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## **PRECAUTIONS**

## < PRECAUTION >

# **PRECAUTION**

## **PRECAUTIONS**

Precaution for Supplemental Restraint System (SRS) "AIR BAG" and "SEAT BELT PRF-TFNSIONER"

The Supplemental Restraint System such as "AIR BAG" and "SEAT BELT PRE-TENSIONER", used along with a front seat belt, helps to reduce the risk or severity of injury to the driver and front passenger for certain types of collision. Information necessary to service the system safely is included in the SR and SB section of this Service Manual.

#### **WARNING:**

- To avoid rendering the SRS inoperative, which could increase the risk of personal injury or death in the event of a collision which would result in air bag inflation, all maintenance must be performed by an authorized NISSAN/INFINITI dealer.
- Improper maintenance, including incorrect removal and installation of the SRS, can lead to personal injury caused by unintentional activation of the system. For removal of Spiral Cable and Air Bag Module, see the SR section.
- Do not use electrical test equipment on any circuit related to the SRS unless instructed to in this Service Manual. SRS wiring harnesses can be identified by yellow and/or orange harnesses or harness connectors.

PRECAUTIONS WHEN USING POWER TOOLS (AIR OR ELECTRIC) AND HAMMERS

#### WARNING:

- When working near the Airbag Diagnosis Sensor Unit or other Airbag System sensors with the Ignition ON or engine running, DO NOT use air or electric power tools or strike near the sensor(s) with a hammer. Heavy vibration could activate the sensor(s) and deploy the air bag(s), possibly causing serious injury.
- When using air or electric power tools or hammers, always switch the Ignition OFF, disconnect the battery and wait at least three minutes before performing any service.

Precaution for Work INFOID:0000000011218997

- When removing or disassembling each component, be careful not to damage or deform it. If a component may be subject to interference, be sure to protect it with a shop cloth.
- When removing (disengaging) components with a screwdriver or similar tool, be sure to wrap the component with a shop cloth or vinyl tape to protect it.
- Protect the removed parts with a shop cloth and prevent them from being dropped.
- Replace a deformed or damaged clip.
- If a part is specified as a non-reusable part, always replace it with a new one.
- Be sure to tighten bolts and nuts securely to the specified torque.
- After installation is complete, be sure to check that each part works properly.
- Follow the steps below to clean components:
- Water soluble dirt:
- Dip a soft cloth into lukewarm water, wring the water out of the cloth and wipe the dirty area.
- Then rub with a soft, dry cloth.
- Oily dirt:
- Dip a soft cloth into lukewarm water with mild detergent (concentration: within 2 to 3%) and wipe the dirty area.
- Then dip a cloth into fresh water, wring the water out of the cloth and wipe the detergent off.
- Then rub with a soft, dry cloth.
- Do not use organic solvent such as thinner, benzene, alcohol or gasoline.
- For genuine leather seats, use a genuine leather seat cleaner.

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# **PREPARATION**

## **PREPARATION**

# Special Service Tool

INFOID:0000000011218998

Tool number	·	Description
(TechMate No.) Tool name		
Tool Harrie		Locating the noise
 (J-39570)		Locating the noise
Chassis Ear		
	a post of	
	T SIIA0993E	
— (J-50397)		Repairing the cause of noise
NISSAN Squeak and Rattle		
Kit	Towns & reents	
	The state of the s	
	ALJIA1232ZZ	
		Removing trim components
(J-46534) Trim Tool Set	A A A	
THIII TOOLOGE		

# **Commercial Service Tools**

INFOID:0000000011218999

(TechMate No.) Tool name		Description
(J-39565) Engine Ear	SIIA0995E	Locating the noise
( — ) Power Tool		Loosening nuts, screws and bolts
	PIIB1407E	

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# **CLIP LIST**

# **Descriptions for Clips**

INFOID:0000000011219000

## Replace any clips which are damaged during removal or installation.

Symbol No.	Shapes	Removal & Installation
C101		Removal: Remove by bending up with flat-bladed screwdrivers or clip remover.
C103		Removal: Remove with a clip remover.
C203 []		Removal: Push center pin to catching position. (Do not remove center pin by hitting it.) Push Push Installation:
C205		Removal: Flat-bladed screwdriver Clip Finisher
C206		Removal:

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Symbol No.	Shapes	Removal & Installation
CE103		Removal:
CF110	Clip A	Removal:  Finisher Clip A  Flat-bladed screwdrivers  Clip B
CF118	Clip A Clip B (Grommet)	Removal:  Flat-bladed screwdrivers  Body panel  Clip A Clip B (Grommet)
CR103		Removal: Holder portion of clip must be spread out to remove rod.
CS101		Removal:  1. Screw out with a Phillips screwdriver.  2. Remove female portion with flat-bladed screwdriver.

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Symbol No.	Shapes Removal & Installation		
CG101		Removal: Installation:  Rotate 45° to remove  Removal:	
CS102	(X)		
CS113		Removal: Disconnect upper connection of clip with a flat-bladed screwdriver, then remove clip while inserting a flat-bladed screwdriver between body panel and clip.	
C111			

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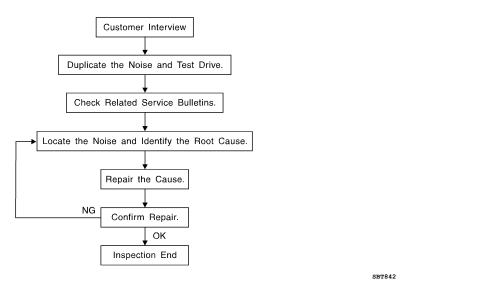
Symbol No.	Shapes	Removal & Installation
CG104		Removal: Remove by bending up with flat-bladed screwdrivers.
		Radiator grille  Body panel
CE114		
CF118	Clip A  Clip B (Grommet)	Removal: Flat-bladed Finisher screwdrivers  Body panel Clip B (Grommet)

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## SYMPTOM DIAGNOSIS

## SQUEAK AND RATTLE TROUBLE DIAGNOSES

Work Flow



### CUSTOMER INTERVIEW

Interview the customer if possible, to determine the conditions that exist when the noise occurs. Use the Diagnostic Worksheet during the interview to document the facts and conditions when the noise occurs and any customer's comments; refer to <a href="INT-13">INT-13</a>, "Diagnostic Worksheet". This information is necessary to duplicate the conditions that exist when the noise occurs.

• The customer may not be able to provide a detailed description or the location of the noise. Attempt to obtain all the facts and conditions that exist when the noise occurs (or does not occur).

• If there is more than one noise in the vehicle, be sure to diagnose and repair the noise that the customer is concerned about. This can be accomplished by test driving the vehicle with the customer.

After identifying the type of noise, isolate the noise in terms of its characteristics. The noise characteristics
are provided so the customer, service adviser and technician are all speaking the same language when
defining the noise.

Squeak —(Like tennis shoes on a clean floor)
 Squeak characteristics include the light contact/fast movement/brought on by road conditions/hard surfaces
 higher pitch noise/softer surfaces = lower pitch noises/edge to surface = chirping.

Creak—(Like walking on an old wooden floor)
 Creak characteristics include firm contact/slow movement/twisting with a rotational movement/pitch dependent on materials/often brought on by activity.

Rattle—(Like shaking a baby rattle)
 Rattle characteristics include the fast repeated contact/vibration or similar movement/loose parts/missing clip or fastener/incorrect clearance.

Knock —(Like a knock on a door)

Knock characteristics include hollow sounding/sometimes repeating/often brought on by driver action.

Tick—(Like a clock second hand)

Tick characteristics include gentle contacting of light materials/loose components/can be caused by driver action or road conditions.

Thump—(Heavy, muffled knock noise)

Thump characteristics include softer knock/dead sound often brought on by activity.

• Buzz—(Like a bumble bee)

Buzz characteristics include high frequency rattle/firm contact.

- Often the degree of acceptable noise level will vary depending upon the person. A noise that you may judge as acceptable may be very irritating to the customer.
- Weather conditions, especially humidity and temperature, may have a great effect on noise level.

#### DUPLICATE THE NOISE AND TEST DRIVE

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## < SYMPTOM DIAGNOSIS >

If possible, drive the vehicle with the customer until the noise is duplicated. Note any additional information on the Diagnostic Worksheet regarding the conditions or location of the noise. This information can be used to duplicate the same conditions when you confirm the repair.

If the noise can be duplicated easily during the test drive, to help identify the source of the noise, try to duplicate the noise with the vehicle stopped by doing one or all of the following:

- 1) Close a door.
- 2) Tap or push/pull around the area where the noise appears to be coming from.
- 3) Rev the engine.
- Use a floor jack to recreate vehicle "twist".
- 5) At idle, apply engine load (electrical load, half-clutch on M/T model, drive position on CVT and A/T models).
- 6) Raise the vehicle on a hoist and hit a tire with a rubber hammer.
- Drive the vehicle and attempt to duplicate the conditions the customer states exist when the noise occurs.
- If it is difficult to duplicate the noise, drive the vehicle slowly on an undulating or rough road to stress the vehicle body.

### CHECK RELATED SERVICE BULLETINS

After verifying the customer concern or symptom, check ASIST for Technical Service Bulletins (TSBs) related to that concern or symptom.

If a TSB relates to the symptom, follow the procedure to repair the noise.

## LOCATE THE NOISE AND IDENTIFY THE ROOT CAUSE

- 1. Narrow down the noise to a general area. To help pinpoint the source of the noise, use a listening tool (Chassis Ear: J-39570, Engine Ear: J-39565 and mechanic's stethoscope).
- 2. Narrow down the noise to a more specific area and identify the cause of the noise by:
  - removing the components in the area that you suspect the noise is coming from.
     Do not use too much force when removing clips and fasteners, otherwise clips and fasteners can be broken or lost during the repair, resulting in the creation of new noise.
  - tapping or pushing/pulling the component that you suspect is causing the noise.
     Do not tap or push/pull the component with excessive force, otherwise the noise will be eliminated only temporarily.
  - feeling for a vibration with your hand by touching the component(s) that you suspect is (are) causing the
    noise.
  - placing a piece of paper between components that you suspect are causing the noise.
  - looking for loose components and contact marks.
     Refer to <u>INT-10</u>, "Generic Squeak and Rattle Troubleshooting".

#### REPAIR THE CAUSE

- If the cause is a loose component, tighten the component securely.
- If the cause is insufficient clearance between components:
- separate components by repositioning or loosening and retightening the component, if possible.
- insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-50397) is available through your authorized NISSAN Parts Department.

### **CAUTION:**

# Do not use excessive force as many components are constructed of plastic and may be damaged. NOTE:

- Always check with the Parts Department for the latest parts information.
- The materials contained in the NISSAN Squeak and Rattle Kit (J-50397) are listed on the inside cover of the kit; and can each be ordered separately as needed.
- The following materials not found in the kit can also be used to repair squeaks and rattles.
- SILICONE GREASE: Use instead of UHMW tape that will be visible or does not fit. The silicone grease will only last a few months.
- SILICONE SPRAY: Use when grease cannot be applied.
- DUCT TAPE: Use to eliminate movement.

## **CONFIRM THE REPAIR**

Confirm that the cause of a noise is repaired by test driving the vehicle. Operate the vehicle under the same conditions as when the noise originally occurred. Refer to the notes on the Diagnostic Worksheet.

## Generic Squeak and Rattle Troubleshooting

INFOID:0000000011219002

Refer to Table of Contents for specific component removal and installation information.

### < SYMPTOM DIAGNOSIS >

### INSTRUMENT PANEL

Most incidents are caused by contact and movement between:

- Cluster lid A and the instrument panel
- Acrylic lens and combination meter housing
- Instrument panel to front pillar finisher
- Instrument panel to windshield
- Instrument panel pins
- Wiring harnesses behind the combination meter
- 7. A/C defroster duct and duct joint

These incidents can usually be located by tapping or moving the components to duplicate the noise or by pressing on the components while driving to stop the noise. Most of these incidents can be repaired by applying felt cloth tape or silicone spray (in hard to reach areas). Urethane pads can be used to insulate wiring har-

### **CAUTION:**

Do not use silicone spray to isolate a squeak or rattle. If you saturate the area with silicone, you will not be able to recheck the repair.

### CENTER CONSOLE

Components to pay attention to include:

- 1. Shift selector assembly cover to finisher
- 2. A/C control unit and cluster lid C
- Wiring harnesses behind audio and A/C control unit

The instrument panel repair and isolation procedures also apply to the center console.

#### DOORS

Pay attention to the:

- 1. Finisher and inner panel making a slapping noise
- Inside handle escutcheon to door finisher
- Wiring harnesses tapping
- Door striker out of alignment causing a popping noise on starts and stops

Tapping or moving the components or pressing on them while driving to duplicate the conditions can isolate many of these incidents. You can usually insulate the areas with felt cloth tape or insulator foam blocks from the NISSAN Squeak and Rattle Kit (J-50397) to repair the noise.

#### TRUNK

Trunk noises are often caused by a loose jack or loose items put into the trunk by the owner. In addition look for:

- Trunk lid bumpers out of adjustment
- Trunk lid striker out of adjustment
- The trunk lid torsion bars knocking together
- A loose license plate or bracket

Most of these incidents can be repaired by adjusting, securing or insulating the item(s) or component(s) causing the noise.

## SUNROOF/HEADLINING

Noises in the sunroof/headlining area can often be traced to one of the following:

- Sunroof lid, rail, linkage or seals making a rattle or light knocking noise
- Sun visor shaft shaking in the holder
- Front or rear windshield touching headlining and squeaking

Again, pressing on the components to stop the noise while duplicating the conditions can isolate most of these incidents. Repairs usually consist of insulating with felt cloth tape.

## OVERHEAD CONSOLE (FRONT AND REAR)

Overhead console noises are often caused by the console panel clips not being engaged correctly. Most of these incidents are repaired by pushing up on the console at the clip locations until the clips engage. In addition look for:

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### < SYMPTOM DIAGNOSIS >

- 1. Loose harness or harness connectors.
- 2. Front console map/reading lamp lens loose.
- Loose screws at console attachment points.

#### SEATS

When isolating seat noise it's important to note the position the seat is in and the load placed on the seat when the noise is present. These conditions should be duplicated when verifying and isolating the cause of the noise.

Cause of seat noise include:

- Headrest rods and holder
- 2. A squeak between the seat pad cushion and frame
- The rear seatback lock and bracket

These noises can be isolated by moving or pressing on the suspected components while duplicating the conditions under which the noise occurs. Most of these incidents can be repaired by repositioning the component or applying urethane tape to the contact area.

#### **UNDERHOOD**

Some interior noise may be caused by components under the hood or on the engine wall. The noise is then transmitted into the passenger compartment.

Causes of transmitted underhood noise include:

- 1. Any component installed to the engine wall
- 2. Components that pass through the engine wall
- 3. Engine wall mounts and connectors
- Loose radiator installation pins
- 5. Hood bumpers out of adjustment
- 6. Hood striker out of adjustment

These noises can be difficult to isolate since they cannot be reached from the interior of the vehicle. The best method is to secure, move or insulate one component at a time and test drive the vehicle. Also, engine rpm or load can be changed to isolate the noise. Repairs can usually be made by moving, adjusting, securing, or insulating the component causing the noise.

## < SYMPTOM DIAGNOSIS >

## **Diagnostic Worksheet**

INFOID:0000000011219003

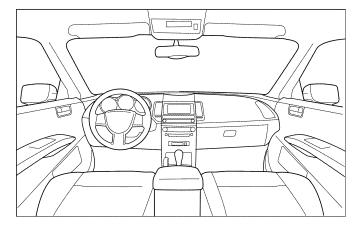
## Dear Customer:

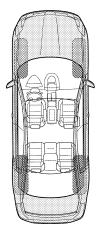
We are concerned about your satisfaction with your vehicle. Repairing a squeak or rattle sometimes can be very difficult. To help us fix your vehicle right the first time, please take a moment to note the area of the vehicle where the squeak or rattle occurs and under what conditions. You may be asked to take a test drive with a service advisor or technician to ensure we confirm the noise you are hearing.

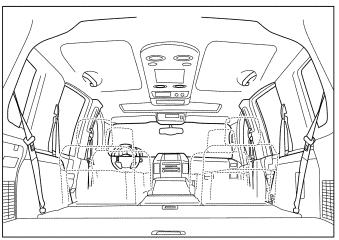
#### **SQUEAK & RATTLE DIAGNOSTIC WORKSHEET**

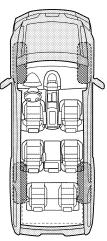
## I. WHERE DOES THE NOISE COME FROM? (circle the area of the vehicle)

The illustrations are for reference only, and may not reflect the actual configuration of your vehicle.









Continue to page 2 of the worksheet and briefly describe the location of the noise or rattle. In addition, please indicate the conditions which are present when the noise occurs.

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Briefly describe the location where the noise	OCC	urs:		
II. WHEN DOES IT OCCUR? (please check	د the	boxes that app	ly)	
<ul><li>☐ Anytime</li><li>☐ 1st time in the morning</li><li>☐ Only when it is cold outside</li><li>☐ Only when it is hot outside</li></ul>	_	After sitting ou When it is rain Dry or dusty of Other:	ing or wet	
III. WHEN DRIVING:	IV.	WHAT TYPE	OF NOISE	<u> </u>
☐ Through driveways ☐ Over rough roads ☐ Over speed bumps ☐ Only about mph ☐ On acceleration ☐ Coming to a stop ☐ On turns: left, right or either (circle) ☐ With passengers or cargo ☐ Other: miles or minute ☐ After driving miles or minute ☐ TO BE COMPLETED BY DEALERSHIP PE ☐ Test Drive Notes:	ninutes			
		YES	NO	Initials of person performing
				penoming
Vehicle test driven with customer				
Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired				
- Noise verified on test drive	repai	r 🗆		
- Noise source located and repaired	·			

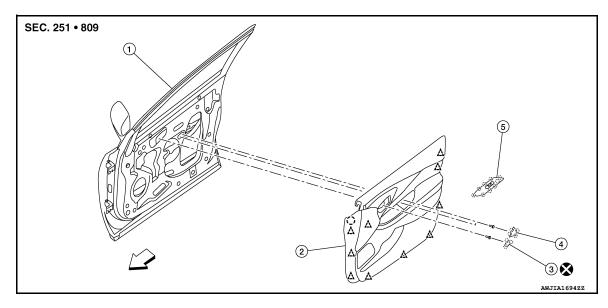
This form must be attached to Work Order

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# REMOVAL AND INSTALLATION

## FRONT DOOR FINISHER

Exploded View



- 1. Front door
- 4. Pull handle cap
- / Pawl

- 2. Front door finisher
- 5. Power window and door lock/unlock switch RH

- 3. Inside door handle escutcheon
- ∴ Clip

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## Removal and Installation

**REMOVAL** 

1. Using a suitable tool release pawls and remove pull handle cap then remove front door finisher bolts. Refer to <a href="INT-15">INT-15</a>, "Exploded View".

Using a suitable tool release pawls and remove inside door handle escutcheon then remove front door finisher bolt. Refer to <a href="INT-15">INT-15</a>, "Exploded View".
 CAUTION:

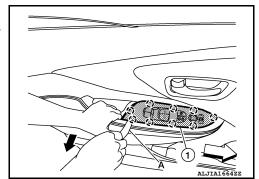
Do not reuse inside door handle escutcheon. Replace with new part after removal.

- 3. Pull armrest in direction shown (←) then starting at rear release power window and door lock/unlock switch finisher (1) pawls using a suitable tool (A).
  - ⟨□: Front

(\_): Pawl

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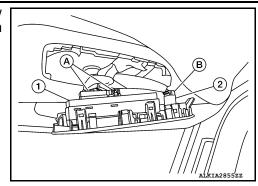
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## FRONT DOOR FINISHER

#### < REMOVAL AND INSTALLATION >

4. Disconnect the harness connectors (A) from the power window and door lock/unlock switch (1) and harness connector (B) from the door mirror remote control switch (2) and remove.



- 5. Using a suitable tool release front door finisher clips. <a href="MT-15">MT-15</a>, "Exploded View".
- 6. Disconnect the harness connector from the front door finisher.
- 7. Disconnect the door lock cable and inside door handle cable from the front door finisher.
- 8. Remove front door finisher.

## **INSTALLATION**

Installation is in the reverse order of removal.

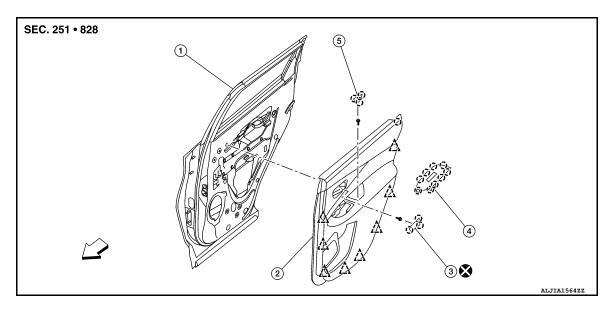
#### **CAUTION:**

- Do not reuse inside door handle escutcheon. Replace with new part for installation.
- Visually check clips and pawls for deformation and damage during installation. Replace with new ones if necessary.
- Before installing front door finisher, align to front door by starting from top front and working rearward.
- When installing front door finisher, check that clips are securely placed in body panel holes. NOTE:

When main power window and door lock/unlock switch is removed or replaced, it is necessary to perform initialization procedure. Refer to <a href="PWC-32">PWC-32</a>, "Work Procedure".

## REAR DOOR FINISHER

**Exploded View** INFOID:0000000011219006



- Rear door
- Rear power window switch
- Pawl

- Rear door finisher
- Pull handle cap

- 3. Inside door handle escutcheon
- ,^ Clip

## Removal and Installation

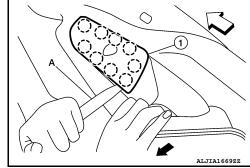
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## REMOVAL

- 1. Using a suitable tool release pawls and remove pull handle cap then remove rear door finisher bolt. Refer to INT-17, "Exploded View".
- 2. Using a suitable tool release pawls and remove inside door handle escutcheon then remove rear door finisher bolt. Refer to INT-17, "Exploded View". **CAUTION:**

Do not reuse inside door handle escutcheon. Replace with new part after removal.

- Pull armrest in direction shown (←) then starting at rear release rear power window switch finisher (1) pawls using a suitable tool (A).
  - <: Front
  - ( ): Pawl



- 4. Disconnect the harness connector from the rear power window switch and remove.
- Using a suitable tool release rear door finisher clips and pawl. Refer to INT-17, "Exploded View".
- Disconnect the door lock cable and inside door handle cable from the rear door finisher.
- 7. Remove rear door finisher.

## INSTALLATION

Installation is in the reverse order of removal.

## **CAUTION:**

Do not reuse inside door handle escutcheon. Replace with new part for installation.

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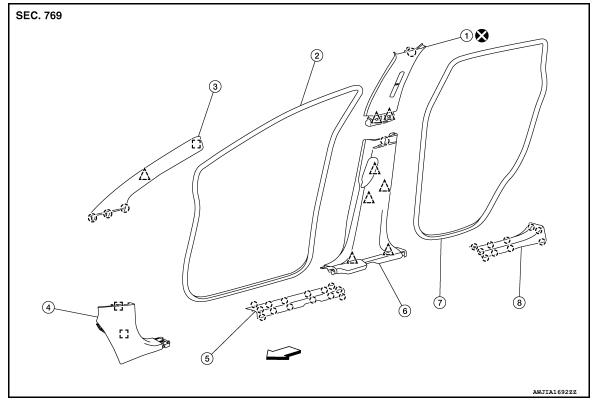
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## **REAR DOOR FINISHER**

## < REMOVAL AND INSTALLATION >

- Visually check clips and pawls for deformation and damage during installation. Replace with new ones if necessary.
- When installing rear door finisher, check that clips and pawl are securely placed in body panel holes.

**Exploded View** 



- 1. Center pillar upper finisher
- 4. Dash side finisher
- 7. Rear door welt
- (^) Pawl

- 2. Front door welt
- 5. Front kicking plate
- 8. Rear kicking plate
- [-] Metal clip

- 3. Front pillar finisher
- 6. Center pillar lower finisher
- ,^∖ Clip
- ← Front

## FRONT PILLAR FINISHER

FRONT PILLAR FINISHER: Removal and Installation

## **REMOVAL**

1. Partially remove front door welt.

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#### < REMOVAL AND INSTALLATION >

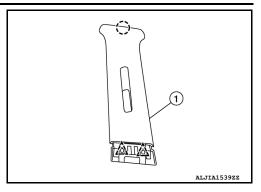
<u> </u>	REMOVAL AND INSTALLATION >	
2.	Release front pillar finisher (1) metal clip and pawls using a suitable tool.	
	[]: Metal clip	
	∴: Clip	1 1
_	(): Pawl	
3.	Cut and discard front pillar finisher tether (A).  CAUTION:	
	Do not reuse tether. Replace with new part after removal.	
4.	Remove remaining piece of tether using a suitable tool.	
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5.	Disconnect the harness connector (if equipped) from the front pilla	ar finisher and remove.
	STALLATION	
	tallation is in the reverse order of removal.  UTION:	
• D	o not reuse tether. Replace with new part for installation.	
	lake sure to install tether to front pillar finisher before installing	
• V	When installing tether to front pillar finisher, be sure to install b isually check metal clip for deformation and damage during	y aligning to cutout. installation. Replace with new one if
n	ecessary.	-
	When installing front pillar finisher, check that metal clip, tethe	er and pawls are securely placed into
	ody panel holes. ENTER PILLAR UPPER FINISHER	
CE	ENTER PILLAR UPPER FINISHER : Removal and Ir	nstallation INFOID:000000011219010
RE	MOVAL	
1.	Remove center pillar lower finisher. Refer to INT-21, "CENTER	PILLAR LOWER FINISHER: Removal
١.	and Installation".	FILLAN LOWER I HAIOHEL HOME
2.	Release pawls, using a suitable tool (A) and remove seat belt	1 1 1 1 1 1 1 1
	height adjuster bolt cover (LH).	
	(_): Pawl	
	'	1 \ <u>[1,0</u> ] \ \ \\\\
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3. Remove seat belt d-ring anchor bolt.

#### < REMOVAL AND INSTALLATION >

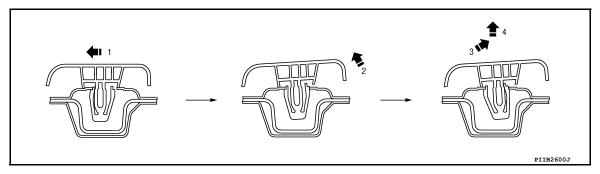
 Release center pillar upper finisher (1) pawl and clips using a suitable tool.





#### **CAUTION:**

- · Do not reuse center pillar upper finisher.
- Do not bend sheet metal when removing center pillar upper finisher from sheet metal.
- When releasing molded in clip, follow steps as shown to prevent finisher or clip damage.



5. Release seat belt from center pillar upper finisher and remove.

### **CAUTION:**

Do not reuse center pillar upper finisher.

#### INSTALLATION

Installation is in the reverse order of removal.

#### **CAUTION:**

- Do not reuse center pillar upper finisher. Replace with new part for installation.
- Visually check sheet metal around clip and pawl locations to confirm no deformation from removal of center pillar upper finisher. Repair sheet metal if necessary.
- When installing center pillar upper finisher, check that clips and pawl are securely placed in body panel holes.

## CENTER PILLAR LOWER FINISHER

## CENTER PILLAR LOWER FINISHER: Removal and Installation

#### REMOVAL

- 1. Move front seat to full forward position.
- Remove front kicking plate. Refer to <u>INT-22</u>, "<u>KICKING PLATE</u>: Removal and Installation Front Kicking Plate".
- 3. Remove rear kicking plate. Refer to <a href="INT-23">INT-23</a>, "KICKING PLATE: Removal and Installation Rear Kicking Plate".

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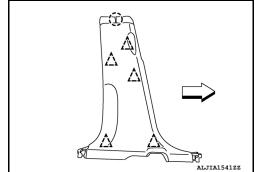
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#### < REMOVAL AND INSTALLATION >

Release center pillar lower finisher clips and pawls using a suitable tool and remove.

∠\_: Clip ( ): Pawl



#### INSTALLATION

Installation is in the reverse order of removal.

#### **CAUTION:**

- Visually check clips and pawls for deformation and damage during installation. Replace with new ones if necessary.
- When installing center pillar lower finisher, check that clips are securely placed in body panel holes. **BODY SIDE WELT**

BODY SIDE WELT: Removal and Installation - Front Door Welt

INFOID:0000000011219012

#### **REMOVAL**

- Remove center pillar upper finisher. Refer to INT-20, "CENTER PILLAR UPPER FINISHER: Removal and Installation".
- Remove front body side welt.

#### INSTALLATION

Installation is in the reverse order of removal.

BODY SIDE WELT: Removal and Installation - Rear Door Welt

INFOID:0000000011219013

#### REMOVAL

- Remove center pillar upper finisher. Refer to INT-20, "CENTER PILLAR UPPER FINISHER: Removal and Installation".
- 2. Remove rear body side welt.

## INSTALLATION

Installation is in the reverse order of removal.

## KICKING PLATE

KICKING PLATE: Removal and Installation - Front Kicking Plate

INFOID:0000000011219014

#### REMOVAL

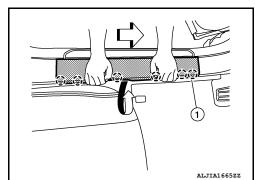
1. Release front kicking plate (1) inner pawls by lifting up from both ends of front kicking plate as shown.

Front

( ): Pawl

## **CAUTION:**

Do not attempt to remove front kicking plate before releasing inner pawls.

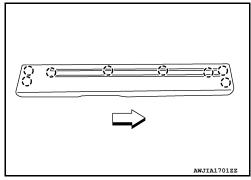


## < REMOVAL AND INSTALLATION >

2.	While lifting front kicking	plate inner	pawls,	release	remaining
	pawls and remove.				

<: Front

( ): Pawl



#### INSTALLATION

Installation is in the reverse order of removal.

#### **CAUTION:**

- Visually check clips and pawls for deformation and damage during installation. Replace with new ones if necessary.
- When installing front kicking plate, check that clips and pawls are securely placed in body panel holes.

KICKING PLATE: Removal and Installation - Rear Kicking Plate

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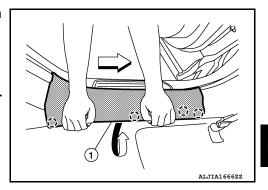
#### REMOVAL

1. Release rear kicking plate inner pawls by lifting up from both ends of rear kicking plate (1) as shown.

Front

(): Pawl CAUTION:

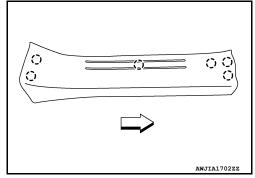
Do not attempt to remove rear kicking plate before releasing inner pawls.



2. While lifting rear kicking plate inner pawls, release remaining pawls and remove.

<: Front

( ): Pawl



#### INSTALLATION

Installation is in the reverse order of removal.

#### **CAUTION:**

- Visually check clips and pawls for deformation and damage during installation. Replace with new ones if necessary.
- When installing rear kicking plate, check that clips and pawls are securely placed in body panel holes.

DASH SIDE FINISHER

DASH SIDE FINISHER: Removal and Installation

INFOID:0000000011550429

REMOVAL

Revision: October 2014 INT-23 2015 Murano

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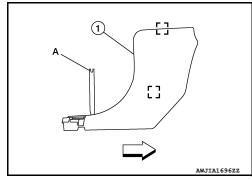
## < REMOVAL AND INSTALLATION >

1. Remove front kicking plate. Refer to <a href="INT-22">INT-22</a>, "KICKING PLATE: Removal and Installation - Front Kicking Plate".

2. Release metal clips using a suitable tool (A) as shown and remove dash side finisher (1).

[]: Metal clip

⇒: Front



## **INSTALLATION**

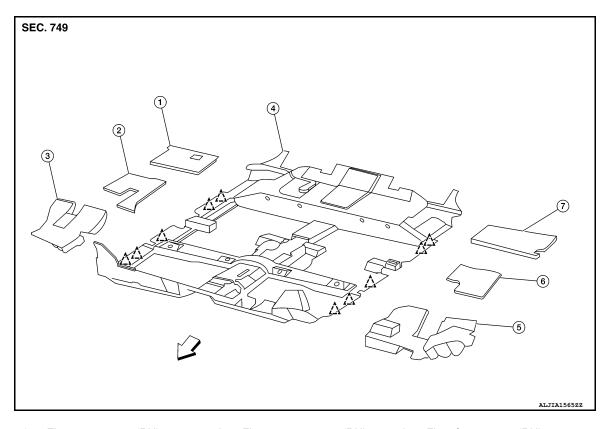
Installation is in the reverse order of removal.

## **CAUTION:**

- Visually check metal clips for deformation and damage during installation. Replace with new ones if necessary.
- When installing dash side finisher, check that metal clips are securely placed in body panel holes.

## FLOOR TRIM

**Exploded View** INFOID:0000000011219016



- Floor rear spacer (RH) 1.
- Floor trim
- Floor rear spacer (RH)
- Floor center spacer (RH)
- Floor front spacer (LH)
  - Clip

- Floor front spacer (RH)
- 6. Floor center spacer (LH)

## Removal and Installation

**REMOVAL** 

## **CAUTION:**

Before servicing, turn ignition switch off, disconnect both battery cables and wait at least three minutes.

- Disconnect negative and positive battery terminals then wait at least three minutes. Refer to PG-86, "Removal and Installation".
- Remove luggage side upper finishers (LH/RH). Refer to INT-31, "LUGGAGE SIDE UPPER FINISHER: Removal and Installation"
- Remove front seats (LH/RH). Refer to <u>SE-128, "Removal and Installation".</u>
- Remove second row seats. Refer to <u>SE-140, "Removal and Installation"</u>.
- 5. Remove center console assembly. Refer to IP-19, "Removal and Installation".
- Remove shift selector bracket.
- 7. Remove rear floor connecting duct. Refer to VTL-9, "Exploded View".
- Remove instrument stay bracket (RH). Refer to <u>IP-15, "Exploded View"</u>.
- Using a suitable tool release harness clips.
- Using a suitable tool release front seat belt anchor bolt finisher (LH only) and remove front floor trim.

#### INSTALLATION

Installation is in the reverse order of removal.

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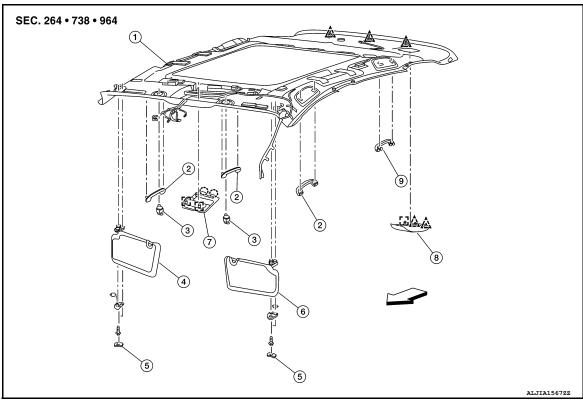
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## **HEADLINING**

Exploded View

## WITH PANORAMIC ROOF GLASS

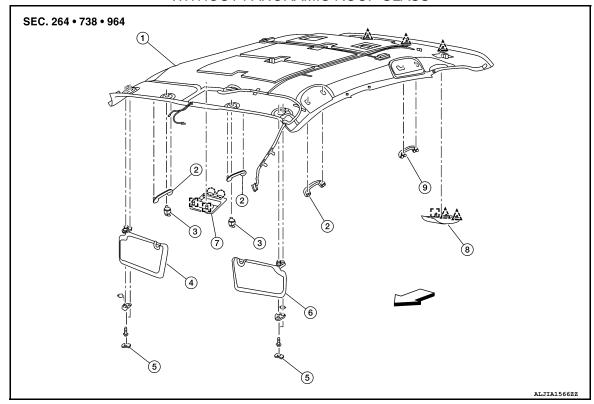


- 1. Headlining
- 4. Sun visor (RH)
- 7. Front room/map lamp assembly
- ← Front
- ( Pawl

- 2. Assist grip (without coat hang- 3. er)
- 5. Sun visor cover (LH/RH)
- Rear seat belt center retractor 9. finisher
- ,^, Clip

- . Sun visor holder (LH/RH)
- 6. Sun visor (LH)
- 9. Assist grip (with coat hanger)
- Metal clip

## WITHOUT PANORAMIC ROOF GLASS



- Headlining
- Sun visor (RH)
- Front room/map lamp assembly
- ← Front
- ( Pawl

- Assist grip (without coat hang- 3.
- Sun visor cover (LH/RH)
- Rear seat belt center retractor 9. finisher
- Clip

- Sun visor holder (LH/RH)
- 6. Sun visor (LH)
  - Assist grip (with coat hanger)
- Metal clip

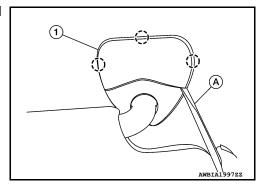
## Removal and Installation

## **REMOVAL**

1. Remove sun visor cover (LH/RH) (1) by inserting a suitable tool (A) as shown.

(): Pawl CAUTION:

Do not damage headlining or sun visor cover surface.



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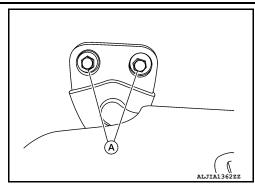
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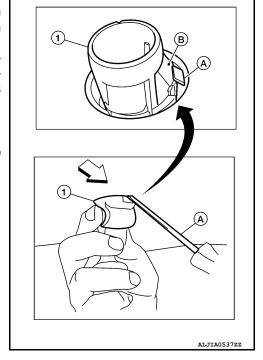
Remove sun visor bolts (A) (LH/RH) then disconnect harness connectors and remove .



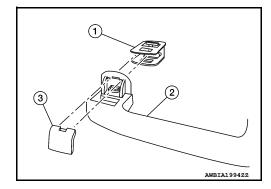
- 3. Insert a suitable tool (A) at approximately a 30 degree angle into sun visor holder notch on front of sun visor holder (1). Press in to release locking tab (B). While holding in locking tab (B), turn sun visor holder (1) 90 degrees to release it from headliner.
  - If sun visor holder (1) does not fully rotate, make sure that suitable tool (A) is pressing in on locking tab (B) and is not positioned under locking tab (B). Reinsert suitable tool (A) as necessary to release locking tab (B).
  - <⊐: Front

## **CAUTION:**

Do not force sun visor holder when removing as locking tab may be damaged if suitable tool is not positioned correctly.



- Disconnect the harness connector from the inside mirror.
- 5. Remove front assist grip (LH/RH) and rear assist grip (LH/RH).
- a. Remove assist grip cap (3).
- b. Release clip (1) and remove assist grip (2).



- 6. Remove front pillar finisher (LH/RH). Refer to <a href="INT-19">INT-19</a>, "FRONT PILLAR FINISHER: Removal and Installation".
- 7. Remove center pillar upper finisher (LH/RH). Refer to <u>INT-20, "CENTER PILLAR UPPER FINISHER : Removal and Installation"</u>.
- 8. Remove luggage side upper finisher (LH/RH). Refer to <a href="INT-31">INT-31</a>, "LUGGAGE SIDE UPPER FINISHER: Removal and Installation".
- Release clips using a suitable tool and remove rear seat belt center retractor finisher. Refer to <u>INT-26</u>, <u>"Exploded View"</u>.

## **HEADLINING**

## < REMOVAL AND INSTALLATION >

10.	Using a suitable tool release headlining rear clips and remove headlining through back door.
	CAUTION:

- · When removing headlining, two workers are required.
- Do not bend headlining when removing.
- Be careful not to scratch or damage any part of body while taking out headlining.

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## **INSTALLATION**

Installation is in the reverse order of removal.

## **CAUTION:**

- · Do not to bend headlining when installing.
- Install metal clips of front room/map lamp assembly and clips of rear end of headlining for positioning.

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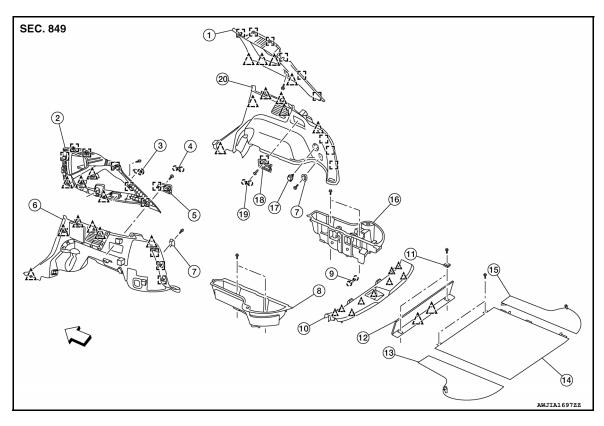
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## LUGGAGE FLOOR TRIM

Exploded View



- 1. Luggage side upper finisher (RH)
- 4. Rear seat control lever finisher escutcheon (LH)
- 7. Coat hook (LH/RH)
- 10. Back door kicking plate
- 13. Luggage floor side finisher (LH)
- 16. Storage box (RH)
- Rear seat control lever finisher escutcheon (RH)
- ,^ Cli

- 2. Luggage side upper finisher (LH)
- 5. Rear seat control lever finisher (LH)
- 8. Storage box (LH)
- 11. Luggage floor hook (LH/RH)
- 14. Luggage floor rear finisher
- 17. Rear cargo power socket
- 20. Luggage side lower finisher (LH)
- [ ] Metal clip

- 3. Cargo lamp
- 6. Luggage side lower finisher (LH)
- Back door striker finisher
- 12. Luggage floor front finisher
- 15. Luggage floor side finisher (RH)
- Rear seat control lever finisher (LH)
- ( Pawl

# LUGGAGE SIDE LOWER FINISHER

## LUGGAGE SIDE LOWER FINISHER: Removal and Installation

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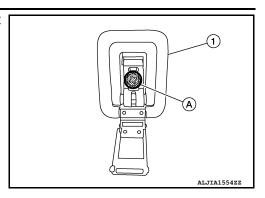
## **REMOVAL**

- Remove back door kicking plate. Refer to <u>INT-32</u>, "BACK DOOR KICKING PLATE: Removal and Installation".
- 2. Remove rear kicking plate. Refer to <a href="INT-23">INT-23</a>, "KICKING PLATE: Removal and Installation Rear Kicking Plate".
- 3. Remove luggage side upper finisher. Refer to <a href="INT-31">INT-31</a>, "LUGGAGE SIDE UPPER FINISHER: Removal and Installation".
- Remove second row seat belt anchor bolt. Refer to <u>SB-13, "Exploded View"</u>.

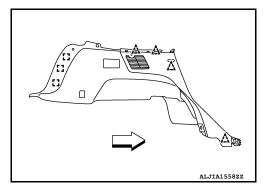
## **LUGGAGE FLOOR TRIM**

## < REMOVAL AND INSTALLATION >

5. Remove luggage side lower finisher coat hook bolt (A) and coat hook (1).



- Remove rear seat control lever finisher escutcheon. Refer to <u>INT-30</u>. "Exploded View".
- Remove screw and remove rear seat control lever finisher.
- 8. Using a suitable tool remove luggage net hooks.
- 9. Using a suitable tool release luggage side lower finisher clips.



10. Disconnect the harness connector from the power socket (RH only), release the second row seat belt from the luggage side lower finisher and remove.

### **INSTALLATION**

Installation is in the reverse order of removal.

#### **CAUTION:**

- Visually check clips and pawls for deformation and damage during installation. Replace with new ones if necessary.
- When installing luggage side lower finisher, check that clips and pawls are securely placed in body panel holes.

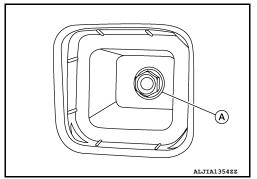
## LUGGAGE SIDE UPPER FINISHER

## LUGGAGE SIDE UPPER FINISHER: Removal and Installation

INFOID:0000000011219023

#### **REMOVAL**

1. Remove luggage side upper finisher bolt (A).



- 2. Using a suitable tool release pawls and remove second row seat belt d-ring finisher.
- 3. Remove second row seat belt d-ring anchor bolt and remove second row seat belt d-ring.
- 4. Using a suitable tool release clips, disconnect the harness connector (LH) and remove the luggage side upper finisher.

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## **LUGGAGE FLOOR TRIM**

## < REMOVAL AND INSTALLATION >

#### INSTALLATION

Installation is in the reverse order of removal.

### **CAUTION:**

- Visually check clips for deformation and damage during installation. Replace with new ones if necessary.
- When installing luggage side upper finisher, check that clips are securely placed in body panel holes.

## STORAGE BOX

STORAGE BOX: Removal and Installation

#### INFOID:0000000011219025

## **REMOVAL**

- 1. Remove luggage side floor board. Refer to <a href="INT-30">INT-30</a>, "Exploded View".
- 2. Raise and support luggage floor board using a suitable tool.
- 3. Remove screws (A) and remove storage box side finisher (1).

#### INSTALLATION

Installation is in the reverse order of removal.

BACK DOOR KICKING PLATE

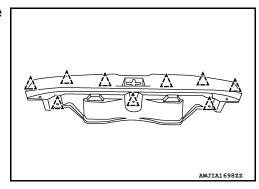
BACK DOOR KICKING PLATE: Removal and Installation

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#### **REMOVAL**

- Remove storage box (LH/RH). Refer to INT-32, "STORAGE BOX: Removal and Installation".
- 2. Release pawls using a suitable tool and remove back door striker escutcheon.
- 3. Release back door kicking plate clips and pawls using a suitable tool and remove.

\_\_\_: Clip (\_): Pawl



#### INSTALLATION

Installation is in the reverse order of removal.

## **CAUTION:**

- Visually check clips for deformation and damage during installation. Replace with new ones if necessary.
- When installing back door kicking plate, check that clips are securely placed in body panel holes.

## **BACK DOOR TRIM**

**Exploded View** 

- 1. Back door upper finisher
- 4. Back door pull handle
- ( Pawl

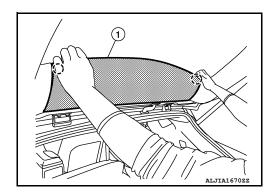
- 2. Back door side finisher (RH)
- 5. Automatic back door close switch (if equipped) 6.
  - ^' Clip
- 3. Back door lower finisher
- 6. Back door side finisher (LH)

## **BACK DOOR UPPER FINISHER**

## BACK DOOR UPPER FINISHER: Removal and Installation

## **REMOVAL**

Release back door upper finisher (1) upper pawls as shown.
 Pawl



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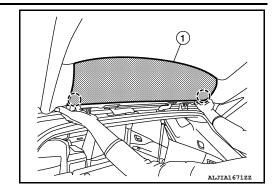
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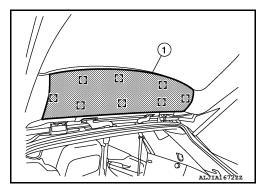
## **BACK DOOR TRIM**

## < REMOVAL AND INSTALLATION >

Release back door upper finisher (1) lower pawls as shown.
 Pawl



3. Release metal clips and remove back door upper finisher (1). : Metal clip



#### **INSTALLATION**

Installation is in the reverse order of removal.

### **CAUTION:**

- Visually check metal clips for deformation and damage during installation. Replace with new ones if necessary.
- When installing back door upper finisher, check that metal clips are securely placed in body panel holes.

BACK DOOR LOWER FINISHER

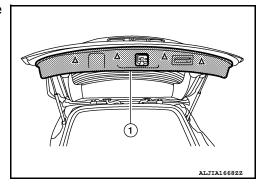
BACK DOOR LOWER FINISHER: Removal and Installation

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## **REMOVAL**

 Release clips from back door lower finisher (1) using a suitable tool.

∠\_`: Clip



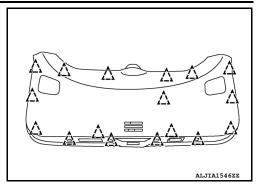
2. Remove back door pull handle. Refer to INT-33, "Exploded View".

## **BACK DOOR TRIM**

#### < REMOVAL AND INSTALLATION >

3. Release remaining back door lower finisher clips using a suitable tool.

∴: Clip



Disconnect the harness connector (if equipped) from the back door lower finisher then remove the back door lower finisher.

#### INSTALLATION

Installation is in the reverse order of removal.

#### **CAUTION:**

- Visually check clips for deformation and damage during installation. Replace with new ones if necessary.
- When installing back door lower finisher, check that clips are securely placed in body panel holes.

## BACK DOOR SIDE FINISHER

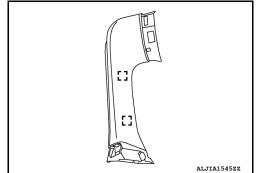
## BACK DOOR SIDE FINISHER: Removal and Installation

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### **REMOVAL**

- 1. Remove back door upper finisher. Refer to <a href="INT-33">INT-33</a>, "BACK DOOR UPPER FINISHER: Removal and Installation".
- 2. Remove back door lower finisher. Refer to <a href="INT-34">INT-34</a>, "BACK DOOR LOWER FINISHER: Removal and Installation".
- 3. Release back door side finisher metal clips using a suitable tool then remove back door side finisher.

: Metal clip



## **INSTALLATION**

Installation is in the reverse order of removal.

#### **CAUTION:**

- Visually check metal clips for deformation and damage during installation. Replace with new ones if necessary.
- When installing back door side finisher, check that metal clips are securely placed in body panel holes.

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