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< PRECAUTION >

PRECAUTION PRECAUTIONS

Precaution for Supplemental Restraint System (SRS) "AIR BAG" and "SEAT BELT PRE-TENSIONER"

The Supplemental Restraint System such as "AIR BAG" and "SEAT BELT PRE-TENSIONER", used along with a front seat belt, helps to reduce the risk or severity of injury to the driver and front passenger for certain types of collision. This system includes dual stage front air bag modules. The SRS system may only deploy one front air bag, depending on the severity of a collision and whether the front passenger seat is occupied. Information necessary to service the system safely is included in the SR and SB section of this Service Manual.

WARNING:

- To avoid rendering the SRS inoperative, which could increase the risk of personal injury or death in the event of a collision which would result in air bag inflation, all maintenance must be performed by an authorized NISSAN/INFINITI dealer.
- Improper maintenance, including incorrect removal and installation of the SRS, can lead to personal injury caused by unintentional activation of the system. For removal of Spiral Cable and Air Bag Module, see the SR section.
- Do not use electrical test equipment on any circuit related to the SRS unless instructed to in this Service Manual. SRS wiring harnesses can be identified by yellow and/or orange harnesses or harness connectors.

PRECAUTIONS WHEN USING POWER TOOLS (AIR OR ELECTRIC) AND HAMMERS

WARNING:

- When working near the Airbag Diagnosis Sensor Unit or other Airbag System sensors with the Ignition ON or engine running, DO NOT use air or electric power tools or strike near the sensor(s) with a hammer. Heavy vibration could activate the sensor(s) and deploy the air bag(s), possibly causing serious injury.
- When using air or electric power tools or hammers, always switch the Ignition OFF, disconnect the battery, and wait at least 3 minutes before performing any service.

Precaution for Work

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- When removing or disassembling each component, be careful not to damage or deform it. If a component may be subject to interference, be sure to protect it with a shop cloth.
- When removing (disengaging) components with a screwdriver or similar tool, be sure to wrap the component with a shop cloth or vinyl tape to protect it.
- Protect the removed parts with a shop cloth and prevent them from being dropped.
- Replace a deformed or damaged clip.
- If a part is specified as a non-reusable part, always replace it with a new one.
- Be sure to tighten bolts and nuts securely to the specified torque.
- After installation is complete, be sure to check that each part works properly.
- Follow the steps below to clean components.
- Water soluble dirt: Dip a soft cloth into lukewarm water, and wring the water out of the cloth to wipe the dirty area.
- Then rub with a soft and dry cloth.
- Oily dirt: Dip a soft cloth into lukewarm water with mild detergent (concentration: within 2 to 3%), and wipe the dirty area.

Then dip a cloth into fresh water, and wring the water out of the cloth to wipe the detergent off. Then rub with a soft and dry cloth.

- Do not use organic solvent such as thinner, benzene, alcohol, or gasoline.
- For genuine leather seats, use a genuine leather seat cleaner.

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PREPARATION

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PREPARATION PREPARATION

Special Service Tool

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The actual shapes of Kent-Moore tools may differ from those of special service tools illustrated here.

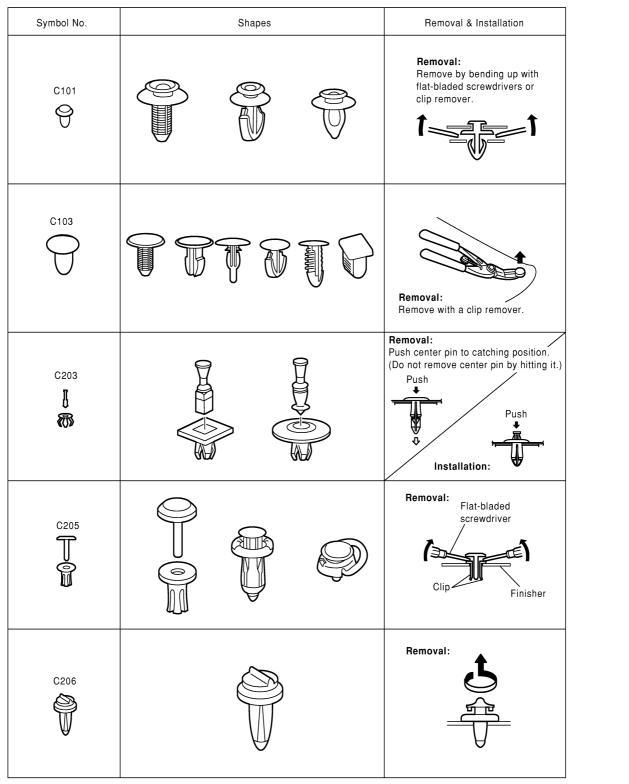
| Tool number (Kent-Moore No.) Tool name | | Description |
|--|-------------|------------------------------|
| (J-39570) Chassis ear | SILAO993E | Locating the noise |
| (J-43980) NISSAN Squeak and Rattle Kit | SIIA0994E | Repairing the cause of noise |
| (J-46534) Trim tool set | ANJIAO483ZZ | Removing trim components |
| Commercial Service Tools | | INFOID:00000008349428 |
| (Kent-Moore No.) Tool name | | Description |
| (J-39565) | | Locating the noise |

Engine ear (-) Power tools EIDELAOTE

CLIP LIST

Descriptions for Clips

Replace any clips which are damaged during removal or installation.



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| Symbol No. | Shapes | Removal & Installation |
|------------|----------------------------|---|
| CE103 | | Removal: |
| CF110 | Clip A Clip B | Removal: Finisher Clip A Flat-bladed screwdrivers Clip B |
| CF118 | Clip A Clip B (Grommet) | Removal: Flat-bladed Finisher screwdrivers Body panel Clip A Clip B (Grommet) |
| CR103 | | Removal: Holder portion of clip must be spread out to remove rod. |
| CS101 | | Removal: 1. Screw out with a Phillips screwdriver. 2. Remove female portion with flat-bladed screwdriver. |

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< PREPARATION >

| Symbol No. | Shapes | Removal & Installation | А |
|------------|--------|---|---------------|
| CG101 | | Removal: Installation: Rotate 45° to remove | B C D |
| CS102 | | Removal: | F |
| | Ê | Removal: | G |
| CS113 | | Disconnect upper connection of clip with a flat-bladed screwdriver, then remove clip while inserting a flat-bladed screwdriver between body panel and clip. | I INT K |
| | | | L |
| C111 | | | M |
| | | | 0 |

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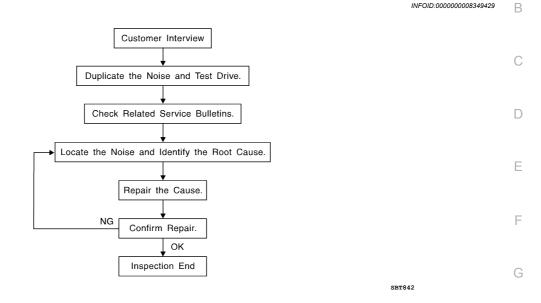
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| Symbol No. | Shapes | Removal & Installation |
|---------------|----------------------------|--|
| CG104 | | Removal: Remove by bending up with flat-bladed screwdrivers. Radiator grille Body panel |
| CE114 | B C | |
| CF118 | Clip A Clip B (Grommet) | Removal: Flat-bladed Finisher screwdrivers Body panel Clip A Clip B (Grommet) |

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SYMPTOM DIAGNOSIS SQUEAK AND RATTLE TROUBLE DIAGNOSES

Work Flow



CUSTOMER INTERVIEW

Interview the customer if possible, to determine the conditions that exist when the noise occurs. Use the Diagnostic Worksheet during the interview to document the facts and conditions when the noise occurs and any customer's comments; refer to <u>INT-13</u>, "Diagnostic Worksheet". This information is necessary to duplicate the conditions that exist when the noise occurs.

- The customer may not be able to provide a detailed description or the location of the noise. Attempt to obtain all the facts and conditions that exist when the noise occurs (or does not occur).
- If there is more than one noise in the vehicle, be sure to diagnose and repair the noise that the customer is concerned about. This can be accomplished by test driving the vehicle with the customer.
- After identifying the type of noise, isolate the noise in terms of its characteristics. The noise characteristics are provided so the customer, service adviser and technician are all speaking the same language when defining the noise.
- Squeak —(Like tennis shoes on a clean floor)
 Squeak characteristics include the light contact/fast movement/brought on by road conditions/hard surfaces
 = higher pitch noise/softer surfaces = lower pitch noises/edge to surface = chirping.
- Creak—(Like walking on an old wooden floor) Creak characteristics include firm contact/slow movement/twisting with a rotational movement/pitch dependent on materials/often brought on by activity.
- Rattle—(Like shaking a baby rattle) Rattle characteristics include the fast repeated contact/vibration or similar movement/loose parts/missing clip or fastener/incorrect clearance.
- Knock —(Like a knock on a door) Knock characteristics include hollow sounding/sometimes repeating/often brought on by driver action.
 Tick—(Like a clock second hand)
- Tick characteristics include gentle contacting of light materials/loose components/can be caused by driver action or road conditions.
- Thump—(Heavy, muffled knock noise) Thump characteristics include softer knock/dead sound often brought on by activity.
 Buzz—(Like a bumble bee)
- Buzz characteristics include high frequency rattle/firm contact.
- Often the degree of acceptable noise level will vary depending upon the person. A noise that you may judge as acceptable may be very irritating to the customer.
- Weather conditions, especially humidity and temperature, may have a great effect on noise level.

DUPLICATE THE NOISE AND TEST DRIVE

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< SYMPTOM DIAGNOSIS >

If possible, drive the vehicle with the customer until the noise is duplicated. Note any additional information on the Diagnostic Worksheet regarding the conditions or location of the noise. This information can be used to duplicate the same conditions when you confirm the repair.

If the noise can be duplicated easily during the test drive, to help identify the source of the noise, try to duplicate the noise with the vehicle stopped by doing one or all of the following:

- 1) Close a door.
- 2) Tap or push/pull around the area where the noise appears to be coming from.
- 3) Rev the engine.
- 4) Use a floor jack to recreate vehicle "twist".
- 5) At idle, apply engine load (electrical load, half-clutch on M/T model, drive position on CVT and A/T models).
- 6) Raise the vehicle on a hoist and hit a tire with a rubber hammer.
- Drive the vehicle and attempt to duplicate the conditions the customer states exist when the noise occurs.
- If it is difficult to duplicate the noise, drive the vehicle slowly on an undulating or rough road to stress the vehicle body.

CHECK RELATED SERVICE BULLETINS

After verifying the customer concern or symptom, check ASIST for Technical Service Bulletins (TSBs) related to that concern or symptom.

If a TSB relates to the symptom, follow the procedure to repair the noise.

LOCATE THE NOISE AND IDENTIFY THE ROOT CAUSE

- 1. Narrow down the noise to a general area. To help pinpoint the source of the noise, use a listening tool (Chassis Ear: J-39570, Engine Ear: J-39565 and mechanic's stethoscope).
- 2. Narrow down the noise to a more specific area and identify the cause of the noise by:
 - removing the components in the area that you suspect the noise is coming from.
 Do not use too much force when removing clips and fasteners, otherwise clips and fasteners can be broken or lost during the repair, resulting in the creation of new noise.
 - tapping or pushing/pulling the component that you suspect is causing the noise.
 Do not tap or push/pull the component with excessive force, otherwise the noise will be eliminated only temporarily.
 - feeling for a vibration with your hand by touching the component(s) that you suspect is (are) causing the noise.
 - placing a piece of paper between components that you suspect are causing the noise.
 - looking for loose components and contact marks. Refer to <u>INT-11. "Generic Squeak and Rattle Troubleshooting"</u>.

REPAIR THE CAUSE

- If the cause is a loose component, tighten the component securely.
- If the cause is insufficient clearance between components:
- separate components by repositioning or loosening and retightening the component, if possible.
- insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through your authorized NISSAN Parts Department.

CAUTION:

Do not use excessive force as many components are constructed of plastic and may be damaged. Always check with the Parts Department for the latest parts information.

The following materials are contained in the NISSAN Squeak and Rattle Kit (J-43980). Each item can be ordered separately as needed.

URETHANE PADS [1.5 mm (0.059 in) thick]

Insulates connectors, harness, etc.

76268-9E005: 100×135 mm (3.94×5.31 in)/76884-71L01: 60×85 mm (2.36×3.35 in)/76884-71L02: 15×25 mm (0.59×0.98 in)

INSULATOR (Foam blocks)

Insulates components from contact. Can be used to fill space behind a panel.

73982-9E000: 45 mm (1.77 in) thick, 50×50 mm (1.97×1.97 in)/73982-50Y00: 10 mm (0.39 in) thick, 50×50 mm (1.97×1.97 in)

INSULATOR (Light foam block)

80845-71L00: 30 mm (1.18 in) thick, 30×50 mm (1.18×1.97 in)

FELT CLOTH TAPE

Used to insulate where movement does not occur. Ideal for instrument panel applications.

68370-4B000: 15×25 mm (0.59×0.98 in) pad/68239-13E00: 5 mm (0.20 in) wide tape roll. The following materials not found in the kit can also be used to repair squeaks and rattles.

< SYMPTOM DIAGNOSIS >

| UHMW (TEFLON) TAPE Insulates where slight movement is present. Ideal for instrument panel applications. SILICONE GREASE | / |
|---|----|
| Used instead of UHMW tape that will be visible or not fit. | |
| Note: Will only last a few months. | r |
| SILICONE SPRAY | ŀ |
| Use when grease cannot be applied. | |
| DUCT TAPE | |
| Use to eliminate movement. | (|
| CONFIRM THE REPAIR | |
| Confirm that the cause of a noise is repaired by test driving the vehicle. Operate the vehicle under the same | |
| conditions as when the noise originally occurred. Refer to the notes on the Diagnostic Worksheet. | [|
| Generic Squeak and Rattle Troubleshooting | |
| Refer to Table of Contents for specific component removal and installation information. | - |
| | |
| INSTRUMENT PANEL | |
| Most incidents are caused by contact and movement between: | |
| 1. Cluster lid A and the instrument panel | |
| 2. Acrylic lens and combination meter housing | |
| 3. Instrument panel to front pillar finisher | (|
| 4. Instrument panel to windshield | |
| 5. Instrument panel pins | |
| 6. Wiring harnesses behind the combination meter | |
| 7. A/C defroster duct and duct joint | |
| | |
| These incidents can usually be located by tapping or moving the components to duplicate the noise or by pressing on the components while driving to stop the noise. Most of these incidents can be repaired by apply- | |
| ing felt cloth tape or silicone spray (in hard to reach areas). Urethane pads can be used to insulate wiring har- | |
| ness. | |
| CAUTION: | ١N |
| Do not use silicone spray to isolate a squeak or rattle. If you saturate the area with silicone, you will not be able to recheck the repair. | |
| | |
| CENTER CONSOLE | |
| Components to pay attention to include: | |
| 1. Shift selector assembly cover to finisher | |
| 2. A/C control unit and cluster lid C | |
| 3. Wiring harnesses behind audio and A/C control unit | |
| The instrument panel repair and isolation procedures also apply to the center console. | |
| | I |
| DOORS Boy attention to the: | |
| Pay attention to the: | |
| 1. Finisher and inner panel making a slapping noise | |
| 2. Inside handle escutcheon to door finisher | |
| 3. Wiring harnesses tapping | |
| 4. Door striker out of alignment causing a popping noise on starts and stops | (|
| Tapping or moving the components or pressing on them while driving to duplicate the conditions can isolate | |
| many of these incidents. You can usually insulate the areas with felt cloth tape or insulator foam blocks from | |
| the NISSAN Squeak and Rattle Kit (J-43980) to repair the noise. | |
| TRUNK | |
| Trunk noises are often caused by a loose jack or loose items put into the trunk by the owner. | |
| In addition look for: | |
| 1. Trunk lid bumpers out of adjustment | |
| 2. Trunk lid striker out of adjustment | |

- 2. Trunk lid striker out of adjustment
- 3. The trunk lid torsion bars knocking together

< SYMPTOM DIAGNOSIS >

4. A loose license plate or bracket

Most of these incidents can be repaired by adjusting, securing or insulating the item(s) or component(s) causing the noise.

SUNROOF/HEADLINING

Noises in the sunroof/headlining area can often be traced to one of the following:

- 1. Sunroof lid, rail, linkage or seals making a rattle or light knocking noise
- 2. Sun visor shaft shaking in the holder
- 3. Front or rear windshield touching headliner and squeaking

Again, pressing on the components to stop the noise while duplicating the conditions can isolate most of these incidents. Repairs usually consist of insulating with felt cloth tape.

OVERHEAD CONSOLE (FRONT AND REAR)

Overhead console noises are often caused by the console panel clips not being engaged correctly. Most of these incidents are repaired by pushing up on the console at the clip locations until the clips engage. In addition look for:

- 1. Loose harness or harness connectors.
- 2. Front console map/reading lamp lens loose.
- 3. Loose screws at console attachment points.

SEATS

When isolating seat noise it's important to note the position the seat is in and the load placed on the seat when the noise is present. These conditions should be duplicated when verifying and isolating the cause of the noise.

Cause of seat noise include:

- 1. Headrest rods and holder
- 2. A squeak between the seat pad cushion and frame
- 3. The rear seatback lock and bracket

These noises can be isolated by moving or pressing on the suspected components while duplicating the conditions under which the noise occurs. Most of these incidents can be repaired by repositioning the component or applying urethane tape to the contact area.

UNDERHOOD

Some interior noise may be caused by components under the hood or on the engine wall. The noise is then transmitted into the passenger compartment.

Causes of transmitted underhood noise include:

- 1. Any component installed to the engine wall
- 2. Components that pass through the engine wall
- 3. Engine wall mounts and connectors
- 4. Loose radiator installation pins
- 5. Hood bumpers out of adjustment
- 6. Hood striker out of adjustment

These noises can be difficult to isolate since they cannot be reached from the interior of the vehicle. The best method is to secure, move or insulate one component at a time and test drive the vehicle. Also, engine rpm or load can be changed to isolate the noise. Repairs can usually be made by moving, adjusting, securing, or insulating the component causing the noise.

< SYMPTOM DIAGNOSIS >

Diagnostic Worksheet

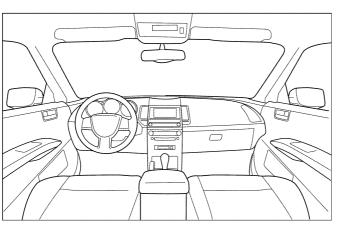
Dear Customer:

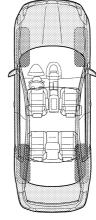
We are concerned about your satisfaction with your vehicle. Repairing a squeak or rattle sometimes can be very difficult. To help us fix your vehicle right the first time, please take a moment to note the area of the vehicle where the squeak or rattle occurs and under what conditions. You may be asked to take a test drive with a service advisor or technician to ensure we confirm the noise you are hearing.

SQUEAK & RATTLE DIAGNOSTIC WORKSHEET

I. WHERE DOES THE NOISE COME FROM? (circle the area of the vehicle)

The illustrations are for reference only, and may not reflect the actual configuration of your vehicle.





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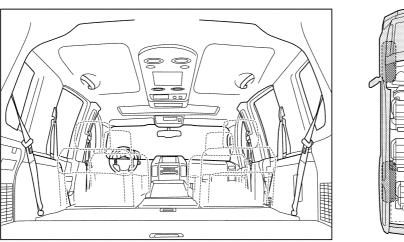
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Continue to page 2 of the worksheet and briefly describe the location of the noise or rattle. In addition, please indicate the conditions which are present when the noise occurs.

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< SYMPTOM DIAGNOSIS >

SQUEAK & RATTLE DIAGNOSTIC WORKSHEET - page 2

Briefly describe the location where the noise occurs:

| II. | WHEN DOES IT OCCUR? (please check | the | boxes that apply) |
|------|---|-----|---|
| | Anytime 1 st time in the morning Only when it is cold outside Only when it is hot outside | | After sitting out in the rain When it is raining or wet Dry or dusty conditions Other: |
| III. | WHEN DRIVING: | IV. | WHAT TYPE OF NOISE |
| | Through driveways Over rough roads Over speed bumps Only about mph On acceleration Coming to a stop On turns: left, right or either (circle) With passengers or cargo Other: After driving miles or minute | | Squeak (like tennis shoes on a clean floor) Creak (like walking on an old wooden floor) Rattle (like shaking a baby rattle) Knock (like a knock at the door) Tick (like a clock second hand) Thump (heavy muffled knock noise) Buzz (like a bumble bee) |

TO BE COMPLETED BY DEALERSHIP PERSONNEL

Test Drive Notes:

| | YES | NO | Initials of persor performing |
|--|-----|----|----------------------------------|
| Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired - Follow up test drive performed to confirm repair | | | |
| VIN: Cu W.O.# Da | | | |

This form must be attached to Work Order

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< REMOVAL AND INSTALLATION >

REMOVAL AND INSTALLATION FRONT DOOR FINISHER

Exploded View

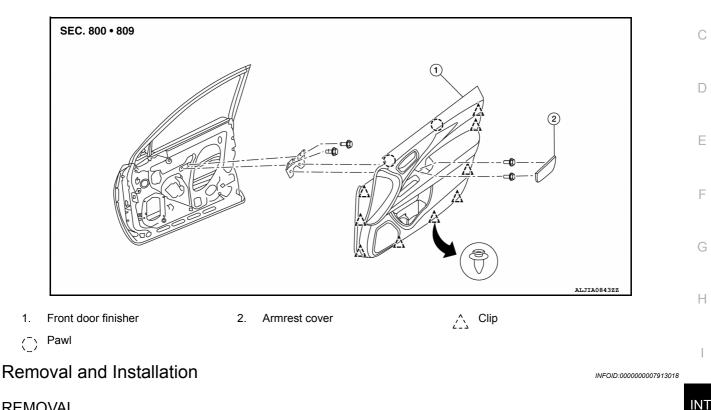
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REMOVAL

- 1. Remove the armrest cover using a suitable tool.
- 2. Remove the front door finisher bolts.
- Κ 3. Remove the inside door handle escuteon using a suitable tool, then remove the inside door handle escuteon bolt.
- 4. Remove the step lamp, then disconnect the harness connector from the step lamp.
- 5. Release the front door finisher clips and pawls using a suitable tool.
- 6. Disconnect the harness connector from the front door finisher.
- 7. Disconnect the door lock cable and inside door handle cable from front door finisher.
- 8. Remove the front door finisher.

INSTALLATION

Installation is in the reverse order of removal.

CAUTION:

- Visually check the clips and pawls for deformation and damage during installation. Replace with new ones if necessary.
- When installing front door finisher, check that clips and pawls are securely fitted in body panel holes.

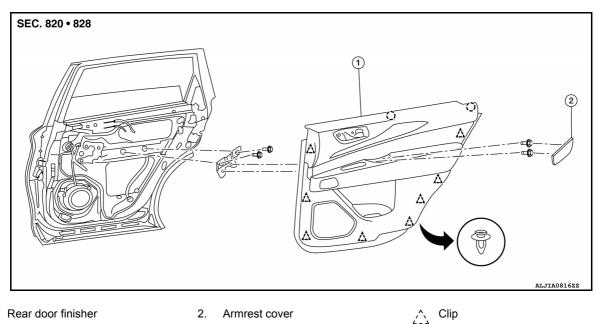
REAR DOOR FINISHER

< REMOVAL AND INSTALLATION >

REAR DOOR FINISHER

Exploded View

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Removal and Installation

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REMOVAL

- 1. Remove the armrest cover using a suitable tool.
- 2. Remove the rear door finisher bolts.
- 3. Remove the inside door handle escuteon, then remove the inside door handle escuteon bolt.
- 4. Release the rear door finisher clips and pawls using a suitable tool.
- 5. Disconnect the harness connector from the rear door finisher.
- 6. Disconnect the door lock cable and inside door handle cable from the rear door finisher.
- 7. Remove the rear door finisher.

INSTALLATION

Installation is in the reverse order of removal.

- Visually check the clips and pawls for deformation and damage during installation. Replace with new
 ones if necessary.
- When installing rear door finisher, check that clips and pawls are securely fitted in body panel holes.

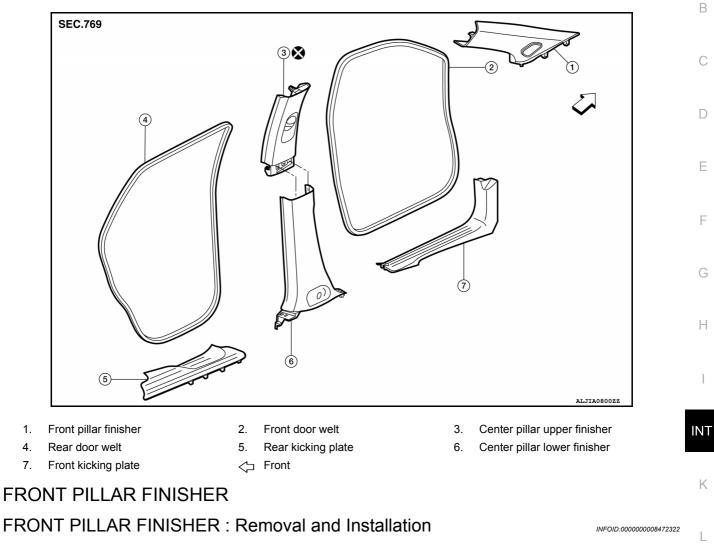
< REMOVAL AND INSTALLATION >

BODY SIDE TRIM

Exploded View

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REMOVAL

4.

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- 1. Partially remove the front door welt. Refer to INT-19, "BODY SIDE WELT : Removal and Installation -Μ Front Door Welt".
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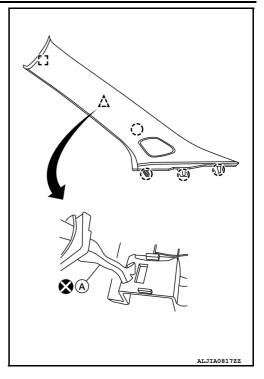
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BODY SIDE TRIM

< REMOVAL AND INSTALLATION >

- Release the front pillar finisher metal clip and pawls using a suitable tool.
 Metal clip
 - ∑. Clip
 - ([^]): Pawl
- 3. Release the tether clip (A) from the front pillar finisher. CAUTION:

Do not reuse the tether clip (A).



4. Disconnect the harness connector from the front pillar finisher, then remove the front pillar finisher (LH/ RH).

INSTALLATION

Installation is in the reverse order of removal.

CAUTION:

- Visually check the metal clip and pawls for deformation and damage during installation. Replace with new ones if necessary.
- Do not reuse the tether clip. Replace with new part after removal.
- When installing front pillar finisher, check that the metal clip, tether clip, and pawls are securely fitted in body panel holes.

CENTER PILLAR UPPER FINISHER

CENTER PILLAR UPPER FINISHER : Removal and Installation

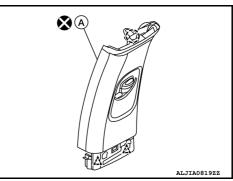
REMOVAL

- 1. Move the front seat to the full forward position.
- 2. Remove the center pillar lower finisher. Refer to <u>INT-19</u>, "CENTER PILLAR LOWER FINISHER : Removal and Installation".
- 3. Release the center pillar upper finisher pawl and clips using a suitable tool.

CAUTION:

Do not bend the sheet metal when removing the center pillar upper finisher from the sheet metal.





 Remove the seat belt from the center pillar upper finisher, then remove the center pillar upper finisher (LH/ RH).
 CAUTION:

Do not reuse center pillar upper finisher (A).

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BODY SIDE TRIM

< REMOVAL AND INSTALLATION >

INSTALLATION

Installation is in the reverse order of removal.

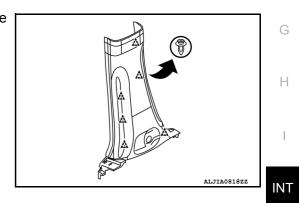
CAUTION:

- Do not reuse center pillar upper finisher. Replace with new part for installation.
- Visually check the clips for deformation and damage during installation. Replace with new ones if necessary.
- When installing center pillar upper finisher, check that the clips and pawl are securely fitted in body panel holes.
- CENTER PILLAR LOWER FINISHER

CENTER PILLAR LOWER FINISHER : Removal and Installation

REMOVAL

- 1. Move the front seat to the full forward position.
- 2. Remove the front kicking plate. Refer to <u>INT-20, "KICKING PLATE : Removal and Installation Front Kick-ing Plate"</u>.
- 3. Remove the rear kicking plate. Refer to <u>INT-20, "KICKING PLATE : Removal and Installation Rear Kick-ing Plate"</u>.
- 4. Remove the seat belt bolt from the center pillar lower finisher.
- Release the center pillar lower finisher clips using a suitable tool, then remove the center pillar lower finisher (LH/RH).
 Clip



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INSTALLATION

Installation is in the reverse order of removal.

CAUTION:

• Visually check the clips for deformation and damage during installation. Replace with new ones if necessary.

| • | When installing center pillar lower finisher, check that clips are securely fitted in body panel holes. |
|---|---|
| E | BODY SIDE WELT |

BODY SIDE WELT : Removal and Installation - Front Door Welt

REMOVAL

- 1. Remove the front kicking plate. Refer to INT-20, "KICKING PLATE : Removal and Installation Front Kicking Plate".
- 2. Remove the center pillar lower finisher. Refer to <u>INT-19</u>, "CENTER PILLAR LOWER FINISHER : Removal <u>and Installation"</u>.
- Remove the center pillar upper finisher. Refer to <u>INT-18</u>, "CENTER PILLAR UPPER FINISHER : Removal and Installation".
 CAUTION:

Do not reuse center pillar upper finisher.

4. Remove the front body side welt (LH/RH).

INSTALLATION

Installation is in the reverse order of removal.

BODY SIDE TRIM

< REMOVAL AND INSTALLATION >

BODY SIDE WELT : Removal and Installation - Rear Door Welt

REMOVAL

- 1. Remove the rear kicking plate. Refer to <u>INT-20, "KICKING PLATE : Removal and Installation Rear Kick-ing Plate"</u>.
- 2. Remove the center pillar lower finisher. Refer to <u>INT-19</u>, "CENTER PILLAR LOWER FINISHER : Removal <u>and Installation"</u>.
- Remove the center pillar upper finisher. Refer to <u>INT-18</u>, "CENTER PILLAR UPPER FINISHER : Removal and Installation". CAUTION:

Do not reuse center pillar upper finisher.

4. Remove the rear body side welt (LH/RH).

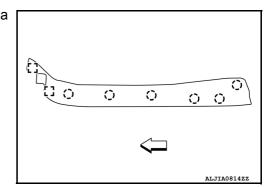
INSTALLATION Installation is in the reverse order of removal. KICKING PLATE

KICKING PLATE : Removal and Installation - Front Kicking Plate

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REMOVAL

- 1. Release the front kicking plate metal clips and pawls using a suitable tool.
 - []: Metal clip
 - (): Pawl
 - Front



2. Remove the front kicking plate (LH/RH).

INSTALLATION

Installation is in the reverse order of removal.

CAUTION:

- Visually check the clips and pawls for deformation and damage during installation. Replace with new ones if necessary.
- When installing front kicking plate, check that the clips and pawls are securely fitted in body panel holes.

KICKING PLATE : Removal and Installation - Rear Kicking Plate

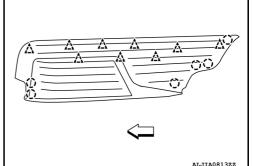
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REMOVAL

1. Release the rear kicking plate clips and pawls using a suitable tool.

∠__: Clip

- (_): Pawl
- <a>: Front



2. Remove the rear kicking plate (LH/RH).

INT-20

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| < REMOVAL AND INS | TALLATION > |
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INSTALLATION

Installation is in the reverse order of removal.

CAUTION:

- Visually check the clips and pawls for deformation and damage during installation. Replace with new ones if necessary.
- When installing rear kicking plate, check that the clips and pawls are securely fitted in body panel holes.

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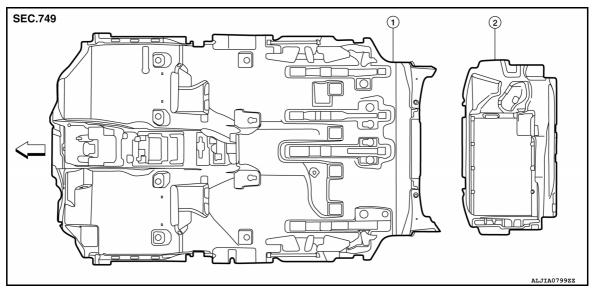
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< REMOVAL AND INSTALLATION >

FLOOR TRIM

Exploded View

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1. Front floor trim

2. Rear floor trim

← Front

Removal and Installation

INFOID:000000007913030

FRONT FLOOR CARPET

Removal

CAUTION:

Before servicing, turn the ignition switch off, disconnect both battery cables and wait at least three minutes.

- 1. Remove the front kicking plate (LH/RH). Refer to <u>INT-20, "KICKING PLATE : Removal and Installation -</u> <u>Front Kicking Plate"</u>.
- 2. Remove the rear kicking plate (LH/RH). Refer to <u>INT-20, "KICKING PLATE : Removal and Installation -</u> <u>Rear Kicking Plate"</u>.
- 3. Remove the front seat assembly (LH/RH). Refer to SE-79, "Removal and Installation".
- 4. Remove the center blower unit. Refer to VTL-19, "CENTER BLOWER UNIT : Removal and Installation".
- 5. Remove the second row seats. Refer to <u>SE-85, "Removal and Installation"</u>.
- 6. Remove the front floor trim.

Installation

Installation is in the reverse order of removal.

REAR FLOOR CARPET

Removal

- 1. Remove the back door kicking plate. Refer to <u>INT-35</u>, "BACK DOOR KICKING PLATE : Removal and <u>Installation"</u>
- 2. Remove the third row seat. Refer to SE-95, "Removal and Installation".
- 3. Remove the storage box side finisher (LH/RH). Refer to <u>INT-31, "STORAGE BOX SIDE FINISHER :</u> <u>Removal and Installation"</u>.
- 4. Remove the luggage side lower finisher (LH/RH). Refer to <u>INT-29. "LUGGAGE SIDE LOWER FINISHER :</u> <u>Removal and Installation"</u>.
- 5. Remove the rear floor trim.

Installation

FLOOR TRIM

< REMOVAL AND INSTALLATION >

Installation is in the reverse order of removal.

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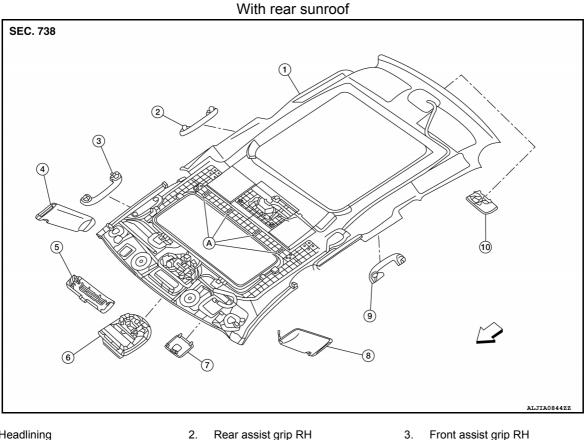
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< REMOVAL AND INSTALLATION >

HEADLINING

Exploded View

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1. Headlining

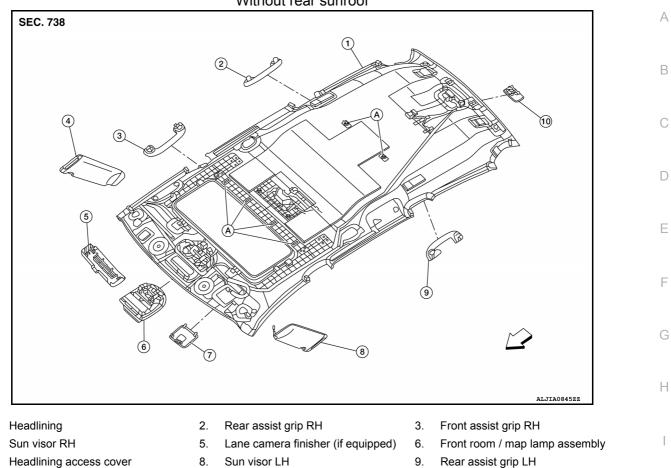
- 4. Sun visor RH
- 7. Headlining access cover
- 10. Rear map lamp assembly
- 2. Rear assist grip RH
- 5. Lane camera finisher (if equipped)
- 8. Sun visor LH
- Magnetic clip Α.

- Front assist grip RH
- 6. Front room / map lamp assembly
- 9. Rear assist grip LH
- ← Front

HEADLINING

< REMOVAL AND INSTALLATION >





- 7.
- 10. Rear map lamp assembly

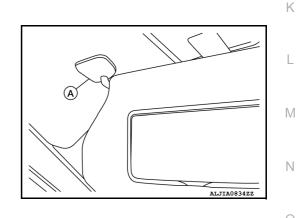
Removal and Installation

REMOVAL

1.

4.

1. Remove sun visor cap (A) using a suitable tool.



- 2. Remove sun visor screws.
- 3. Disconnect vanity mirror lamp harness connector, and remove sun visor (LH/RH).

← Front

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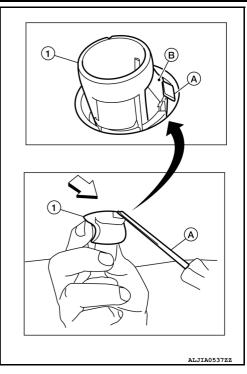
HEADLINING

< REMOVAL AND INSTALLATION >

- 4. Insert a suitable tool (A) at approximately a 30 degree angle into the sun visor holder notch on the front of the sun visor holder (1). Press in to release the locking tab (B). While holding in locking tab (B), turn the sun visor holder (1) 90 degrees to release it from the headliner.
 - If the sun visor holder (1) does not fully rotate, make sure that the suitable tool (A) is pressing in on the locking tab (B) and is not positioned under locking tab (B). Reinsert the suitable tool (A) as necessary to release the locking tab (B).
 - < : Vehicle front

CAUTION:

Do not force the sun visor holder when removing as the locking tab may be damaged if the suitable tool is not positioned correctly.



- 5. Release the lane camera finisher clips using a suitable tool (if equipped).
- 6. Remove rain sensor cover. Refer to <u>WW-71, "Exploded View"</u>.
- 7. Disconnect harness connectors.

8. Remove all assist grips.

∠__: Clip

a.

b.

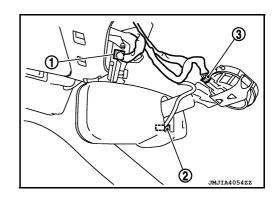
• Lane camera harness connector (1) (if equipped)

Disengage assist grip clip (1) using a suitable tool (A).

Slide assist grip clip forward and remove it.

Slide assist grip (2) forward and remove it.

- Inside mirror harness connector (2)
- Rain sensor harness connector (3)



- 9. Remove front pillar finisher (LH/RH). Refer to <u>INT-17, "FRONT PILLAR FINISHER : Removal and Installa-</u>tion".
- 10. Remove front door welt (LH/RH). Refer to <u>INT-19, "BODY SIDE WELT : Removal and Installation Front</u> <u>Door Welt"</u>.
- 11. Remove rear door welt (LH/RH). Refer to INT-20, "BODY SIDE WELT : Removal and Installation Rear Door Welt".

HEADLINING

< REMOVAL AND INSTALLATION >

12. Remove center pillar upper finisher (LH/RH). Refer to <u>INT-18, "CENTER PILLAR UPPER FINISHER :</u> <u>Removal and Installation"</u>. CAUTION:

Do not reuse the center pillar upper finisher.

13. Remove rear pillar finisher (LH/RH). Refer to INT-28, "REAR PILLAR FINISHER : Removal and Installation".

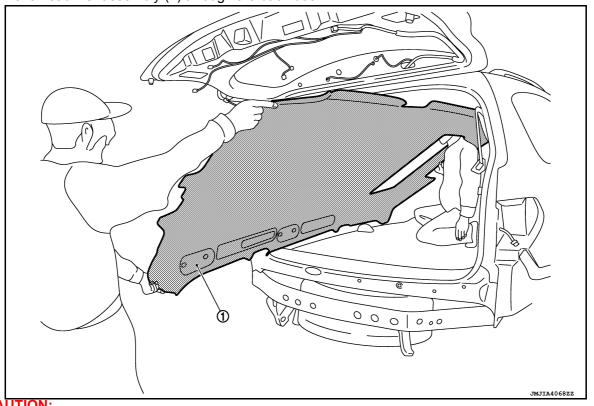
CAUTION:

Do not reuse the rear pillar finisher.

14. Remove back pillar finisher (LH/RH). Refer to <u>INT-30, "BACK PILLAR FINISHER : Removal and Installa-</u> tion". CAUTION:

Do not reuse the back pillar finisher.

- 15. Remove luggage side upper finisher (LH/RH). Refer to <u>INT-30. "LUGGAGE SIDE UPPER FINISHER :</u> <u>Removal and Installation"</u>.
- 16. Remove the third row seat. Refer to SE-95, "Removal and Installation".
- 17. Remove headliner clips located at the rear side of the headliner.
- 18. Remove headliner assembly (1) through the back door.



CAUTION:

- When removing headliner, two workers are required.
- Do not bend headliner when removing.
- Be careful not to scratch or damage any part of the body while taking out the headliner.

INSTALLATION

Installation is in the reverse order of removal. **CAUTION:**

- Do not to bend headliner when installing.
- Install metal clips of map lamp assembly and clips of the rear end of headlining for positioning.

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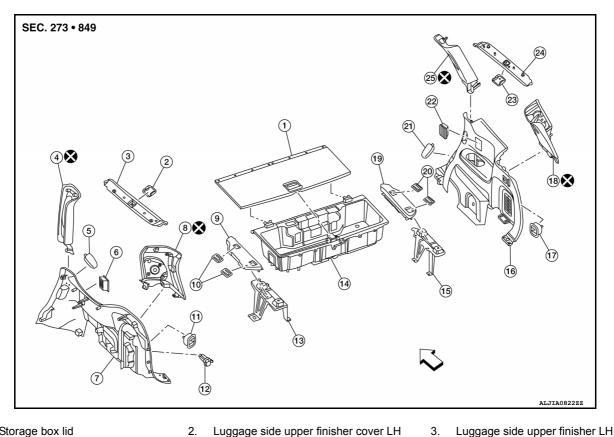
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< REMOVAL AND INSTALLATION >

LUGGAGE FLOOR TRIM

Exploded View

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Storage box lid 1.

- 4. Rear pillar finisher LH
- Luggage side lower finisher LH 7.
- 10. Storage box side finisher hook LH
- 13. Storage box side finisher bracket LH 14.
- 16. Luggage side lower finisher RH
- 19. Storage box side finisher RH
- 2. Luggage side upper finisher cover LH
- 5. Luggage side lower finisher cover LH
- 8. Back pillar finisher LH
- Luggage side lower finisher coat hook LH 12. Power socket 11.
 - Storage box
- Luggage side lower finisher coat hook RH 18. 17.
- 20. Storage box side finisher hook RH
- 22. Rear ventilator grille RH 25. Rear pillar finisher RH
- 23. Luggage side upper finisher cover RH ← Front

- Rear ventilator grille LH 6.
- 9. Storage box side finisher LH
- Storage box side finisher bracket RH 15.
- Back pillar finisher RH
- 21. Luggage side lower finisher cover RH
- 24. Luggage side upper finisher RH

REAR PILLAR FINISHER

REAR PILLAR FINISHER : Removal and Installation

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REMOVAL

- Remove the seat belt bolt cover and bolt from the luggage side lower finisher. 1.
- 2. Remove luggage side lower finished. Refer to INT-29, "LUGGAGE SIDE LOWER FINISHER : Removal and Installation"

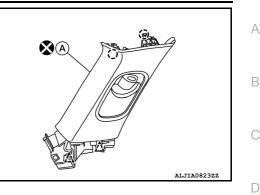
< REMOVAL AND INSTALLATION >

3. Release the rear pillar finisher clips and pawls using a suitable tool.

CAUTION:

Do not bend the sheet metal when removing the rear pillar finisher from the sheet metal.





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- 4. Remove the rear pillar finisher (A) from the luggage side lower finisher.
- 5. Remove the seat belt from the rear pillar finisher (A), then remove the rear pillar finisher (LH/RH).

Do not reuse rear pillar finisher.

INSTALLATION

Installation is in the reverse order of removal.

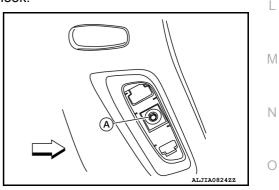
- Do not reuse rear pillar finisher. Replace with new part for installation.
- Visually check the clip and pawls for deformation and damage during installation. Replace with new ones if necessary.

| · When installing rear pillar finisher, check that clips and pawls are securely fitted in body panel he | oles. |
|---|-------|
| LUGGAGE SIDE LOWER FINISHER | |

LUGGAGE SIDE LOWER FINISHER : Removal and Installation

REMOVAL

- 1. Remove the storage box side finisher (LH/RH). Refer to <u>INT-31, "STORAGE BOX SIDE FINISHER :</u> <u>Removal and Installation"</u>.
- 2. Remove the third row seat. Refer to SE-95. "Removal and Installation".
- 3. Partially remove the rear door welt (LH/RH). Refer to <u>INT-20, "BODY SIDE WELT : Removal and Installa-</u> tion - Rear Door Welt".
- 4. Remove the seat belt bolt cover and bolt from the luggage side lower finisher.
- 5. Remove the seat belt from the luggage side lower finisher.
- 6. Remove the luggage side lower finisher coat hook bolt and coat hook.
- Remove the luggage side lower finisher cover, then remove the luggage side lower finisher bolt (A).
 <⊐: Front



- 8. Disconnect the harness connector from the power socket (LH only).
- 9. Remove the luggage side lower finisher (LH/RH).

INSTALLATION

Installation is in the reverse order of removal.

- **CAUTION:**
- Visually check the clips and pawls for deformation and damage during installation. Replace with new ones if necessary.

< REMOVAL AND INSTALLATION >

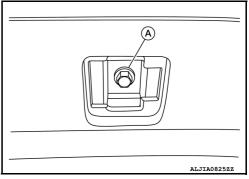
When installing luggage side lower finisher, check that clips and pawls are securely fitted in body panel holes. LUGGAGE SIDE UPPER FINISHER

LUGGAGE SIDE UPPER FINISHER : Removal and Installation

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REMOVAL

1. Remove the luggage side upper finisher cover, then remove the luggage side upper finisher bolt (A).



- 2. Remove rear pillar finisher. Refer to INT-28, "REAR PILLAR FINISHER : Removal and Installation".
- 3. Remove back pillar finisher. Refer to INT-30, "BACK PILLAR FINISHER : Removal and Installation".
- 4. Release the clips, then remove the luggage side upper finisher.

INSTALLATION

Note the following items, and install in the reverse order of removal.

CAUTION:

- Visually check the clips for deformation and damage during installation. Replace with new ones if necessary.
- When installing luggage side upper finisher, check that clips are securely fitted in body panel holes. BACK PILLAR FINISHER

BACK PILLAR FINISHER : Removal and Installation

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REMOVAL

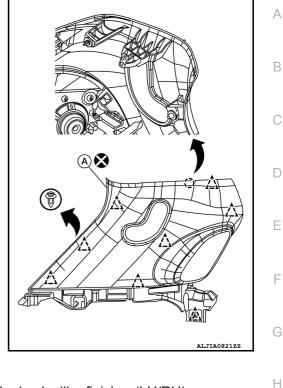
- 1. Remove the third row seat. Refer to SE-95, "Removal and Installation".
- 2. Remove the seat belt bolt cover and seat belt bolt from the luggage side lower finisher (LH/RH).

< REMOVAL AND INSTALLATION >

 Release the back pillar finisher clips and pawl using a suitable tool, then disconnect the back pillar finisher from the luggage side lower finisher.
 CAUTION:

Do not bend the sheet metal when removing the back pillar finisher from the sheet metal.

| <u>^</u> : | Clip |
|------------|------|
| (]): | Pawl |



- 4. Disconnect the harness connector from the back pillar finisher.
- 5. Remove the seat belt from the back pillar finisher, then remove the back pillar finisher (LH/RH). CAUTION:

Do not reuse back pillar finisher (A).

INSTALLATION

Note the following items, and install in the reverse order of removal.

CAUTION:

- Do not reuse back pillar finisher. Replace with new part for installation.
- Visually check the clips for deformation and damage during installation. Replace with new ones if necessary.
- When installing back pillar garnish, check that the clips and pawl are securely fitted in body panel k holes.

STORAGE BOX

STORAGE BOX : Removal and Installation

REMOVAL

- 1. Release the clips holding the seat back board to the storage box lid.
- 2. Open the storage box lid.
- Remove the BOSE woofer from the storage box (if equipped). Refer to <u>AV-399</u>, "<u>Removal and Installation</u>" (BOSE W/O SURROUND SOUND), or <u>AV-682</u>, "<u>Removal and Installation</u>" (BOSE WITH SURROUND SOUND).
- 4. Remove the storage box screws, then remove the storage box.

INSTALLATION

Installation is in the reverse order of removal. STORAGE BOX SIDE FINISHER

STORAGE BOX SIDE FINISHER : Removal and Installation

REMOVAL

- 1. Remove the storage box. Refer to INT-31, "STORAGE BOX : Removal and Installation".
- 2. Release the clips pawls using a suitable tool, then remove the storage box side finisher.

INT-31

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< REMOVAL AND INSTALLATION >

INSTALLATION

Installation is in the reverse order of removal.

- **CAUTION:**
- Visually check the clips for deformation and damage during installation. Replace with new ones if necessary.
- When installing storage box side finisher, check that the clips and pawls are securely fitted in body panel holes.

< REMOVAL AND INSTALLATION >

BACK DOOR TRIM

Exploded View

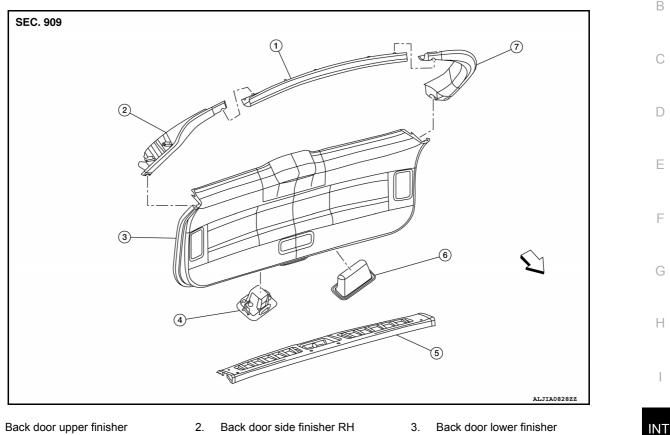
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- 1. 4. Back door switch
- 7. Back door side finisher LH
- 5. Back door kicking plate
- Back door lower finisher
- 6. Back door pull handle

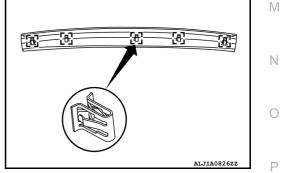
BACK DOOR UPPER FINISHER

BACK DOOR UPPER FINISHER : Removal and Installation

<⊐ Front

REMOVAL

- 1. Release the back door upper finisher metal clips using a suitable tool, then remove the back door upper finisher.
 - : Metal clip



INSTALLATION

Installation is in the reverse order of removal.

CAUTION:

· Visually check the metal clips for deformation and damage during installation. Replace with new ones if necessary.

BACK DOOR TRIM

< REMOVAL AND INSTALLATION >

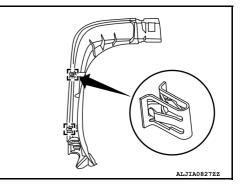
When installing back door upper finisher, check that the metal clips are securely fitted in body panel holes. BACK DOOR SIDE FINISHER

BACK DOOR SIDE FINISHER : Removal and Installation

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REMOVAL

- 1. Remove the back door upper finisher. Refer to <u>INT-33</u>, "BACK DOOR UPPER FINISHER : Removal and <u>Installation"</u>.
- 2. Remove the back door finisher. Refer to INT-34, "BACK DOOR FINISHER : Removal and Installation".
- 3. Release the back door side finisher metal clips using a suitable tool, then remove the back door side finisher (LH/RH).



INSTALLATION

Installation is in the reverse order of removal. **CAUTION:**

- Visually check the metal clips for deformation and damage during installation. Replace with new ones if necessary.
- When installing back door upper finisher, check that the metal clips are securely fitted in body panel holes.

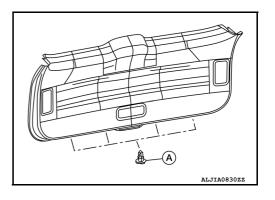
BACK DOOR FINISHER

BACK DOOR FINISHER : Removal and Installation

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REMOVAL

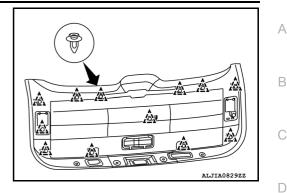
- 1. Remove the back door pull handle.
- 2. Remove the back door finisher clips (A).



BACK DOOR TRIM

< REMOVAL AND INSTALLATION >

3. Release the back door finisher clips using a suitable tool. 2: Clip



4. Disconnect the harness connectors from the back door finisher, then remove the back door finisher.

INSTALLATION

Installation is in the reverse order of removal.

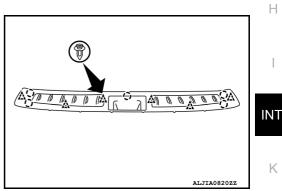
- CAUTION:
 Visually check the clips for deformation and damage during installation. Replace with new ones if necessary.
- When installing back door finisher, check that clips are securely fitted in body panel holes. BACK DOOR KICKING PLATE

BACK DOOR KICKING PLATE : Removal and Installation

REMOVAL

1. Release the back door kicking plate clips and pawls using a suitable tool.

| <u>^</u> : | Clip |
|------------|------|
| (_): | Pawl |



2. Remove the back door kicking plate.

INSTALLATION

Installation is in the reverse order of removal.

- Visually check the clips and pawls for deformation and damage during installation. Replace with new ones if necessary.
- When installing back door kicking plate, check that clips and pawls are securely fitted in body panel holes.

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