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PRECAUTIONS

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PRECAUTION

PRECAUTIONS

Precaution for Supplemental Restraint System (SRS) "AIR BAG" and "SEAT BELT PRE-TENSIONER"

The Supplemental Restraint System such as "AIR BAG" and "SEAT BELT PRE-TENSIONER", used along with a front seat belt, helps to reduce the risk or severity of injury to the driver and front passenger for certain types of collision. This system includes dual stage front air bag modules. The SRS system may only deploy one front air bag, depending on the severity of a collision and whether the front passenger seat is occupied. Information necessary to service the system safely is included in the SR and SB section of this Service Manual.

WARNING:

- To avoid rendering the SRS inoperative, which could increase the risk of personal injury or death in the event of a collision which would result in air bag inflation, all maintenance must be performed by an authorized NISSAN/INFINITI dealer.
- Improper maintenance, including incorrect removal and installation of the SRS, can lead to personal injury caused by unintentional activation of the system. For removal of Spiral Cable and Air Bag Module, see the SR section.
- Do not use electrical test equipment on any circuit related to the SRS unless instructed to in this Service Manual. SRS wiring harnesses can be identified by yellow and/or orange harnesses or harness connectors.

PRECAUTIONS WHEN USING POWER TOOLS (AIR OR ELECTRIC) AND HAMMERS

WARNING

- When working near the Airbag Diagnosis Sensor Unit or other Airbag System sensors with the Ignition ON or engine running, DO NOT use air or electric power tools or strike near the sensor(s) with a hammer. Heavy vibration could activate the sensor(s) and deploy the air bag(s), possibly causing serious injury.
- When using air or electric power tools or hammers, always switch the Ignition OFF, disconnect the battery, and wait at least 3 minutes before performing any service.

Precaution for Work

- When removing or disassembling each component, be careful not to damage or deform it. If a component may be subject to interference, be sure to protect it with a shop cloth.
- When removing (disengaging) components with a screwdriver or similar tool, be sure to wrap the component with a shop cloth or vinyl tape to protect it.
- Protect the removed parts with a shop cloth and prevent them from being dropped.
- Replace a deformed or damaged clip.
- If a part is specified as a non-reusable part, always replace it with a new one.
- Be sure to tighten bolts and nuts securely to the specified torque.
- After installation is complete, be sure to check that each part works properly.
- Follow the steps below to clean components.
- Water soluble dirt: Dip a soft cloth into lukewarm water, and wring the water out of the cloth to wipe the dirty area.
 - Then rub with a soft and dry cloth.
- Oily dirt: Dip a soft cloth into lukewarm water with mild detergent (concentration: within 2 to 3%), and wipe the dirty area.
 - Then dip a cloth into fresh water, and wring the water out of the cloth to wipe the detergent off. Then rub with a soft and dry cloth.
- Do not use organic solvent such as thinner, benzene, alcohol, or gasoline.
- For genuine leather seats, use a genuine leather seat cleaner.

PREPARATION

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PREPARATION

PREPARATION

Special Service Tool

The actual shapes of Kent-Moore tools may differ from those of special service tools illustrated here.
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Tool number (Kent-Moore No.) Tool name		Description	
(J-46534) Trim tool set		Removing trim components	
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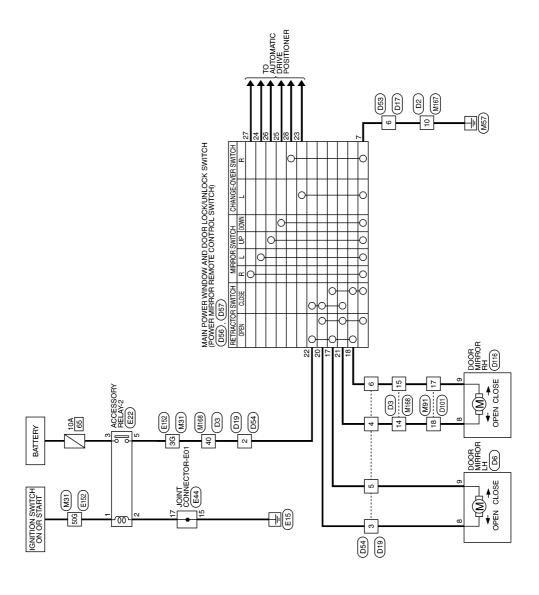
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WIRING DIAGRAM

DOOR MIRROR (WITH ADP)

Wiring Diagram - Power Fold System

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D SYSTEM CONNECTORS - WITH AUTOMATIC DRIVE POSITIONER	Connector No. E22	
C DRIVE		
Signal Name	Name	
Ods - V	M168 M168 M168 M168 M168 M168 M168 M168 M165 M168 M176 M176	
Terminal No. 3G 3G 50G	Connector No. M168 Connector Name WIRE TO WIRE Connector Color WHITE Mail	
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M31	O WIRE	
M31 M31	20 M167 M167 M167 M167 M167 M167 M167 M167	
Connector No. M31 Connector Name WIRE TO WIRE Connector Color WHITE Connector Color WHITE IIG 26 36 46 56 10 10 10 10 10 10 10 10 10 10 10 10 10	Connector No. M167 Connector Name WIRE TO WIRE Connector Color WHITE #\$ A	
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DOOR MIRROR (WITH ADP)

o S S	۵	50G G –		Connector No. D6 Connector Name DOOR MIRROR LH Connector Color WHITE	20 2 2 2 2 2 2 2 2 2 2 2 2 3 2 3 3 4 3 5 4 5 4	Terminal No. Color of Signal Name	- R	- X 6	
Connector No. E152 Connector Name WIRE TO WIRE	Connector Color WHITE		# 5.	Connector No. D3 Connector Name WIRE TO WIRE Connector Color WHITE	H.S. 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 28 27 28 29 30 31 32 33 34 35 8 37 38 39 40	Terminal No. Color of Wire Signal Name	14 LG –	15 BR –	40 BR –
Connector No. E44 Connector Name JOINT CONNECTOR-E01	Connector Color WHITE		Terminal No. Color of 17 B	Connector No. D2 Connector Name WIRE TO WIRE Connector Color WHITE	H.S. (10 9 8 7 6 5 5 1 1 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Terminal No. Color of Signal Name Wire	10 B –	ABB	LIA3

DOOR MIRROR (WITH ADP)

< WIRING DIAGRAM >

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Connector Name		WIRE TO WIRE
Connector Color WHITE	olor WH	
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4	Ы	1
5	\	ı
9	BR	1

Connector No.	o. D17	
Connector Name WIRE TO WIRE	ame WIF	IE TO WIRE
Connector Color WHITE	olor WH	ПЕ
山 H.S.		8 7 6 5 4
Terminal No. Wire	Color of Wire	Signal Name
9	В	1

Connector No.	D56
Connector Name	Connector Name AND DOOR LOCK/UNLOCK SWITCH
Connector Color WHITE	WHITE
H.S.	2 3 4 6 7 5 6 7 9 10 11 12 13 14 15 16

Connector No.	D53
Connector Nam	Connector Name WIRE TO WIRE
Connector Color WHITE	ır WHITE
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Color of Wire	В	
Terminal No.	9	

Signal Name

Terminal No. Wire

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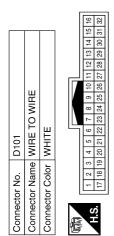
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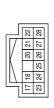
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Signal Name	I	-
Color of Wire	>	FG
Terminal No.	80	6



Signal Name	_	ı
Color of Wire	ГG	Y
Terminal No.	11	18

D57	MAIN POWER WINDOW AND DOOR LOCK/UNLOCK SWITCH (DOOR MIRROR REMOTE CONTROL SWITCH)	WHITE	
Connector No.	Connector Name	Connector Color WHITE	



Signal Name	ı	ı	1	I	ı	1	I	1	1	Ī	_	ı
Color of Wire	>	BR	ı	P.	P	BR	SB	^	_	8	Υ	re
Terminal No.	17	18	19	20	21	22	23	54	25	56	22	28

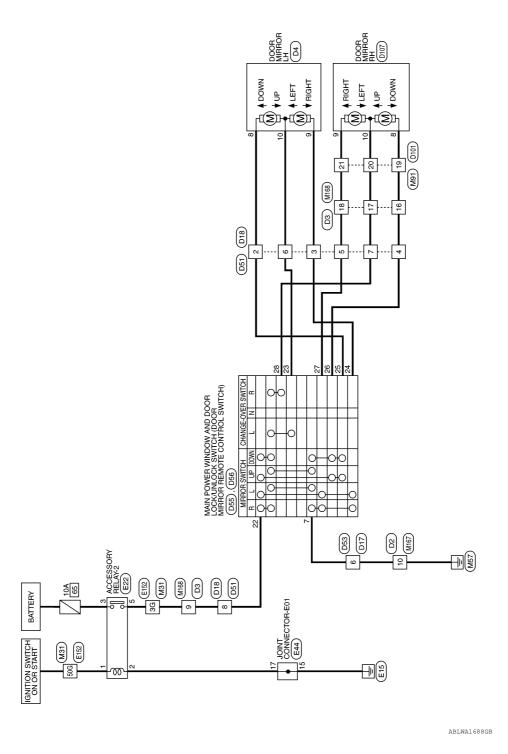
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DOOR MIRROR - WITHOUT AUTOMATIC DRIVE POSITIONER

DOOR MIRROR (WITHOUT ADP)

Wiring Diagram - Door Mirror

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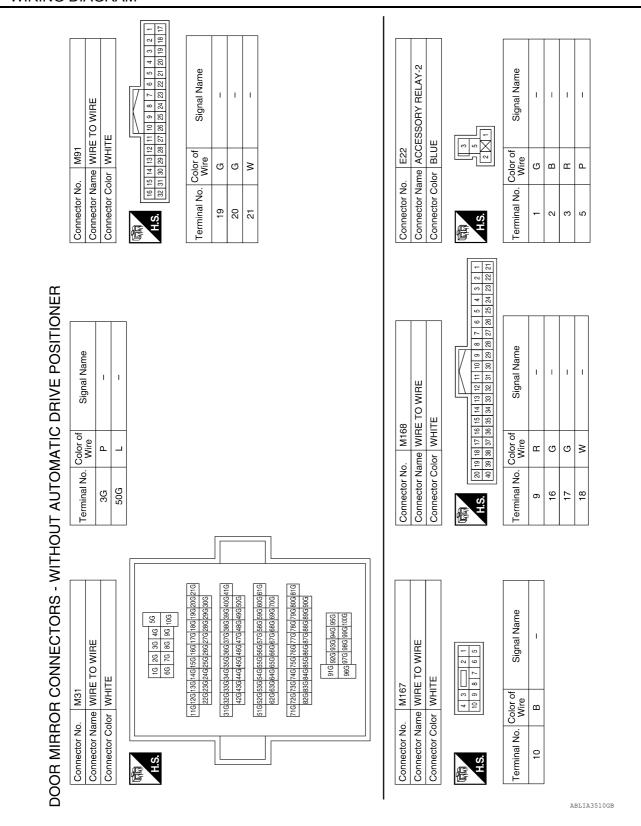
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DOOR MIRROR (WITHOUT ADP)



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Connector Name WIRE TO WIRE Connector Color WHITE 106 96 86 76 66 216 206 16 16 16 16 16 16 16 16 16 16 16 16 16	tor No. D3 tor Name WIRE TO W tor Color WHITE 1	9 LG 16 LG 17 L 18 BR
Connector Name JOINT CONNECTOR-E01 Connector Color WHITE H.S. 11 10 9 8 7 6 5 4 3 2 1 1	or No.	10 B

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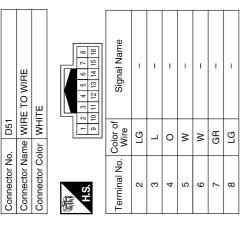
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DOOR MIRROR (WITHOUT ADP)

< WIRING DIAGRAM >



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Connector Color WHITE	M	\ -	ш			
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connector Name		WIRE TO WIRE
Connector Color		WHITE
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erminal No.	Color of Wire	of Signal Name
2	P	ı
3	_	ı
4	ГG	ı
2	BR	1
9	BG	-
7	_	ı
8	рη	-

MAIN POWER WINDOW AND DOOR LOCK/UNLOCK SWITCH (DOOR MIRROR REMOTE CONTROL SWITCH) Connector Color WHITE	Connector No.	D55
Connector Color WHITE	Connector Name	MAIN POWER WINDOW AND DOOR LOCK/UNLOCK SWITCH (DOOR MIRROR REMOTE CONTROL SWITCH)
	Connector Color	WHITE

Signal Name	_	ı	_	1	ı	-	-
Color of Wire	PC	>	٦	ГG	0	8	GR
Terminal No. Wire	22	23	24	25	56	27	28

Connector No.	o. D17	
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Connector Color WHITE	olor WH	<u>=</u>
所 H.S.	m &	7 6 5 4 4
Terminal No. Wire	Color of Wire	Signal Name
9	В	1

Connector No.	D53
Connector Name WIRE TO WIRE	WIRE TO WIRE
Connector Color WHITE	WHITE
SH SH	4 5 6 7 8

Signal Name	_	
Color of Wire	В	
Terminal No.	9	

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D107	Connector Name DOOR MIRROR RH	WHITE	
Connector No.	Connector Name	Connector Color WHITE	





Signal N	ı	_	I
Color of Wire	BR	ГG	SB
Terminal No.	80	6	10

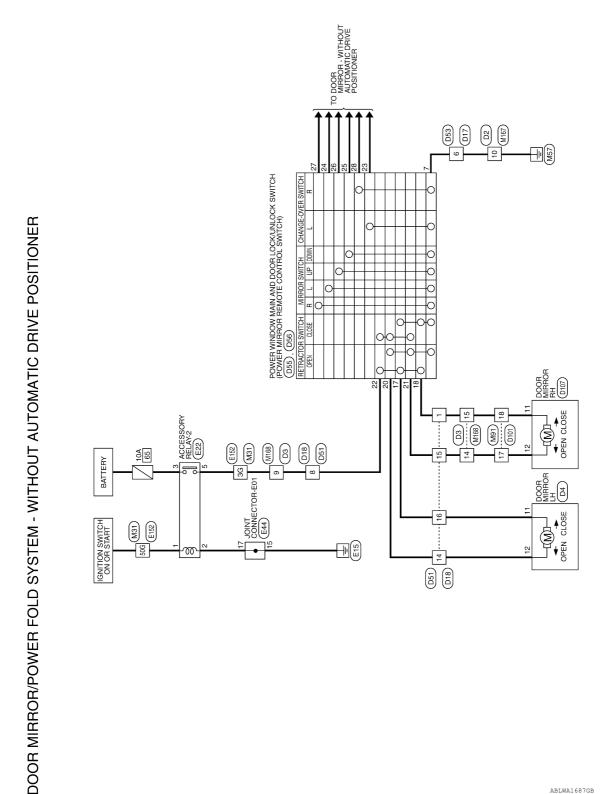
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Connector No.	Connector Name WIRE TO WIRE	Connector Color WHITE	E	1	5.0

Terminal No.	Color of Wire	Signal Name
19	BR	I
20	SB	1
21	ГС	I

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Wiring Diagram - Power Fold System

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TE TE Signal Name	Connector No. E22 Connector Name ACCESSORY RELAY-2 Connector Color BLUE Signal Name Color of Signal Name
Connector Name WIRE TO WIRE Connector Color WHITE H.S. 16 14 13 12 11 10 9 8 7 6 5 4 1 22 21 12 12 12 12 12 12 12 12 12 12 1	Connector No. E22 Connector Name ACCE Connector Color BLUE H.S. 1 G 2 B 3 R 5 P
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WHITE	TETO WIRE TE Signal Name
MINE T M	No. M167 Name WIRE T Color of Wire B B
Connector Name WIRE TO WIRE TO MIRE TO MIR	Connector No. M167 Connector Name WIRE TO WIRE Connector Color WHITE Terminal No. Color of Signa Terminal No. Wire Terminal No. B
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Connector No.	E44	Connector No. E44	Connector No. E152	o. E152	2 E TO WIBE		Terminal No.	Color of Wire	Signal Name	
Connector Color	WHITE		Connector Color	olor WHITE			36	۵	1	
					!		50G	G	I	
Terminal No. Colo	Color of Sign	Signal Name	S.H.	21G20G19 300G29 41G40G39 81G60G59 81G60G79	56 46 36 26 16 106 96 86 76 66 210 200 196 196 176 196					
Connector No.	D2		Connector No.	o. D3			Connector No.	o. D4		
Connector Name WIRE TO WIRE	WIRE T	ro wire	Connector Name WIRE TO WIRE	ame WIR	E TO WIRE		Connector N	ame DOC	Connector Name DOOR MIRROR LH	
Connector Color WHIIE	WHILE		Connector Color WHILE	olor WHI	ш		Connector Color	OIOL WHILE	<u>"</u>	
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Terminal No.	Color of Wire	Signal Name	Terminal No.	Color of Wire	Signal Name		Terminal No.	Color of Wire	Signal Name	
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			14	>	1		12	BB	ı	
			15	>	I					

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DOOR MIRROR (WITHOUT ADP)

< WIRING DIAGRAM >

Connector No. D51 Connector Name WIRE TO WIRE Connector Color WHITE H.S. Terminal No. Color of Signal Name 1 GR	ı	ı
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	>	>
Connector No. Connector Name Connector Color H.S. Terminal No. V. V. 1	15	16
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D18	>	>
Connector No. D18	15	16
E TO WIRE TE 3		
No. D17 Name WIRE TO WIRE Color WHITE 3 2 1 8 7 6 5 4 8 7 6 5 4 9 Wire B		

-		_	_	_	_	_		_	_	_	_	
	Signal Name	ı	=	_	ı	=	_	-	_	-	=	_
	Color of Wire	×	GR	BR	>	ГG	M	Т	ГG	0	M	GR
	Terminal No. Color of Wire	17	18	50	21	22	23	24	25	26	27	28

Vo. D55	POWER WINDOW MAIN AND DOOR LOCKUNLOCK SWITCH (POWER MIRROR REMOTE CONTROL SWITCH)	Connector Color WHITE	
Connector No.	Connector N	Connector C	





	IE TO WIRE	11	2 S S S S S S S S S S S S S S S S S S S	Signal Name	1
. D53	me WIF	lor WH	<u>- 4</u>	Color of Wire	В
Connector No.	Connector Name WIRE TO WIRE	Connector Color WHITE	所 H.S.	Terminal No. Wire	9
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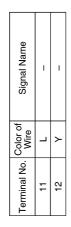
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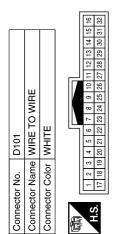
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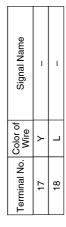
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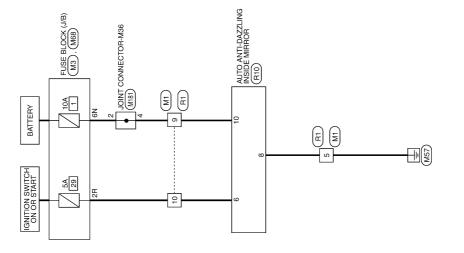


Terminal No. Color of Signal Na Wire	I	Н	က
	Signal Na	Color of Wire	

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INSIDE MIRROR

Wiring Diagram



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INSIDE MIRROR

Connector Name FUSE BLOCK (J/B)

Connector No.

Connector Color BROWN

INSIDE MIRROR CONNECTORS

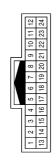
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Connector Name WIME 10 WIME) WIRE
Connector Color WHITE	

Connector Name FUSE BLOCK (J/B)

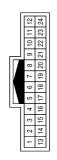
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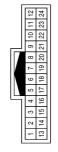
Connector No.

Connector Color WHITE

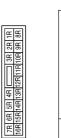








Signal Name	I	1	ı
Color of Wire	GR	M	FG
erminal No.	5	6	10



Signal Name	I	
Color of Wire	LG	
rminal No.	2R	



Signal Name

Color of Wire

Terminal No. N9

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Signal Name	IGN	GND	BAT+
Color of Wire	8	В	В
Terminal No. Wire	9	8	10

Connector Name WIRE TO WIRE Connector Color WHITE	쮼								
Connector Color WHITE	WIRE	2	₹	끭					
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24 23 22 21 20 19 18 17 16 15 14 13	24 23 22	21 2	0 19	18	17	16	15	14	13





Signal Nam	_	1	ı
Color of Wire	В	G	M
Terminal No.	5	6	10

Connector Name JOINTCONNECTOR-M36

M181

Connector No.

Connector Color WHITE







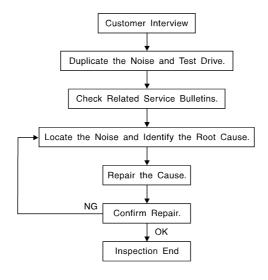
Signal Name	ı	1
Color of Wire	>	W
Terminal No.	2	4

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SYMPTOM DIAGNOSIS

SQUEAK AND RATTLE TROUBLE DIAGNOSES

Work Flow



CUSTOMER INTERVIEW

Interview the customer if possible, to determine the conditions that exist when the noise occurs. Use the Diagnostic Worksheet during the interview to document the facts and conditions when the noise occurs and any customer's comments; refer to MIR-25, "Diagnostic Worksheet". This information is necessary to duplicate the conditions that exist when the noise occurs.

• The customer may not be able to provide a detailed description or the location of the noise. Attempt to obtain all the facts and conditions that exist when the noise occurs (or does not occur).

• If there is more than one noise in the vehicle, be sure to diagnose and repair the noise that the customer is concerned about. This can be accomplished by test driving the vehicle with the customer.

 After identifying the type of noise, isolate the noise in terms of its characteristics. The noise characteristics are provided so the customer, service adviser and technician are all speaking the same language when defining the noise.

• Squeak —(Like tennis shoes on a clean floor)

Squeak characteristics include the light contact/fast movement/brought on by road conditions/hard surfaces = higher pitch noise/softer surfaces = lower pitch noises/edge to surface = chirping.

• Creak—(Like walking on an old wooden floor)

Creak characteristics include firm contact/slow movement/twisting with a rotational movement/pitch dependent on materials/often brought on by activity.

Rattle—(Like shaking a baby rattle)

Rattle characteristics include the fast repeated contact/vibration or similar movement/loose parts/missing clip or fastener/incorrect clearance.

Knock —(Like a knock on a door)

Knock characteristics include hollow sounding/sometimes repeating/often brought on by driver action.

Tick—(Like a clock second hand)

Tick characteristics include gentle contacting of light materials/loose components/can be caused by driver action or road conditions.

• Thump—(Heavy, muffled knock noise)

Thump characteristics include softer knock/dead sound often brought on by activity.

Buzz—(Like a bumble bee)

Buzz characteristics include high frequency rattle/firm contact.

- Often the degree of acceptable noise level will vary depending upon the person. A noise that you may judge
 as acceptable may be very irritating to the customer.
- Weather conditions, especially humidity and temperature, may have a great effect on noise level.

DUPLICATE THE NOISE AND TEST DRIVE

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< SYMPTOM DIAGNOSIS >

If possible, drive the vehicle with the customer until the noise is duplicated. Note any additional information on the Diagnostic Worksheet regarding the conditions or location of the noise. This information can be used to duplicate the same conditions when you confirm the repair.

If the noise can be duplicated easily during the test drive, to help identify the source of the noise, try to duplicate the noise with the vehicle stopped by doing one or all of the following:

- 1) Close a door.
- 2) Tap or push/pull around the area where the noise appears to be coming from.
- 3) Rev the engine.
- 4) Use a floor jack to recreate vehicle "twist".
- 5) At idle, apply engine load (electrical load, half-clutch on M/T model, drive position on CVT and A/T models).
- 6) Raise the vehicle on a hoist and hit a tire with a rubber hammer.
- Drive the vehicle and attempt to duplicate the conditions the customer states exist when the noise occurs.
- If it is difficult to duplicate the noise, drive the vehicle slowly on an undulating or rough road to stress the vehicle body.

CHECK RELATED SERVICE BULLETINS

After verifying the customer concern or symptom, check ASIST for Technical Service Bulletins (TSBs) related to that concern or symptom.

If a TSB relates to the symptom, follow the procedure to repair the noise.

LOCATE THE NOISE AND IDENTIFY THE ROOT CAUSE

- 1. Narrow down the noise to a general area. To help pinpoint the source of the noise, use a listening tool (Chassis Ear: J-39570, Engine Ear: J-39565 and mechanic's stethoscope).
- 2. Narrow down the noise to a more specific area and identify the cause of the noise by:
 - removing the components in the area that you suspect the noise is coming from.
 Do not use too much force when removing clips and fasteners, otherwise clips and fasteners can be broken or lost during the repair, resulting in the creation of new noise.
 - tapping or pushing/pulling the component that you suspect is causing the noise.
 Do not tap or push/pull the component with excessive force, otherwise the noise will be eliminated only temporarily.
 - feeling for a vibration with your hand by touching the component(s) that you suspect is (are) causing the
 noise.
 - placing a piece of paper between components that you suspect are causing the noise.
 - looking for loose components and contact marks.
 Refer to MIR-23, "Generic Squeak and Rattle Troubleshooting".

REPAIR THE CAUSE

- If the cause is a loose component, tighten the component securely.
- If the cause is insufficient clearance between components:
- separate components by repositioning or loosening and retightening the component, if possible.
- insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through your authorized NISSAN Parts Department.

CAUTION:

Do not use excessive force as many components are constructed of plastic and may be damaged.

Always check with the Parts Department for the latest parts information.

The following materials are contained in the NISSAN Squeak and Rattle Kit (J-43980). Each item can be ordered separately as needed.

URETHANE PADS [1.5 mm (0.059 in) thick]

Insulates connectors, harness, etc.

76268-9E005: 100×135 mm (3.94×5.31 in)/76884-71L01: 60×85 mm (2.36×3.35 in)/76884-71L02: 15×25 mm (0.59×0.98 in)

INSULATOR (Foam blocks)

Insulates components from contact. Can be used to fill space behind a panel.

73982-9E000: 45 mm (1.77 in) thick, 50×50 mm (1.97×1.97 in)/73982-50Y00: 10 mm (0.39 in) thick, 50×50 mm (1.97×1.97 in)

INSULATOR (Light foam block)

80845-71L00: 30 mm (1.18 in) thick, 30×50 mm (1.18×1.97 in)

FELT CLOTH TAPE

Used to insulate where movement does not occur. Ideal for instrument panel applications.

68370-4B000: 15×25 mm (0.59×0.98 in) pad/68239-13E00: 5 mm (0.20 in) wide tape roll. The following materials not found in the kit can also be used to repair squeaks and rattles.

< SYMPTOM DIAGNOSIS >

UHMW (TEFLON) TAPE

Insulates where slight movement is present. Ideal for instrument panel applications.

SILICONE GREASE

Used instead of UHMW tape that will be visible or not fit.

Note: Will only last a few months.

SILICONE SPRAY

Use when grease cannot be applied.

DUCT TAPE

Use to eliminate movement.

CONFIRM THE REPAIR

Confirm that the cause of a noise is repaired by test driving the vehicle. Operate the vehicle under the same conditions as when the noise originally occurred. Refer to the notes on the Diagnostic Worksheet.

Generic Squeak and Rattle Troubleshooting

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Refer to Table of Contents for specific component removal and installation information.

INSTRUMENT PANEL

Most incidents are caused by contact and movement between:

- Cluster lid A and the instrument panel
- Acrylic lens and combination meter housing
- Instrument panel to front pillar finisher
- 4. Instrument panel to windshield
- 5. Instrument panel pins
- 6. Wiring harnesses behind the combination meter
- 7. A/C defroster duct and duct joint

These incidents can usually be located by tapping or moving the components to duplicate the noise or by pressing on the components while driving to stop the noise. Most of these incidents can be repaired by applying felt cloth tape or silicone spray (in hard to reach areas). Urethane pads can be used to insulate wiring harness.

CAUTION:

Do not use silicone spray to isolate a squeak or rattle. If you saturate the area with silicone, you will not be able to recheck the repair.

CENTER CONSOLE

Components to pay attention to include:

- Shift selector assembly cover to finisher
- 2. A/C control unit and cluster lid C
- Wiring harnesses behind audio and A/C control unit

The instrument panel repair and isolation procedures also apply to the center console.

DOORS

Pay attention to the:

- 1. Finisher and inner panel making a slapping noise
- Inside handle escutcheon to door finisher
- 3. Wiring harnesses tapping
- Door striker out of alignment causing a popping noise on starts and stops

Tapping or moving the components or pressing on them while driving to duplicate the conditions can isolate many of these incidents. You can usually insulate the areas with felt cloth tape or insulator foam blocks from the NISSAN Squeak and Rattle Kit (J-43980) to repair the noise.

Trunk noises are often caused by a loose jack or loose items put into the trunk by the owner. In addition look for:

- Trunk lid bumpers out of adjustment
- Trunk lid striker out of adjustment
- The trunk lid torsion bars knocking together

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< SYMPTOM DIAGNOSIS >

4. A loose license plate or bracket

Most of these incidents can be repaired by adjusting, securing or insulating the item(s) or component(s) causing the noise.

SUNROOF/HEADLINING

Noises in the sunroof/headlining area can often be traced to one of the following:

- 1. Sunroof lid, rail, linkage or seals making a rattle or light knocking noise
- Sun visor shaft shaking in the holder
- 3. Front or rear windshield touching headliner and squeaking

Again, pressing on the components to stop the noise while duplicating the conditions can isolate most of these incidents. Repairs usually consist of insulating with felt cloth tape.

OVERHEAD CONSOLE (FRONT AND REAR)

Overhead console noises are often caused by the console panel clips not being engaged correctly. Most of these incidents are repaired by pushing up on the console at the clip locations until the clips engage. In addition look for:

- Loose harness or harness connectors.
- Front console map/reading lamp lens loose.
- 3. Loose screws at console attachment points.

SEATS

When isolating seat noise it's important to note the position the seat is in and the load placed on the seat when the noise is present. These conditions should be duplicated when verifying and isolating the cause of the noise.

Cause of seat noise include:

- Headrest rods and holder
- 2. A squeak between the seat pad cushion and frame
- The rear seatback lock and bracket

These noises can be isolated by moving or pressing on the suspected components while duplicating the conditions under which the noise occurs. Most of these incidents can be repaired by repositioning the component or applying urethane tape to the contact area.

UNDERHOOD

Some interior noise may be caused by components under the hood or on the engine wall. The noise is then transmitted into the passenger compartment.

Causes of transmitted underhood noise include:

- Any component installed to the engine wall
- 2. Components that pass through the engine wall
- 3. Engine wall mounts and connectors
- 4. Loose radiator installation pins
- 5. Hood bumpers out of adjustment
- 6. Hood striker out of adjustment

These noises can be difficult to isolate since they cannot be reached from the interior of the vehicle. The best method is to secure, move or insulate one component at a time and test drive the vehicle. Also, engine rpm or load can be changed to isolate the noise. Repairs can usually be made by moving, adjusting, securing, or insulating the component causing the noise.

< SYMPTOM DIAGNOSIS >

Diagnostic Worksheet

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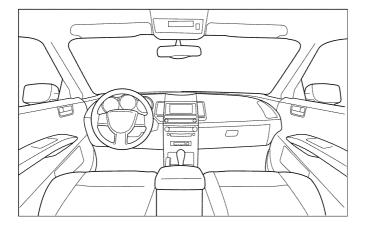
Dear Customer:

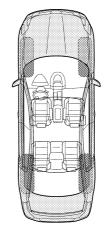
We are concerned about your satisfaction with your vehicle. Repairing a squeak or rattle sometimes can be very difficult. To help us fix your vehicle right the first time, please take a moment to note the area of the vehicle where the squeak or rattle occurs and under what conditions. You may be asked to take a test drive with a service advisor or technician to ensure we confirm the noise you are hearing.

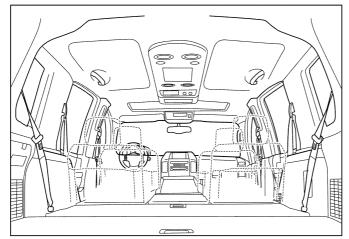
SQUEAK & RATTLE DIAGNOSTIC WORKSHEET

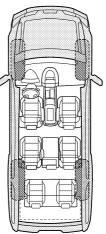
I. WHERE DOES THE NOISE COME FROM? (circle the area of the vehicle)

The illustrations are for reference only, and may not reflect the actual configuration of your vehicle.









Continue to page 2 of the worksheet and briefly describe the location of the noise or rattle. In addition, please indicate the conditions which are present when the noise occurs.

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SQUEAK & RATTLE DIAGNOSTIC WORKSH	E	T - page 2		
Briefly describe the location where the noise o	cc	urs:		
II. WHEN DOES IT OCCUR? (please check the	he	boxes that app	ly)	
 ☐ Anytime ☐ 1st time in the morning ☐ Only when it is cold outside ☐ Only when it is hot outside 		After sitting ou When it is rain Dry or dusty co Other:	ing or we	
III. WHEN DRIVING:	٧.	WHAT TYPE (OF NOISI	E
☐ Through driveways ☐ Over rough roads ☐ Over speed bumps ☐ Only about mph ☐ On acceleration ☐ Coming to a stop ☐ On turns: left, right or either (circle) ☐ With passengers or cargo ☐ Other: ☐ After driving miles or minutes TO BE COMPLETED BY DEALERSHIP PERS Test Drive Notes:		Creak (like wal Rattle (like sha Knock (like a k Tick (like a clo Thump (heavy Buzz (like a bu	king on a king a ba nock at th ck second muffled k	ne door) d hand) nock noise)
		YES	NO	Initials of person performing
Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired - Follow up test drive performed to confirm rep	oai	 		
VIN:				
W.O.#	. D	ate:		<u> </u>

This form must be attached to Work Order

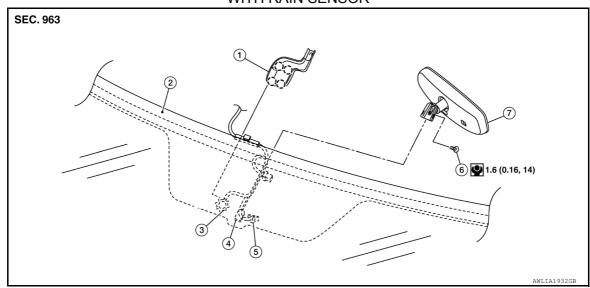
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REMOVAL AND INSTALLATION

INSIDE MIRROR

Exploded View

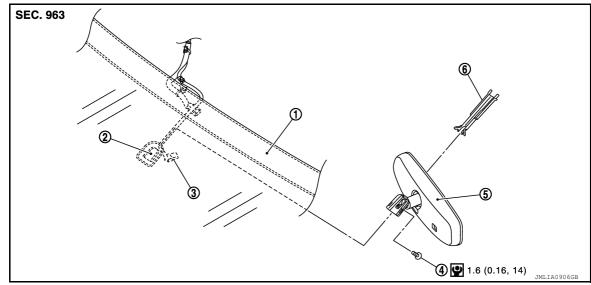
WITH RAIN SENSOR



- 1. Rain sensor finisher
- 4. Mirror base
- 7. Inside mirror
- 2. Windshield glass
- 5. Harness connector
- (Pawl

- Rain sensor
- 6. TORX bolt

WITHOUT RAIN SENSOR



- 1. Windshield glass
- 4. TORX bolt
- 2. Mirror base
- 5. Inside mirror

- 3. Harness connector
- 6. Inside mirror finisher

Removal and Installation

WITH RAIN SENSOR

Removal

1. Release rain sensor finisher pawls using a suitable tool, and remove the rain sensor finisher.

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INSIDE MIRROR

< REMOVAL AND INSTALLATION >

- 2. Disconnect the harness connector from the inside mirror.
- 3. Loosen TORX bolt and slide inside mirror upward to remove.

Installation

Installation is in the reverse order of removal.

WITHOUT RAIN SENSOR

Removal

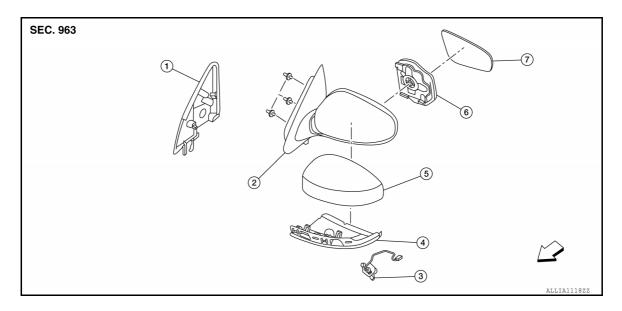
- 1. Remove the inside mirror finisher.
- 2. Disconnect the harness connector from the inside mirror.
- 3. Loosen TORX bolt and slide inside mirror upward to remove.

Installation

Installation is in the reverse order of removal.

DOOR MIRROR

Exploded View



- 1. Door mirror corner finisher
- 4. Side camera finisher
- 7. Door mirror glass
- 2. Door mirror housing
- 5. Door mirror rear finisher
- ← Front

- 3. Side camera
- 6. Door mirror actuator

Removal and Installation

REMOVAL

- Remove front door finisher. Refer to <u>INT-15, "Removal and Installation"</u>.
- Remove the door mirror corner finisher, then disconnect the harness connector from the blind side warning lamp.
- 3. Disconnect the harness connector from the door mirror assembly.
- Remove door mirror nuts and the door mirror assembly.

INSTALLATION

Installation is in the reverse order of removal.

CAUTION:

Perform camera image calibration (if equipped). Refer to <u>AV-547, "CALIBRATING CAMERA IMAGE (AROUND VIEW MONITOR) : Work Procedure"</u>.

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DOOR MIRROR GLASS

< REMOVAL AND INSTALLATION >

DOOR MIRROR GLASS

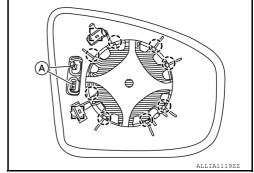
Removal and Installation

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REMOVAL

- 1. Apply protective tape to the door mirror housing.
- 2. Release the metal clips and pawls that retain the door mirror glass using a suitable tool, disconnect the harness connectors (A) from the door mirror glass, then remove the door mirror glass.

: Metal clip



INSTALLATION

Installation is in the reverse order of removal.

CAUTION:

After installation, visually inspect that metal clips and pawls are securely engaged.

DOOR MIRROR REAR FINISHER

< REMOVAL AND INSTALLATION >

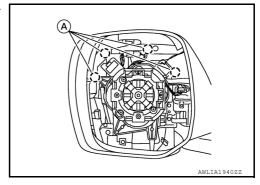
DOOR MIRROR REAR FINISHER

Removal and Installation

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REMOVAL

- 1. Remove the door mirror glass. Refer to MIR-30, "Removal and Installation".
- 2. Release the pawls (A) using suitable tool, then remove door mirror rear finisher.
 - (): Pawl



INSTALLATION

Installation is in the reverse order of removal.

CAUTION:

After installation, visually inspect that all pawls are securely engaged.

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DOOR MIRROR ACTUATOR

< REMOVAL AND INSTALLATION >

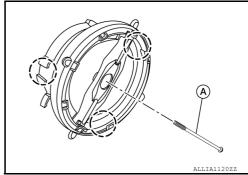
DOOR MIRROR ACTUATOR

Removal and Installation

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REMOVAL

- 1. Remove the side camera finisher. Refer to MIR-33, "Removal and Installation".
- 2. Remove the door mirror actuator screw (A).
- 3. Release the pawls using a suitable tool, then remove the door mirror actuator.
 - (]): Pawl



INSTALLATION

Installation is in the reverse order of removal.

SIDE CAMERA FINISHER

< REMOVAL AND INSTALLATION >

SIDE CAMERA FINISHER

Removal and Installation

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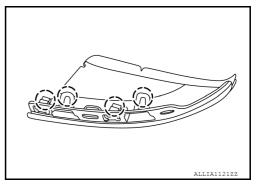
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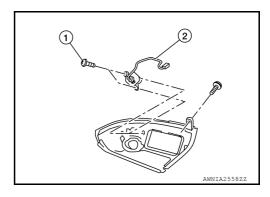
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REMOVAL

- 1. Remove the door mirror assembly. Refer to MIR-29, "Removal and Installation".
- 2. Remove the door mirror rear finisher. Refer to MIR-31, "Removal and Installation".
- 3. Release the side camera finisher pawls using a suitable tool, disconnect the harness connector from the side camera, then remove the side camera finisher.
 - (): Pawl



4. Remove the screws (1) and the side camera (2).



INSTALLATION

Installation is in the reverse order of removal.

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DOOR MIRROR REMOTE CONTROL SWITCH

< REMOVAL AND INSTALLATION >

DOOR MIRROR REMOTE CONTROL SWITCH

Removal and Installation

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The door mirror remote control switch is serviced as part of the main power window and door lock/unlock switch. Refer to PWC-77, "Removal and Installation".