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SECTION **GW**

GLASS & WINDOW SYSTEM

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SQUEAK AND RATTLE TROUBLE DIAGNOSES

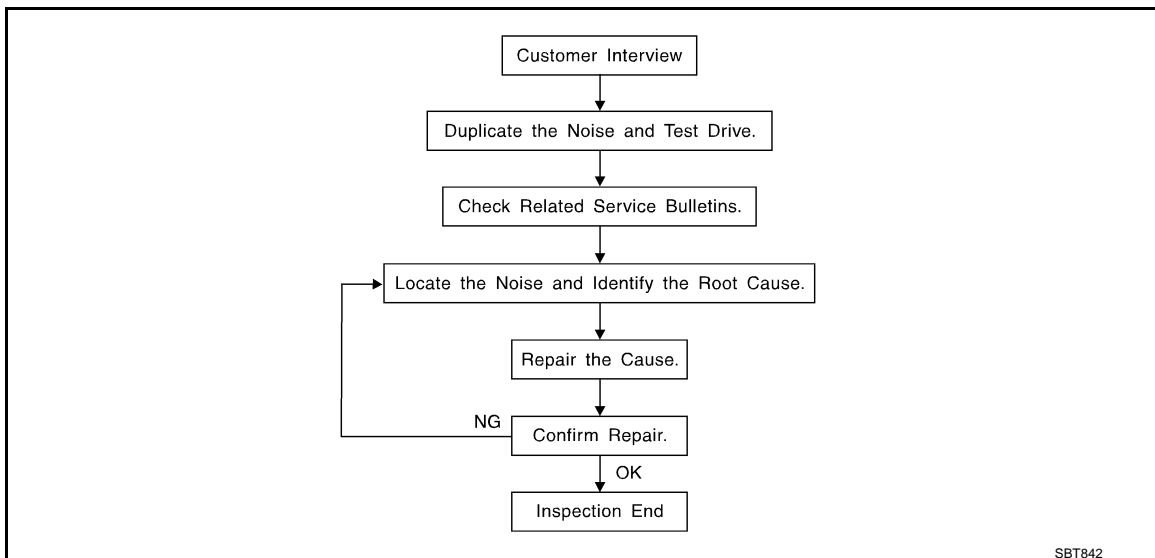
< SYMPTOM DIAGNOSIS >

SYMPTOM DIAGNOSIS

SQUEAK AND RATTLE TROUBLE DIAGNOSES

Work Flow

INFOID:000000005235069



CUSTOMER INTERVIEW

Interview the customer if possible, to determine the conditions that exist when the noise occurs. Use the Diagnostic Worksheet during the interview to document the facts and conditions when the noise occurs and any of customer's comments; refer to [GW-6. "Diagnostic Worksheet"](#). This information is necessary to duplicate the conditions that exist when the noise occurs.

- The customer may not be able to provide a detailed description or the location of the noise. Attempt to obtain all the facts and conditions that exist when the noise occurs (or does not occur).
- If there is more than one noise in the vehicle, perform a diagnosis and repair the noise that the customer is concerned about. This can be accomplished by performing a cruise test on the vehicle with the customer.
- After identifying the type of noise, isolate the noise in terms of its characteristics. The noise characteristics are provided so the customer, service adviser and technician are all speaking the same language when defining the noise.
- Squeak – (Like tennis shoes on a clean floor)
Squeak characteristics include the light contact/fast movement/brought on by road conditions/hard surfaces = higher pitch noise/softer surfaces = lower pitch noises/edge to surface = chirping
- Creak – (Like walking on an old wooden floor)
Creak characteristics include firm contact/slow movement/twisting with a rotational movement/pitch dependent on materials/often brought on by activity.
- Rattle – (Like shaking a baby rattle)
Rattle characteristics include the fast repeated contact/vibration or similar movement/loose parts/missing clip or fastener/incorrect clearance.
- Knock – (Like a knock on a door)
Knock characteristics include hollow sounding/sometimes repeating/often brought on by driver action.
- Tick – (Like a clock second hand)
Tick characteristics include gentle contacting of light materials/loose components/can be caused by driver action or road conditions.
- Thump – (Heavy, muffled knock noise)
Thump characteristics include softer knock/dead sound often brought on by activity.
- Buzz – (Like a bumblebee)
Buzz characteristics include high frequency rattle/firm contact.
- Often the degree of acceptable noise level will vary depending up on the person. A noise that a technician may judge as acceptable may be very irritating to the customer.
- Weather conditions, especially humidity and temperature, may have a great effect on noise level.

DUPLICATE THE NOISE AND TEST DRIVE

SQUEAK AND RATTLE TROUBLE DIAGNOSES

< SYMPTOM DIAGNOSIS >

If possible, drive the vehicle with the customer until the noise is duplicated. Note any additional information on the Diagnostic Worksheet regarding the conditions or location of the noise. This information can be used to duplicate the same conditions when the repair is reconfirmed.

If the noise can be duplicated easily during the test drive, to help identify the source of the noise, try to duplicate the noise with the vehicle stopped by doing one or all of the following:

- 1) Close a door.
 - 2) Tap or push/pull around the area where the noise appears to be coming from.
 - 3) Rev the engine.
 - 4) Use a floor jack to recreate vehicle "twist".
 - 5) At idle, apply engine load (electrical load, half-clutch on M/T models, drive position on A/T models).
 - 6) Raise the vehicle on a hoist and hit a tire with a rubber hammer.
- Drive the vehicle and attempt to duplicate the conditions the customer states exist when the noise occurs.
 - If it is difficult to duplicate the noise, drive the vehicle slowly on an undulating or rough road to stress the vehicle body.

CHECK RELATED SERVICE BULLETINS

After verifying the customer concern or symptom, check ASIST for Technical Service Bulletins (TSBs) related to that concern or symptom.

If a TSB relates to the symptom, follow the procedure to repair the noise.

LOCATE THE NOISE AND IDENTIFY THE ROOT CAUSE

1. Narrow down the noise to a general area. To help pinpoint the source of the noise, use a listening tool (Chassis ear: J-39570, Engine ear and mechanics stethoscope).
2. Narrow down the noise to a more specific area and identify the cause of the noise by:
 - Removing the components in the area that is are suspected to be the cause of the noise. Do not use too much force when removing clips and fasteners, otherwise clips and fastener can be broken or lost during the repair, resulting in the creation of new noise.
 - Tapping or pushing/pulling the component that is are suspected to be the cause of the noise. Do not tap or push/pull the component with excessive force, otherwise the noise will be eliminated only temporarily.
 - Feeling for a vibration by hand by touching the component(s) that is are suspected to be the cause of the noise.
 - Placing a piece of paper between components that are suspected to be the cause of the noise.
 - Looking for loose components and contact marks.
Refer to [GW-4. "Inspection Procedure"](#).

REPAIR THE CAUSE

- If the cause is a loose component, tighten the component securely.
- If the cause is insufficient clearance between components:
 - Separate components by repositioning or loosening and retightening the component, if possible.
 - Insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A Nissan Squeak and Rattle Kit (J-43980) is available through the authorized Nissan Parts Department.

CAUTION:

Never use excessive force as many components are constructed of plastic and may be damaged.

NOTE:

Always check with the Parts Department for the latest parts information.

The following materials are contained in the Nissan Squeak and Rattle Kit (J-43980). Each item can be ordered separately as needed.

URETHANE PADS [1.5 mm (0.059 in) thick]

Insulates connectors, harness, etc.

76268-9E005: 100 × 135 mm (3.94 × 5.31 in)/76884-71L01: 60 × 85 mm (2.36 × 3.35 in)/76884-71L02: 15 × 25 mm (0.59 × 0.98 in)

INSULATOR (Foam blocks)

Insulates components from contact. Can be used to fill space behind a panel.

73982-9E000: 45 mm (1.77 in) thick, 50 × 50 mm (1.97 × 1.97 in)/73982-

50Y00: 10 mm (0.39 in) thick, 50 × 50 mm (1.97 × 1.97 in)

INSULATOR (Light foam block)

80845-71L00: 30 mm (1.18 in) thick, 30 × 50 mm (1.18 × 1.97in)

FELT CLOTHTAPE

Used to insulate where movement does not occur. Ideal for instrument panel applications.

SQUEAK AND RATTLE TROUBLE DIAGNOSES

< SYMPTOM DIAGNOSIS >

68370-4B000: 15 × 25 mm (0.59 × 0.98 in) pad/68239-13E00: 5 mm (0.20 in) wide tape roll

The following materials, not found in the kit, can also be used to repair squeaks and rattles.

UHMW (TEFLON) TAPE

Insulates where slight movement is present. Ideal for instrument panel applications.

SILICONE GREASE

Used in place of UHMW tape that is be visible or does not fit. Will only last a few months.

SILICONE SPRAY

Used when grease cannot be applied.

DUCT TAPE

Used to eliminate movement.

CONFIRM THE REPAIR

Confirm that the cause of a noise is repaired by test driving the vehicle. Operate the vehicle under the same conditions as when the noise originally occurred. Refer to the notes on the Diagnostic Worksheet.

Inspection Procedure

INFOID:000000005235070

Refer to Table of Contents for specific component removal and installation information.

INSTRUMENT PANEL

Most incidents are caused by contact and movement between:

1. The cluster lid A and instrument panel
2. Acrylic lens and combination meter housing
3. Instrument panel to front pillar garnish
4. Instrument panel to windshield
5. Instrument panel mounting pins
6. Wiring harnesses behind the combination meter
7. A/C defroster duct and duct joint

These incidents can usually be located by tapping or moving the components to duplicate the noise or by pressing on the components while driving to stop the noise. Most of these incidents can be repaired by applying felt cloth tape or silicon spray (in hard to reach areas). Urethane pads can be used to insulate wiring harness.

CAUTION:

Never use silicone spray to isolate a squeak or rattle. If the area is saturated with silicone, the recheck of repair becomes impossible.

CENTER CONSOLE

Components to pay attention to include:

1. Shifter assembly cover to finisher
2. A/C control unit and cluster lid C
3. Wiring harnesses behind audio and A/C control unit

The instrument panel repair and isolation procedures also apply to the center console.

DOORS

Pay attention to the following:

1. Finisher and inner panel making a slapping noise
2. Inside handle escutcheon to door finisher
3. Wiring harnesses tapping
4. Door striker out of alignment causing a popping noise on starts and stops

Tapping or moving the components or pressing on them while driving to duplicate the conditions can isolate many of these incidents. The areas can usually be insulated with felt cloth tape or insulator foam blocks from the Nissan Squeak and Rattle Kit (J-43980) to repair the noise.

TRUNK

Trunk noises are often caused by a loose jack or loose items put into the trunk by the customer.

In addition look for the following:

1. Trunk lid dumpers out of adjustment
2. Trunk lid striker out of adjustment

SQUEAK AND RATTLE TROUBLE DIAGNOSES

< SYMPTOM DIAGNOSIS >

3. The trunk lid torsion bars knocking together

4. A loose license plate or bracket

Most of these incidents can be repaired by adjusting, securing or insulating the item(s) or component(s) causing the noise.

SUNROOF/HEADLINING

Noises in the sunroof/headlining area can often be traced to one of the following:

1. Sunroof lid, rail, linkage or seals making a rattle or light knocking noise

2. Sunvisor shaft shaking in the holder

3. Front or rear windshield touching headlining and squeaking

Again, pressing on the components to stop the noise while duplicating the conditions can isolate most of these incidents. Repairs usually consist of insulating with felt cloth tape.

SEATS

When isolating seat noise it's important to note the position the seats in and the load placed on the seat when the noise occurs. These conditions should be duplicated when verifying and isolating the cause of the noise.

Cause of seat noise include:

1. Headrest rods and holder

2. A squeak between the seat pad cushion and frame

3. The rear seatback lock and bracket

These noises can be isolated by moving or pressing on the suspected components while duplicating the conditions under which the noise occurs. Most of these incidents can be repaired by repositioning the component or applying urethane tape to the contact area.

UNDERHOOD

Some interior noise may be caused by components under the hood or on the engine wall. The noise is then transmitted into the passenger compartment.

Causes of transmitted underhood noise include:

1. Any component mounted to the engine wall

2. Components that pass through the engine wall

3. Engine wall mounts and connectors

4. Loose radiator mounting pins

5. Hood bumpers out of adjustment

6. Hood striker out of adjustment

These noises can be difficult to isolate since they cannot be reached from the interior of the vehicle. The best method is to secure, move or insulate one component at a time and test drive the vehicle. Also, engine RPM or load can be changed to isolate the noise. Repairs can usually be made by moving, adjusting, securing, or insulating the component causing the noise.

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SQUEAK AND RATTLE TROUBLE DIAGNOSES

< SYMPTOM DIAGNOSIS >

Diagnostic Worksheet

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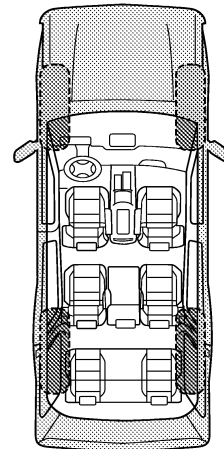
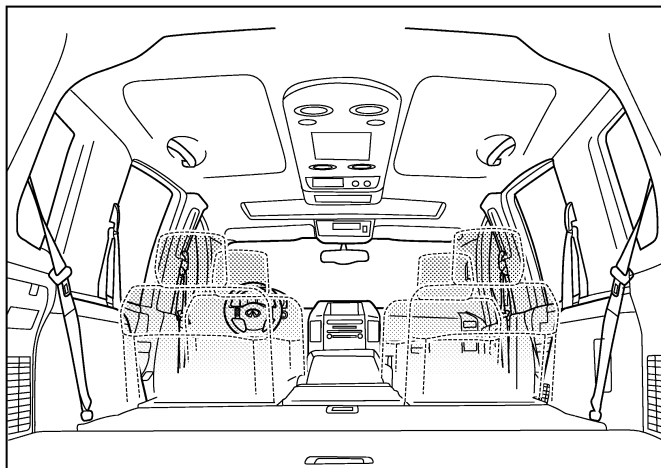
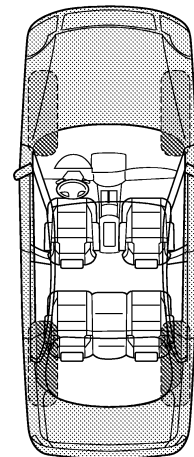
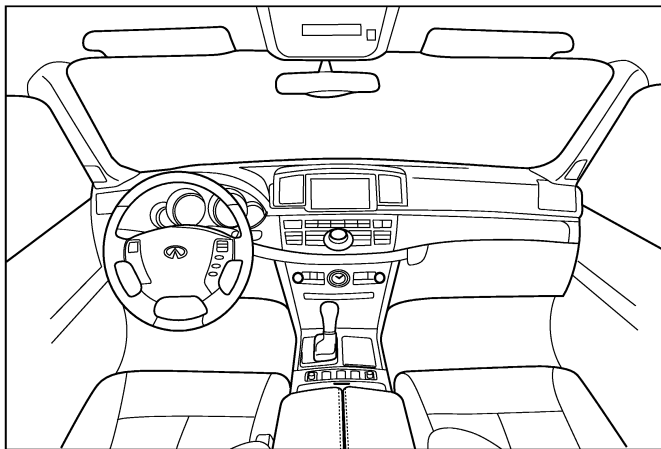
SQUEAK & RATTLE DIAGNOSTIC WORKSHEET

Dear Infiniti Customer:

We are concerned about your satisfaction with your Infiniti vehicle. Repairing a squeak or rattle sometimes can be very difficult. To help us fix your Infiniti right the first time, please take a moment to note the area of the vehicle where the squeak or rattle occurs and under what conditions. You may be asked to take a test drive with a service consultant or technician to ensure we confirm the noise you are hearing.

I. WHERE DOES THE NOISE COME FROM? (circle the area of the vehicle)

The illustrations are for reference only, and may not reflect the actual configuration of your vehicle.



Continue to page 2 of the worksheet and briefly describe the location of the noise or rattle. In addition, please indicate the conditions which are present when the noise occurs.

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SQUEAK AND RATTLE TROUBLE DIAGNOSES

< SYMPTOM DIAGNOSIS >

SQUEAK & RATTLE DIAGNOSTIC WORKSHEET - page 2

Briefly describe the location where the noise occurs:

II. WHEN DOES IT OCCUR? (please check the boxes that apply)

- | | |
|---|--|
| <input type="checkbox"/> anytime | <input type="checkbox"/> after sitting out in the rain |
| <input type="checkbox"/> 1st time in the morning | <input type="checkbox"/> when it is raining or wet |
| <input type="checkbox"/> only when it is cold outside | <input type="checkbox"/> dry or dusty conditions |
| <input type="checkbox"/> only when it is hot outside | <input type="checkbox"/> other: |

III. WHEN DRIVING:

- through driveways
- over rough roads
- over speed bumps
- only about ____ mph
- on acceleration
- coming to a stop
- on turns: left, right or either (circle)
- with passengers or cargo
- other: _____
- after driving ____ miles or ____ minutes

IV. WHAT TYPE OF NOISE

- squeak (like tennis shoes on a clean floor)
- creak (like walking on an old wooden floor)
- rattle (like shaking a baby rattle)
- knock (like a knock at the door)
- tick (like a clock second hand)
- thump (heavy, muffled knock noise)
- buzz (like a bumble bee)

TO BE COMPLETED BY DEALERSHIP PERSONNEL

Test Drive Notes:

	YES	NO	Initials of person performing
Vehicle test driven with customer	<input type="checkbox"/>	<input type="checkbox"/>	_____
- Noise verified on test drive	<input type="checkbox"/>	<input type="checkbox"/>	_____
- Noise source located and repaired	<input type="checkbox"/>	<input type="checkbox"/>	_____
- Follow up test drive performed to confirm repair	<input type="checkbox"/>	<input type="checkbox"/>	_____

VIN: _____ Customer Name: _____
W.O.# _____ Date: _____

This form must be attached to Work Order

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PRECAUTIONS

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PRECAUTION

PRECAUTIONS

Precaution for Supplemental Restraint System (SRS) "AIR BAG" and "SEAT BELT PRE-TENSIONER"

INFOID:000000005235072

The Supplemental Restraint System such as "AIR BAG" and "SEAT BELT PRE-TENSIONER", used along with a front seat belt, helps to reduce the risk or severity of injury to the driver and front passenger for certain types of collision. This system includes seat belt switch inputs and dual stage front air bag modules. The SRS system uses the seat belt switches to determine the front air bag deployment, and may only deploy one front air bag, depending on the severity of a collision and whether the front occupants are belted or unbelted. Information necessary to service the system safely is included in the "SRS AIR BAG" and "SEAT BELT" of this Service Manual.

WARNING:

- To avoid rendering the SRS inoperative, which could increase the risk of personal injury or death in the event of a collision which would result in air bag inflation, all maintenance must be performed by an authorized NISSAN/INFINITI dealer.
- Improper maintenance, including incorrect removal and installation of the SRS, can lead to personal injury caused by unintentional activation of the system. For removal of Spiral Cable and Air Bag Module, see the "SRS AIR BAG".
- Do not use electrical test equipment on any circuit related to the SRS unless instructed to in this Service Manual. SRS wiring harnesses can be identified by yellow and/or orange harnesses or harness connectors.

PRECAUTIONS WHEN USING POWER TOOLS (AIR OR ELECTRIC) AND HAMMERS

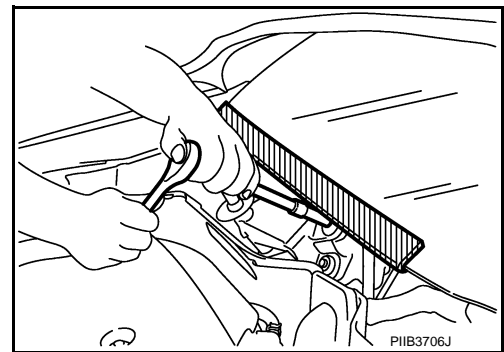
WARNING:

- When working near the Air Bag Diagnosis Sensor Unit or other Air Bag System sensors with the ignition ON or engine running, DO NOT use air or electric power tools or strike near the sensor(s) with a hammer. Heavy vibration could activate the sensor(s) and deploy the air bag(s), possibly causing serious injury.
- When using air or electric power tools or hammers, always switch the ignition OFF, disconnect the battery, and wait at least 3 minutes before performing any service.

Precaution for Procedure without Cowl Top Cover

INFOID:000000005235073

When performing the procedure after removing cowl top cover, cover the lower end of windshield with urethane, etc.



Handling for Adhesive and Primer

INFOID:000000005235074

- Do not use an adhesive which is past its usable date. Shelf life of this product is limited to six months after the date of manufacture. Carefully adhere to the expiration or manufacture date printed on the box.
- Keep primers and adhesive in a cool, dry place. Ideally, they should be stored in a refrigerator.
- Open the seal of the primer and adhesive just before application. Discard the remainder.
- Before application, be sure to shake the primer container to stir the contents. If any floating material is found, do not use it.
- If any primer or adhesive contacts the skin, wipe it off with gasoline or equivalent and wash the skin with soap.
- When using primer and adhesive, always observe the precautions in the instruction manual.

PREPARATION

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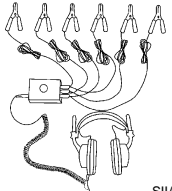
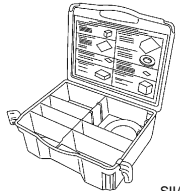
PREPARATION

PREPARATION

Special Service Tools

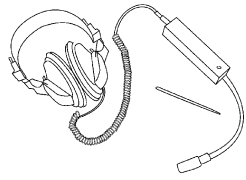
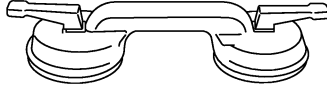
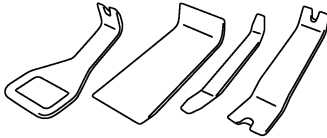
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The actual shapes of Kent-Moore tools may differ from those of special service tools illustrated here.

Tool number (Kent-Moore No.) Tool name	Description
(J-39570) Chassis ear  SIIA0993E	Locates the noise
(J-43980) NISSAN Squeak and Rattle Kit  SIIA0994E	Repairs the cause of noise

Commercial Service Tools

INFOID:000000005235076

Tool name	Description
Engine ear  SIIA0995E	Locates the noise
Suction lifter  PIIB1805J	Holding the door glass
Remover tools  PIIB7923J	Removes the clips, pawls and metal clips

WINDSHIELD GLASS

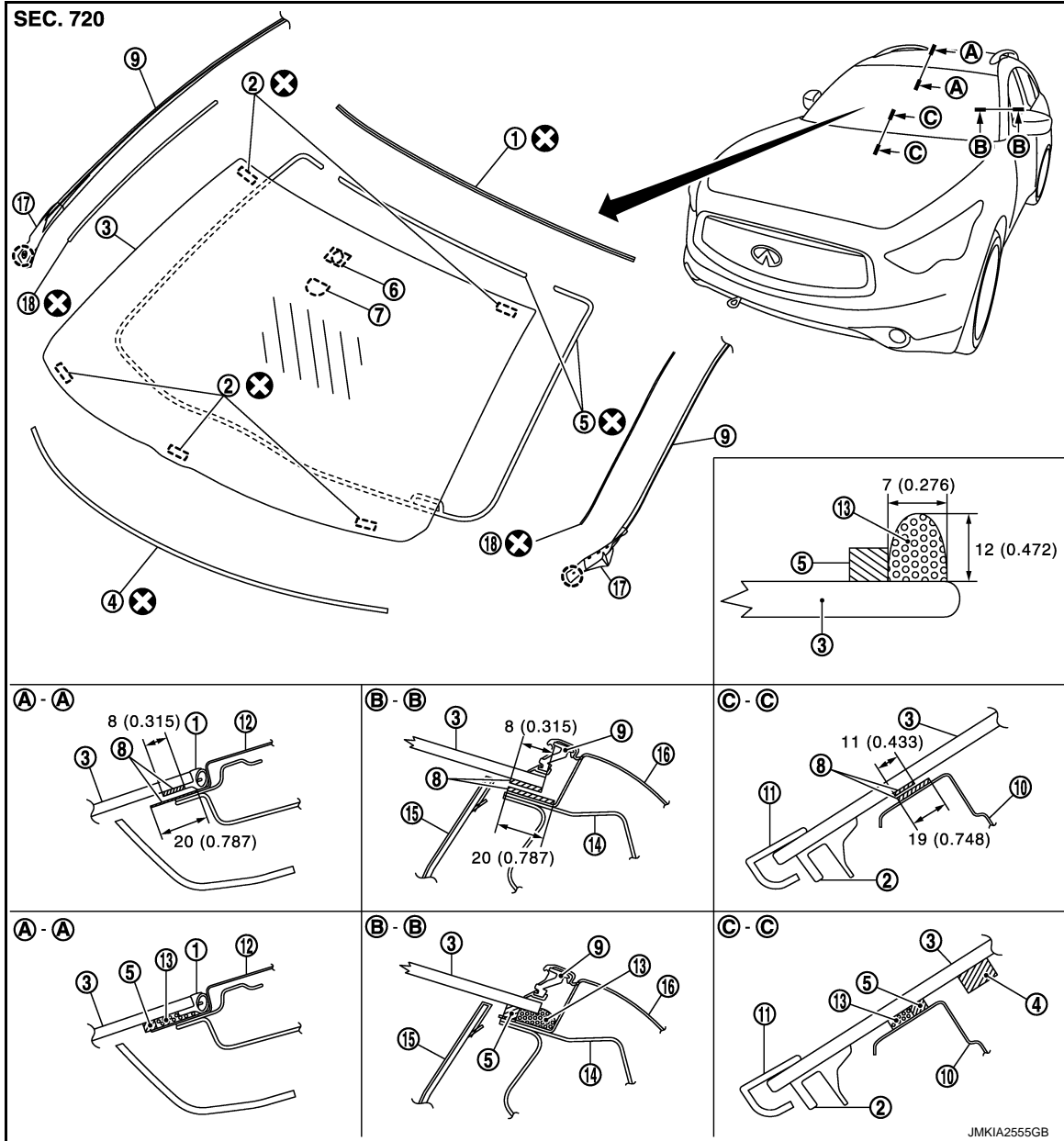
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REMOVAL AND INSTALLATION

WINDSHIELD GLASS

Exploded View

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|-----------------------------|--------------------------------------|--------------------------------|
| 1. Windshield molding | 2. Clip | 3. Windshield glass |
| 4. Insulator | 5. Dam sealant rubber (upper, lower) | 6. Rain sensor bracket |
| 7. Mirror base | 8. Primer | 9. Roof side molding |
| 10. Dash upper cross member | 11. Cowl top cover | 12. Roof panel |
| 13. Adhesive | 14. Front pillar outer upper | 15. Front pillar garnish |
| 16. Body side outer | 17. Front fender cover | 18. Roof side molding fastener |

○ : Clip

Unit: mm (in)

Refer to [GI-4. "Components"](#) for symbols in the figure.

WINDSHIELD GLASS

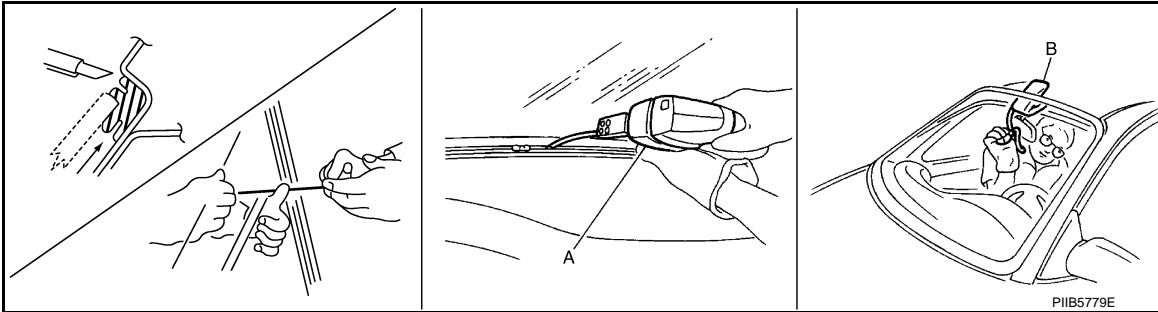
< REMOVAL AND INSTALLATION >

Removal and Installation

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REMOVAL

1. Remove front pillar garnishes (LH/RH). Refer to [INT-17, "Removal and Installation"](#).
2. Remove partially the headlining (front edge). Refer to [INT-24, "Removal and Installation"](#).
3. Remove front wiper arms (LH/RH). Refer to [WW-120, "Removal and Installation"](#).
4. Remove front fender covers (LH/RH). Refer to [DLK-245, "Removal and Installation"](#).
5. Remove cowl top covers (LH/RH). Refer to [EXT-23, "Removal and Installation"](#).
6. Remove roof side moldings (LH/RH). Refer to [EXT-37, "Removal and Installation"](#).
7. Apply protective tape around the windshield glass to protect the painted surface from damage.
8. Remove glass using piano wire or power cutting tool (A) and an inflatable pump bag (B) after removing moldings.



NOTE:

Mark the body and the glass with matching marks if the windshield glass is reused.

WARNING:

Always wear safety glasses and heavy gloves to prevent injury.

CAUTION:

- Never use a cutting knife or power cutting tool when the windshield glass is reused.
- Be careful not to scratch the glass when removing.
- Never set or stand the glass on its edge. Small chips may develop into cracks.

INSTALLATION

- The dam sealant rubber and insulator should be installed in position.
- Use a genuine Nissan Urethane Adhesive Kit (if available) or an equivalent and follow the instructions furnished with it.
- Open a door window while the urethane adhesive is curing. This prevents the glass from being forced out by passenger room air pressure when all door windows are closed.
- The molding must be installed securely so that it is in position and leaves no clearance.
- Inform the customer that the vehicle should remain stationary until the urethane adhesive has completely cured (approximately 24 hours). Curing time varies with temperature and humidity.

WARNING:

- Keep heat and open flames away as primers and adhesive are flammable.
- The materials contained in the kit are harmful if swallowed, and may irritate skin and eyes. Never let them in contact with the skin and eyes.
- Use in an open, well ventilated location. Never breathe the vapors. They may be harmful if inhaled. Move immediately to an area with fresh air if affected by vapor inhalation.
- Driving the vehicle before the urethane adhesive has completely cured may affect the performance of the windshield in case of an accident.

CAUTION:

- Perform adjustment of front wiper arms stop location. Refer to [WW-120, "Adjustment"](#).
- Never use an adhesive which is past its usable term. Shelf life of this product is limited to six months after the date of manufacture. Carefully adhere to the expiration or manufacture date printed on the box.
- Keep primers and adhesive in a cool, dry place. Ideally, they should be stored in a refrigerator.
- Never leave primers or adhesive cartridge unattended with their caps open or off.
- The vehicle should not be driven for at least 24 hours or until the urethane adhesive has completely cured. Curing time varies depending on temperature and humidity. The curing time increases under lower temperature and lower humidity.

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WINDSHIELD GLASS

< REMOVAL AND INSTALLATION >

Inspection

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REPAIRING WATER LEAKAGE FOR WINDSHIELD

Leakage can be repaired without removing the glass.

Determine the extent of leakage if water is leaking between the urethane adhesive material and body or glass.

This can be done by applying water to the windshield area while pushing glass outward.

Apply primer (if necessary) and then urethane adhesive to the leakage point to stop the leakage.

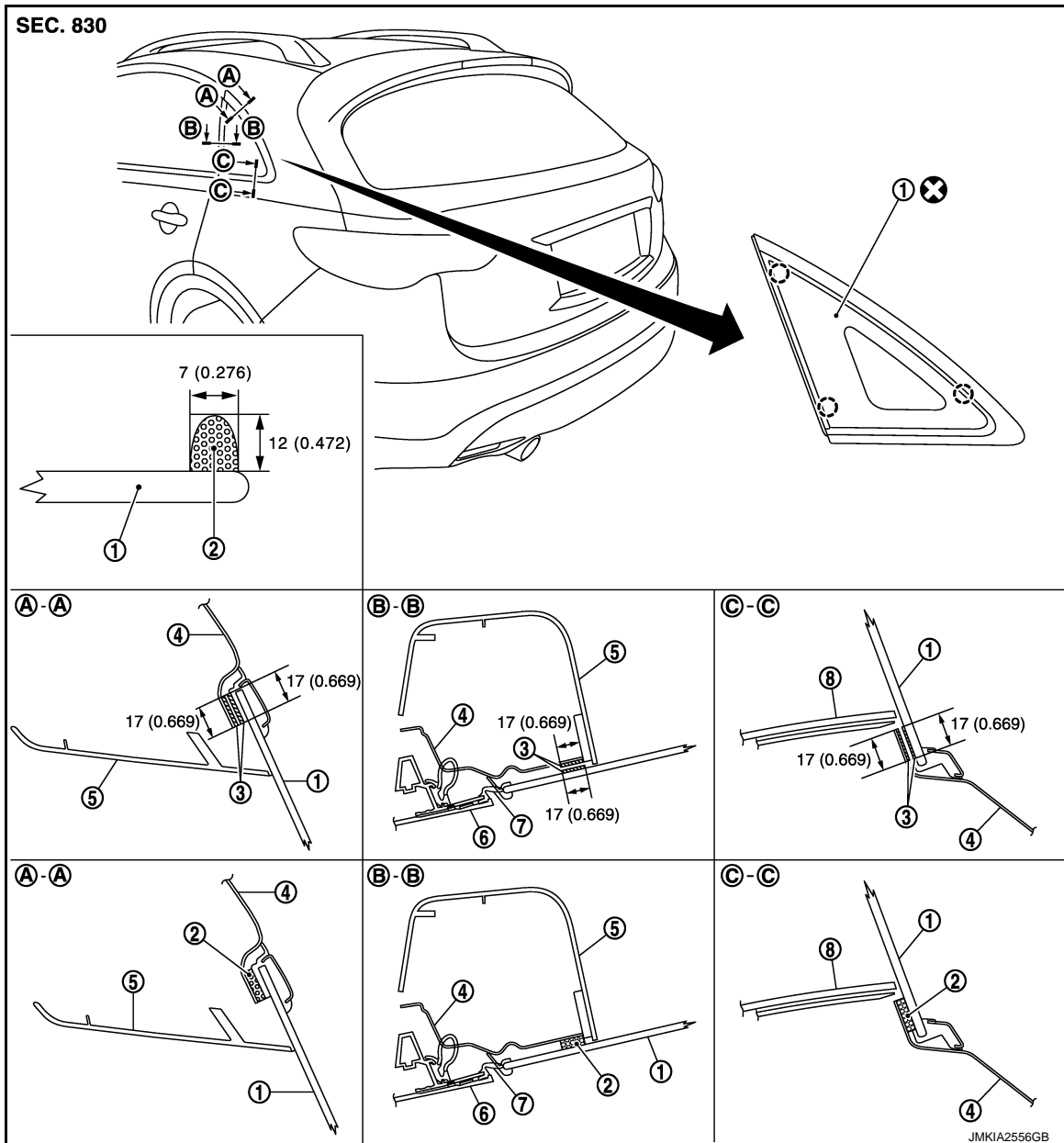
SIDE WINDOW GLASS

< REMOVAL AND INSTALLATION >

SIDE WINDOW GLASS

Exploded View

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- | | | |
|----------------------------|--------------------------------|-------------------------|
| 1. Side window glass | 2. Adhesive | 3. Primer |
| 4. Body side outer panel | 5. Rear pillar base | 6. Rear door sash cover |
| 7. Rear door weather-strip | 8. Luggage finisher upper base | |

○ : Clip

Unit: mm (in)

Refer to [GI-4, "Components"](#) for symbols in the figure.

Removal and Installation

INFOID:000000005235081

REMOVAL

1. Remove rear seat assembly. Refer to [SE-94, "Removal and Installation"](#).
2. Remove the luggage side upper finisher. Refer to [INT-29, "Removal and Installation"](#).

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SIDE WINDOW GLASS

< REMOVAL AND INSTALLATION >

3. Apply protective tape around the side window to protect the painted surface from damage.
4. Remove the side window glass using piano wire.

WARNING:

Always wear safety glasses and heavy gloves to prevent injury.

CAUTION:

- **Be careful not to scratch the glass when removing.**
- **Never set or stand the glass on its edge. Small chips may develop into cracks.**

INSTALLATION

- Use a genuine Nissan Urethane Adhesive Kit (if available) or an equivalent and follow the instructions furnished with it.
- Open a door window while the urethane adhesive is curing. This prevents the glass from being forced out by passenger room air pressure when all door windows are closed.
- Inform the customer that the vehicle should remain stationary until the urethane adhesive has completely cured (approximately 24 hours). Curing time varies with temperature and humidity.

WARNING:

- **Keep heat and open flames away as primers and adhesive are flammable.**
- **The materials contained in the kit are harmful if swallowed, and may irritate skin and eyes. Never let them in contact with the skin and eyes.**
- **Use in an open, well ventilated location. Never breathe the vapors. They may be harmful if inhaled. Move immediately to an area with fresh air if affected by vapor inhalation.**
- **Driving the vehicle before the urethane adhesive has completely cured may affect the performance of the side window in case of an accident.**

CAUTION:

- **Never use an adhesive which is past its usable term. Shelf life of this product is limited to six months after the date of manufacture. Carefully adhere to the expiration or manufacture date printed on the box.**
- **Keep primers and adhesive in a cool, dry place. Ideally, they should be stored in a refrigerator.**
- **Never leave primers or adhesive cartridge unattended with their caps open or off.**
- **The vehicle should not be driven for at least 24 hours or until the urethane adhesive has completely cured. Curing time varies depending on temperature and humidity. The curing time increases under lower temperature and lower humidity.**

Inspection

INFOID:000000005235082

REPAIRING WATER LEAKAGE FOR SIDE WINDOW GLASS

Leakage can be repaired without removing glass.

Determine the extent of leakage if water is leaking between the urethane adhesive material and body or glass.

This can be done by applying water to the side window glass area while pushing glass outward.

Apply primer (if necessary) and then urethane adhesive to the leakage point to stop the leakage.

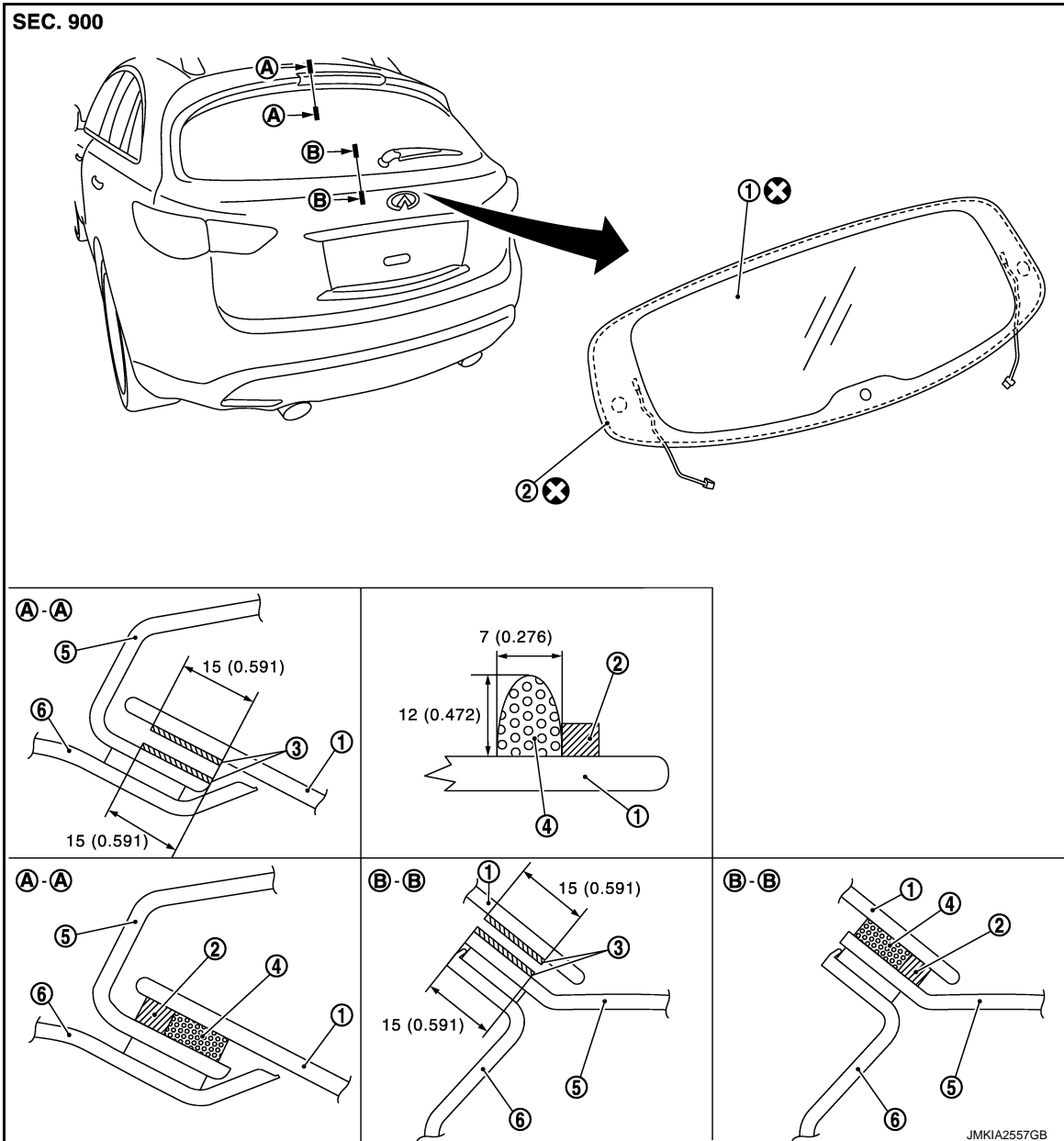
BACK DOOR WINDOW GLASS

< REMOVAL AND INSTALLATION >

BACK DOOR WINDOW GLASS

Exploded View

INFOID:000000005235083



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|---------------------------|-----------------------|--------------------|
| 1. Back door window glass | 2. Dam sealant rubber | 3. Primer |
| 4. Adhesive | 5. Back door outer | 6. Back door inner |

Unit: mm (in)

○ Clip

Refer to [GI-4, "Components"](#) for symbols in the figure.

Removal and Installation

INFOID:000000005235084

REMOVAL

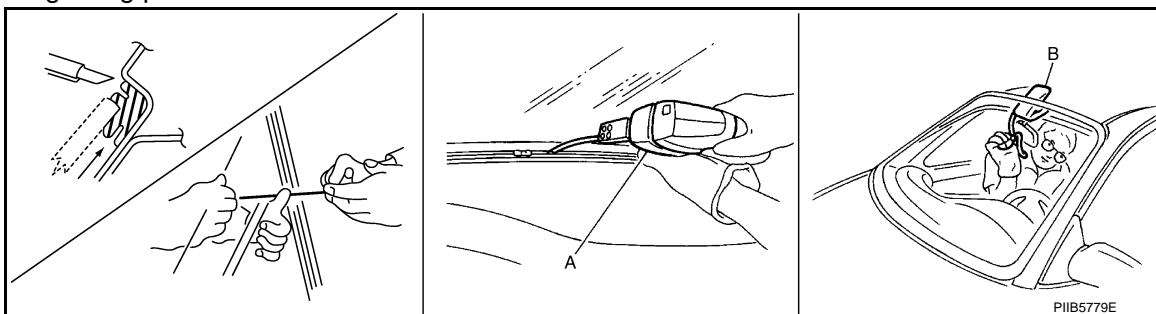
1. Remove the back door finisher inner. Refer to [INT-32, "Removal and Installation"](#).
2. Remove the connectors and grounds for the back door window defogger.

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BACK DOOR WINDOW GLASS

< REMOVAL AND INSTALLATION >

3. Remove the rear wiper arm and motor. Refer to [WW-126, "Removal and Installation"](#) for the wiper and [WW-128, "Removal and Installation"](#) for the wiper motor.
4. Apply protective tape around the back door window glass to protect the painted surface from damage.
5. Remove glass using piano wire or power cutting tool (A) and an inflatable pump bag (B) after removing molding using pliers.



• NOTE:

Mark the body and the glass with matching marks if the back door window glass is reused.

WARNING:

Always wear safety glasses and heavy gloves to prevent injury.

CAUTION:

- Be careful not to scratch the glass when removing.
- Never set or stand the glass on its edge. Small chips may develop into cracks.

INSTALLATION

- The dam rubber should be installed in position.
- Use a genuine Nissan Urethane Adhesive Kit (if available) or an equivalent and follow the instructions furnished with it.
- Open a door window while the urethane adhesive is curing. This prevents the glass from being forced out by passenger compartment air pressure when all door windows are closed.
- Inform the customer that the vehicle should remain stationary until the urethane adhesive has completely cured (approximately 24 hours). Curing time varies with temperature and humidity.

WARNING:

- Keep heat and open flames away as primers and adhesive are flammable.
- The materials contained in the kit are harmful if swallowed, and may irritate skin and eyes. Never let them in contact with the skin and eyes.
- Use in an open, well ventilated location. Never breathe the vapors. They may be harmful if inhaled. Move immediately to an area with fresh air if affected by vapor inhalation.
- Driving the vehicle before the urethane adhesive has completely cured may affect the performance of the rear window in case of an accident.

CAUTION:

- Perform adjustment of rear wiper arm stop location. Refer to [WW-126, "Adjustment"](#).
- Never use an adhesive which is past its usable term. Shelf life of this product is limited to six months after the date of manufacture. Carefully adhere to the expiration or manufacture date printed on the box.
- Keep primers and adhesive in a cool, dry place. Ideally, they should be stored in a refrigerator.
- Never leave primers or adhesive cartridge unattended with their caps open or off.
- The vehicle should not be driven for at least 24 hours or until the urethane adhesive has completely cured. Curing time varies depending on temperature and humidity. The curing time increases under lower temperature and lower humidity.
- If the substrate of the glass joining surface on the back door panel side is exploded to the air, exchange the back door assembly without recoating.
- Never apply paint on the back door panel surface which is in contact with the glass when replacing the back door assembly.

Inspection

INFOID:000000005235085

REPAIRING WATER LEAKAGE FOR BACK DOOR WINDOW GLASS

Leakage can be repaired without removing the glass.

Determine the extent of leakage if water is leaking between the urethane adhesive material and body or glass. This can be done by applying water to the back door window glass area while pushing glass outward.

BACK DOOR WINDOW GLASS

< REMOVAL AND INSTALLATION >

Apply primer (if necessary) and then urethane adhesive to the leakage point to stop the leakage.

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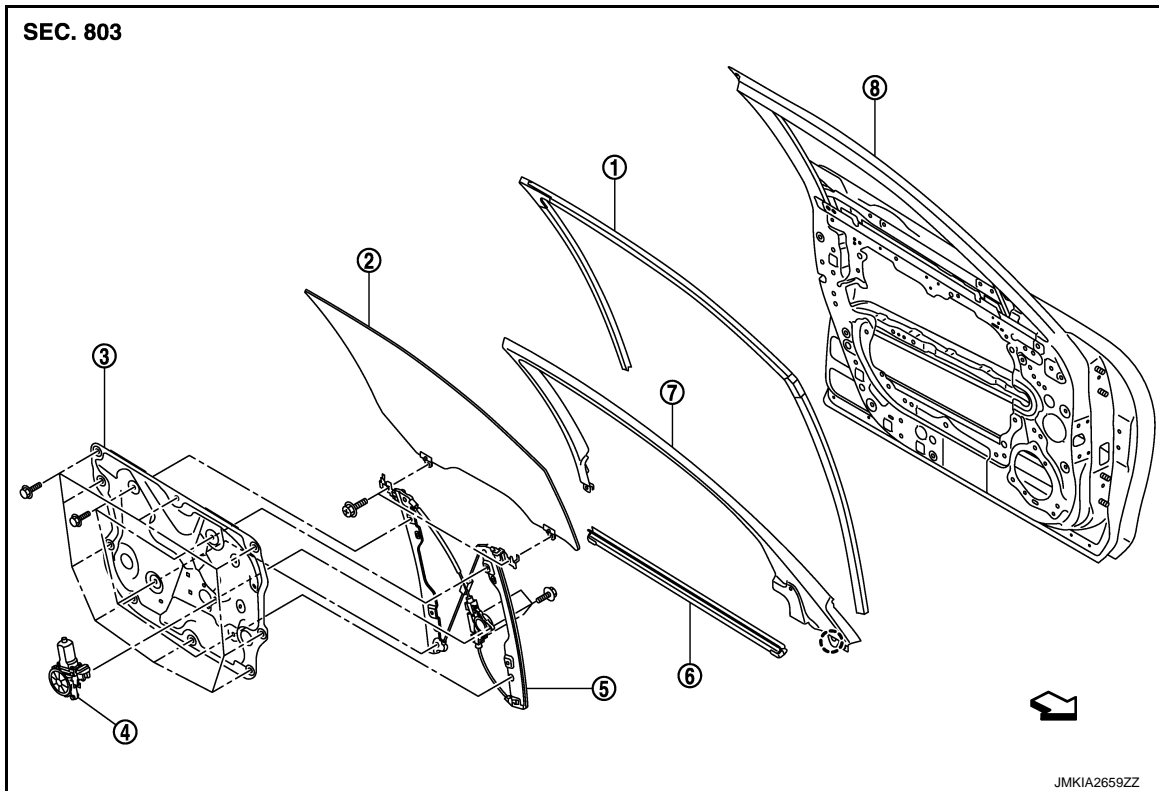
FRONT DOOR GLASS

< REMOVAL AND INSTALLATION >

FRONT DOOR GLASS

Exploded View

INFOID:000000005235086



- | | | |
|--------------------------------|-----------------------|---------------------------|
| 1. Front door glass run | 2. Front door glass | 3. Module base |
| 4. Power window motor | 5. Regulator assembly | 6. Front door inside seal |
| 7. Front door sash inner cover | 8. Front door panel | |

← : Vehicle front

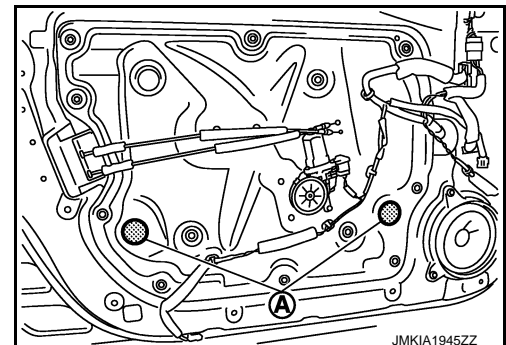
○ : Clip

Removal and Installation

INFOID:000000005235087

REMOVAL

1. Remove front door finisher. Refer to [INT-11. "Removal and Installation"](#).
2. Remove front door sash inner cover.
3. Remove front door inside seal.
4. Remove the front door grip bracket. Refer to [INT-11. "Exploded View"](#).
5. Remove both seals (A) as shown in the figure.

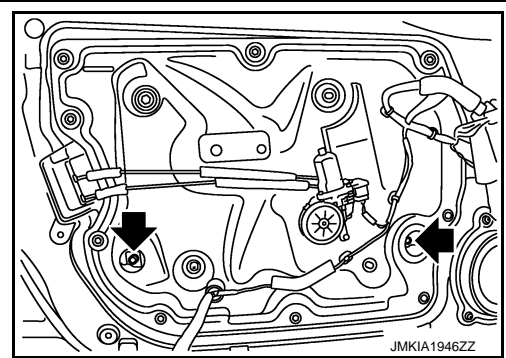


FRONT DOOR GLASS

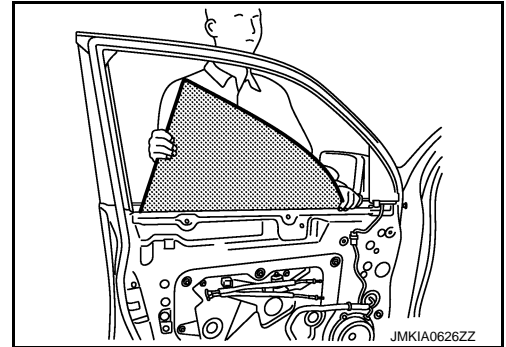
< REMOVAL AND INSTALLATION >

6. Reconnect the power window main switch and then operate the power window main switch to raise or lower the door window until the glass mounting bolts can be seen.
7. Remove the front door glass mounting bolts.

← : Bolt



8. Hold securely the front door glass and pull it out of the sash to remove the door glass.



INSTALLATION

Install in the reverse order of removal.

Inspection and Adjustment

INFOID:000000005235088

SYSTEM INITIALIZATION

Initialize the system if any of the following work has been done.

- Electric power supply to power window switch or motor is interrupted by blown fuse or disconnecting battery cable, etc.
- Removal and installation of the regulator assembly.
- Removal and installation of the motor from the regulator assembly.
- Removal and installation of the harness connector of the power window switch.
- Removal and installation of the door glass.
- Removal and installation of the front door glass run.
- Disconnection and connection of the negative terminal of the battery.

Initialization

Follow the steps below after installing each component to the vehicle.

1. Disconnect the negative terminal of battery or disconnect power window switch harness connector temporarily. Then reconnect after at least 1 minute.
2. Turn ignition switch ON.
3. Operate power window switch to make over a half of the window open area.
4. Draw fully the power window switch in the up direction (auto close position) and hold. Continue holding the switch even when window is completely closed and then release after more than 2 seconds.
5. Inspect the anti-pinch system function.

NOTE:

Initialization may be cancelled with continuous opening and closing operation. In this case, initialize the system.

INSPECT THE FUNCTION OF THE ANTI-PINCH SYSTEM

1. Fully open the door glass.
2. Place a wooden piece (wooden hammer handle, etc.) at near fully closed position.
3. Perform fully closing operation with auto up switch.

FRONT DOOR GLASS

< REMOVAL AND INSTALLATION >

- Check that the glass reverses without pinching the wooden piece, is lowered approximately 150 mm (5.906 in) or for more than 2 seconds and then stops.
- The glass should not be raised with power window main switch operated while it is reversing or lowering.

CAUTION:

- **Be careful not to be pinched.**
- **Check that the auto up function is normal before the inspection following the system initialization.**

FITTING INSPECTION

- Check that the glass is fit securely into the sash groove.
- Lower the glass slightly [approximately 10 to 20 mm (0.394 to 0.787 in)], and check that the clearance to the sash is parallel. Loosen the regulator mounting bolts, guide rail mounting bolts, and glass and guide rail mounting bolts to correct the glass position if the clearance between the glass and sash is not parallel.

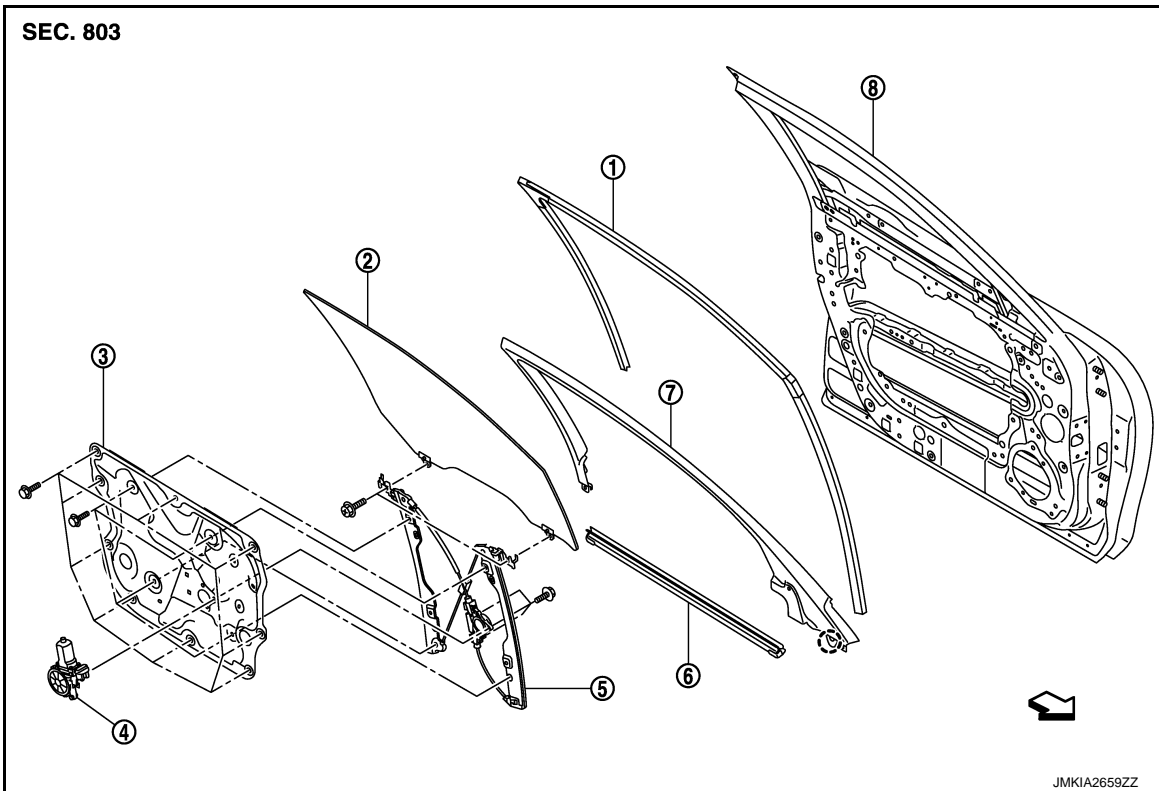
FRONT REGULATOR

< REMOVAL AND INSTALLATION >

FRONT REGULATOR

Exploded View

INFOID:000000005235089



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|--------------------------------|-----------------------|---------------------------|
| 1. Front door glass run | 2. Front door glass | 3. Module base |
| 4. Power window motor | 5. Regulator assembly | 6. Front door inside seal |
| 7. Front door sash inner cover | 8. Front door panel | |

↔ : Vehicle front

○ : Clip

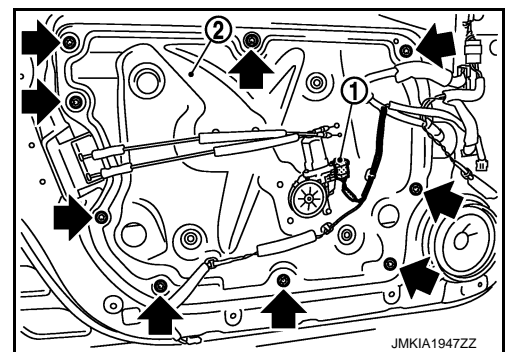
Removal and Installation

INFOID:000000005235090

REMOVAL

1. Remove the front door glass. Refer to [GW-18. "Removal and Installation"](#).
2. Disconnect the power window motor harness connector (1) and remove the bolts from the module assembly (2).

← : Bolt

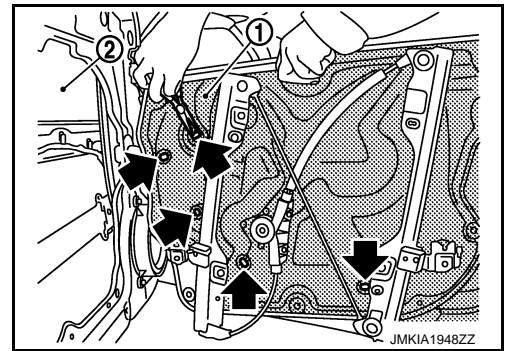


FRONT REGULATOR

< REMOVAL AND INSTALLATION >

3. Remove the module assembly (1) from the door panel (2) and then remove the harnesses fixing clips with pliers as shown in the figure.

← : Clip



4. Remove the door module assembly from the door panel.
5. Remove the front door glass run.

INSTALLATION

Install in the reverse order of removal.

Disassembly and Assembly

INFOID:000000005235091

DISASSEMBLY

1. Remove the power window motor from the module assembly.
2. Remove the regulator assembly mounting bolts, then remove the regulator assembly.

ASSEMBLY

Assemble in the reverse order of disassembly.

Inspection and Adjustment

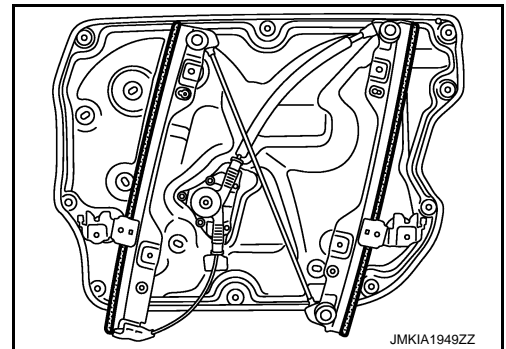
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Inspection after Removal

Check the regulator assembly for the following items. Replace or grease it if a malfunction is detected.

- Wire wear
- Regulator deformation

The shadow area in the figure show the application points of the multi-purpose grease.



SYSTEM INITIALIZATION

Initialize the system if any of the following work has been done.

- Electric power supply to power window switch or motor is interrupted by blown fuse or disconnecting battery cable, etc.
- Removal and installation of the regulator assembly.
- Removal and installation of the motor from the regulator assembly.
- Removal and installation of the harness connector of the power window switch.
- Removal and installation of the door glass.
- Removal and installation of the front door glass run.
- Disconnection and connection of the negative terminal of battery.

Initialization

Follow the steps below after installing each component to the vehicle.

1. Disconnect the negative terminal of battery or disconnect power window switch harness connector temporarily. Then reconnect after at least 1 minute.
2. Turn ignition switch ON.
3. Operate power window switch to make over a half of the window open area.

FRONT REGULATOR

< REMOVAL AND INSTALLATION >

4. Draw fully the power window switch in the up direction (auto close position) and hold. Continue holding the switch even when window is completely closed and then release after more than 2 seconds. A
5. Inspect the anti-pinch system function. B
NOTE:
Initialization may be cancelled with continuous opening and closing operation. In this case, initialize the system.

INSPECT THE FUNCTION OF THE ANTI-PINCH SYSTEM

1. Fully open the door glass. C
 2. Place a wooden piece (wooden hammer handle, etc.) at near fully closed position.
 3. Perform fully closing operation with auto up switch. D
 - Check that the glass reverses without pinching the wooden piece, is lowered approximately 150 mm (5.906 in) or for more than 2 seconds and then stops.
 - The glass should not be raised with power window main switch operated while it is reversing or lowering.
- CAUTION:** E
- **Be careful not to be pinched.**
 - **Check that the auto up function is normal before the inspection following the system initialization.**
- F

FITTING INSPECTION

- Check that the glass is fit securely into the sash groove. G
 - Lower the glass slightly [approximately 10 to 20 mm (0.394 to 0.787 in)], and check that the clearance to the sash is parallel. Loosen the regulator mounting bolts, guide rail mounting bolts, and glass and guide rail mounting bolts to correct the glass position if the clearance between the glass and sash is not parallel. H
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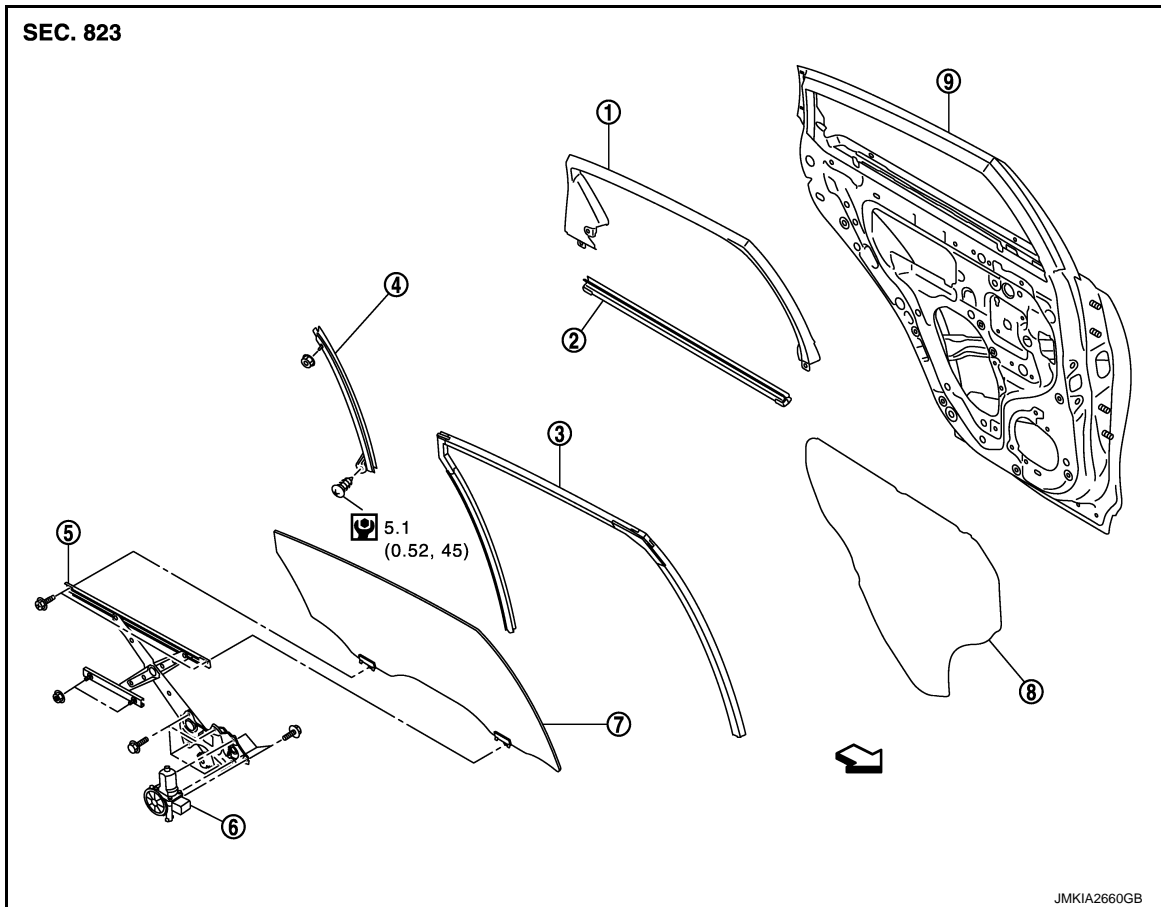
REAR DOOR GLASS

< REMOVAL AND INSTALLATION >

REAR DOOR GLASS

Exploded View

INFOID:000000005235093



- | | | |
|-------------------------------|--------------------------|------------------------|
| 1. Rear door sash inner cover | 2. Rear door inside seal | 3. Rear door glass run |
| 4. Rear door lower sash | 5. Regulator assembly | 6. Power window motor |
| 7. Rear door glass | 8. Sealing screen | 9. Rear door panel |

← : Vehicle front

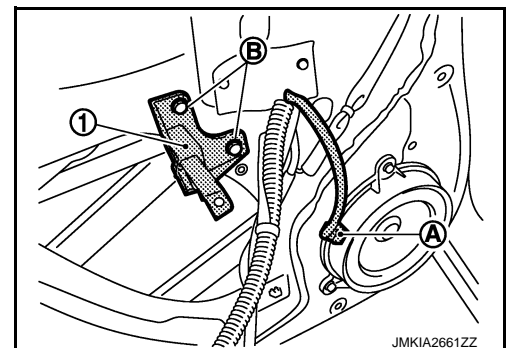
Refer to [GI-4, "Components"](#) for the symbols in the figure.

Removal and Installation

INFOID:000000005235094

REMOVAL

1. Remove rear door finisher. Refer to [INT-14, "Removal and Installation"](#).
2. Remove rear door sash inner cover.
3. Remove rear door inside seal.
4. Remove the rear door grip bracket (1) fixing bolts (B) and then remove the rear door grip bracket.
5. Disconnect the rear door speaker harness connector (A).



REAR DOOR GLASS

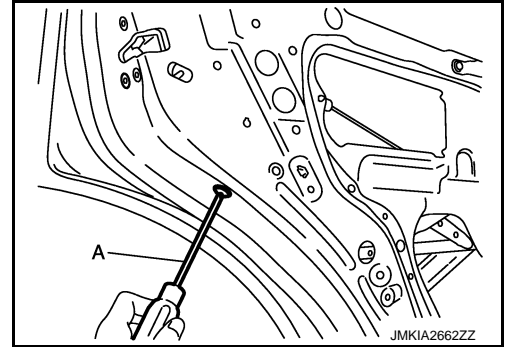
< REMOVAL AND INSTALLATION >

6. Remove the sealing screen with a cutter tool.

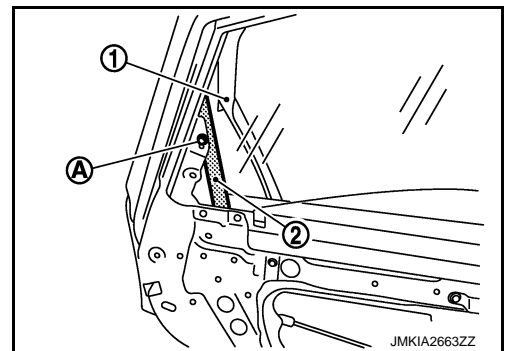
NOTE:

Cut the butyl-tape so that some parts of the butyl-tape do not remain on the sealing screen, if the sealing screen is reused.

7. Remove the TORX bolt fixing the corner piece assembly lower side to the door panel as shown in the figure with tool (A).

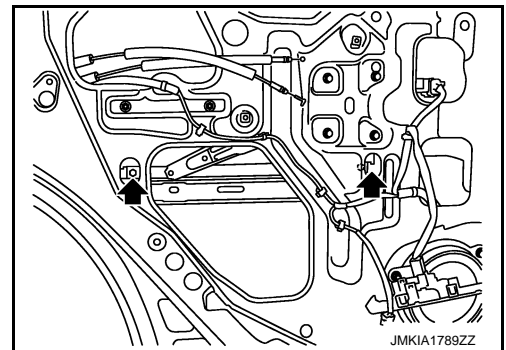


8. Remove partially the door side glass run (1), then remove the bolt (A) fixing the corner piece assembly (2) upper side to the door panel as show in the figure with a tool.

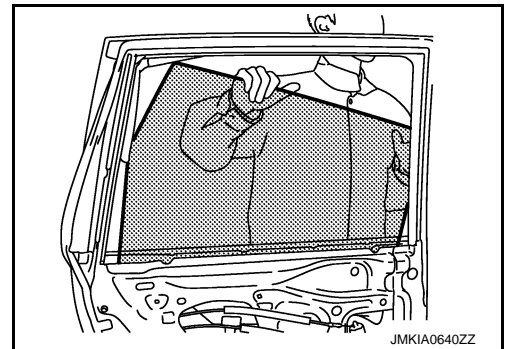


9. Remove the rear door lower sash from the glass upper side.
10. Reconnect the rear door power window switch.
11. Operate the power window switch to raise or lower the door window until the glass mounting bolts can be seen.
12. Remove the rear door glass mounting bolts.

← : Bolt



13. Hold securely the rear door glass and pull it out of the sash to remove the door glass.



INSTALLATION

Install in the reverse order of removal.

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REAR DOOR GLASS

< REMOVAL AND INSTALLATION >

Inspection and Adjustment

INFOID:000000005235095

FITTING INSPECTION

- Check that the glass is fit securely into the sash groove.
- Lower the glass slightly [approximately 10 to 20 mm (0.394 to 0.787 in)], and check that the clearance to the sash is parallel. Loosen the regulator mounting bolts, guide rail mounting bolts, and glass and carrier plate mounting bolts to correct the glass position if the clearance between the glass and sash is not parallel.

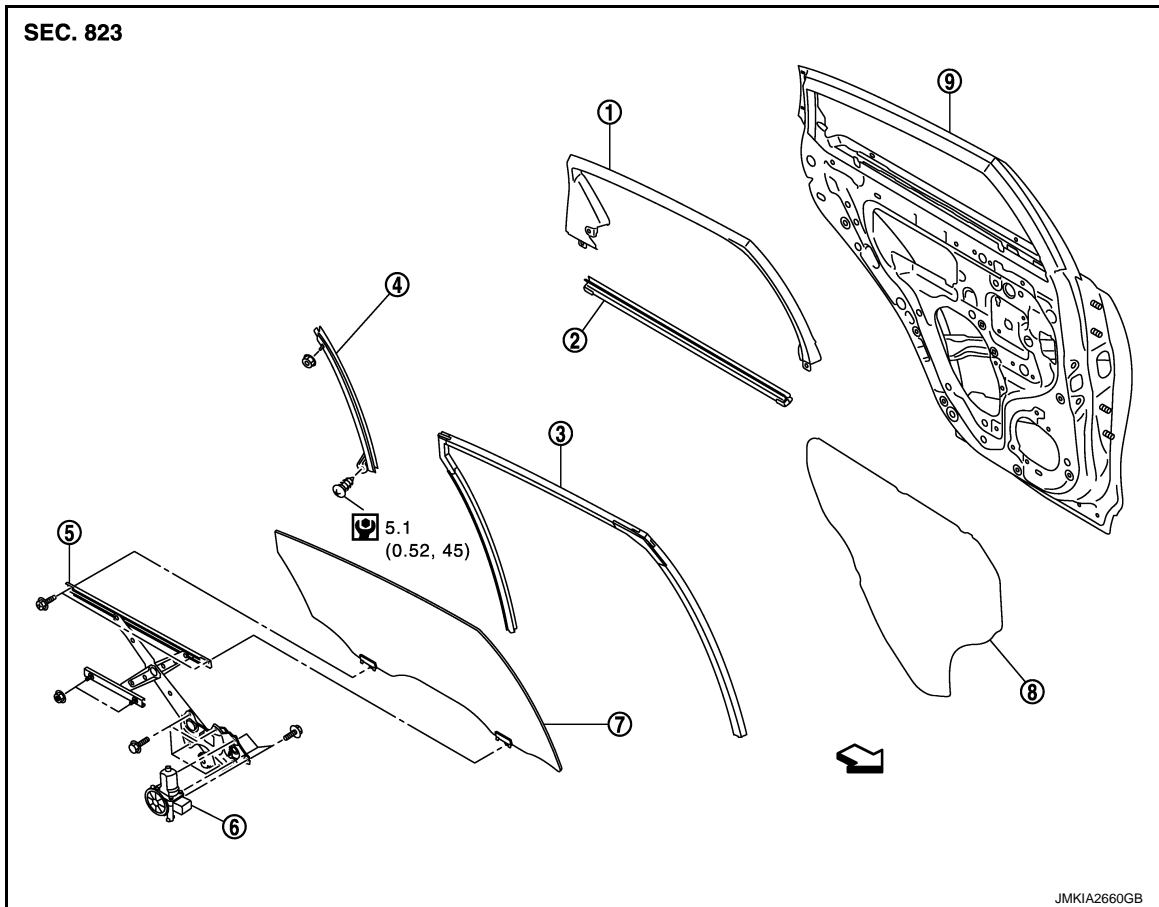
REAR REGULATOR

< REMOVAL AND INSTALLATION >

REAR REGULATOR

Exploded View

INFOID:000000005235096



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|-------------------------------|--------------------------|------------------------|
| 1. Rear door sash inner cover | 2. Rear door inside seal | 3. Rear door glass run |
| 4. Rear door lower sash | 5. Regulator assembly | 6. Power window motor |
| 7. Rear door glass | 8. Sealing screen | 9. Rear door panel |

← : Vehicle front

Refer to [GI-4, "Components"](#) for the symbols in the figure.

Removal and Installation

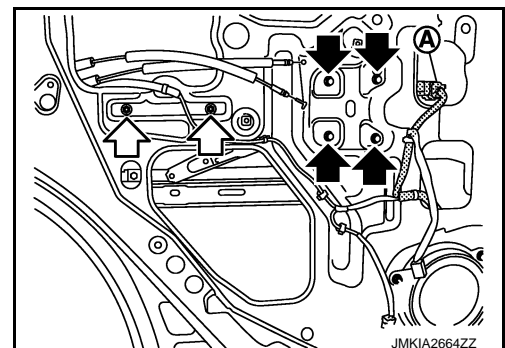
INFOID:000000005235097

REMOVAL

1. Remove the rear door glass. Refer to [GW-24, "Removal and Installation"](#).
2. Remove the regulator mounting bolts, disconnect the power window motor harness connector (A) and then remove the regulator from the door panel.

← : Bolt

← : Nut



INSTALLATION

Install in the reverse order of removal.

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REAR REGULATOR

< REMOVAL AND INSTALLATION >

Disassembly and Assembly

INFOID:000000005235098

DISASSEMBLY

Remove power window motor from regulator assembly.

ASSEMBLY

Assemble in the reverse order of disassembly.

Inspection and Adjustment

INFOID:000000005235099

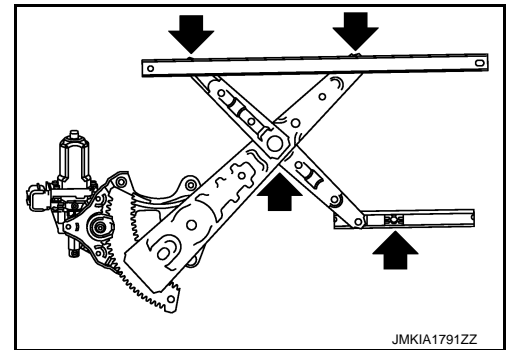
Inspection after Removal

Check the regulator assembly for the following items. Replace or grease it if a malfunction is detected.

- Wire wear
- Regulator deformation

The arrows in the figure show the application points of the multi-purpose grease.

← : Grease application point



FITTING INSPECTION

- Check that the glass is fit securely into the sash groove.
- Lower the glass slightly [approximately 10 to 20 mm (0.394 to 0.787 in)], and check that the clearance to the sash is parallel. Loosen the regulator mounting bolts, guide rail mounting bolts, and glass and carrier plate mounting bolts to correct the glass position if the clearance between the glass and sash is not parallel.