the wind deflector arm (1) and pivot areas. If necessary, apply a sufficient amount of grease for non-binding operation.

<⊐:Vehicle front



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WEATHERSTRIP

Visually check weatherstrip for any damage, deterioration, or flattening.

- In the case of leakage around glass lid, close glass lid and pour water around it to find the damaged or gaped portion, remove glass lid assembly.
- · If any damage is found, replace glass lid assembly.

CAUTION:

Do not remove the weatherstrip.

LINK AND WIRE ASSEMBLY

NOTE:

Before replacing any suspect part, carefully ensure it is the source of the noise being experienced.

- 1. Visually check to determine if a sufficient amount of petroleum jelly has been applied to the wire or rail groove. If not, add petroleum jelly as required.
- Check wire for any damage or deterioration. If any damage is found, remove rear guide, then replace wire.

DRAIN HOSES

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< REMOVAL AND INSTALLATION >



1. Rear drain hoses 2. Front drain hoses

Removal

- 1. Remove the headlining. Refer to <u>INT-21, "Removal and Installation"</u>.
- 2. Visually check the drain hoses for proper connections, damage or deterioration.



- Remove each drain hose and check visually for damage, cracks or deterioration.
 Pour water through the drain hose to check for damage.
 - If any damage is found, replace the drain hose.

Installation

Installation is in the reverse order of removal.

< REMOVAL AND INSTALLATION >

GAP ADJUSTMENT



1. Glass lid

2. Roof panel

Portion		Measurement	Standard	Difference (MAX)	J
A-A	D	Surface height	0 (0.000)	±1.5 (0.059)	
A-A	Е	Clearance	16.2 (0.638)	±0.7 (0.028)	DE
B-B	D	Surface height	0 (0.000)	±1.5 (0.059)	
B-B	Е	Clearance	17.3 (0.681)	±0.7 (0.028)	
C-C	D	Surface height	0 (0.000)	±1.5 (0.059)	— L
C-C	E	Clearance	16.7 (0.657)	±0.7 (0.028)	

NOTE:

If any gap or height difference between glass lid and roof panel is found, check glass lid fit and adjust as follows:

CLEARANCE ADJUSTMENT

- 1. Open sunshade assembly.
- 2. Loosen glass lid securing screws (two each on left and right sides), then tilt glass lid down.
- Manually adjust glass lid from outside of vehicle to achieve "A A", "B B" and "C C" clearance specifications.
- 4. After adjusting glass lid tilt glass lid up and tighten screws.
- 5. Tilt glass lid up and down several times to check that it moves smoothly.

HEIGHT DIFFERENCE ADJUSTMENT

If an excessive height difference between glass lid assembly and roof panel is found, adjust in the following manner:

- 1. Remove headlining. Refer to INT-21, "Removal and Installation".
- 2. Loosen sunroof unit nuts and sunroof bracket bolts.

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< REMOVAL AND INSTALLATION >

- 3. Add shims until surface height is within specification for "A A", "B B" and "C C". NOTE:
 - Temporarily snug nuts and bolts to prevent movement between each adjustment.
- 4. Tilt glass lid up and down several times to check that it moves and seals properly.
- 5. Tighten sunroof unit nuts and sunroof bracket bolts. **NOTE:**

First tighten left front then right rear sunroof unit to prevent uneven torque while tightening remaining sunroof bracket bolts.

6. Install headlining. Refer to INT-21, "Removal and Installation".

< REMOVAL AND INSTALLATION >

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< REMOVAL AND INSTALLATION >

CAUTION:

- Always work with a helper.
- Before removal, fully close the glass lid. Then, after removal, do not move the sunroof motor assembly.
- After installing the sunroof unit and glass lid, check gap adjustment to ensure there is no malfunction.

NOTE:

- · After any adjustment, check sunroof operation and glass lid alignment.
- Handle glass lid with care so not to cause damage.
- For easier installation, mark each point before removal.

Removal and Installation

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SUNROOF UNIT

CAUTION:

- Always work with a helper.
- When taking sunroof unit out, use shop cloths to protect the seats and trim from damage.
- After installing the sunroof unit and glass lid, be sure to check gap adjustment to ensure there is no malfunction.

Removal

- 1. Remove headlining. Refer to INT-21, "Removal and Installation".
- 2. Remove the glass lid. Refer to GLASS LID REMOVAL AND INSTALLATION procedure in this section.
- 3. Remove overhead console bracket.
- 4. Disconnect the drain hoses.
- 5. Remove front sunroof unit bolts.
- 6. Remove rear sunroof bracket bolts.
- 7. Remove the side bolts and the sunroof unit.

Installation

- 1. Position the sunroof unit and install the side bolts.
- 2. Install the rear sunroof brackets bolts.
- 3. Install the front sunroof unit bolts.
- 4. Connect drain hoses.
- 5. Install the overhead console bracket.
- 6. Install the glass lid. Refer to GLASS LID REMOVAL AND INSTALLATION procedure in this section.
- 7. Install headlining. Refer to INT-21, "Removal and Installation".

GLASS LID

Removal

- 1. Open sunshade.
- 2. Ensure glass lid is closed.
- 3. Remove the screws securing glass lid to the sunroof unit.
- 4. Remove the glass lid.

NOTE:

- After any adjustment, check sunroof operation and glass lid alignment.
- Handle glass lid with care so not to cause damage.
- For easier installation, mark each point before removal.

ເ♥ : N·m (kg-m, in-lb)	WIIA0252E

Installation

1. Position glass lid to sunroof unit.

< REMOVAL AND INSTALLATION >

- 2. Install the glass lid screws. (First tighten left front bolt, then tighten right rear bolt on glass lid to prevent lid from moving while tightening other bolts.)
- 3. Adjust the glass lid. Refer to RF-47. "Inspection"

WIND DEFLECTOR

Removal

- 1. Open the sunroof.
- 2. Remove screws from the left, center, and right side wind deflector holders.
- 3. Remove the wind deflector from the sunroof unit.



Installation Installation is in the reverse order of removal.

SUNSHADE

Removal

- 1. Remove the headlining. Refer to <u>INT-21, "Removal and Installation"</u>.
- 2. Loosen sunroof unit bolts and remove rear sunroof unit brackets.
- 3. Lower rear edge of sunroof unit side rails enough for clearance from roof panel.
- 4. Remove the sunshade from the rear end of the sunroof unit.

Installation

Installation is in the reverse order of removal.

SUNROOF MOTOR ASSEMBLY

Removal

CAUTION:

When removing the sunroof motor assembly, be sure to place the link and wire assembly in the symmetrical and fully closed position.

Never run the removed sunroof motor assembly as a single unit.

- 1. Position the sunroof unit in the fully closed position.
- 2. Remove the roof console assembly. Refer to INT-21, "Removal and Installation".
- Disconnect the sunroof motor assembly harness connector (2).
 <⊐: Vehicle front
- 4. Remove the sunroof motor assembly screws (3), then remove the sunroof motor assembly(1).



Installation

CAUTION:

Before installing the sunroof motor assembly, be sure to place the link and wire assembly in the symmetrical and fully closed position.

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< REMOVAL AND INSTALLATION >

- Move the sunroof motor assembly (1) laterally little by little so that the gear is completely engaged into the wire on the sunroof unit and the installation surface becomes parallel. Then, secure the motor with screws (3).
 Vehicle front
- 2. Connect the wire harness connector (2) to the sunroof motor assembly (1).
- 3. Install the roof console assembly. Refer to <u>INT-21, "Removal</u> and Installation".
- 4. Reset the sunroof motor memory. Refer to <u>RF-5</u>, "ADDITIONAL <u>SERVICE WHEN REPLACING CONTROL UNIT : Special</u> <u>Repair Requirement"</u>

