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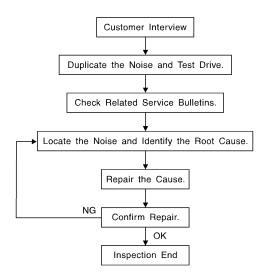
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SERVICE INFORMATION

SQUEAK AND RATTLE TROUBLE DIAGNOSES

Work Flow



SBT842

CUSTOMER INTERVIEW

Interview the customer if possible, to determine the conditions that exist when the noise occurs. Use the Diagnostic Worksheet during the interview to document the facts and conditions when the noise occurs and any customer's comments; refer to <u>SE-6</u>. "<u>Diagnostic Worksheet</u>". This information is necessary to duplicate the conditions that exist when the noise occurs.

- The customer may not be able to provide a detailed description or the location of the noise. Attempt to obtain all the facts and conditions that exist when the noise occurs (or does not occur).
- If there is more than one noise in the vehicle, be sure to diagnose and repair the noise that the customer is concerned about. This can be accomplished by test driving the vehicle with the customer.
- After identifying the type of noise, isolate the noise in terms of its characteristics. The noise characteristics
 are provided so the customer, service adviser and technician are all speaking the same language when
 defining the noise.
- Squeak —(Like tennis shoes on a clean floor)
 Squeak characteristics include the light contact/fast movement/brought on by road conditions/hard surfaces
 higher pitch noise/softer surfaces = lower pitch noises/edge to surface = chirping.
- Creak—(Like walking on an old wooden floor)
 Creak characteristics include firm contact/slow movement/twisting with a rotational movement/pitch dependent on materials/often brought on by activity.
- Rattle—(Like shaking a baby rattle)
 Rattle characteristics include the fast repeated contact/vibration or similar movement/loose parts/missing clip or fastener/incorrect clearance.
- Knock —(Like a knock on a door)
 - Knock characteristics include hollow sounding/sometimes repeating/often brought on by driver action.
- Tick—(Like a clock second hand)
 - Tick characteristics include gentle contacting of light materials/loose components/can be caused by driver action or road conditions.
- Thump—(Heavy, muffled knock noise)
 - Thump characteristics include softer knock/dead sound often brought on by activity.
- Buzz—(Like a bumble bee)
 - Buzz characteristics include high frequency rattle/firm contact.
- Often the degree of acceptable noise level will vary depending upon the person. A noise that you may judge as acceptable may be very irritating to the customer.
- Weather conditions, especially humidity and temperature, may have a great effect on noise level.

DUPLICATE THE NOISE AND TEST DRIVE

< SERVICE INFORMATION >

If possible, drive the vehicle with the customer until the noise is duplicated. Note any additional information on the Diagnostic Worksheet regarding the conditions or location of the noise. This information can be used to duplicate the same conditions when you confirm the repair.

If the noise can be duplicated easily during the test drive, to help identify the source of the noise, try to duplicate the noise with the vehicle stopped by doing one or all of the following:

- 1) Close a door.
- 2) Tap or push/pull around the area where the noise appears to be coming from.
- 3) Rev the engine.
- Use a floor jack to recreate vehicle "twist".
- 5) At idle, apply engine load (electrical load, half-clutch on M/T model, drive position on A/T model).
- 6) Raise the vehicle on a hoist and hit a tire with a rubber hammer.
- Drive the vehicle and attempt to duplicate the conditions the customer states exist when the noise occurs.
- If it is difficult to duplicate the noise, drive the vehicle slowly on an undulating or rough road to stress the vehicle body.

CHECK RELATED SERVICE BULLETINS

After verifying the customer concern or symptom, check ASIST for Technical Service Bulletins (TSBs) related to that concern or symptom.

If a TSB relates to the symptom, follow the procedure to repair the noise.

LOCATE THE NOISE AND IDENTIFY THE ROOT CAUSE

- 1. Narrow down the noise to a general area. To help pinpoint the source of the noise, use a listening tool (Chassis Ear: J-39570, Engine Ear: J-39565 and mechanic's stethoscope).
- 2. Narrow down the noise to a more specific area and identify the cause of the noise by:
- removing the components in the area that you suspect the noise is coming from.

Do not use too much force when removing clips and fasteners, otherwise clips and fasteners can be broken or lost during the repair, resulting in the creation of new noise.

- tapping or pushing/pulling the component that you suspect is causing the noise.
 - Do not tap or push/pull the component with excessive force, otherwise the noise will be eliminated only tem-
- feeling for a vibration with your hand by touching the component(s) that you suspect is (are) causing the
- placing a piece of paper between components that you suspect are causing the noise.
- looking for loose components and contact marks. Refer to SE-4, "Generic Squeak and Rattle Troubleshooting".

REPAIR THE CAUSE

- If the cause is a loose component, tighten the component securely.
- If the cause is insufficient clearance between components:
- separate components by repositioning or loosening and retightening the component, if possible.
- insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through your authorized NISSAN Parts Department.

CAUTION:

Do not use excessive force as many components are constructed of plastic and may be damaged.

Always check with the Parts Department for the latest parts information.

The following materials are contained in the NISSAN Squeak and Rattle Kit (J-43980). Each item can be ordered separately as needed.

URETHANE PADS [1.5 mm (0.059 in) thick]

Insulates connectors, harness, etc.

76268-9E005: 100×135 mm (3.94×5.31 in)/76884-71L01: 60×85 mm (2.36×3.35 in)/76884-71L02: 15×25 mm (0.59×0.98 in)

INSULATOR (Foam blocks)

Insulates components from contact. Can be used to fill space behind a panel.

73982-9E000: 45 mm (1.77 in) thick, 50×50 mm (1.97×1.97 in)/73982-50Y00: 10 mm (0.39 in) thick, 50×50 mm (1.97×1.97 in)

INSULATOR (Light foam block)

80845-71L00: 30 mm (1.18 in) thick, 30×50 mm (1.18×1.97 in)

FELT CLOTH TAPE

Used to insulate where movement does not occur. Ideal for instrument panel applications.

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68370-4B000: 15×25 mm (0.59×0.98 in) pad/68239-13E00: 5 mm (0.20 in) wide tape roll. The following materials not found in the kit can also be used to repair squeaks and rattles.

UHMW (TEFLON) TAPE

Insulates where slight movement is present. Ideal for instrument panel applications.

SILICONE GREASE

Used instead of UHMW tape that will be visible or not fit.

Note: Will only last a few months.

SILICONE SPRAY

Use when grease cannot be applied.

DUCT TAPE

Use to eliminate movement.

CONFIRM THE REPAIR

Confirm that the cause of a noise is repaired by test driving the vehicle. Operate the vehicle under the same conditions as when the noise originally occurred. Refer to the notes on the Diagnostic Worksheet.

Generic Squeak and Rattle Troubleshooting

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Refer to Table of Contents for specific component removal and installation information.

INSTRUMENT PANEL

Most incidents are caused by contact and movement between:

- 1. The cluster lid A and instrument panel
- 2. Acrylic lens and combination meter housing
- 3. Instrument panel to front pillar garnish
- 4. Instrument panel to windshield
- 5. Instrument panel mounting pins
- Wiring harnesses behind the combination meter
- 7. A/C defroster duct and duct joint

These incidents can usually be located by tapping or moving the components to duplicate the noise or by pressing on the components while driving to stop the noise. Most of these incidents can be repaired by applying felt cloth tape or silicone spray (in hard to reach areas). Urethane pads can be used to insulate wiring harness.

CAUTION:

Do not use silicone spray to isolate a squeak or rattle. If you saturate the area with silicone, you will not be able to recheck the repair.

CENTER CONSOLE

Components to pay attention to include:

- 1. Shifter assembly cover to finisher
- 2. A/C control unit and cluster lid C
- 3. Wiring harnesses behind audio and A/C control unit

The instrument panel repair and isolation procedures also apply to the center console.

DOORS

Pay attention to the:

- 1. Finisher and inner panel making a slapping noise
- Inside handle escutcheon to door finisher
- 3. Wiring harnesses tapping
- 4. Door striker out of alignment causing a popping noise on starts and stops

Tapping or moving the components or pressing on them while driving to duplicate the conditions can isolate many of these incidents. You can usually insulate the areas with felt cloth tape or insulator foam blocks from the NISSAN Squeak and Rattle Kit (J-43980) to repair the noise.

TRUNK

Trunk noises are often caused by a loose jack or loose items put into the trunk by the owner. In addition look for:

1. Trunk lid bumpers out of adjustment

< SERVICE INFORMATION >

- Trunk lid striker out of adjustment
- 3. The trunk lid torsion bars knocking together
- 4. A loose license plate or bracket

Most of these incidents can be repaired by adjusting, securing or insulating the item(s) or component(s) causing the noise.

SUNROOF/HEADLINING

Noises in the sunroof/headlining area can often be traced to one of the following:

- Sunroof lid, rail, linkage or seals making a rattle or light knocking noise
- Sun visor shaft shaking in the holder
- Front or rear windshield touching headliner and squeaking

Again, pressing on the components to stop the noise while duplicating the conditions can isolate most of these incidents. Repairs usually consist of insulating with felt cloth tape.

OVERHEAD CONSOLE (FRONT AND REAR)

Overhead console noises are often caused by the console panel clips not being engaged correctly. Most of these incidents are repaired by pushing up on the console at the clip locations until the clips engage. In addition look for:

- Loose harness or harness connectors.
- Front console map/reading lamp lense loose.
- 3. Loose screws at console attachment points.

SEATS

When isolating seat noise it's important to note the position the seat is in and the load placed on the seat when the noise is present. These conditions should be duplicated when verifying and isolating the cause of the

Cause of seat noise include:

- Headrest rods and holder
- 2. A squeak between the seat pad cushion and frame
- The rear seatback lock and bracket

These noises can be isolated by moving or pressing on the suspected components while duplicating the conditions under which the noise occurs. Most of these incidents can be repaired by repositioning the component or applying urethane tape to the contact area.

UNDERHOOD

Some interior noise may be caused by components under the hood or on the engine wall. The noise is then transmitted into the passenger compartment.

Causes of transmitted underhood noise include:

- 1. Any component mounted to the engine wall
- 2. Components that pass through the engine wall
- Engine wall mounts and connectors
- 4. Loose radiator mounting pins
- Hood bumpers out of adjustment
- Hood striker out of adjustment

These noises can be difficult to isolate since they cannot be reached from the interior of the vehicle. The best method is to secure, move or insulate one component at a time and test drive the vehicle. Also, engine RPM or load can be changed to isolate the noise. Repairs can usually be made by moving, adjusting, securing, or insulating the component causing the noise.

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Diagnostic Worksheet

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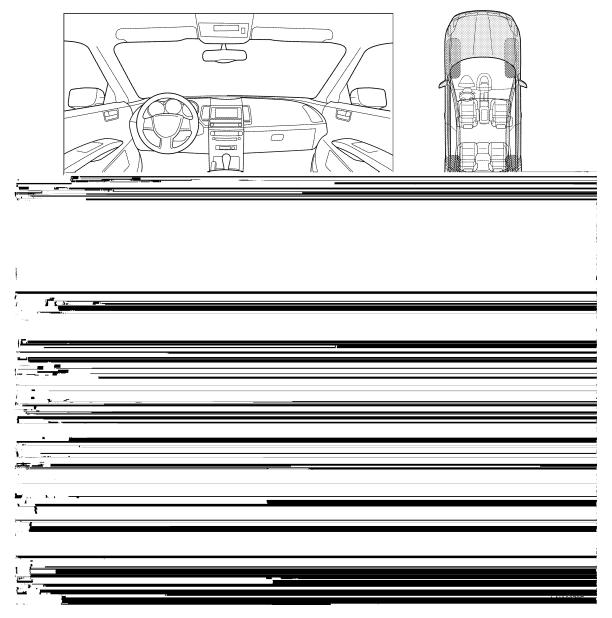
Dear Customer:

We are concerned about your satisfaction with your vehicle. Repairing a squeak or rattle sometimes can be very difficult. To help us fix your vehicle right the first time, please take a moment to note the area of the vehicle where the squeak or rattle occurs and under what conditions. You may be asked to take a test drive with a service advisor or technician to ensure we confirm the noise you are hearing.

SQUEAK & RATTLE DIAGNOSTIC WORKSHEET

I. WHERE DOES THE NOISE COME FROM? (circle the area of the vehicle)

The illustrations are for reference only, and may not reflect the actual configuration of your vehicle.



< SERVICE INFORMATION >

Briefly describe the location where the noise	e occurs:	
. WHEN DOES IT OCCUR? (please check	k the boxes that apply)	
☐ Anytime	☐ After sitting out in the rain	
☐ 1st time in the morning	☐ When it is raining or wet	
Only when it is cold outside	Dry or dusty conditions	
Only when it is hot outside	Other:	
II. WHEN DRIVING:	IV. WHAT TYPE OF NOISE	
☐ Through driveways	☐ Squeak (like tennis shoes on a clean floor)	
Over rough roads	☐ Creak (like walking on an old wooden floor)	
Over speed bumps	Rattle (like shaking a baby rattle)	
Only about mph	Knock (like a knock at the door)	
On acceleration	☐ Tick (like a clock second hand) ☐ Thump (heavy muffled knock noise)	
☐ Coming to a stop☐ On turns: left, right or either (circle)	Buzz (like a bumble bee)	
☐ With passengers or cargo	Dazz (iiko a ballible boo)	
☐ Other:		
After driving miles or minute		
TO BE COMPLETED BY DEALERSHIP PE Test Drive Notes:	RSONNEL	
TO BE COMPLETED BY DEALERSHIP PE		
TO BE COMPLETED BY DEALERSHIP PE Test Drive Notes:	RSONNEL YES NO Initials of person	
TO BE COMPLETED BY DEALERSHIP PE	RSONNEL YES NO Initials of person	
TO BE COMPLETED BY DEALERSHIP PE Test Drive Notes: Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired	YES NO Initials of person performing	
TO BE COMPLETED BY DEALERSHIP PE Test Drive Notes: Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired	YES NO Initials of person performing	
Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired - Follow up test drive performed to confirm	YES NO Initials of person performing	
TO BE COMPLETED BY DEALERSHIP PE Test Drive Notes: Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired - Follow up test drive performed to confirm	YES NO Initials of person performing	
TO BE COMPLETED BY DEALERSHIP PE Test Drive Notes: Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired - Follow up test drive performed to confirm VIN:	YES NO Initials of person performing	
TO BE COMPLETED BY DEALERSHIP PE Test Drive Notes: Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired - Follow up test drive performed to confirm VIN:	YES NO Initials of person performing	
TO BE COMPLETED BY DEALERSHIP PE Test Drive Notes: Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired - Follow up test drive performed to confirm VIN:	YES NO Initials of person performing	
ehicle test driven with customer Noise verified on test drive Noise source located and repaired Follow up test drive performed to confirm IN:	YES NO Initials of person performing	

COMPONENT DIAGNOSIS

POWER SEAT

Wiring Diagram — Driver Side — INFOID:0000000003935853 ⟨PP⟩: WITH FRONT PASSENGER POWER SEAT MOTOR MOTOR (FRONT) (B216) ∯ † FORWARD BACKWARD ♣ FORWARD ♥ BACKWARD UP DOWN UP ∩ DOWN (<u>S</u>)-POWER SEAT FOR DRIVER SIDE - WITHOUT AUTOMATIC DRIVE POSITIONER RECLINING SWITCH LIFTING SWITCH (REAR) LIFTING SWITCH (FRONT) **→** TO POWER SEAT FOR PASSENGER SIDE POWER SEAT SWITCH LH (B211) SLIDING SWITCH E10 M6 B200 B37 BATTERY 12

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POSITIONER Terminal No. Wire Signal Name	
	100 360 460 760
FOR DRIVER M6 WIRE TO WIRE	H.S.

Section No. E10 Connector No. E10 Connector No. Connector Name Connector Name Connector Color Connector Connector Color Connector Connecto											
Dector No. E10 Dector Name WIRE TO WIRE Dector Color WHITE		TO WIRE	Ш		2 6			Signal Name	1		
Dector No. E10 Dector Name WIRE TO WIRE Dector Color WHITE Signal Name Signal Name 7 Wire	B37	e WIRE	v WHITI		7 6 5		Color of	Wire	В	C	כ
nector Name WIRE TO nector Color WHITE S.	Connector No.	Connector Nan	Connector Colc	[E	H.S.		Terminal No.	12	ç	2
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Con Con Terr	Connector No	Connector Na	Connector Co	[E	S. S.		Terminal No.	7		
		EAKER-2	(UTOMATIC TIONER)					inal Name		1	

Connector Name (WITHOUT AUTO DRIVE POSITIOI Connector Color WHITE Sign -2 Color of Wire |≥| ₽ Connector No. Terminal No. 0

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Connector No.). B200	
Connector Name		WIRE TO WIRE
Connector Color	olor WHITE	Е
H.S.	8 9 10 11 12	12 13 14 15 16
Terminal No.	Color of Wire	Signal Name
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Color of Wire 12 B W/L	Signal Name	-	-
erminal No. 12 13	Color of Wire	В	M/L
F	Terminal No.	12	13

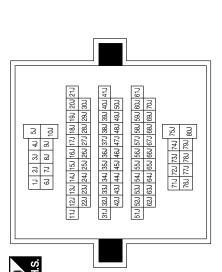
	SLIDING MOTOR LH (WITHOUT AUTOMATIC DRIVE POSITIONER)	_		Signal Name	ı	-
B214		GRAY		Color of Wire	œ	9
Connector No.	Connector Name	Connector Color	画 H.S.	Terminal No.	-	5

Signal Name	ı	
Color of Wire	ഗ	
Terminal No.	5J	

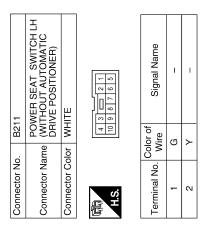
Connector Name WIRE TO WIRE

Connector No. B69

Connector Color WHITE



Signal Name	ı	-	ı	ı	_	_	ı	ı
Color of Wire	G/W	R/W	В	Y/B	В	M/L	N/I	Г
Terminal No. Wire	3	4	2	9	2	8	6	10

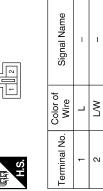


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POWER SEAT

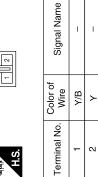
< COMPONENT DIAGNOSIS >

Connector No.	B217
Connector Name	LIFTING MOTOR (REAR) (WITHOUT AUTOMATIC DRIVE POSITIONER)
Connector Color GRAY	GRAY

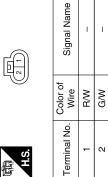


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Connector Color	明.S.	

B216	LIFTING MOTOR (FRONT) (WITHOUT AUTOMATIC DRIVE POSITIONER)	GRAY	
Connector No.	Connector Name	Connector Color GRAY	







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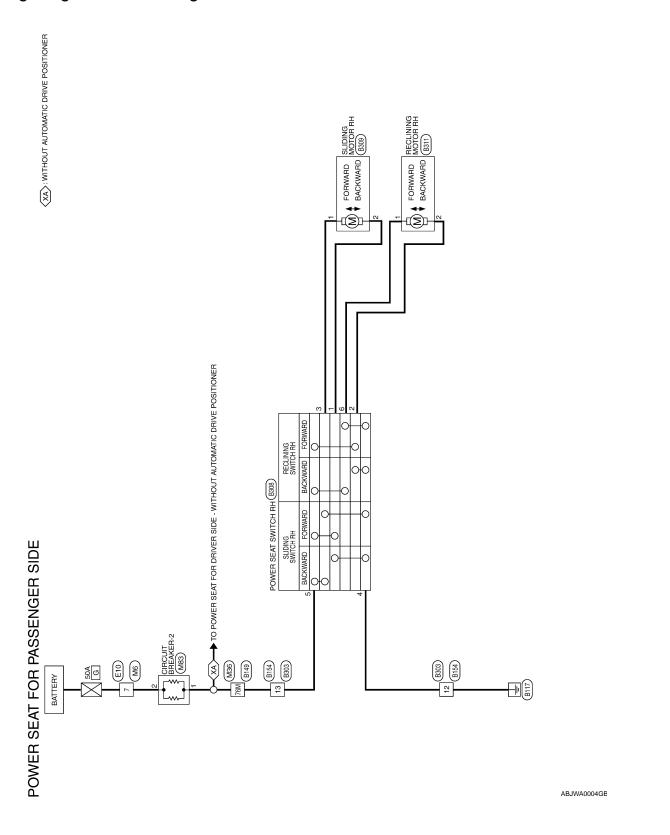
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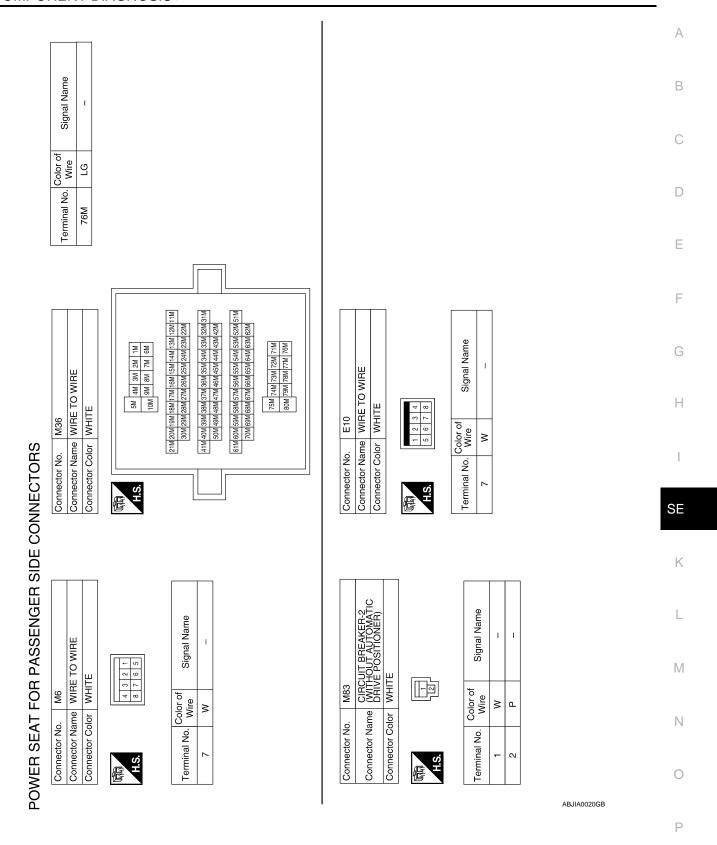
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Connector No. B303 Connector Name WIRE TO WIRE Connector Color WHITE	H.S. 8 9 10 11 12 13 14 15 16	Color of Signa Wire	12 B - 13 W/L -			Connector No. B311	Connector Color WHITE	H.S.	Terminal No. Color of Wire Signal Name	1 G/B –	2 Y/B –			
Connector No. B154 Connector Name WIRE TO WIRE Connector Color WHITE	H.S. (7 6 5 4 (2 2 1 1 10 9 8 1 1 1 1 10 1 1 1 1 1 1 1 1 1 1 1 1 1	Terminal No. Color of Signal Name 12 B -	P			Connector No. B309	Connector Color GRAY	H.S.	Terminal No. Color of Signal Name		2 Y			
Connector No. B149 Connector Name WIRE TO WIRE Connector Color WHITE	H.S. (5M 2M 3M 4M 5M 5M 5M 5M 5M 5M 5	TIMITAM TAM TAM TAM TAM TAM TAM TAW TAM	31 M (2M) (3M) (3M) (3M) (3M) (3M) (3M) (3M) (3	51M 52M 53M 54M 55M 55M 56M 57M 58M 69M 69M 61M	Terminal No. Wire Signal Name 76M LG -	Connector No. B308	Connector Color WHITE	H.S.	Terminal No. Wire Signal Name	\ \		E 4	Z //M	

HEATED SEAT

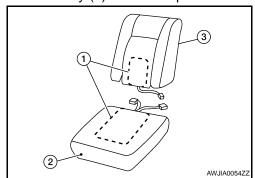
Description

• When handling seat, be extremely careful not to scratch heating unit (1).

• To replace heating unit for vehicles without side air bags, seat trim and pad should be separated. For vehicles equipped with side air bags, seat trim and pad should be separated for the front seat cushion LH. For seatback and front seat cushion RH, complete cushion (2) or seatback assembly (3) must be replaced.

• Do not use any organic solvent, such as thinner, benzene, alcohol, etc. to clean trim.

Thermostat operation	ON	OFF		
Trim temperature °C (°F)	25 -35 (77 - 95)	35 - 45 (95 - 113)		



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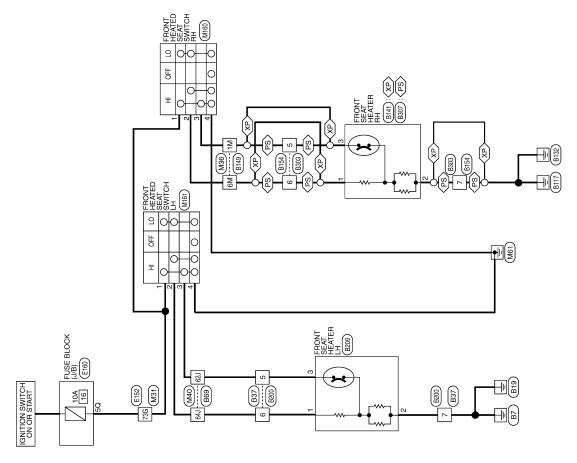
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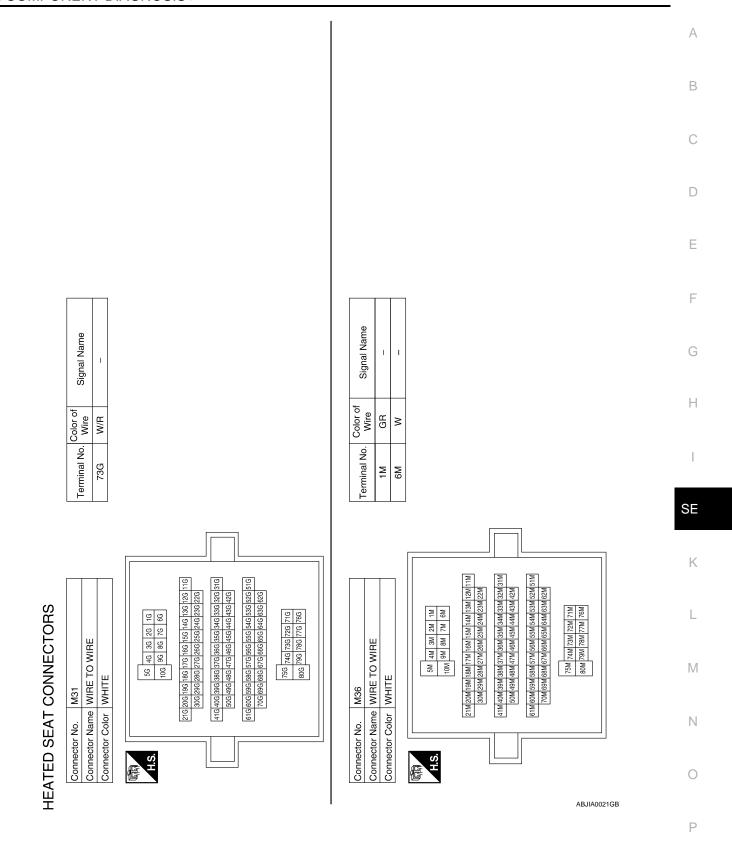
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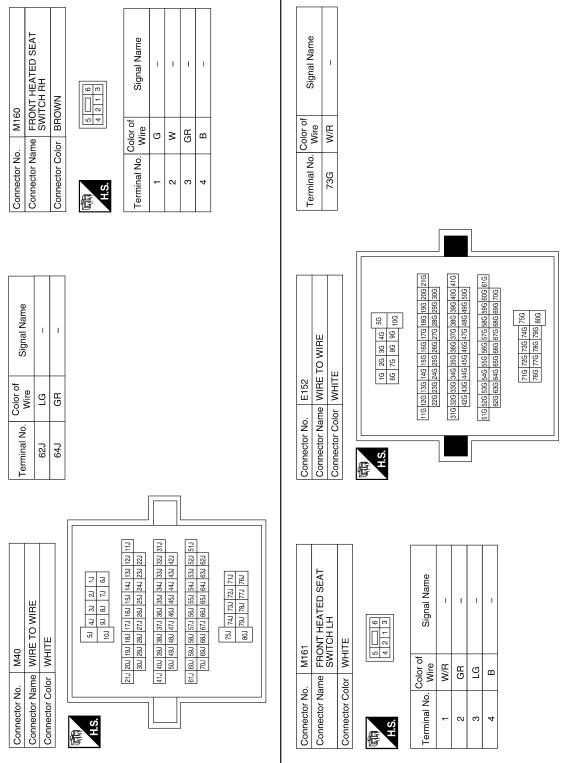




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HEATED SEAT

Connector No. B141 Connector Name FRONT SEAT HEATER RH (WITHOUT POWER SEATS) Connector Color WHITE Terminal No. Wire Signal Name 1	A B C D
Signal Name	F G
Connector No. B37	Н
	SE K
No. E160	L M
Connector No. Connector Name Connector No. Connector No. Connector No. So. My H.S. H.S.	0

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. B154	me WIF	lor WHITE		7 6 5 4 6 16 15 14 13 12	- - -	Color of Wire	GR	Μ	В
Connector No.	Connector Name	Connector Color			SHE	Terminal No. Wire	5	9	7
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Connector No. B154 Connector Name WIRE TO WIRE Connector Color WHITE	Terminal No. Color of Wire Signal Name 5 GR - 6 W - 7 B -	Connector No. B303 Connector Name WIRE TO WIRE Connector Color WHITE	Signa Wire Signa	H	7 G/W -
Signal Name - -		B209 FRONT SEAT HEATER LH WHITE	Signal Name	1	1
Terminal No. Wire Wire 1M GR WIRE 6M W		nnector No.	Terminal No. Wire		3 Y/B
Connector No. B149 Connector Name WIRE TO WIRE Connector Color WHITE TM 2M 3M 4M 5M 10M 10M 10M 10M 10M 10M 10M 10M 10M 10	11M 12M 13M 15M 15M	Connector No. B200 Connector Name WINE TO WIRE Connector Connector Color WHITE Connector Connector Color WHITE Connector Color Connector Color Connector Color Connector Color Connector Color Connector Color Connector	Terminal No. Wire Signal Name Terr	G >	7 G/W –

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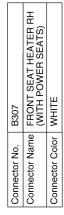
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_ <u>&</u>	Signal Name	ı	ı	1
	Color of Wire	\	G/W	Y/B
H.S.	Ferminal No.	-	2	c

PRECAUTION

PRECAUTIONS

Precaution for Supplemental Restraint System (SRS) "AIR BAG" and "SEAT BELT PRE-TENSIONER"

The Supplemental Restraint System such as "AIR BAG" and "SEAT BELT PRE-TENSIONER", used along with a front seat belt, helps to reduce the risk or severity of injury to the driver and front passenger for certain types of collision. This system includes seat belt switch inputs and dual stage front air bag modules. The SRS system uses the seat belt switches to determine the front air bag deployment, and may only deploy one front air bag, depending on the severity of a collision and whether the front occupants are belted or unbelted. Information necessary to service the system safely is included in the SR and SB section of this Service Manual.

WARNING:

- To avoid rendering the SRS inoperative, which could increase the risk of personal injury or death in the event of a collision which would result in air bag inflation, all maintenance must be performed by an authorized NISSAN/INFINITI dealer.
- Improper maintenance, including incorrect removal and installation of the SRS, can lead to personal injury caused by unintentional activation of the system. For removal of Spiral Cable and Air Bag Module, see the SR section.
- Do not use electrical test equipment on any circuit related to the SRS unless instructed to in this Service Manual. SRS wiring harnesses can be identified by yellow and/or orange harnesses or harness connectors.

Precaution for Work

- When removing or disassembling each component, be careful not to damage or deform it. If a component may be subject to interference, be sure to protect it with a shop cloth.
- When removing (disengaging) components with a screwdriver or similar tool, be sure to wrap the component with a shop cloth or vinyl tape to protect it.
- Protect the removed parts with a shop cloth and keep them.
- Replace a deformed or damaged clip.
- If a part is specified as a non-reusable part, always replace it with new one.
- Be sure to tighten bolts and nuts securely to the specified torque.
- After re-installation is completed, be sure to check that each part works normally.
- Follow the steps below to clean components.
- Water soluble foul: Dip a soft cloth into lukewarm water, and wring the water out of the cloth to wipe the fouled area.
 - Then rub with a soft and dry cloth.
- Oily foul: Dip a soft cloth into lukewarm water with mild detergent (concentration: within 2 to 3%), and wipe the fouled area.
 - Then dip a cloth into fresh water, and wring the water out of the cloth to wipe the detergent off. Then rub with a soft and dry cloth.
- Do not use organic solvent such as thinner, benzene, alcohol, or gasoline.
- For genuine leather seats, use a genuine leather seat cleaner.

Precaution Necessary for Steering Wheel Rotation After Battery Disconnect

INFOID:0000000004454810

NOTF:

- This Procedure is applied only to models with Intelligent Key system and NATS (NISSAN ANTI-THEFT SYS-TEM).
- Remove and install all control units after disconnecting both battery cables with the ignition knob in the "LOCK" position.
- Always use CONSULT-III to perform self-diagnosis as a part of each function inspection after finishing work. If DTC is detected, perform trouble diagnosis according to self-diagnostic results.

For models equipped with the Intelligent Key system and NATS, an electrically controlled steering lock mechanism is adopted on the key cylinder.

For this reason, if the battery is disconnected or if the battery is discharged, the steering wheel will lock and steering wheel rotation will become impossible.

PRECAUTIONS

< PRECAUTION >

If steering wheel rotation is required when battery power is interrupted, follow the procedure below before starting the repair operation.

OPERATION PROCEDURE

1. Connect both battery cables.

NOTE:

Supply power using jumper cables if battery is discharged.

- 2. Use the Intelligent Key or mechanical key to turn the ignition switch to the "ACC" position. At this time, the steering lock will be released.
- Disconnect both battery cables. The steering lock will remain released and the steering wheel can be rotated.
- 4. Perform the necessary repair operation.
- 5. When the repair work is completed, return the ignition switch to the "LOCK" position before connecting the battery cables. (At this time, the steering lock mechanism will engage.)
- 6. Perform a self-diagnosis check of all control units using CONSULT-III.

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PREPARATION

PREPARATION

Special Service Tool

INFOID:0000000003935859

The actual shapes of Kent-Moore tools may differ from those of special service tools illustrated here.

Tool number (Kent-Moore No.) Tool name		Description
— (J-39570) Chassis ear	SIIAO993E	Locating the noise
— (J-43980) NISSAN Squeak and Rattle Kit	SIIA0994E	Repairing the cause of noise

Commercial Service Tool

INFOID:0000000003935860

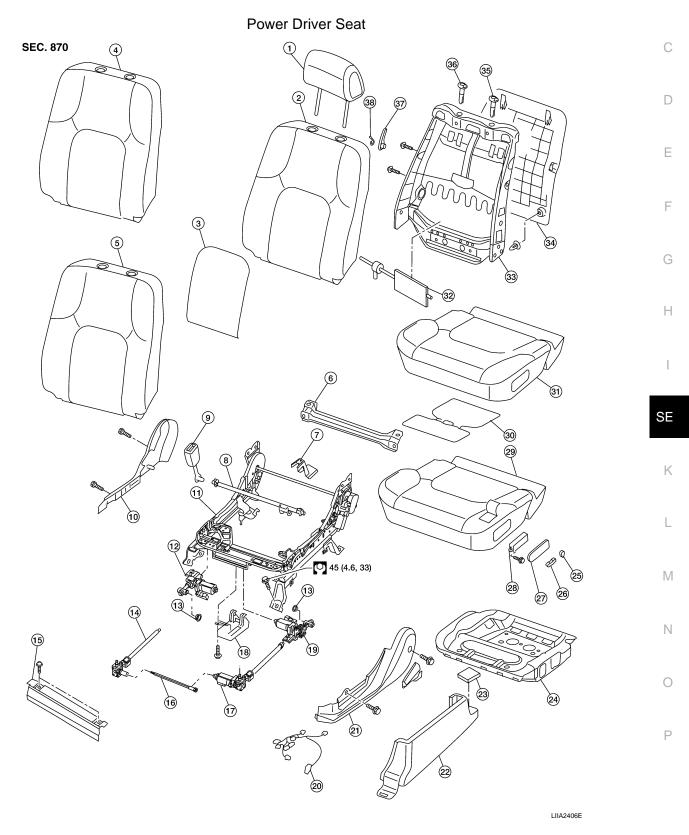
(Kent-Moore No.) Tool name		Description
(J-39565) Engine ear	SIIA0995E	Locating the noise

ON-VEHICLE REPAIR

FRONT SEAT

Exploded View

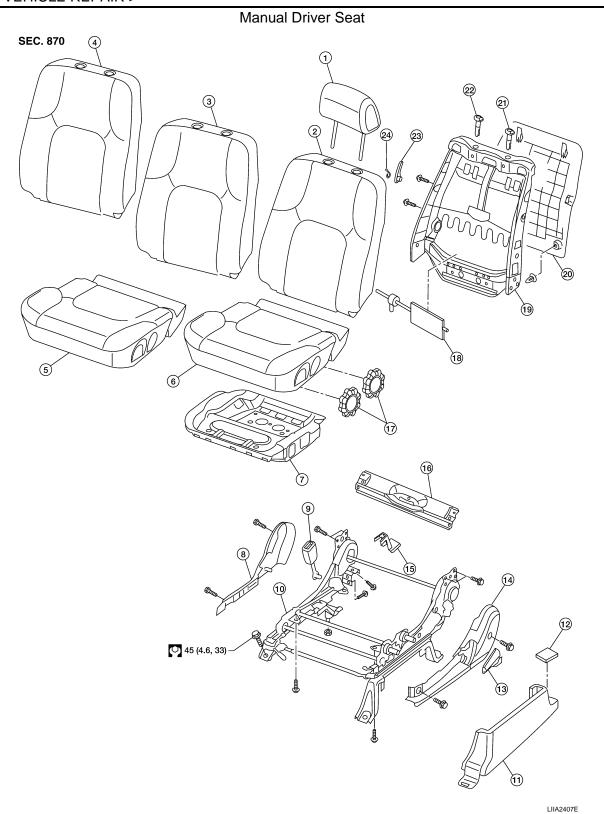
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FRONT SEAT

< ON-VEHICLE REPAIR >

1.	Headrest	2.	Seatback pad without side air bag	3.	Seatback heating element
4.	Seatback assembly with side air bag	5.	Seatback trim without side air bag	6.	Power seat cushion rear finisher
7.	Leg Cover	8.	Lifter motor link bar	9.	Seat belt buckle assembly
10.	Seat cushion inner finisher	11.	Seat frame assembly	12.	Seat lifter motor assembly
13.	Seat spacer	14.	Lock gear	15.	Seat cushion front finisher
16.	Flexible seat wire	17.	Front seat slide motor assembly (LH)	18.	Power seat control assembly
19.	Lifter motor bracket assembly	20.	Driver seat wiring harness	21.	Seat cushion outer finisher
22	Leg cover	23	Bolt cover	24.	Seat cushion frame
25.	Recliner switch knob	26.	Slide switch knob	27.	Power seat switch escutcheon
28.	Switch assembly	29.	Seat cushion pad	30.	Seat cushion heating element
31.	Seat cushion trim	32.	Lumbar support assembly	33.	Seatback frame
34.	Seatback board	35.	Headrest holder with multi position lock	36.	Headrest holder
37.	Lumbar support lever knob	38.	Snap ring		



LIIA

- 1. Headrest
- 4. Seatback assembly with side air bag 5.
- 7. Seat cushion frame
- 10. Seat frame assembly
- 13. Recline lever
- 16. Seat cushion rear finisher
- 2. Seatback pad without side air bag
- 5. Seat cushion trim cover
- 8. Seat cushion inner finisher
- 11. Leg cover
- 14. Seat cushion outer finisher
- 17. Seat cushion lift knobs

- 3. Seatback trim without side air bag
- 6. Seat cushion pad
- 9. Seat belt buckle assembly
- Bolt cover
- 15. Leg cover
- 18. Lumbar support assembly

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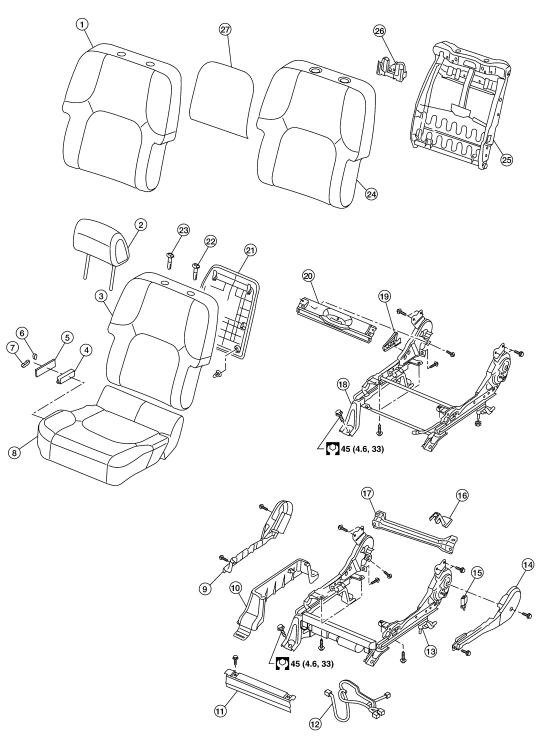
- 19. Seatback frame without side air bag
- 20. Seatback board
- 21. Headrest holder with multi position

22 Headrest holder

- 23 Lumbar support lever knob
- 24. Snap ring

Conventional Passenger Seat

SEC. 870



LIIA2408E

- 1. Seatback trim without side air bag
- 4. Switch assembly
- 7. Slide switch knob
- 2. Headrest
- 5. Power seat switch escutcheon
- 8. Seat cushion assembly
- 3. Seatback assembly with side air bag
- 6. Recliner switch knob
- 9. Seat cushion outer cover

FRONT SEAT

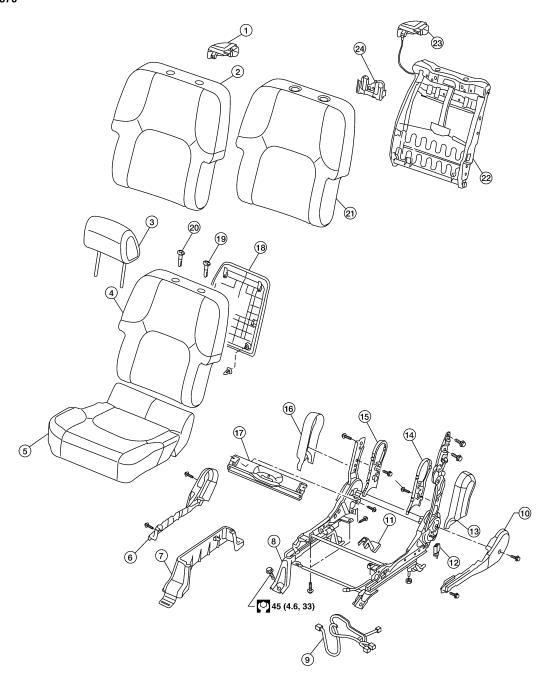
< ON-VEHICLE REPAIR >

- Leg cover
- 13. Power seat frame assembly
- 16. Leg cover
- 19. Recline lever
- 22. Headrest holder with multi position lock
- 25. Seatback frame without side air bag
- 11. Seat cushion front finisher
- 14. Seat cushion inner finisher
- 17. Seat cushion rear finisher
- 20. Seat cushion rear finisher
- 23. Headrest holder
- 26. Damper assembly

- 12. Passenger seat wiring harness
- 15. Seat belt buckle assembly
- 18. Manual seat frame assembly
- 21. Seatback board
- 24. Seatback pad without side air bag
- 27. Seatback heating element

Fold Flat Passenger Seat

SEC. 870



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FRONT SEAT

< ON-VEHICLE REPAIR >

1.	Front seatback lever	2.	Seatback trim without side air bag	3.	Headrest
4.	Seatback assembly with side air bag	5.	Seat cushion assembly	6.	Seat cushion outer finisher
7.	Leg cover	8.	Seat frame assembly	9.	Passenger seat wiring harness
10.	Seat cushion inner cover	11.	Leg cover	12.	Seat belt buckle assembly
13.	Inboard reclining arm outer cover	14.	Inboard reclining arm inner cover	15.	Outboard reclining arm inner cover
16.	Outboard reclining arm outer cover	17.	Seat cushion rear finisher	18.	Seatback board
19.	Headrest holder with multi position lock	20.	Headrest holder	21.	Seatback pad without side air bag
22.	Seatback frame without side air bag	23.	Seatback fold flat release lever as- sembly	24.	Damper assembly

Removal and Installation

INFOID:0000000003935862

REMOVAL

When removing or installing the seat trim, handle it carefully to keep dirt out and avoid damage.

CAUTION:

- Before removing the front seat, turn the ignition switch off, disconnect both battery terminals and wait at least 3 minutes.
- When checking the power seat circuit for continuity using a circuit tester, do not confuse its connector with the side air bag module connector. Such an error may cause the air bag to deploy.
- Do not drop, tilt, or bump the side air bag module while installing the seat. Always handle it with care.
- After front side air bag module inflates, front seatback assembly must be replaced.
- Front passenger seat is equipped with an Occupant Classification System sensor and control module. Do not disassemble front passenger seat cushion assembly or remove the trim as this will affect the Occupant Classification System calibration.
- · Always replace passenger seat cushion as an assembly.
- Slide the seat until the four body bolts are visible and a tool can be inserted.

NOTE:

Set the front/rear cushion lifters to the top position.

- 2. Disconnect both the negative and positive battery terminals and wait at least 3 minutes.
- 3. Disconnect the side air bag module harness connector (if equipped).
- 4. Remove the four body bolts.
- 5. Disconnect the power seat harness connectors and remove the seat from the vehicle.

NOTE:

When removing and installing the seat, use shop cloths to protect the vehicle from damage.

INSTALLATION

Installation is in the reverse order of removal.

REAR SEAT

Removal and Installation

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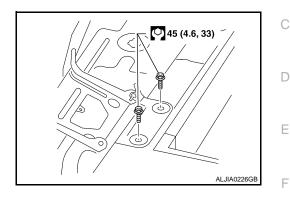
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Second Row Outboard

Removal

- 1. Tilt seat cushion forward.
- 2. Remove two seat bolts.



- 3. Lower seat cushion and tilt seatback forward.
- 4. Remove seat base trim cover.
- 5. Remove forward seat nuts and assembly.

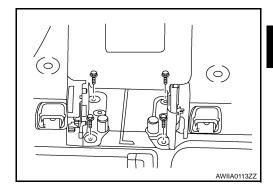
Installation

Installation is in the reverse order of removal.

Second Row Center

Removal

- 1. Tilt the seat cushion forward.
- 2. Remove the seat cushion bolts and assembly.
- Remove the seatback bolts and assembly.



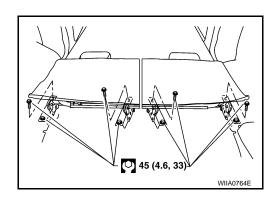
Installation

Installation is in the reverse order of removal.

Third Row

Removal

- 1. Remove the lower base trim covers.
- 2. Remove front anchor bolts.
- 3. Lower the seatback into the cargo floor position.
- 4. Remove the rear anchor bolts from the seat assembly.
- 5. Remove the seat assembly.



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REAR SEAT

< ON-VEHICLE REPAIR >

Installation

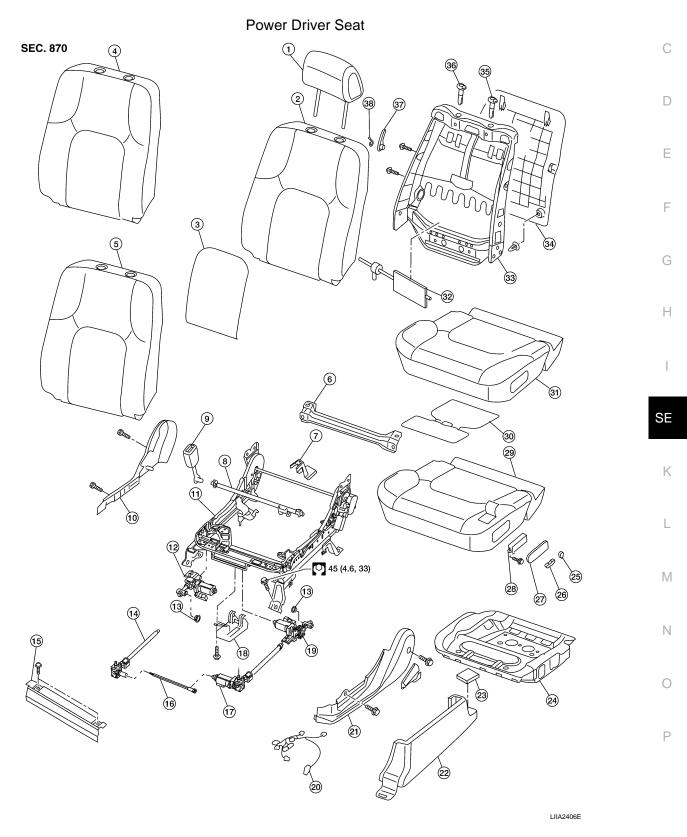
Installation is in the reverse order of removal.

DISASSEMBLY AND ASSEMBLY

FRONT SEAT

Exploded View

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FRONT SEAT

< DISASSEMBLY AND ASSEMBLY >

1.	Headrest	2.	Seatback pad without side air bag	3.	Seatback heating element
4.	Seatback assembly with side air bag	5.	Seatback trim without side air bag	6.	Power seat cushion rear finisher
7.	Leg Cover	8.	Lifter motor link bar	9.	Seat belt buckle assembly
10.	Seat cushion inner finisher	11.	Seat frame assembly	12.	Seat lifter motor assembly
13.	Seat spacer	14.	Lock gear	15.	Seat cushion front finisher
16.	Flexible seat wire	17.	Front seat slide motor assembly (LH)	18.	Power seat control assembly
19.	Lifter motor bracket assembly	20.	Driver seat wiring harness	21.	Seat cushion outer finisher
22	Leg cover	23	Bolt cover	24.	Seat cushion frame
25.	Recliner switch knob	26.	Slide switch knob	27.	Power seat switch escutcheon
28.	Switch assembly	29.	Seat cushion pad	30.	Seat cushion heating element
31.	Seat cushion trim	32.	Lumbar support assembly	33.	Seatback frame
34.	Seatback board	35.	Headrest holder with multi position lock	36.	Headrest holder
37.	Lumbar support lever knob	38.	Snap ring		

Manual Driver Seat SEC. 870 6 45 (4.6, 33)

LIIA2407E

- 1. Headrest
- 4. Seatback assembly with side air bag 5.
- 7. Seat cushion frame
- 10. Seat frame assembly
- 13. Recline lever
- 16. Seat cushion rear finisher
- 2. Seatback pad without side air bag
- 5. Seat cushion trim cover
- 8. Seat cushion inner finisher
- 11. Leg cover
- 14. Seat cushion outer finisher
- 17. Seat cushion lift knobs
- 3. Seatback trim without side air bag
- 6. Seat cushion pad
- 9. Seat belt buckle assembly
- Bolt cover
- 15. Leg cover
- 18. Lumbar support assembly

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- 19. Seatback frame without side air bag 2
- 20. Seatback board

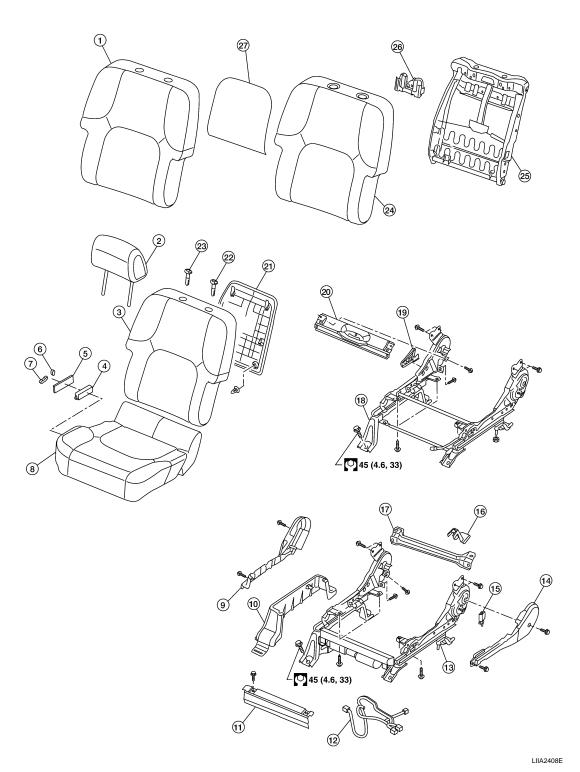
21. Headrest holder with multi position lock

22 Headrest holder

- 23 Lumbar support lever knob
- 24. Snap ring

Conventional Passenger Seat

SEC. 870



- 1. Seatback trim without side air bag
- 4. Switch assembly
- 7. Slide switch knob
- 2. Headrest
- 5. Power seat switch escutcheon
- 8. Seat cushion assembly
- 3. Seatback assembly with side air bag
- 6. Recliner switch knob
- 9. Seat cushion outer cover

FRONT SEAT

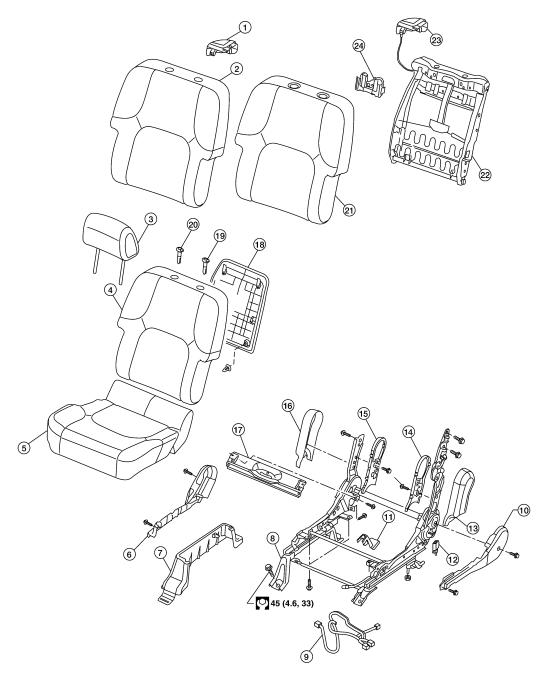
< DISASSEMBLY AND ASSEMBLY >

25. Seatback frame without side air bag 26. Damper assembly

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10.	Leg cover	11.	Seat cushion front finisher	12.	Passenger seat wiring harness			
13.	Power seat frame assembly	14.	Seat cushion inner finisher	15.	Seat belt buckle assembly			
16.	Leg cover	17.	Seat cushion rear finisher	18.	Manual seat frame assembly			
19.	Recline lever	20.	Seat cushion rear finisher	21.	Seatback board			
22.	Headrest holder with multi position lock	23.	Headrest holder	24.	Seatback pad without side air bag			

Fold Flat Passenger Seat

SEC. 870



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27. Seatback heating element

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FRONT SEAT

< DISASSEMBLY AND ASSEMBLY >

1. Front seatback lever 2. Seatback trim without side air bag 3. Headrest 4. Seatback assembly with side air bag 5. Seat cushion assembly 6. Seat cushion outer finisher Leg cover Seat frame assembly Passenger seat wiring harness 10. Seat cushion inner cover 11. Leg cover Seat belt buckle assembly 13. Inboard reclining arm outer cover 14. Inboard reclining arm inner cover Outboard reclining arm inner cover 16. Outboard reclining arm outer cover Seat cushion rear finisher 18. Seatback board 19. Headrest holder with multi position 20. Headrest holder 21. Seatback pad without side air bag 22. Seatback frame without side air bag 23. Seatback fold flat release lever as-24. Damper assembly

Seatback Assembly

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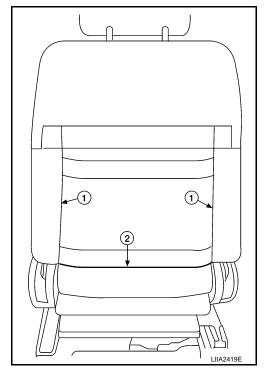
REMOVAL

NOTE:

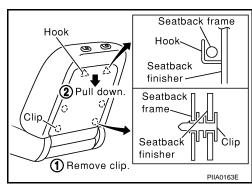
On vehicles equipped with side air bags, only complete seatback assemblies can be replaced.

sembly

- Remove the seat assembly. Refer to <u>SE-30, "Removal and Installation"</u>.
- 2. Unzip the seatback trim flap (1).
- 3. Unclip the lower retainer (2).



4. If equipped, remove the seatback board from the back of the seatback and remove the retainers.



Retainer
Seatback frame
Remove by sliding
retainer to the inside
frame of seatback.

SIIA0113E

Remove the bolts (2 for each side) and the seatback assembly.

DISASSEMBLY

NOTE:

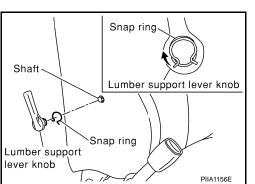
On vehicles equipped with side air bags, only complete seatback assemblies can be replaced.

- 1. Remove the seatback assembly.
- 2. Remove the headrest.
- 3. From inside of the seatback, squeeze the headrest holder tabs at the base of the stay pipe and pull up to remove.

NOTE:

Before installing the headrest holder, check its orientation (front/rear and right/left).

4. Remove the snap ring and the lumbar support lever knob.



- 5. Remove the seatback trim and pad assembly.
- 6. Remove the hog ring to separate the seatback trim from the pad and the heating element (if equipped).

ASSEMBLY

Assembly is in the reverse order of disassembly.

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< DISASSEMBLY AND ASSEMBLY >

INSTALLATION

Installation is in the reverse order of removal.

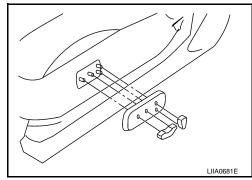
Seat Cushion Trim and Pad

INFOID:0000000003935866

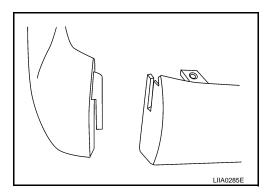
REMOVAL

CAUTION:

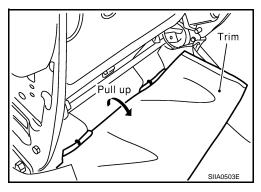
- Front passenger seat is equipped with an Occupant Classification System sensor and control module. Do not disassemble front passenger seat cushion assembly or remove the trim as this will affect the Occupant Classification System calibration.
- · Always replace passenger seat cushion as an assembly.
- When removed, the passenger seat cushion must always be placed pan side UP to prevent damage.
- During installation, the wire harness clips must be reinstalled in the holes they were originally in. Do not add additional clips.
- The Occupant Classification System control module can only be replaced as part of the seat cushion assembly.
- 1. Remove the front seat assembly. Refer to SE-30, "Removal and Installation".
- 2. Remove the power seat switch knobs and power seat switch escutcheon (if equipped)(or lift knobs on manual seats).



3. Remove the seat cushion outer finisher.



- 4. Remove the power seat switch screws.
- 5. Remove four bolts and the seat cushion assembly.
 - On the fold flat passenger seat it is necessary to unclip the rear flap j-clip from the seat pan.



Remove the retainer on the seat cushion frame, then remove the harness connector for the seat cushion heater (if equipped).

DISASSEMBLY

FRONT SEAT

< DISASSEMBLY AND ASSEMBLY >

CAUTION:

- Front passenger seat is equipped with an Occupant Classification System sensor and control module. Do not disassemble front passenger seat cushion assembly or remove the trim as this will affect the Occupant Classification System calibration.
- 1. Remove the seat cushion assembly.
- On the drivers seat only, remove the hog rings to separate the trim cover from the pad and seat cushion heater unit.

ASSEMBLY

Assembly is in the reverse order of disassembly.

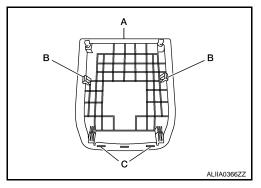
INSTALLATION

Installation is in the reverse order of removal.

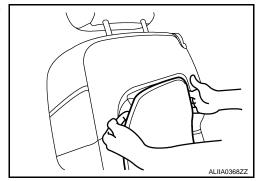
PASSENGER SEATBACK BOARD - SOFT SEATBACK

Removal

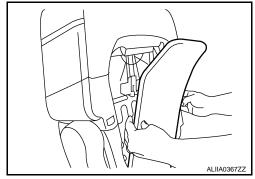
- The seatback board is attached to the seat frame with the following:
 - 2 top tabs (A)
 - 2 side tabs (B)
 - 2 bottom clips (C) (must be replaced)
- 2. Move seat to forward position.



Hold the seatback board as shown and pull the top of the seatback board away from the seat back frame.



- 4. Pull the middle part of the seatback board to disengage the side tabs (A) from the seatback frame.
- Pull the lower part of the seatback board to disengage the bottom clips from the seatback frame.



Installation

Installation is in the reverse order of removal.

PASSENGER SEATBACK BOARD - HARD SEATBACK

Removal

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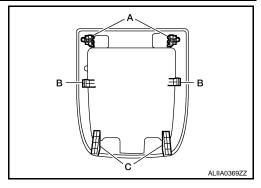
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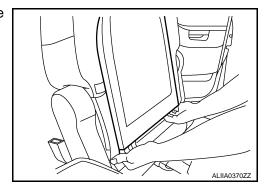
FRONT SEAT

< DISASSEMBLY AND ASSEMBLY >

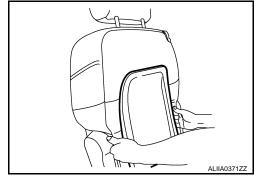
- The seatback board is attached to the seat frame with the following:
 - 2 top tabs (A)
 - 2 side tabs (B)
 - 2 bottom clips (C) (must be replaced)
- 2. Move seat to forward position.



3. Hold the seatback board as shown and pull the bottom of the seatback board away from the seat back frame.



- 4. Pull the middle part of the seatback board to disengage the side tabs (A) from the seatback frame.
- 5. Lift the upper part of the seatback board to disengage the top tabs from the seatback frame.



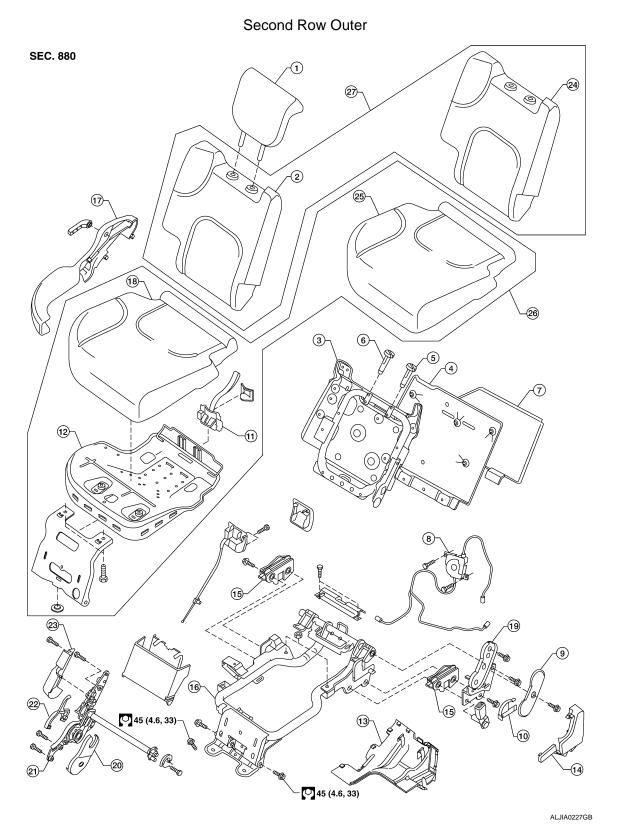
Installation

Installation is in the reverse order of removal.

REAR SEAT

Exploded View

Disassembly and Assembly



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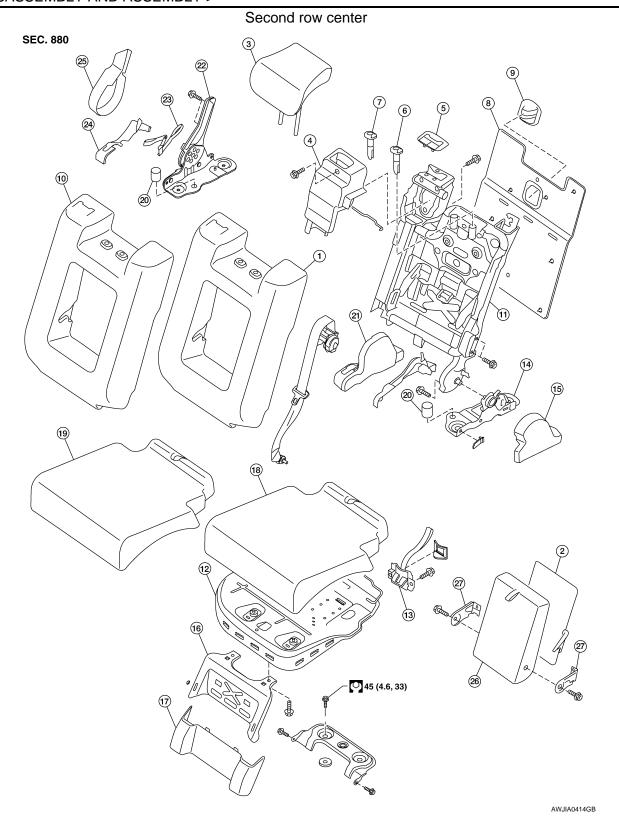
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REAR SEAT

< DISASSEMBLY AND ASSEMBLY >

1.	Headrest	2.	Seatback pad	3.	Seatback frame
4.	Seatback panel	5.	LH Headrest locking guide	6.	RH Headrest guide
7.	Flipper panel	8.	Seat actuator assembly	9.	Reclining device inner cover
10.	Reclining device inner mid cover	11.	Latch assembly	12.	Seat cushion frame assembly
13.	Lower rear seat cover	14.	Lower rear seat cover inner	15.	Cushion floor latch
16.	Seat cushion support frame assembly	17.	Lower rear seat cover outer	18.	Seat cushion pad
19.	Inner inboard reclining device cover	20.	Inner outboard reclining device cover	21.	Reclining device lever
22.	Reclining device outer mid cover	23.	Reclining device outer cover	24.	Seatback trim cover
25.	Seat cushion trim cover	26.	Seat cushion assembly	27.	Seatback assembly



- 1. Seatback pad
- 4. Seat belt retractor cover
- 7. RH headrest guide free
- 10. Seatback trim cover
- 13. Latch assembly
- 16. Center seat base assembly
- 19. Seat cushion trim cover

- 2. Armrest finisher
- Seat belt bezel
- 8. Seatback board
- 11. Seatback frame
- 14. Lower rear pivot bracket support
- 17. Link and pivot bracket apron
- 20. Cushion stop bumper

- 3. Headrest
- 6. LH headrest guide locking
- 9. Seat bracket cover
- 12. Seat cushion frame
- 15. Outer hinge cover
- 18. Seat cushion pad
- 21. Inner lever cover

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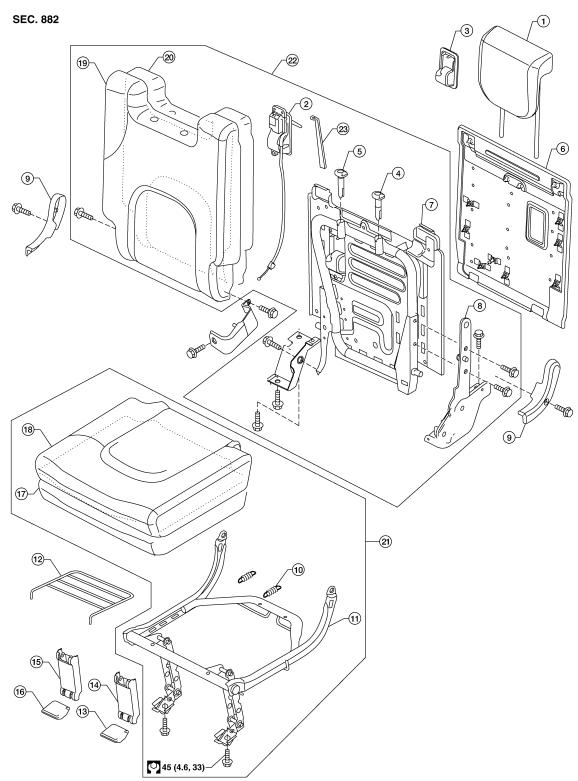
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- 22. Seatback hinge assembly
- 25. Seat lock cover
- 28. Seat cushion assembly
- 23. Seat lever assembly
- 26 Armrest
- 29. Seatback assembly
- 24. Outer lever cover
- 27. Armrest bracket

Third row



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- 1. Headrests
- 4. Headrest locking guide
- 7. Seatback frame

- 2. Release handle and cable
- 5. Headrest guide free
- 8. Seatback latch

- 3. Release handle cover
- 6. Seatback panel
- 9. Side link cover

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			REAR SEAT			
DIS	ASSEMBLY AND ASSEMBLY	Y >				
10.	Extension spring	11.	Seat cushion frame	12.	Flex mat	•
	Floor bracket cover LH	14.	Front link cover LH	15.	Front link cover RH	Α
16.	Floor bracket cover RH	17.	Seat cushion pad	18.	Seat cushion trim cover	
19.	Seatback trim cover	20.	Seatback pad	21.	Seat cushion assembly	
22.	Seatback assembly	23.	Strap			В
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