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PRECAUTION

PRECAUTIONS

Precaution for Supplemental Restraint System (SRS) "AIR BAG" and "SEAT BELT PRE-TENSIONER"

The Supplemental Restraint System such as "AIR BAG" and "SEAT BELT PRE-TENSIONER", used along with a front seat belt, helps to reduce the risk or severity of injury to the driver and front passenger for certain types of collision. Information necessary to service the system safely is included in the SR and SB section of this Service Manual.

WARNING:

- To avoid rendering the SRS inoperative, which could increase the risk of personal injury or death in the event of a collision which would result in air bag inflation, all maintenance must be performed by an authorized NISSAN/INFINITI dealer.
- Improper maintenance, including incorrect removal and installation of the SRS, can lead to personal injury caused by unintentional activation of the system. For removal of Spiral Cable and Air Bag Module, see the SR section.
- Do not use electrical test equipment on any circuit related to the SRS unless instructed to in this Service Manual. SRS wiring harnesses can be identified by yellow and/or orange harnesses or harness connectors.

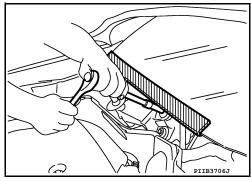
PRECAUTIONS WHEN USING POWER TOOLS (AIR OR ELECTRIC) AND HAMMERS

WARNING:

- When working near the Airbag Diagnosis Sensor Unit or other Airbag System sensors with the Ignition ON or engine running, DO NOT use air or electric power tools or strike near the sensor(s) with a hammer. Heavy vibration could activate the sensor(s) and deploy the air bag(s), possibly causing serious injury.
- When using air or electric power tools or hammers, always switch the Ignition OFF, disconnect the battery and wait at least three minutes before performing any service.

Procedure without Cowl Top Cover

When performing the procedure after removing cowl top cover, cover the lower end of windshield with urethane, etc. to prevent damage to the windshield.



Precaution for Work

- When removing or disassembling each component, be careful not to damage or deform it. If a component may be subject to interference, be sure to protect it with a shop cloth.
- When removing (disengaging) components with a screwdriver or similar tool, be sure to wrap the component with a shop cloth or vinyl tape to protect it.
- Protect the removed parts with a shop cloth and prevent them from being dropped.
- Replace a deformed or damaged clip.
- If a part is specified as a non-reusable part, always replace it with a new one.
- · Be sure to tighten bolts and nuts securely to the specified torque.
- After installation is complete, be sure to check that each part works properly.
- Follow the steps below to clean components:
- Water soluble dirt:
- Dip a soft cloth into lukewarm water, wring the water out of the cloth and wipe the dirty area.
- Then rub with a soft, dry cloth.
- Oily dirt:

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PRECAUTIONS

< PRECAUTION >

- Dip a soft cloth into lukewarm water with mild detergent (concentration: within 2 to 3%) and wipe the dirty area
- Then dip a cloth into fresh water, wring the water out of the cloth and wipe the detergent off.
- Then rub with a soft, dry cloth.
- Do not use organic solvent such as thinner, benzene, alcohol or gasoline.
- For genuine leather seats, use a genuine leather seat cleaner.

PREPARATION

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PREPARATION

Special Service Tools

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Tool number (TechMate No.) Tool name		Description	
— (J-39570) Chassis Ear	SIIA0993E	Locating the noise	
— (J-50397) NISSAN Squeak and Rattle Kit	ALJIA1232ZZ	Repairing the cause of noise	
		Removing trim components	

Commercial Service Tools

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	Description	
	Locating the noise	
SIIAO995E	Loosening nuts, screws and bolts	
	SIIA0995E	Locating the noise

CLIP LIST

Descriptions for Clips

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Replace any clips which are damaged during removal or installation.

Symbol No.	Shapes	Removal & Installation
C101		Removal: Remove by bending up with flat-bladed screwdrivers or clip remover.
C103	TTTT	Removal: Remove with a clip remover.
C203 [()		Removal: Push center pin to catching position. (Do not remove center pin by hitting it.) Push Push Installation:
C205		Removal: Flat-bladed screwdriver Clip Finisher
C206		Removal:

SIIA0315E

Symbol No.	Shapes	Removal & Installation
CE103		Removal:
CF110	Clip A	Removal: Finisher Clip A Flat-bladed screwdrivers Clip B
CF118	Clip A Clip B (Grommet)	Removal: Flat-bladed Finisher screwdrivers Body panel Clip A Clip B (Grommet)
CR103		Removal: Holder portion of clip must be spread out to remove rod.
CS101		Removal: 1. Screw out with a Phillips screwdriver. 2. Remove female portion with flat-bladed screwdriver.

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Symbol No.	Shapes	Removal & Installation
CG101		Removal: Installation: Rotate 45° to remove Removal:
CS102	(X)	
CS113		Removal: Disconnect upper connection of clip with a flat-bladed screwdriver, then remove clip while inserting a flat-bladed screwdriver between body panel and clip.
C111		

SIIA0317E

Symbol No.	Shapes	Removal & Installation
CG104		Removal: Remove by bending up with flat-bladed screwdrivers. Radiator grille
		Body panel
CE114		*
CF118	Clip A	Removal: Flat-bladed Finisher
	Clip B (Grommet)	screwdrivers Body panel Clip A Clip B (Grommet)

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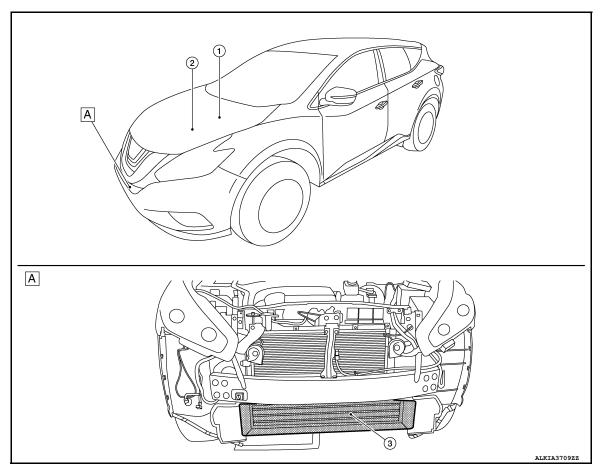
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SYSTEM DESCRIPTION

COMPONENT PARTS ACTIVE GRILLE SHUTTER SYSTEM

ACTIVE GRILLE SHUTTER SYSTEM : Component Parts Location





A. Behind front bumper fascia

No.	Component	Reference
1.	IPDM E/R	Refer to PCS-5, "Component Parts Location".
2.	ECM	Refer to EC-21, "ECM".
3.	Active grille shutter	Refer to EXT-11, "ACTIVE GRILLE SHUTTER SYSTEM: Active grille shutter".

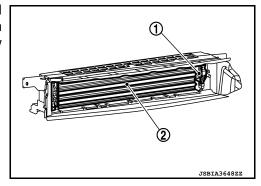
For the engine related component parts, refer to <u>EC-15, "ENGINE CONTROL SYSTEM : Component Parts Location"</u>.

COMPONENT PARTS

< SYSTEM DESCRIPTION >

ACTIVE GRILLE SHUTTER SYSTEM : Active grille shutter

Active grille shutter is located at front bumper lower opening, and according to the signal from ECM it operates actuator ① to perform open/close movement of flap ② to control the amount of air flow taken into engine compartment.



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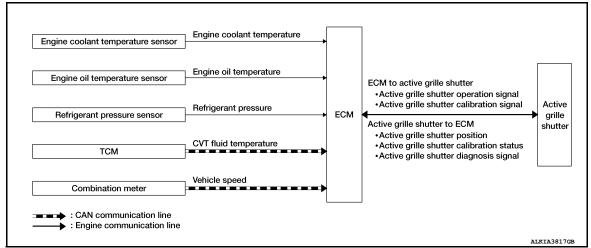
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SYSTEM

ACTIVE GRILLE SHUTTER SYSTEM

ACTIVE GRILLE SHUTTER SYSTEM : System Diagram

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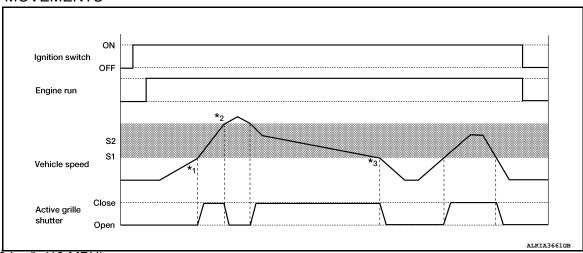
ACTIVE GRILLE SHUTTER SYSTEM: System Description

INFOID:0000000011241616

While driving, the active grille shutter system closes shutter to reduce air flow to engine compartment for the purpose of reducing aerodynamic drag, and as a result, improves the vehicle's fuel efficiency.

ECM controls active grille shutter system by detecting vehicle status through respective modules and sensors. Active grille shutter actuator is equipped with self-diagnosis function. When a malfunction is detected, a signal is transmitted to the ECM and the ECM records the active grille shutter malfunction.

BASIC MOVEMENTS



- S1: 30 km/h (19 MPH)
- S2: Approx. 30 140 km/h (19 88 MPH)
- *1: Shutter initial position learning
- · *2: Judgment of high vehicle speed
- · *3: Judgment of low vehicle speed

DESCRIPTION OF MOVEMENTS

Active grille shutter is fully open when the vehicle stops or the ignition switch is turned OFF.

ECM operates the shutter to close position in order to perform shutter's initial position learning whenever the ignition switch is turned OFF \rightarrow ON and the engine is started. At the end of initial position learning ECM operates shutter to open position.

While driving, after the initial position learning ends, ECM operates the active grille shutter to close position when the operational conditions of active grille shutter are met.

While driving at high speed, ECM operates the shutter to open position when the vehicle reaches the specified speed in order to prevent the shutter from shutting up due to wind resistance.

SYSTEM

< SYSTEM DESCRIPTION >

When the vehicle speed is reduced below the specified speed ECM operates active grille shutter to open position.

NOTE:

- When any one of the conditions for opening the active grille shutter is satisfied, ECM performs active grille shutter initial position learning even when the vehicle speed is less than 30 km/h.
- ECM may perform active grille shutter initial position learning according to other diagnosis conditions.

ACTIVE GRILLE SHUTTER OPERATIONAL CONDITIONS

ECM operates active grille shutter to close position when all of the following conditions are met.

Item	Status
Active grille shutter initial position learning	Complete
Vehicle speed	Approx. 30 - 140 km/h (19 - 88 MPH)
Engine coolant temperature	Approx. less than 95°C (203°F)
Engine oil temperature	Approx. less than 140°C (284°F)
CVT fluid temperature	Approx. less than 135°C (275°F)
Cooling fan	OFF
Refrigerant pressure	0.78 MPa (7.95 kg/cm ² , 113.1 psi) or less
Malfunction of engine coolant temperature sensor system	Not detected
Malfunction of engine oil temperature sensor system	Not detected
Malfunction of vehicle speed sensor system	Not detected
Malfunction of CAN communication system	Not detected

ECM operates active grille shutter to open position when one of the following conditions is met.

Item	Status
Vehicle speed	22 km/h (14 MPH) or less140 km/h (88 MPH) or more
Engine coolant temperature	Approx. 95°C (203°F) or more
Engine oil temperature	Approx. 140°C (284°F) or more
CVT fluid temperature	Approx. 135°C (275°F) or more
Cooling fan	ON
Refrigerant pressure	1.18 MPa (12.04 kg/cm ² , 171.1 psi) or more
Malfunction of engine coolant temperature sensor system	Detected
Malfunction of engine oil temperature sensor system	Detected
Malfunction of vehicle speed sensor system	Detected
Malfunction of CAN communication system	Detected

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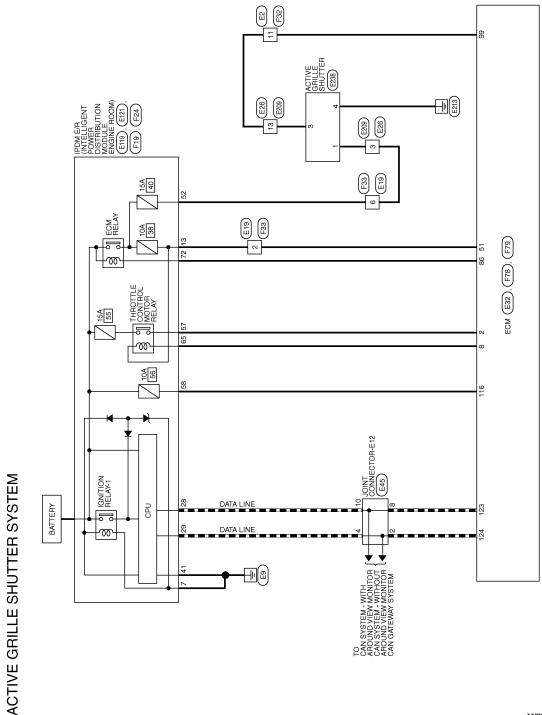
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WIRING DIAGRAM

ACTIVE GRILLE SHUTTER

Wiring Diagram INFOID:0000000011241617



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ACTIVE GRILLE SHUTTER SYSTEM CONNECTORS

	E TO WIRE	ITE	2 3	Signal N	-	1
E26	me WIF	or WH	8 9 10 1	Color of Wire	В	В
Connector No. E26	Connector Name WIRE TO WIRE	Connector Color WHITE	H.S.	Terminal No. Wire	3	13
			_			
	E TO WIRE	NWC	8 3	Signal Name	-	I
. E19	me WIR	lor BRC	1 2 4 5	Color of Wire	٦	ш
Connector No. E19	Connector Name WIRE TO WIRE	Connector Color BROWN	明 H.S.	Terminal No. Color of Wire	2	9
	RE TO WIRE	ITE	4 5 6 7 8 12 14 15 16	Signal Name	ı	
- E2	me WIF	lor WH	9 10 11	Color of Wire	В	
Connector No.	Connector Name WI	Connector Color WHI	高 H.S.	Terminal No. Color of Wire	11	

Signal Name

			20 34				
6	IPDM E/R (INTELLIGENT POWER DISTRIBUTION MODULE ENGINE ROOM)	ITE	19 20 21 22 23 24 25 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 37 38 39 40 41 42 43 44 45 46 47 48 49 50 37 38 39 40 41 42 43 44 45 46 47 48 49 50 48 49 50 48 48 48 48 48 48 48 4	Signal Name	CAN-L	CAN-H	S-GND
. E119		lor WHITE	20 21 22 23 36 37 38 39	Color of Wire	۵	_	В
Connector No.	Connector Name	Connector Color	H.S. (35 38	Terminal No.	28	29	41

_	_		i						_
	JOINT CONNECTOR-E12	JE .		8 7 6 5 4 3 2 1	Signal Name	ı	I	-	1
. E45		lor BLUE		11 10 9	Color of Wire	_	_	Д	۵
Connector No.	Connector Name	Connector Color	9	(所) H.S.	Terminal No.	2	4	8	10

Connector No.	. E32	
Connector Name	me ECM	_
Connector Color	lor BLACK	OK
明 H.S.	121125129 122126130 123127131 124128132	12 125 125 125 125 125 125 125 1
Terminal No.	Color of Wire	Signal Name
123	Ь	CAN-L
124	7	CAN-H

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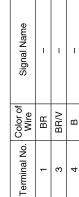
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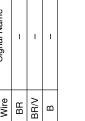
ACTIVE GRILLE SHUTTER

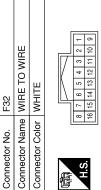
< WIRING DIAGRAM >



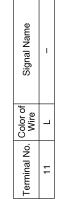












tor No. E209	Connector Name WIRE TO WIRE	Connector Color WHITE	
Connector No.	Connector Nan	Connector Colc	

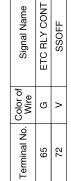






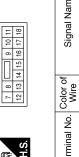
F24	Connector Name POWER DISTRIBUTION MODULE ENGINE ROOM)	WHITE
Connector No.	Connector Name	Connector Color WHITE









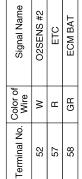


Signal Name	P-GND	ECM VB	
Color of Wire	В		
Terminal No.	7	13	

Connector No.	F19
Connector Name	Connector Name POWER DISTRIBUTION MODULE ENGINE ROO
Connector Color WHITE	WHITE

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ACTIVE GRILLE SHUTTER

< WIRING DIAGRAM >

	Name ECM	Solor BLACK		56 61 66 71 76 81 86 91 96 101 106 111 116		62 67 72 77 82 87 92 97 102 107 112	58 63 68 73 78 83 88 93 98 103108113 118	55	- 64 69 74 79 84 89 94 99 104 109 114	70 75 80 85 90 95 100	
Connector No.	Connector Name	Connector Color			-			<u>6</u>	_		

Signal Name	SSOFF	NII	BATT
Color of Wire	>	Г	GR
Terminal No.	98	66	116

Connector Name ECM Connector Color BLACK	Connector No.	F78
Connector Color BLACK	Connector Name	ECM
	Connector Color	BLACK



Signal Name	VMOT	MOTRLY	VTCV
Color of Wire	æ	G	٦
Terminal No.	2	8	51

F33	WIRE TO WIRE	BROWN	
Connector No.	Connector Name WIRE TO WIRE	Connector Color BROWN	



Signal Name	ı	1
Color of Wire	Т	W
Terminal No.	2	9

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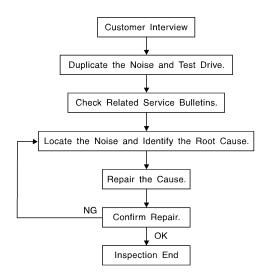
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SYMPTOM DIAGNOSIS

SQUEAK AND RATTLE TROUBLE DIAGNOSES

Work Flow INFOID:000000011241618



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CUSTOMER INTERVIEW

Interview the customer if possible, to determine the conditions that exist when the noise occurs. Use the Diagnostic Worksheet during the interview to document the facts and conditions when the noise occurs and any customer's comments; refer to EXT-22. "Diagnostic Worksheet". This information is necessary to duplicate the conditions that exist when the noise occurs.

- The customer may not be able to provide a detailed description or the location of the noise. Attempt to obtain all the facts and conditions that exist when the noise occurs (or does not occur).
- If there is more than one noise in the vehicle, be sure to diagnose and repair the noise that the customer is concerned about. This can be accomplished by test driving the vehicle with the customer.
- After identifying the type of noise, isolate the noise in terms of its characteristics. The noise characteristics
 are provided so the customer, service adviser and technician are all speaking the same language when
 defining the noise.
- Squeak —(Like tennis shoes on a clean floor)
 Squeak characteristics include the light contact/fast movement/brought on by road conditions/hard surfaces
 higher pitch noise/softer surfaces = lower pitch noises/edge to surface = chirping.
- Creak—(Like walking on an old wooden floor)
 Creak characteristics include firm contact/slow movement/twisting with a rotational movement/pitch dependent on materials/often brought on by activity.
- Rattle—(Like shaking a baby rattle)
 Rattle characteristics include the fast repeated contact/vibration or similar movement/loose parts/missing clip or fastener/incorrect clearance.
- Knock —(Like a knock on a door)
 - Knock characteristics include hollow sounding/sometimes repeating/often brought on by driver action.
- Tick—(Like a clock second hand)
 - Tick characteristics include gentle contacting of light materials/loose components/can be caused by driver action or road conditions.
- Thump—(Heavy, muffled knock noise)
 - Thump characteristics include softer knock/dead sound often brought on by activity.
- Buzz—(Like a bumble bee)
 - Buzz characteristics include high frequency rattle/firm contact.
- Often the degree of acceptable noise level will vary depending upon the person. A noise that you may judge
 as acceptable may be very irritating to the customer.
- Weather conditions, especially humidity and temperature, may have a great effect on noise level.

DUPLICATE THE NOISE AND TEST DRIVE

< SYMPTOM DIAGNOSIS >

If possible, drive the vehicle with the customer until the noise is duplicated. Note any additional information on the Diagnostic Worksheet regarding the conditions or location of the noise. This information can be used to duplicate the same conditions when you confirm the repair.

If the noise can be duplicated easily during the test drive, to help identify the source of the noise, try to duplicate the noise with the vehicle stopped by doing one or all of the following:

- 1) Close a door.
- 2) Tap or push/pull around the area where the noise appears to be coming from.
- 3) Rev the engine.
- Use a floor jack to recreate vehicle "twist".
- 5) At idle, apply engine load (electrical load, half-clutch on M/T model, drive position on CVT and A/T models).
- 6) Raise the vehicle on a hoist and hit a tire with a rubber hammer.
- Drive the vehicle and attempt to duplicate the conditions the customer states exist when the noise occurs.
- If it is difficult to duplicate the noise, drive the vehicle slowly on an undulating or rough road to stress the vehicle body.

CHECK RELATED SERVICE BULLETINS

After verifying the customer concern or symptom, check ASIST for Technical Service Bulletins (TSBs) related to that concern or symptom.

If a TSB relates to the symptom, follow the procedure to repair the noise.

LOCATE THE NOISE AND IDENTIFY THE ROOT CAUSE

- 1. Narrow down the noise to a general area. To help pinpoint the source of the noise, use a listening tool (Chassis Ear: J-39570, Engine Ear: J-39565 and mechanic's stethoscope).
- 2. Narrow down the noise to a more specific area and identify the cause of the noise by:
 - removing the components in the area that you suspect the noise is coming from. Do not use too much force when removing clips and fasteners, otherwise clips and fasteners can be broken or lost during the repair, resulting in the creation of new noise.
 - tapping or pushing/pulling the component that you suspect is causing the noise. Do not tap or push/pull the component with excessive force, otherwise the noise will be eliminated only temporarily.
 - feeling for a vibration with your hand by touching the component(s) that you suspect is (are) causing the
 - placing a piece of paper between components that you suspect are causing the noise.
 - looking for loose components and contact marks. Refer to EXT-19, "Generic Squeak and Rattle Troubleshooting".

REPAIR THE CAUSE

- If the cause is a loose component, tighten the component securely.
- If the cause is insufficient clearance between components:
- separate components by repositioning or loosening and retightening the component, if possible.
- insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-50397) is available through your authorized NISSAN Parts Department.

CAUTION:

Do not use excessive force as many components are constructed of plastic and may be damaged.

- Always check with the Parts Department for the latest parts information.
- The materials contained in the NISSAN Squeak and Rattle Kit (J-50397) are listed on the inside cover of the kit: and can each be ordered separately as needed.
- The following materials not found in the kit can also be used to repair squeaks and rattles.
- SILICONE GREASE: Use instead of UHMW tape that will be visible or does not fit. The silicone grease will only last a few months.
- SILICONE SPRAY: Use when grease cannot be applied.
- DUCT TAPE: Use to eliminate movement.

CONFIRM THE REPAIR

Confirm that the cause of a noise is repaired by test driving the vehicle. Operate the vehicle under the same conditions as when the noise originally occurred. Refer to the notes on the Diagnostic Worksheet.

Generic Squeak and Rattle Troubleshooting

Refer to Table of Contents for specific component removal and installation information.

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< SYMPTOM DIAGNOSIS >

INSTRUMENT PANEL

Most incidents are caused by contact and movement between:

- Cluster lid A and the instrument panel
- 2. Acrylic lens and combination meter housing
- Instrument panel to front pillar finisher
- Instrument panel to windshield
- 5. Instrument panel pins
- 6. Wiring harnesses behind the combination meter
- 7. A/C defroster duct and duct joint

These incidents can usually be located by tapping or moving the components to duplicate the noise or by pressing on the components while driving to stop the noise. Most of these incidents can be repaired by applying felt cloth tape or silicone spray (in hard to reach areas). Urethane pads can be used to insulate wiring harness.

CAUTION:

Do not use silicone spray to isolate a squeak or rattle. If you saturate the area with silicone, you will not be able to recheck the repair.

CENTER CONSOLE

Components to pay attention to include:

- 1. Shift selector assembly cover to finisher
- 2. A/C control unit and cluster lid C
- 3. Wiring harnesses behind audio and A/C control unit

The instrument panel repair and isolation procedures also apply to the center console.

DOORS

Pay attention to the:

- 1. Finisher and inner panel making a slapping noise
- 2. Inside handle escutcheon to door finisher
- 3. Wiring harnesses tapping
- 4. Door striker out of alignment causing a popping noise on starts and stops

Tapping or moving the components or pressing on them while driving to duplicate the conditions can isolate many of these incidents. You can usually insulate the areas with felt cloth tape or insulator foam blocks from the NISSAN Squeak and Rattle Kit (J-50397) to repair the noise.

TRUNK

Trunk noises are often caused by a loose jack or loose items put into the trunk by the owner.

In addition look for:

- Trunk lid bumpers out of adjustment
- 2. Trunk lid striker out of adjustment
- 3. The trunk lid torsion bars knocking together
- A loose license plate or bracket

Most of these incidents can be repaired by adjusting, securing or insulating the item(s) or component(s) causing the noise.

SUNROOF/HEADLINING

Noises in the sunroof/headlining area can often be traced to one of the following:

- Sunroof lid, rail, linkage or seals making a rattle or light knocking noise
- Sun visor shaft shaking in the holder
- 3. Front or rear windshield touching headlining and squeaking

Again, pressing on the components to stop the noise while duplicating the conditions can isolate most of these incidents. Repairs usually consist of insulating with felt cloth tape.

OVERHEAD CONSOLE (FRONT AND REAR)

Overhead console noises are often caused by the console panel clips not being engaged correctly. Most of these incidents are repaired by pushing up on the console at the clip locations until the clips engage. In addition look for:

< SYMPTOM DIAGNOSIS >

- 1. Loose harness or harness connectors.
- 2. Front console map/reading lamp lens loose.
- Loose screws at console attachment points.

SEATS

When isolating seat noise it's important to note the position the seat is in and the load placed on the seat when the noise is present. These conditions should be duplicated when verifying and isolating the cause of the noise

Cause of seat noise include:

- 1. Headrest rods and holder
- 2. A squeak between the seat pad cushion and frame
- The rear seatback lock and bracket

These noises can be isolated by moving or pressing on the suspected components while duplicating the conditions under which the noise occurs. Most of these incidents can be repaired by repositioning the component or applying urethane tape to the contact area.

UNDERHOOD

Some interior noise may be caused by components under the hood or on the engine wall. The noise is then transmitted into the passenger compartment.

Causes of transmitted underhood noise include:

- 1. Any component installed to the engine wall
- 2. Components that pass through the engine wall
- 3. Engine wall mounts and connectors
- 4. Loose radiator installation pins
- 5. Hood bumpers out of adjustment
- 6. Hood striker out of adjustment

These noises can be difficult to isolate since they cannot be reached from the interior of the vehicle. The best method is to secure, move or insulate one component at a time and test drive the vehicle. Also, engine rpm or load can be changed to isolate the noise. Repairs can usually be made by moving, adjusting, securing, or insulating the component causing the noise.

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Revision: October 2014 EXT-21 2015 Murano

< SYMPTOM DIAGNOSIS >

Diagnostic Worksheet

INFOID:0000000011241620

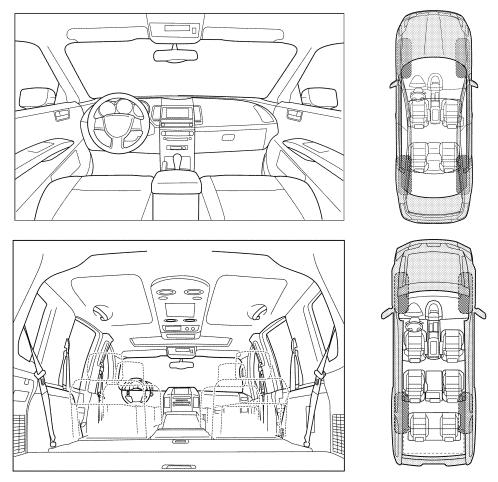
Dear Customer:

We are concerned about your satisfaction with your vehicle. Repairing a squeak or rattle sometimes can be very difficult. To help us fix your vehicle right the first time, please take a moment to note the area of the vehicle where the squeak or rattle occurs and under what conditions. You may be asked to take a test drive with a service advisor or technician to ensure we confirm the noise you are hearing.

SQUEAK & RATTLE DIAGNOSTIC WORKSHEET

I. WHERE DOES THE NOISE COME FROM? (circle the area of the vehicle)

The illustrations are for reference only, and may not reflect the actual configuration of your vehicle.



Continue to page 2 of the worksheet and briefly describe the location of the noise or rattle. In addition, please indicate the conditions which are present when the noise occurs.

-1-

< SYMPTOM DIAGNOSIS >

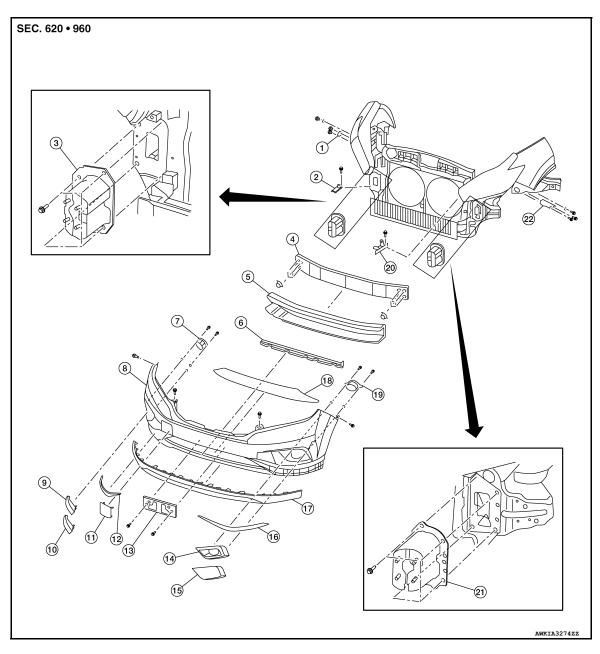
I. WHEN DOES IT OCCUR? (please check	k the boxes that apply)	
☐ Anytime	☐ After sitting out in the rain	
☐ 1st time in the morning	When it is raining or wet	
Only when it is cold outside	Dry or dusty conditions	
Only when it is hot outside	Other:	
II. WHEN DRIVING:	IV. WHAT TYPE OF NOISE	
☐ Through driveways	☐ Squeak (like tennis shoes on a clean floor)	
Over rough roads	Creak (like walking on an old wooden floor)	
Over speed bumps	Rattle (like shaking a baby rattle)	
Only about mph	Knock (like a knock at the door)	
On acceleration	☐ Tick (like a clock second hand)	
☐ Coming to a stop☐ On turns: left, right or either (circle)	☐ Thump (heavy muffled knock noise) ☐ Buzz (like a bumble bee)	
☐ With passengers or cargo	Duzz (like a bullible bee)	
Other:		
After driving miles or minute	es	
O BE COMPLETED BY DEALERSHIP PER	RSONNEL	
est Drive Notes:		
	YES NO Initials of person performing	
/ehicle test driven with customer		
/ehicle test driven with customer - Noise verified on test drive		
- Noise verified on test drive - Noise source located and repaired	performing	
- Noise verified on test drive - Noise source located and repaired	performing	
 Noise verified on test drive Noise source located and repaired Follow up test drive performed to confirm r 	performing	

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REMOVAL AND INSTALLATION

FRONT BUMPER

Exploded View INFOID:0000000011241621



- Front bumper fascia side bracket (RH)
- Front bumper reinforcement
- Front fog lamp (RH) (if equipped)
- 10. Front bumper fascia finisher (RH) 11. (without fog lamp)
- 13. Front license plate bracket

Front bumper side retainer (RH)

- 5. Front energy absorber
- Front bumper fascia
- Tow cover
- Front fog lamp finisher (LH) (if equipped)
- 16. Front bumper fascia molding (LH) 17. Front spoiler

- Front bumper reinforcement bracket (RH)
- Front bumper air guide
- Front fog lamp finisher (RH) (if equipped)
- 12. Front bumper fascia molding (RH)
- 15. Front bumper fascia finisher (LH) (without fog lamp)
- 18. Front bumper lower grille

FRONT BUMPER

< REMOVAL AND INSTALLATION >

- 19. Front fog lamp (LH) (if equipped) 20. Front bumper side retainer (LH) 21. Front bumper reinforcement bracket (LH)
- 22. Front bumper fascia side bracket (LH)

Removal and Installation

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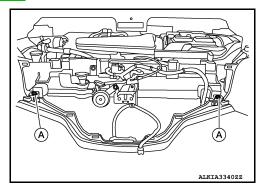
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CAUTION:

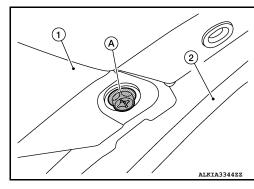
Bumper fascia is made of resin. Use care when handling to prevent damage. Avoid contact with oily substances.

REMOVAL

- 1. Remove the front grille. Refer to EXT-30, "Removal and Installation".
- 2. Remove the front bumper fascia clips (A).



- Partially remove front over fender (LH/RH). Refer to EXT-38, "FRONT OVER FENDER: Exploded View".
- 4. Partially remove front fender protector (LH/RH). Refer to EXT-36, "FENDER PROTECTOR: Exploded View".
- 5. Remove the front bumper fascia screws (A) (LH/RH).
 - (1): Front bumper fascia
 - (2): Front over fender



- Disconnect fog lamp harness connector (LH/RH) (if equipped).
- 7. Release front bumper fascia pawls from front bumper fascia side bracket (LH/RH) and remove. CAUTION:

When removing front bumper fascia, two people are required to avoid damaging.

- 8. Remove front bumper side bracket bolts and the front bumper side bracket (LH/RH) (if necessary).
- 9. Remove the front energy absorber (if necessary).
- 10. Remove front bumper reinforcement nuts and front bumper reinforcement (if necessary).
- 11. Remove front bumper reinforcement support bolts and front bumper reinforcement support (LH/RH) (if necessary).

INSTALLATION

Installation is in the reverse order of removal.

NOTE:

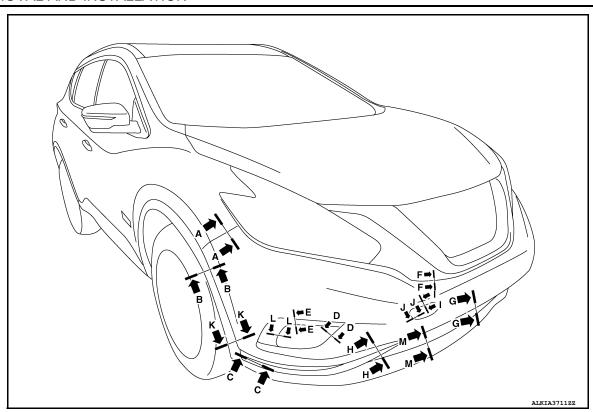
- The following table shows the specified values for checking normal installation specifications.
- Fitting adjustment cannot be performed.

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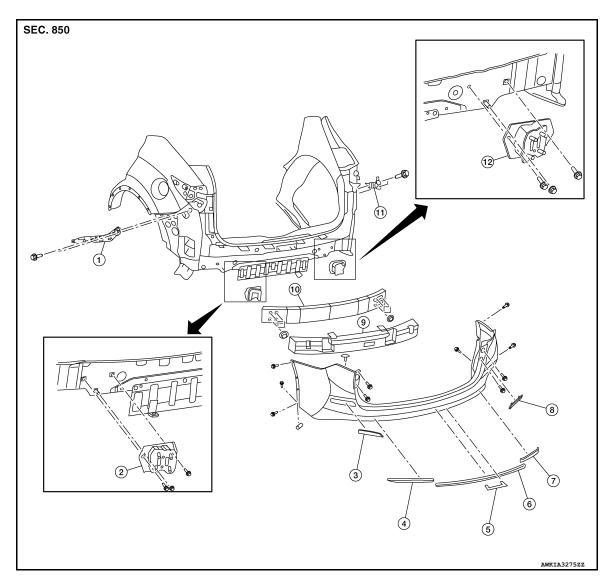
EXT-25 Revision: October 2014 2015 Murano



Section	Measurement	Minimum	Target Value	Maximum
A-A	Clearance	0.0 (0.00)	0.3 (0.01)	1.0 (0.04)
A-A	Surface height	-0.1 (0.00)	0.7 (0.03)	1.5 (0.06)
B-B	Clearance	0.0 (0.00)	0.5 (0.02)	1.4 (0.06)
C-C	Clearance	0.7 (0.03)	2.0 (0.08)	3.3 (0.13)
D-D	Clearance	0.1 (0.00)	1.0 (0.04)	1.9 (0.07)
E-E	Clearance	0.1 (0.00)	1.0 (0.04)	1.9 (0.07)
F-F	Clearance	0.5 (0.02)	1.5 (0.06)	2.5 (0.10)
G-G	Clearance	0.0 (0.00)	1.0 (0.04)	2.0 (0.08)
H-H	Clearance	0.5 (0.02)	1.5 (0.06)	2.5 (0.10)
I-I	Clearance	0.0 (0.00)	0.5 (0.02)	1.0 (0.04)
1-1	Surface height	-0.2 (-0.01)	0.3 (0.01)	0.8 (0.03)
J-J	Clearance	0.0 (0.00)	0.5 (0.02)	1.0 (0.04)
3-3	Surface height	-0.2 (-0.01)	0.3 (0.01)	0.8 (0.03)
K-K	Clearance	0.0 (0.00)	0.5 (0.02)	1.5 (0.06)
K-K	Surface height	-1.0 (-0.04)	0.0 (0.00)	1.0 (0.04)
L-L	Clearance	0.2 (0.01)	2.0 (0.08)	3.8 (0.15)
M-M	Clearance	0.0 (0.00)	0.3 (0.01)	1.3 (0.05)

REAR BUMPER

Exploded View



- Rear bumper fascia side bracket (LH)
- Rear bumper reinforcement support (LH)
- Rear bumper fascia reflector (LH)

- 4. Rear bumper fascia molding (LH) 5.
- Rear bumper fascia finisher
- Rear bumper fascia molding centor

- 7. Rear bumper fascia molding (RH) 8.
- . Rear bumper fascia reflector (RH) 9.
- Rear energy absorber

- 10. Rear bumper reinforcement
- Rear bumper reinforcement support (RH)
- Rear bumper fascia side bracket (RH)

Removal and Installation

CAUTION:

Bumper fascia is made of resin. Use care when handling to prevent damage. Avoid contact with oily substances.

REMOVAL

- 1. Remove rear combination lamps (LH/RH). Refer to <u>EXL-136</u>, "Removal and Installation" (LED HEAD-LAMP) or <u>EXL-269</u>, "Removal and Installation" (HALOGEN TYPE).
- Partially remove rear over fender (LH/RH). Refer to <u>EXT-39</u>, "<u>REAR OVER FENDER</u>: <u>Exploded View</u>".

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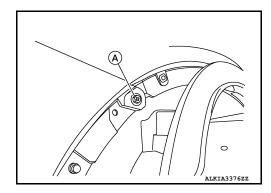
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REAR BUMPER

< REMOVAL AND INSTALLATION >

- Partially remove rear wheel house protector (LH/RH). Refer to <u>EXT-37</u>, "<u>REAR WHEEL HOUSE PRO-TECTOR</u>: <u>Exploded View</u>".
- 4. Remove rear bumper fascia upper screws.
- 5. Remove rear bumper fascia screw (A) (LH/RH).



Release rear bumper pawls from the rear bumper fascia side bracket (LH/RH) and remove.CAUTION:

When removing rear bumper fascia, two people are required to avoid damaging.

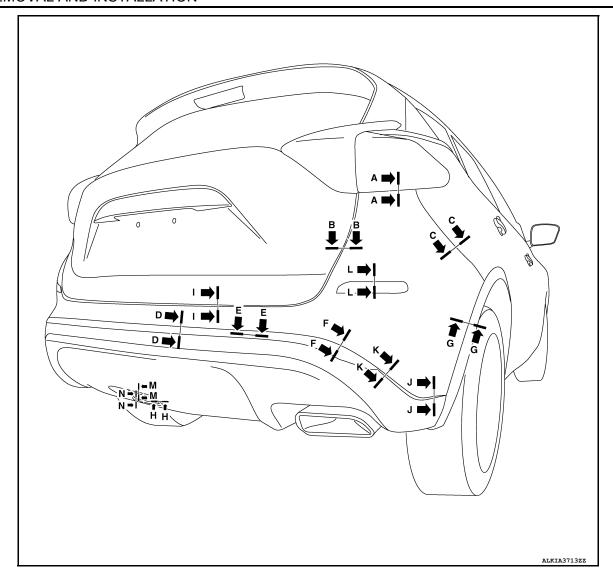
- 7. Remove rear energy absorber (if necessary).
- 8. Remove rear bumper reinforcement nuts (LH/RH) then remove rear bumper reinforcement (if necessary).
- Remove rear bumper reinforcement support bolts (LH/RH) then remove rear bumper reinforcement support (LH/RH) (if necessary).

INSTALLATION

Installation is in the reverse order of removal.

NOTE:

- The following table shows the specified values for checking normal installation specifications.
- · Fitting adjustment cannot be performed.



Section	Measurement	Minimum	Target Value	Maximum
A-A	Clearance	0.1 (0.004)	1.5 (0.06)	2.9 (0.11)
B-B	Clearance	4.1 (0.16)	6.0 (0.24)	7.9 (0.31)
D-D	Surface height	-1.4 (-0.06)	0.5 (0.02)	2.4 (0.09)
C-C	Clearance	0.0 (0.00)	0.3 (0.01)	1.0 (0.04)
C-C	Surface height	-0.1 (-0.004)	0.7 (0.03)	1.5 (0.06)
D-D	Clearance	0.0 (0.00)	1.0 (0.04)	2.0 (0.08)
E-E	Clearance	0.1 (0.004)	1.2 (0.05)	3.3 (0.13)
E-E	Surface height	-1.0 (-0.04)	0.0 (0.00)	1.0 (0.04)
F-F	Clearance	0.0 (0.00)	1.0 (0.04)	2.0 (0.08)
G-G	Clearance	0.0 (0.00)	0.5 (0.02)	1.5 (0.06)
H-H	Clearance	0.0 (0.00)	1.0 (0.04)	2.0 (0.08)
I-I	Clearance	6.1 (0.24)	8.0 (0.31)	9.9 (0.39)
J-J	Clearance	0.0 (0.00)	0.0 (0.00)	0.7 (0.03)
K-K	Clearance	0.3 (0.01)	1.0 (0.04)	1.7 (0.07)
L-L	Clearance	0.5 (0.02)	1.5 (0.06)	2.5 (0.10)
M-M	Clearance	0.0 (0.00)	1.0 (0.04)	2.5 (0.10)
N-N	Clearance	0.0 (0.00)	1.0 (0.04)	2.0 (0.08)

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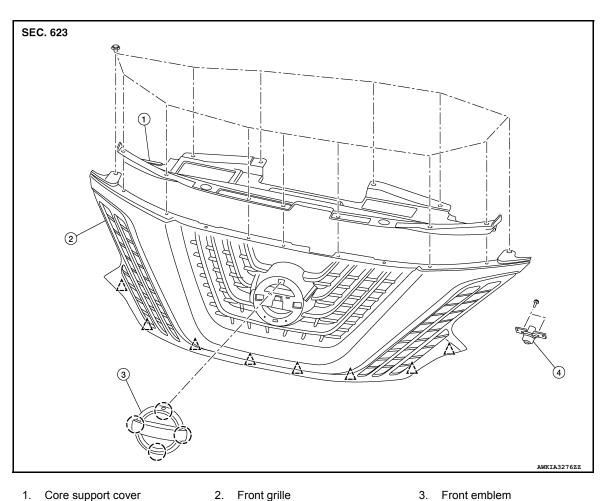
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FRONT GRILLE

Exploded View INFOID:0000000011241625



- 1. Core support cover
- Front camera (if equipped)
- ∠^\ Clip

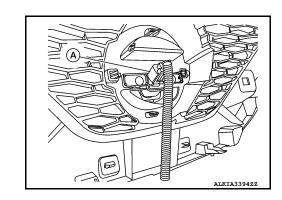
- 3. Front emblem
- Pawl

Removal and Installation

INFOID:0000000011241626

REMOVAL

- 1. Remove the core support cover.
- Release hood switch harness clip from upper radiator air guide and disconnect harness connector from hood switch.
- 3. Disconnect overflow hose and remove upper radiator air guide.
- Release clips then remove front grille.
- Disconnect the harness connector (A) from the front camera (if equipped).



FRONT GRILLE

< REMOVAL AND INSTALLATION >

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Installation is in the reverse order of removal.

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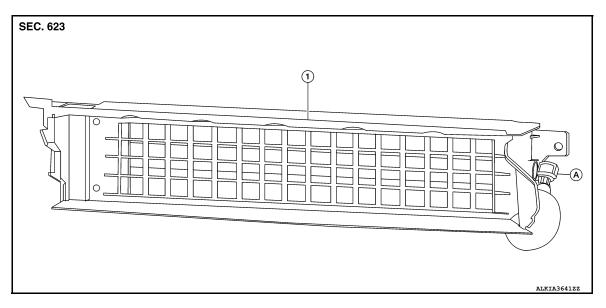
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ACTIVE GRILLE SHUTTER

Exploded View



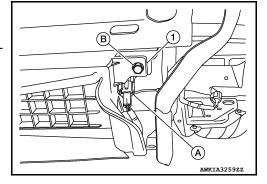
- Active grille shutter
- Active grille shutter harness connector

Removal and Installation

INFOID:0000000011241628

REMOVAL

- 1. Remove the front bumper fascia. Refer to EXT-25, "Removal and Installation".
- 2. Remove the active grille shutter bolts B.
- 3. Release active grille shutter harness clips using a suitable tool.
- 4. Disconnect the harness connector (A) from the active grille shutter (1).

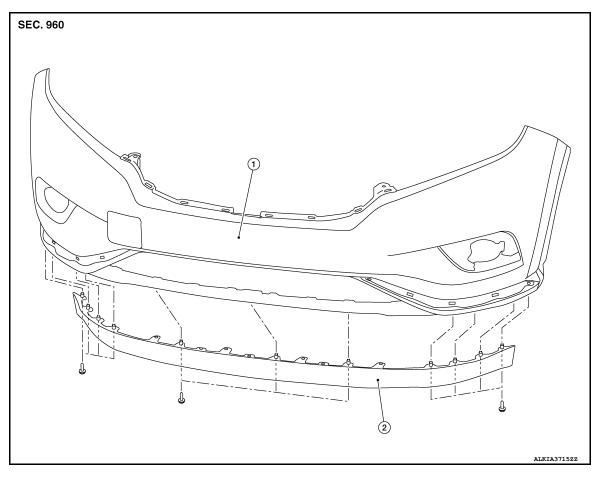


INSTALLATION

Installation is in the reverse order of removal.

FRONT SPOILER

Exploded View INFOID:0000000011241629



1. Front bumper fascia

Front air spoiler

Removal and Installation

REMOVAL

Remove front spoiler clips and remove.

INSTALLATION

Installation is in the reverse order of removal.

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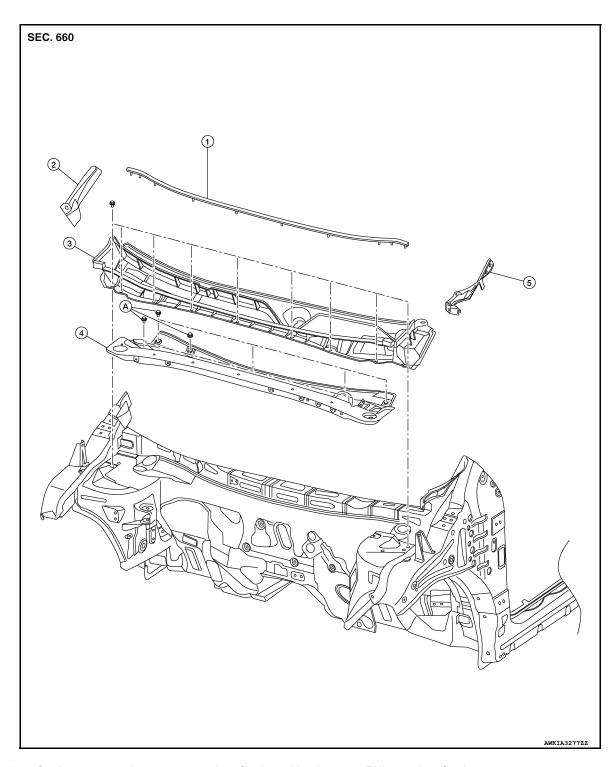
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COWL TOP

Exploded View INFOID:0000000011241631



Cowl top cover seal

Cowl top extension

- Cowl top side trim cover (RH) 3. Cowl top cover
- Cowl top side trim cover (LH) A. Refer to INSTALLATION

Removal and Installation - Cowl Top Cover

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REMOVAL

Remove front wiper arms (LH/RH). Refer to WW-62, "Removal and Installation".

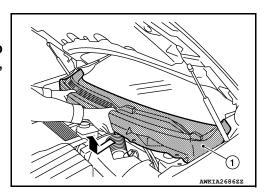
COWL TOP

< REMOVAL AND INSTALLATION >

- 2. Remove cowl top side trim covers (LH/RH).
- 3. Remove cowl top cover clips.
- 4. Remove the cowl top cover (1) as shown.

CAUTION:

When performing the procedure after removing cowl top cover, cover the lower end of windshield with urethane, etc, to prevent damage to the windshield.



INSTALLATION

Installation is in the reverse order of removal.

Removal and Installation - Cowl Top Extension

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REMOVAL

- 1. Remove front wiper drive assembly. Refer to <u>WW-68, "Removal and Installation"</u>.
- 2. Disconnect brake fluid level sensor harness connector from brake fluid level sensor.
- 3. Remove sub tank and sub tank bracket from cowl top extension and set aside. Refer to BR-32, "Exploded <a href="Wiew" <a
- Remove cowl top extension bolts and remove.

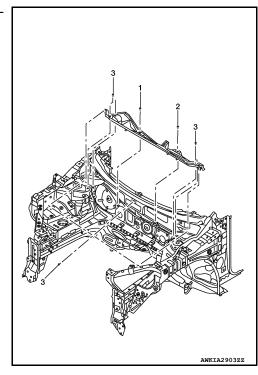
INSTALLATION

Installation is in the reverse order of removal.

NOTE:

When installing the cowl top extension, tighten the bolts to specification in the order shown.

Cowl top extension bolts : 32 N·m (3.3 kg-m, 24 ft-lb)



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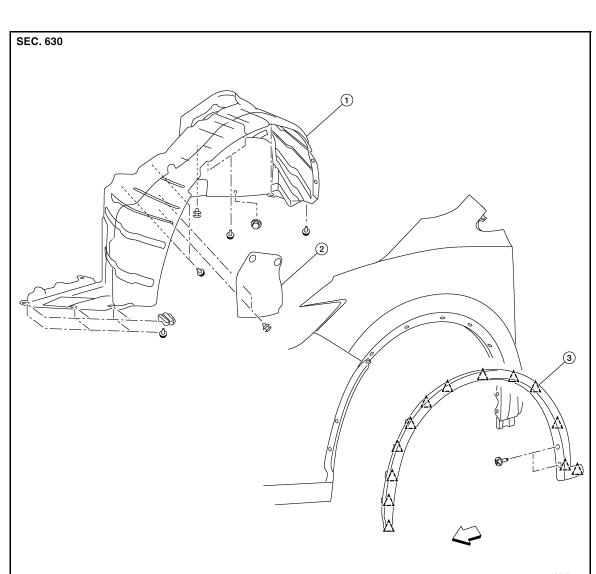
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FENDER PROTECTOR FENDER PROTECTOR

FENDER PROTECTOR: Exploded View



Front fender protector

2. Engine side cover

3. Front over fender

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 $^{\wedge}_{-3}$: Clip \Leftrightarrow : Front

FENDER PROTECTOR: Removal and Installation

REMOVAL

- 1. Position the front wheels as necessary to remove screws and clips.
- 2. Remove front over fender. Refer to EXT-38, "FRONT OVER FENDER: Removal and Installation".
- 3. Remove engine side cover.
- 4. Release front fender protector clips and remove front fender protector.

INSTALLATION

Installation is in the reverse order of removal.

REAR WHEEL HOUSE PROTECTOR

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REAR WHEEL HOUSE PROTECTOR: Exploded View

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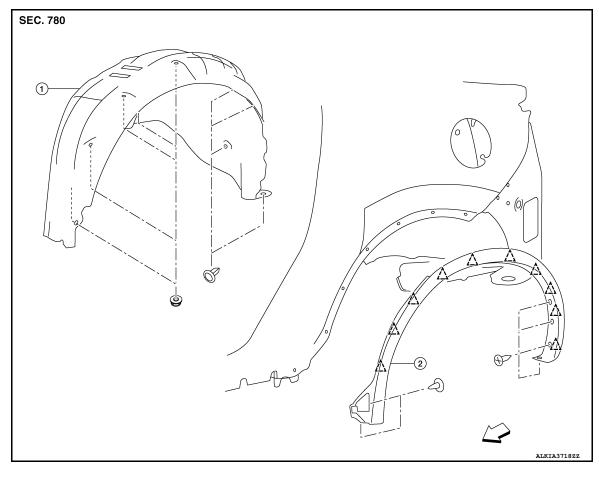
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1. Rear wheel house protector

2. Rear over fender





REAR WHEEL HOUSE PROTECTOR: Removal and Installation

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REMOVAL

1. Remove rear over fender. Refer to EXT-39, "REAR OVER FENDER: Removal and Installation".

- 2. Remove rear wheel house protector clips.
- 3. Remove rear wheel house protector nuts and rear wheel house protector.

INSTALLATION

Installation is in the reverse order of removal.

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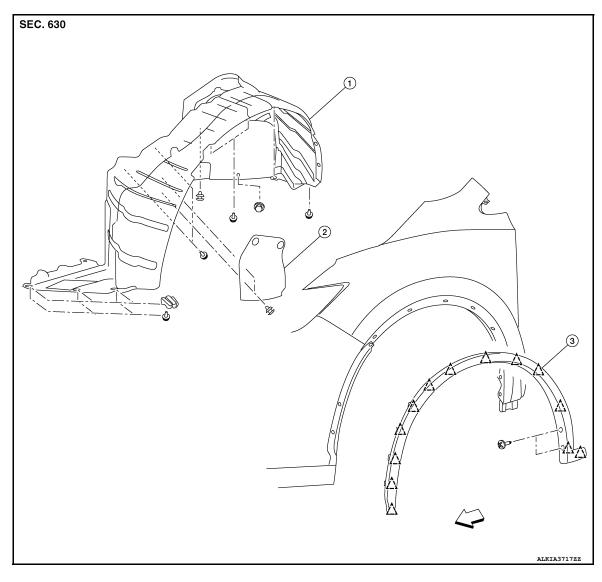
OVER FENDER

FRONT OVER FENDER

FRONT OVER FENDER: Exploded View

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Front fender protector

______: Clip

2. Engine side cover

⟨⇒ : Front

3. Front over fender

FRONT OVER FENDER: Removal and Installation

REMOVAL

- 1. Remove front and rear screws.
- 2. Release clips using suitable tool and remove.

INSTALLATION

Installation is in the reverse order of removal.

CAUTION:

- Visually check the clips for deformation and damage during installation. Replace with new ones if necessary.
- When installing front over fender, check that clips are securely placed in body panel holes. REAR OVER FENDER

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REAR OVER FENDER: Exploded View

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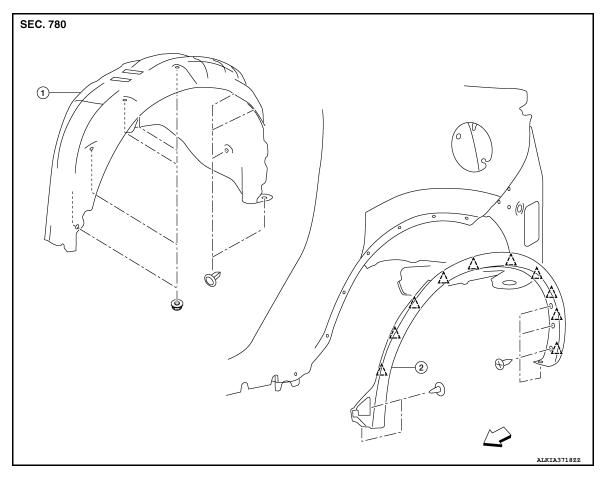
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1. Rear wheel house protector

2. Rear over fender





REAR OVER FENDER: Removal and Installation

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REMOVAL

Remove rear over fender screws.

Release clips using suitable tool and remove.

INSTALLATION

Installation is in the reverse order of removal.

CAUTION:

- · Visually check the clips for deformation and damage during installation. Replace with new ones if necessary.
- When installing over fender, check that clips are securely placed in body panel holes.

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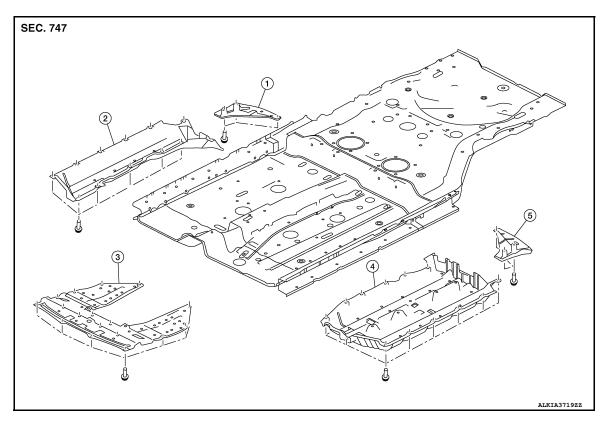
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EXT-39 Revision: October 2014 2015 Murano

UNDER COVER

Exploded View



- Rear under cover (RH)
 Floor under cover (LH)
- 2. Floor under cover (RH)
- 5. Rear under cover (LH)
- 3. Front under cover

FRONT UNDER COVER

FRONT UNDER COVER: Removal and Installation

REMOVAL

Remove the front under cover clips and remove.

INSTALLATION

Installation is in the reverse order of removal.

FLOOR UNDER COVER

FLOOR UNDER COVER: Removal and Installation

REMOVAL

Remove the floor under cover bolts and remove.

INSTALLATION

Installation is in the reverse order of removal.

REAR UNDER COVER

REAR UNDER COVER: Removal and Installation

REMOVAL

Remove the rear under cover screws and remove.

INSTALLATION

Revision: October 2014 EXT-40 2015 Murano

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UNDER COVER

Installation is in the reverse order of removal.

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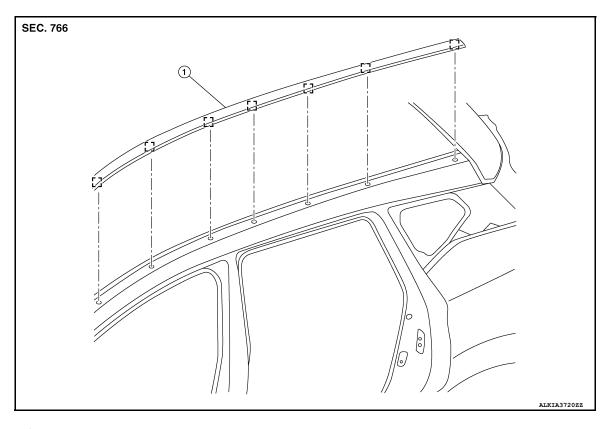
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ROOF SIDE MOLDING

Exploded View



1. Roof side molding

[]: Metal clips

Removal and Installation

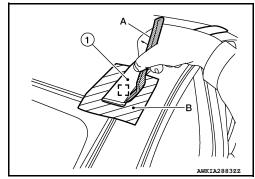
REMOVAL

Beginning at the front of the vehicle, release roof side molding (1) metal clips using a suitable tool (A) then remove.

: Metal clip

CAUTION:

Apply protective tape (B) around the roof side molding.



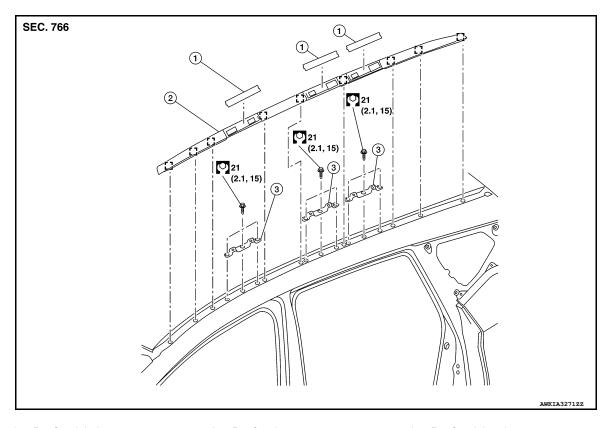
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INSTALLATION

Installation is in the reverse order of removal.

ROOF RACK

Exploded View



1. Roof rack bolt cover

2. Roof rack

3. Roof rack bracket

Removal and Installation

: Metal clip

REMOVAL

Beginning at the front of the vehicle, release roof rack (1) metal clips using a suitable tool (A) then remove.

CAUTION:

Apply protective tape (B) around the roof rack.

A B AWKIA2883ZZ

INSTALLATION

Installation is in the reverse order of removal.

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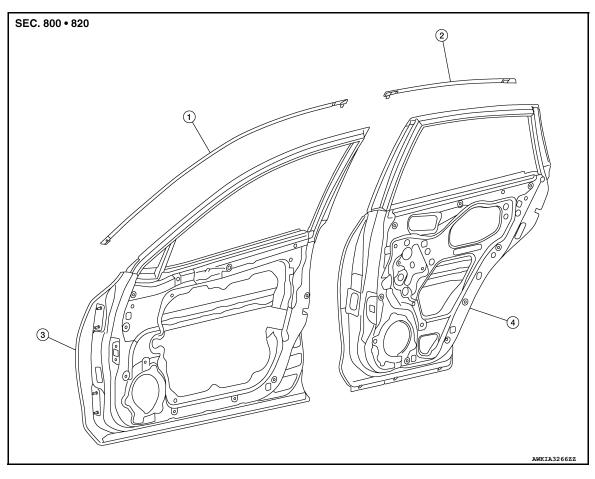
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Revision: October 2014 EXT-43 2015 Murano

DOOR SASH MOLDING

Exploded View INFOID:0000000011560059



- Front door sash molding
- Rear door panel
- Rear door rear sash molding
- Front door panel

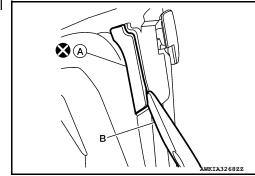
Removal and Installation

FRONT DOOR

Removal

- 1. Remove door mirror. Refer to MIR-21, "Removal and Installation".
- 2. Remove front door sash molding clip (A) using a suitable tool (B). CAUTION:

Do not reuse the clip (A).

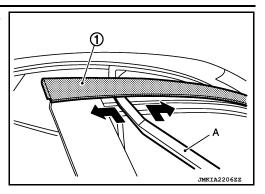


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DOOR SASH MOLDING

< REMOVAL AND INSTALLATION >

3. Using a suitable tool (A), release front door sash molding (1) as shown and remove.



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Installation

Installation is in the reverse order of removal.

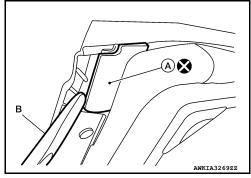
REAR DOOR

Removal

1. Remove rear door front sash molding clip (A) using a suitable tool (B).

CAUTION:

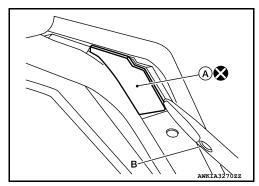
Do not reuse the clip (A).



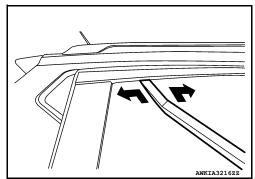
2. Remove rear door rear sash molding clip (A) using a suitable tool (B).

CAUTION:

Do not reuse the clip (A).



3. Using a suitable tool (A), release rear door sash molding (1) as shown and remove.



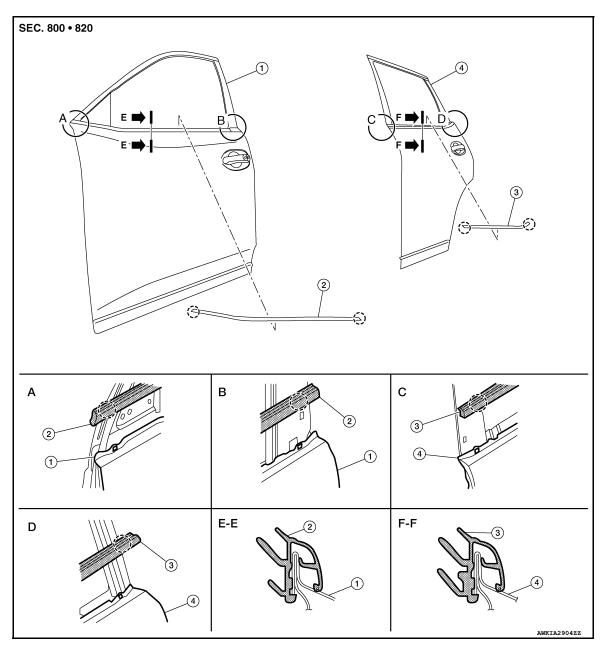
Installation

Installation is in the reverse order of removal.

Revision: October 2014 EXT-45 2015 Murano

DOOR OUTSIDE MOLDING

Exploded View



- 1. Front door panel
- 2. Front door outside molding
- 4. Rear door outside molding () Pawl

3. Rear door panel

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Removal and Installation

FRONT DOOR OUTSIDE MOLDING

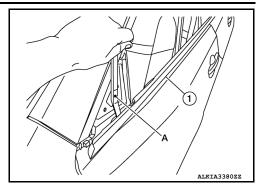
Removal

- Lower front door glass.
- 2. Remove door mirror. Refer to MIR-21, "Removal and Installation".

DOOR OUTSIDE MOLDING

< REMOVAL AND INSTALLATION >

3. Release front pawl then rear pawl using a suitable tool (A) and remove front door outside molding (1).



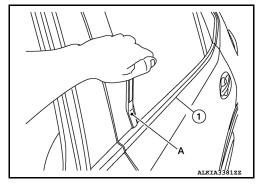
Installation

Installation is in the reverse order of removal.

REAR DOOR OUTSIDE MOLDING

Removal

- 1. Lower rear door glass.
- 2. Release front pawl then rear pawl using a suitable tool (A) and remove rear door outside molding (1).



Installation

Installation is in the reverse order of removal.

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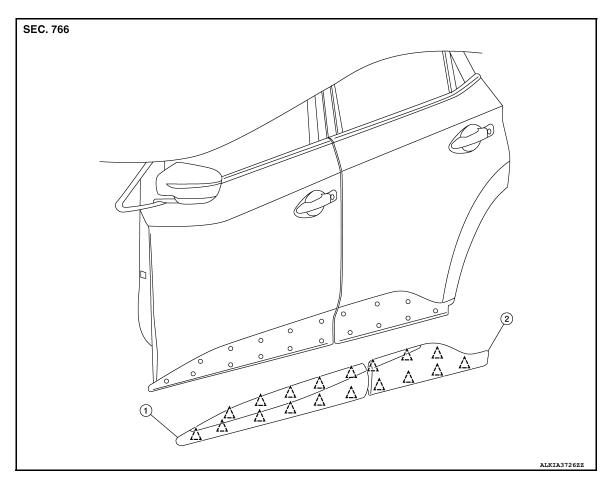
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DOOR OUTSIDE LOWER MOLDING

Exploded View



1. Front door outside lower molding 2. Rear door outside lower molding extstyle ext

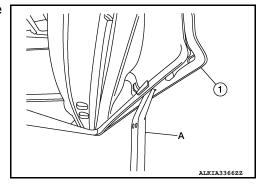
Removal and Installation

INFOID:0000000011560446

FRONT DOOR OUTSIDE LOWER MOLDING

Remova

- Using a suitable tool (A), release clips from front door outside lower molding (1) starting at the rear and working forward. CAUTION:
 - · Release the clips slowly and carefully.
 - Do not pull the front door outside lower molding.



Remove the front door outside lower molding.

Installation

Installation is in the reverse order of removal.

CAUTION:

· Do not reuse double-sided tape; always replace with new tape.

DOOR OUTSIDE LOWER MOLDING

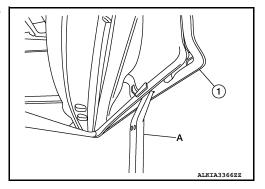
< REMOVAL AND INSTALLATION >

- When installing, visually check the front door outside lower molding and clips; replace with new clips if they have been damaged.
- When installing front door outside lower molding, make sure clips are attached to the molding. Make sure all old clips have been removed from door.

REAR DOOR OUTSIDE LOWER MOLDING

Removal

- Using a suitable tool (A), release clips from rear door outside lower molding (1) starting at the rear and working forward. CAUTION:
 - · Release the clips slowly and carefully.
 - · Do not pull the front door outside lower molding.



2. Remove the rear door outside lower molding.

Installation

Installation is in the reverse order of removal.

CAUTION:

- Do not reuse double-sided tape; always replace with new tape.
- When installing, visually check the rear door outside lower molding and clips; replace with new clips if they have been damaged.
- When installing rear door outside lower molding, make sure clips are attached to the molding. Make sure all old clips have been removed from door.

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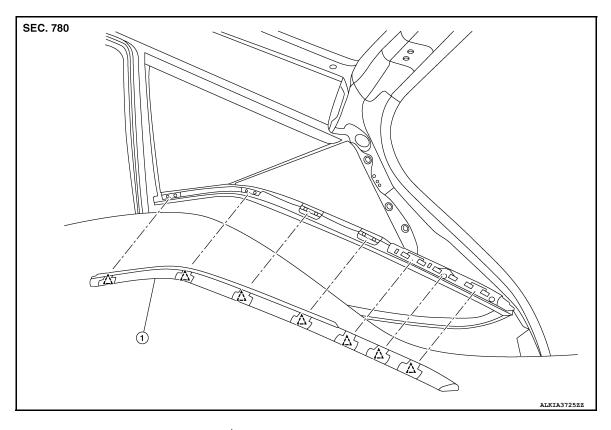
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QUARTER GLASS MOLDING

Exploded View



1. Quarter glass molding

_____: Clip

Removal and Installation

REMOVAL

Release quarter glass molding clips with a suitable tool then remove.

CAUTION:

Disengage the clips slowly and carefully.

INSTALLATION

Installation is in the reverse order of removal.

CAUTION:

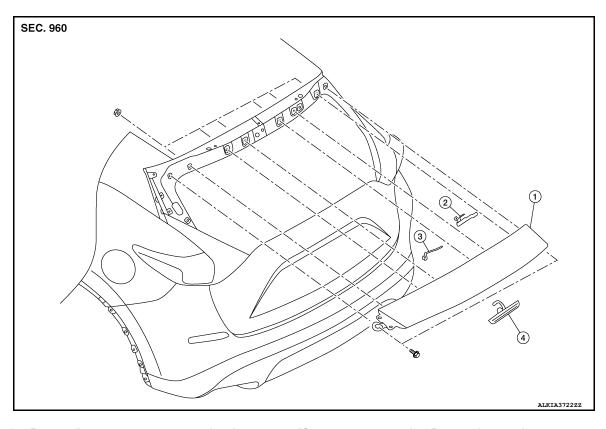
• When installing, visually check the quarter glass molding and the clips and replace them with new parts if they have been damaged.

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• When installing the quarter glass molding, check that clips are securely fitted in panel holes on body, and then press them in.

REAR SPOILER

Exploded View



- 1. Rear spoiler
- 2. Antenna amplifier
- 3. Rear washer nozzle

High-mounted stop lamp

Removal and Installation

REMOVAL

- 1. Remove side air spoiler. Refer to EXT-52. "Removal and Installation".
- 2. Remove back door upper finisher. Refer to INT-33, "BACK DOOR UPPER FINISHER: Removal and <a href="Installation".
- 3. Remove rear spoiler nuts and bolts and remove.

INSTALLATION

Installation is in the reverse order of removal.

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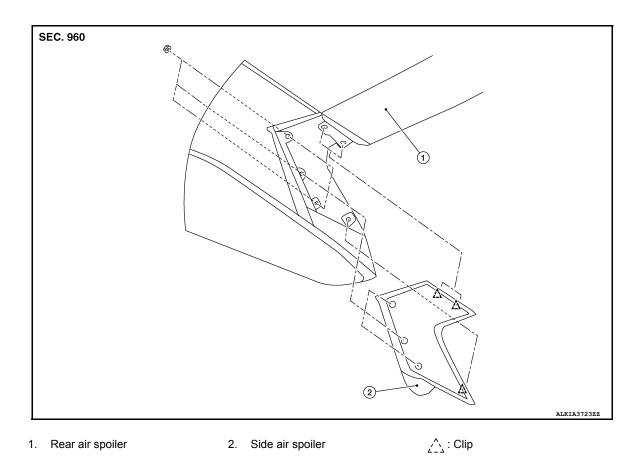
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SIDE AIR SPOILER

Exploded View



Removal and Installation

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REMOVAL

- 1. Remove luggage side upper finisher. Refer to INT-31, "LUGGAGE SIDE UPPER FINISHER: Removal and Installation".
- 2. Remove rear combination lamp. Refer to <u>EXL-136</u>, "Removal and Installation" (LED HEADLAMP) or <u>EXL-269</u>, "Removal and Installation" (HALOGEN TYPE).
- 3. Remove side air spoiler bolts.
- 4. Release clips using a suitable tool and remove.

INSTALLATION

Installation is in the reverse order of removal.

CAUTION:

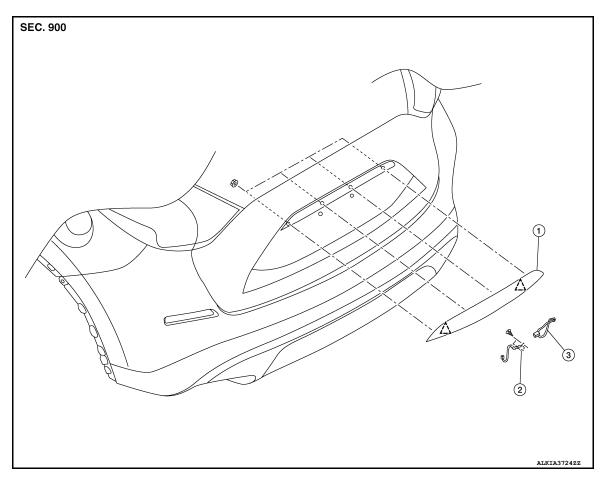
- When installing, visually check the side air spoiler and clips and replace them with new parts if they have been damaged.
- When installing side air spoiler, check that clips and bolts are securely placed in body panel holes.

BACK DOOR OUTER FINISHER

< REMOVAL AND INSTALLATION >

BACK DOOR OUTER FINISHER

Exploded View INFOID:0000000011241646



Back door outer finisher

______: Clip

Rear view camera

Back door request switch

Removal and Installation

REMOVAL

1. Remove back door lower finisher. Refer to INT-34, "BACK DOOR LOWER FINISHER: Removal and Installation".

- 2. Disconnect the harness connectors from back door request switch and rear view camera.
- Remove back door outer finisher nuts.
- 4. Release clips and remove the back door outer finisher.

INSTALLATION

Installation is in the reverse order of removal.

CAUTION:

When installing back door finisher, check that clips are securely placed into body panel holes.

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