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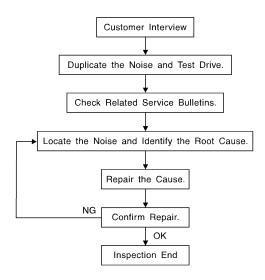
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# SERVICE INFORMATION

### SQUEAK AND RATTLE TROUBLE DIAGNOSES

Work Flow (INFOID:000000007356058



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### **CUSTOMER INTERVIEW**

Interview the customer if possible, to determine the conditions that exist when the noise occurs. Use the Diagnostic Worksheet during the interview to document the facts and conditions when the noise occurs and any customer's comments; refer to <u>SE-6</u>, "<u>Diagnostic Worksheet</u>". This information is necessary to duplicate the conditions that exist when the noise occurs.

- The customer may not be able to provide a detailed description or the location of the noise. Attempt to obtain all the facts and conditions that exist when the noise occurs (or does not occur).
- If there is more than one noise in the vehicle, be sure to diagnose and repair the noise that the customer is concerned about. This can be accomplished by test driving the vehicle with the customer.
- After identifying the type of noise, isolate the noise in terms of its characteristics. The noise characteristics
  are provided so the customer, service adviser and technician are all speaking the same language when
  defining the noise.
- Squeak —(Like tennis shoes on a clean floor)
   Squeak characteristics include the light contact/fast movement/brought on by road conditions/hard surfaces
   higher pitch noise/softer surfaces = lower pitch noises/edge to surface = chirping.
- Creak—(Like walking on an old wooden floor)
   Creak characteristics include firm contact/slow movement/twisting with a rotational movement/pitch dependent on materials/often brought on by activity.
- Rattle—(Like shaking a baby rattle)
   Rattle characteristics include the fast repeated contact/vibration or similar movement/loose parts/missing clip or fastener/incorrect clearance.
- Knock —(Like a knock on a door)
  - Knock characteristics include hollow sounding/sometimes repeating/often brought on by driver action.
- Tick—(Like a clock second hand)
   Tick characteristics include gentle contacting of light materials/loose components/can be caused by driver action or road conditions.
- Thump—(Heavy, muffled knock noise)
   Thump characteristics include softer knock/dead sound often brought on by activity.
- Buzz—(Like a bumble bee)

  Buzz characteristics include by
  - Buzz characteristics include high frequency rattle/firm contact.
- Often the degree of acceptable noise level will vary depending upon the person. A noise that you may judge
  as acceptable may be very irritating to the customer.
- Weather conditions, especially humidity and temperature, may have a great effect on noise level.

### DUPLICATE THE NOISE AND TEST DRIVE

### < SERVICE INFORMATION >

If possible, drive the vehicle with the customer until the noise is duplicated. Note any additional information on the Diagnostic Worksheet regarding the conditions or location of the noise. This information can be used to duplicate the same conditions when you confirm the repair.

If the noise can be duplicated easily during the test drive, to help identify the source of the noise, try to duplicate the noise with the vehicle stopped by doing one or all of the following:

- 1) Close a door.
- 2) Tap or push/pull around the area where the noise appears to be coming from.
- 3) Rev the engine.
- Use a floor jack to recreate vehicle "twist".
- 5) At idle, apply engine load (electrical load, half-clutch on M/T model, drive position on CVT and A/T models).
- 6) Raise the vehicle on a hoist and hit a tire with a rubber hammer.
- Drive the vehicle and attempt to duplicate the conditions the customer states exist when the noise occurs.
- · If it is difficult to duplicate the noise, drive the vehicle slowly on an undulating or rough road to stress the vehicle body.

### CHECK RELATED SERVICE BULLETINS

After verifying the customer concern or symptom, check ASIST for Technical Service Bulletins (TSBs) related to that concern or symptom.

If a TSB relates to the symptom, follow the procedure to repair the noise.

### LOCATE THE NOISE AND IDENTIFY THE ROOT CAUSE

- 1. Narrow down the noise to a general area. To help pinpoint the source of the noise, use a listening tool (Chassis Ear: J-39570, Engine Ear: J-39565 and mechanic's stethoscope).
- 2. Narrow down the noise to a more specific area and identify the cause of the noise by:
  - removing the components in the area that you suspect the noise is coming from. Do not use too much force when removing clips and fasteners, otherwise clips and fasteners can be broken or lost during the repair, resulting in the creation of new noise.
  - tapping or pushing/pulling the component that you suspect is causing the noise. Do not tap or push/pull the component with excessive force, otherwise the noise will be eliminated only
  - feeling for a vibration with your hand by touching the component(s) that you suspect is (are) causing the
  - placing a piece of paper between components that you suspect are causing the noise.
  - looking for loose components and contact marks. Refer to SE-4, "Generic Squeak and Rattle Troubleshooting".

### REPAIR THE CAUSE

- · If the cause is a loose component, tighten the component securely.
- If the cause is insufficient clearance between components:
- separate components by repositioning or loosening and retightening the component, if possible.
- insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through your authorized NISSAN Parts Department.

### **CAUTION:**

Do not use excessive force as many components are constructed of plastic and may be damaged.

Always check with the Parts Department for the latest parts information.

The following materials are contained in the NISSAN Squeak and Rattle Kit (J-43980). Each item can be ordered separately as needed.

URETHANE PADS [1.5 mm (0.059 in) thick]

Insulates connectors, harness, etc.

76268-9E005: 100×135 mm (3.94×5.31 in)/76884-71L01: 60×85 mm (2.36×3.35 in)/76884-71L02: 15×25 mm (0.59×0.98 in)

**INSULATOR (Foam blocks)** 

Insulates components from contact. Can be used to fill space behind a panel.

73982-9E000: 45 mm (1.77 in) thick, 50×50 mm (1.97×1.97 in)/73982-50Y00: 10 mm (0.39 in) thick, 50×50 mm (1.97×1.97 in)

**INSULATOR** (Light foam block)

80845-71L00: 30 mm (1.18 in) thick, 30×50 mm (1.18×1.97 in)

**FELT CLOTH TAPE** 

Used to insulate where movement does not occur. Ideal for instrument panel applications.

68370-4B000: 15×25 mm (0.59×0.98 in) pad/68239-13E00: 5 mm (0.20 in) wide tape roll. The following materials not found in the kit can also be used to repair squeaks and rattles.

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### **UHMW (TEFLON) TAPE**

Insulates where slight movement is present. Ideal for instrument panel applications.

### SILICONE GREASE

Used instead of UHMW tape that will be visible or not fit.

Note: Will only last a few months.

SILICONE SPRAY

Use when grease cannot be applied.

**DUCT TAPE** 

Use to eliminate movement.

### CONFIRM THE REPAIR

Confirm that the cause of a noise is repaired by test driving the vehicle. Operate the vehicle under the same conditions as when the noise originally occurred. Refer to the notes on the Diagnostic Worksheet.

### Generic Squeak and Rattle Troubleshooting

INFOID:0000000007356059

Refer to Table of Contents for specific component removal and installation information.

#### INSTRUMENT PANEL

Most incidents are caused by contact and movement between:

- The cluster lid A and instrument panel
- 2. Acrylic lens and combination meter housing
- Instrument panel to front pillar garnish
- 4. Instrument panel to windshield
- Instrument panel mounting pins
- 6. Wiring harnesses behind the combination meter
- 7. A/C defroster duct and duct joint

These incidents can usually be located by tapping or moving the components to duplicate the noise or by pressing on the components while driving to stop the noise. Most of these incidents can be repaired by applying felt cloth tape or silicone spray (in hard to reach areas). Urethane pads can be used to insulate wiring harness.

### **CAUTION:**

Do not use silicone spray to isolate a squeak or rattle. If you saturate the area with silicone, you will not be able to recheck the repair.

### CENTER CONSOLE

Components to pay attention to include:

- 1. Shift selector assembly cover to finisher
- 2. A/C control unit and cluster lid C
- 3. Wiring harnesses behind audio and A/C control unit

The instrument panel repair and isolation procedures also apply to the center console.

### **DOORS**

Pay attention to the:

- 1. Finisher and inner panel making a slapping noise
- 2. Inside handle escutcheon to door finisher
- 3. Wiring harnesses tapping
- Door striker out of alignment causing a popping noise on starts and stops

Tapping or moving the components or pressing on them while driving to duplicate the conditions can isolate many of these incidents. You can usually insulate the areas with felt cloth tape or insulator foam blocks from the NISSAN Squeak and Rattle Kit (J-43980) to repair the noise.

### **TRUNK**

Trunk noises are often caused by a loose jack or loose items put into the trunk by the owner. In addition look for:

- 1. Trunk lid bumpers out of adjustment
- 2. Trunk lid striker out of adjustment
- 3. The trunk lid torsion bars knocking together

### < SERVICE INFORMATION >

#### 4. A loose license plate or bracket

Most of these incidents can be repaired by adjusting, securing or insulating the item(s) or component(s) causing the noise.

### SUNROOF/HEADLINING

Noises in the sunroof/headlining area can often be traced to one of the following:

- Sunroof lid, rail, linkage or seals making a rattle or light knocking noise
- Sun visor shaft shaking in the holder
- 3. Front or rear windshield touching headliner and squeaking

Again, pressing on the components to stop the noise while duplicating the conditions can isolate most of these incidents. Repairs usually consist of insulating with felt cloth tape.

### OVERHEAD CONSOLE (FRONT AND REAR)

Overhead console noises are often caused by the console panel clips not being engaged correctly. Most of these incidents are repaired by pushing up on the console at the clip locations until the clips engage. In addition look for:

- 1. Loose harness or harness connectors.
- 2. Front console map/reading lamp lense loose.
- Loose screws at console attachment points.

### **SEATS**

When isolating seat noise it's important to note the position the seat is in and the load placed on the seat when the noise is present. These conditions should be duplicated when verifying and isolating the cause of the noise.

Cause of seat noise include:

- Headrest rods and holder
- 2. A squeak between the seat pad cushion and frame
- The rear seatback lock and bracket

These noises can be isolated by moving or pressing on the suspected components while duplicating the conditions under which the noise occurs. Most of these incidents can be repaired by repositioning the component or applying urethane tape to the contact area.

### UNDERHOOD

Some interior noise may be caused by components under the hood or on the engine wall. The noise is then transmitted into the passenger compartment.

Causes of transmitted underhood noise include:

- 1. Any component mounted to the engine wall
- Components that pass through the engine wall
- Engine wall mounts and connectors
- Loose radiator mounting pins
- 5. Hood bumpers out of adjustment
- 6. Hood striker out of adjustment

These noises can be difficult to isolate since they cannot be reached from the interior of the vehicle. The best method is to secure, move or insulate one component at a time and test drive the vehicle. Also, engine RPM or load can be changed to isolate the noise. Repairs can usually be made by moving, adjusting, securing, or insulating the component causing the noise.

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## **Diagnostic Worksheet**

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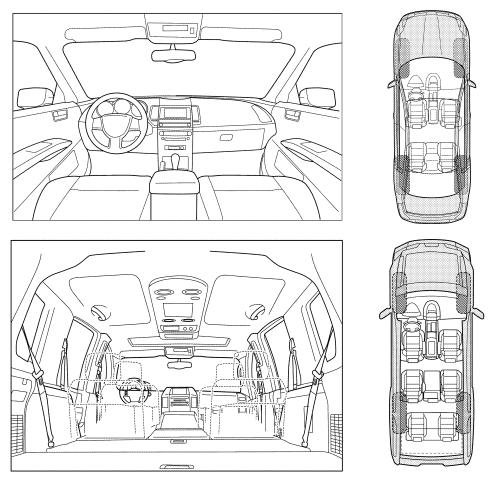
### Dear Customer:

We are concerned about your satisfaction with your vehicle. Repairing a squeak or rattle sometimes can be very difficult. To help us fix your vehicle right the first time, please take a moment to note the area of the vehicle where the squeak or rattle occurs and under what conditions. You may be asked to take a test drive with a service advisor or technician to ensure we confirm the noise you are hearing.

#### **SQUEAK & RATTLE DIAGNOSTIC WORKSHEET**

### I. WHERE DOES THE NOISE COME FROM? (circle the area of the vehicle)

The illustrations are for reference only, and may not reflect the actual configuration of your vehicle.



Continue to page 2 of the worksheet and briefly describe the location of the noise or rattle. In addition, please indicate the conditions which are present when the noise occurs.

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## < SERVICE INFORMATION >

Briefly describe the location where the n	oise occurs:
II. WHEN DOES IT OCCUR? (please c	heck the boxes that apply)
☐ Anytime	☐ After sitting out in the rain
☐ 1st time in the morning	☐ When it is raining or wet
Only when it is cold outside	☐ Dry or dusty conditions
Only when it is hot outside	Other:
II. WHEN DRIVING:	IV. WHAT TYPE OF NOISE
☐ Through driveways	☐ Squeak (like tennis shoes on a clean floor)
Over rough roads	☐ Creak (like walking on an old wooden floor)
Over speed bumps	Rattle (like shaking a baby rattle)
Only about mph	☐ Knock (like a knock at the door)
On acceleration	☐ Tick (like a clock second hand)
☐ Coming to a stop	☐ Thump (heavy muffled knock noise)
On turns: left, right or either (circle)	Buzz (like a bumble bee)
With passengers or cargo	
Other:	
After driving miles or mi	inutes
TO BE COMPLETED BY DEALERSHIP	
TO BE COMPLETED BY DEALERSHIP Test Drive Notes:  Vehicle test driven with customer	
TO BE COMPLETED BY DEALERSHIP Test Drive Notes:	PERSONNEL
TO BE COMPLETED BY DEALERSHIP Test Drive Notes:  Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired	YES NO Initials of person performing
TO BE COMPLETED BY DEALERSHIP Test Drive Notes:  Vehicle test driven with customer - Noise verified on test drive	YES NO Initials of person performing
TO BE COMPLETED BY DEALERSHIP Test Drive Notes:  Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired - Follow up test drive performed to conf	YES NO Initials of person performing
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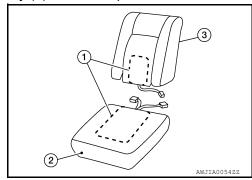
# DTC/CIRCUIT DIAGNOSIS

## **HEATED SEAT**

Description INFOID:0000000007356061

- When handling seat, be extremely careful not to scratch heating unit (1).
- To replace heating unit, seat trim and pad should be separated for the front seat cushion LH. For seatback and front seat cushion RH, complete cushion (2) or seatback assembly (3) must be replaced.
- Do not use any organic solvent, such as thinner, benzene, alcohol, etc. to clean trim.

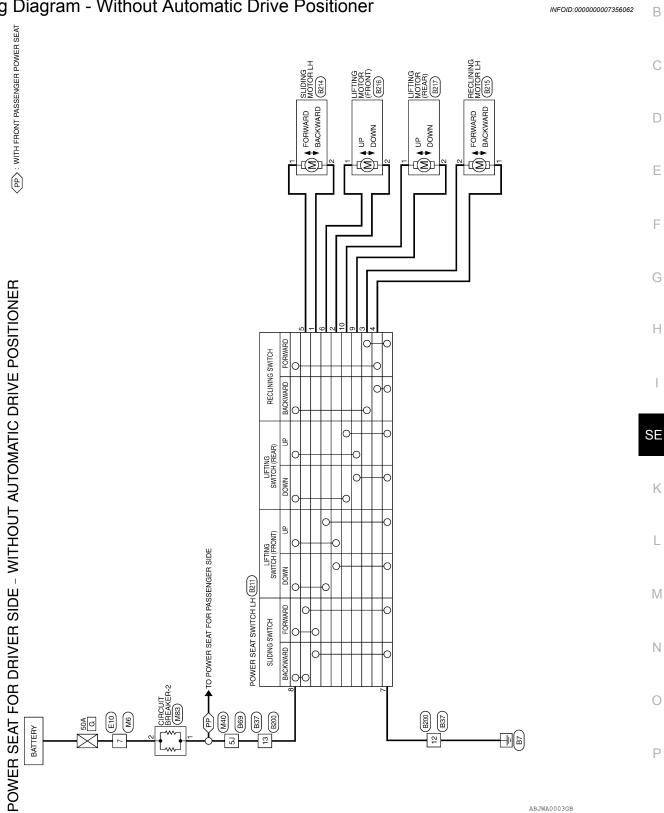
Thermostat operation	ON	OFF
Trim temperature °C (°F)	25 -35 (77 - 95)	35 - 45 (95 - 113)

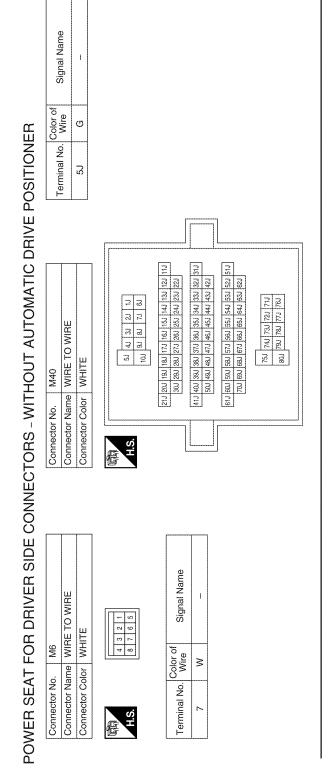


# **WIRING DIAGRAM** POWER SEAT FOR DRIVER SIDE

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Wiring Diagram - Without Automatic Drive Positioner





Connector No. M83	). M83		Connector No. E10	E10		Connector No.   B37	o. B37	
	CIRCUIT	3REAKER-2	Connector Name WIRE TO WIRE	me WIRE	TO WIRE	Connector Name WIRE TO WIRE	ame WIRE	TO WIRE
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Connector Color WHITE	olor WHITE		ą		ſ	á		
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Terminal No. Mira		Signal Name	Terminal No. Wire	Wire	Signal Name	Terminal No. Wire	Wire	Signal Name
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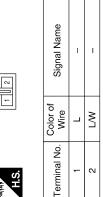
## **POWER SEAT FOR DRIVER SIDE**

### < WIRING DIAGRAM >

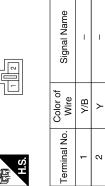
Connector No. B200		H.S.	Terminal No. Color of Wire Signal Name		13 W/L –			Connector No.   B214		Connector Name (WITHOUT AUTOMATIC DRIVE POSITIONER)	Connector Color   GRAY	-		1 1 1 2		Color of	wire Julia		2 G –		
Signal Name	1								Signal Name	ı	1	1	ı	1	1	1 1					
Terminal No. Wire S	5J G							Color of							+	10 LW	_				
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B69	WHITE	2.2 S. 3.2 & 4.2 S. 5.2		201 250 250 250 270 260 201 201 201 201 201 201 201 201 201 20	420 433 444 455 466 477 488 499 503	51.1 52.2 53.2 54.1 55.2 56.2 57.2 58.2 59.2 60.2 61.2 62.2 63.2 64.2 65.2 66.2 67.2 68.2 69.3 70.2	71J 72J 73J 74J 75J 76J 77J 78J 79J 80J	B211	POWER SEAT SWI	e (WITHOUT AUTOMATIC DRIVE POSITIONER)	_			10 9 8 7 6 5		Color of Signal Name	Wire		- -		
Connector No. B(		(引) H.S.	11,12,	200	42.	51) 52		Connector No.		Connector Name	Connector Color		E	H.S.		O ON Jermina T		- 0	5		
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Connector No.	B217
Connector Name	LIFTING MOTOR (REAR) (WITHOUT AUTOMATIC DRIVE POSITIONER)
Connector Color GRAY	GRAY













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# POWER SEAT FOR PASSENGER SIDE Α Wiring Diagram INFOID:0000000007356063 В ⟨AD⟩: WITH AUTOMATIC DRIVE POSITIONER ⟨XA⟩: WITHOUT AUTOMATIC DRIVE POSITIONER C D FORWARD BACKWARD FORWARD BACKWARD Е F G Н XA TO POWER SEAT FOR DRIVER SIDE - WITHOUT AUTOMATIC DRIVE POSITIONER RECLINING SWITCH RH SE POWER SEAT SWITCH RH (B308) Κ SLIDING SWITCH RH POWER SEAT FOR PASSENGER SIDE L M Ν B154 B154 BATTERY - Lil TO AUTOMATIC (ACAD) DRIVE POSITIONER 0 Р

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### Signal Name Signal Name Connector Name WIRE TO WIRE WHITE E10 Color of Wire 9 ≥ Connector Color Connector No. Terminal No. Terminal No. 76M 21M/20M/19M/18M/17M/16M/15M/14M/13M/12M/11M/30M/29M/29M/27M/26M/25M/25M/24M/23M/22M 61M 60M 59M 59M 57M 56M 55M 54M 53M 62M 51M 70M 69M 69M 67M 66M 65M 64M 63M 62M CIRCUIT BREAKER-2 (WITHOUT AUTOMATIC DRIVE POSITIONER) 75M 74M 73M 72M 71M 80M 79M 78M 77M 76M Signal Name 5M 4M 3M 2M 1M 10M 9M 8M 7M 6M Connector No. M36 Connector Name WIRE TO WIRE WHITE Connector Color WHITE Color of Wire ≥ ۵ POWER SEAT FOR PASSENGER SIDE CONNECTORS Connector Name Connector Color Connector No. Terminal No. Q HS. H.S. 6 CIRCUIT BREAKER-2 (WITH AUTOMATIC DRIVE POSITIONER) Signal Name Signal Name Connector Name WIRE TO WIRE 4 3 2 1 8 7 6 5 Connector Color WHITE WHITE 12 Color of Wire Color of Wire SB ۵ ≥ Connector Name Connector Color Connector No. Connector No. Terminal No. Ferminal No. N H.S. E

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## POWER SEAT FOR PASSENGER SIDE

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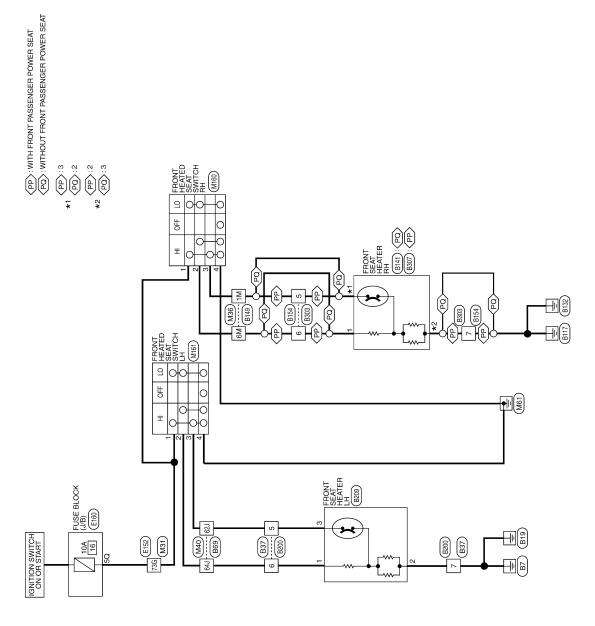
### < WIRING DIAGRAM >

Connector Name   WIRE TO WIRE		Connector No. B311 Connector Name RECLINING MOTOR RH Connector Color WHITE	H.S.	Terminal No.		2 \/\B   -		
Connector Name   WIRE TO WIRE		Connector No. B309 Connector Name SLIDING MOTOR RH Connector Color GRAY	H.S.	al No.	<b>o</b> :	- X		
Connector Name   WIRE TO WIRE	Terminal No.   Color of   Signal Name   76M   LG   -	Connector No. B308  Connector Name POWER SEAT SWITCH RH  Connector Color WHITE	H.S.	Terminal No. Wire Signal Name	> !	2 Y/B 3 G	5 W/L -	6 G/B –

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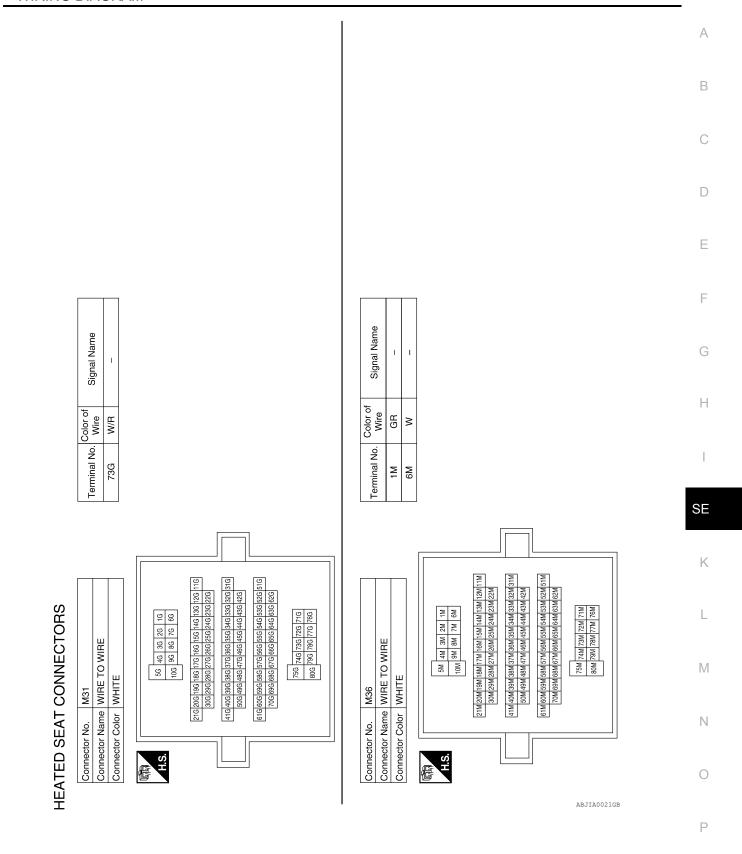
# **HEATED SEAT**

# Wiring Diagram



HEATED SEAT

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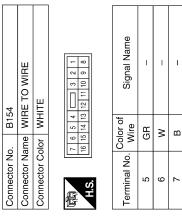
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Color of Wire	LG	GR							E152	me WIRE T	_	99	116 126 136 14	42 DC2 D22	31G 32G 33G 34 42G 43G 44		51G 52G 53G 540 62G 63G 644	710
Terminal No.	62J	64)							Connector No.	Connector Name WIRE TO WIRE		H.S.						
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Connector Name Connector Color	H.S.	Terminal No.	w w	2	T. Coming M. Com	62.1	649						
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JCK (J/B)	20 10 50 40	Signal Name				WIRE		33 44 54 83 50 100 13 163 173 183 200 213	221 231 241 251 281 271 281 291 301	31.1   32.1   33.1   34.1   35.1   37.1   38.1   39.1   40.1   41.1   42.1   43.1   44.1   45.1   46.1   47.1   48.1   49.1   50.1	51.1 52.1 53.1 54.1 55.1 56.1 57.1 58.1 59.1 60.1 61.1 62.1 63.1 64.1 65.1 66.1 67.2 68.1 69.1 70.1	71) 72J 73J 74J 75J 76J 77J 78J 73J 80J	
FUSE BLOCK (J/B) WHITE	30 20 10 80 70 60 50 40	- <del></del>	W/R		698	1 1	WHILE	10 20 30 80 80 10 10 10 10 10 10 10 10 10 10 10 10 10	22) 23) 24.) 26	31.) 32.) 33.) 34.) 38. 42.) 43.) 44.) 48.	51.1 52.1 53.0 54.1 56 62.1 63.1 64.1 66	17.0 72.0 17.0 75.0	
Connector Name	S. H.S.	Terminal No. Vo	5Q V		Connector No.	Connector Name	Connector Color	S, H					
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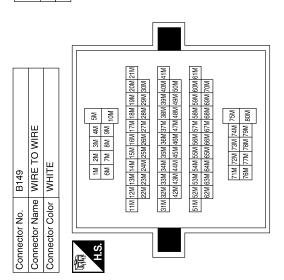


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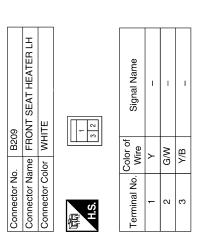
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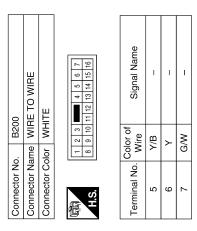
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Terminal No.



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Connector Name	1	WIRE TO WIRE
Connector Color		WHITE
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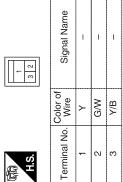
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or No. B307	Connector Name (WITH FRONT PASSENGER POWER SEAT)	Connector Color WHITE	
Connector No.	Connector Na	Connector Co	



# **PRECAUTION**

### **PRECAUTIONS**

Precaution for Supplemental Restraint System (SRS) "AIR BAG" and "SEAT BELT PRE-TENSIONER"

The Supplemental Restraint System such as "AIR BAG" and "SEAT BELT PRE-TENSIONER", used along with a front seat belt, helps to reduce the risk or severity of injury to the driver and front passenger for certain types of collision. This system includes seat belt switch inputs and dual stage front air bag modules. The SRS system uses the seat belt switches to determine the front air bag deployment, and may only deploy one front air bag, depending on the severity of a collision and whether the front occupants are belted or unbelted. Information necessary to service the system safely is included in the SR and SB section of this Service Manual.

#### **WARNING:**

- To avoid rendering the SRS inoperative, which could increase the risk of personal injury or death in the event of a collision which would result in air bag inflation, all maintenance must be performed by an authorized NISSAN/INFINITI dealer.
- Improper maintenance, including incorrect removal and installation of the SRS, can lead to personal injury caused by unintentional activation of the system. For removal of Spiral Cable and Air Bag Module, see the SR section.
- Do not use electrical test equipment on any circuit related to the SRS unless instructed to in this Service Manual. SRS wiring harnesses can be identified by yellow and/or orange harnesses or harness connectors.

PRECAUTIONS WHEN USING POWER TOOLS (AIR OR ELECTRIC) AND HAMMERS

### **WARNING:**

- When working near the Airbag Diagnosis Sensor Unit or other Airbag System sensors with the Ignition ON or engine running, DO NOT use air or electric power tools or strike near the sensor(s) with a hammer. Heavy vibration could activate the sensor(s) and deploy the air bag(s), possibly causing serious injury.
- When using air or electric power tools or hammers, always switch the Ignition OFF, disconnect the battery, and wait at least 3 minutes before performing any service.

Precaution Necessary for Steering Wheel Rotation After Battery Disconnect

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#### NOTE:

- This Procedure is applied only to models with Intelligent Key system and NATS (NISSAN ANTI-THEFT SYS-TEM).
- Remove and install all control units after disconnecting both battery cables with the ignition knob in the "LOCK" position.
- Always use CONSULT to perform self-diagnosis as a part of each function inspection after finishing work. If DTC is detected, perform trouble diagnosis according to self-diagnostic results.

For models equipped with the Intelligent Key system and NATS, an electrically controlled steering lock mechanism is adopted on the key cylinder.

For this reason, if the battery is disconnected or if the battery is discharged, the steering wheel will lock and steering wheel rotation will become impossible.

If steering wheel rotation is required when battery power is interrupted, follow the procedure below before starting the repair operation.

### **OPERATION PROCEDURE**

1. Connect both battery cables.

#### NOTF:

Supply power using jumper cables if battery is discharged.

- 2. Use the Intelligent Key or mechanical key to turn the ignition switch to the "ACC" position. At this time, the steering lock will be released.
- Disconnect both battery cables. The steering lock will remain released and the steering wheel can be rotated.
- 4. Perform the necessary repair operation.

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### **PRECAUTIONS**

### < PRECAUTION >

- 5. When the repair work is completed, return the ignition switch to the "LOCK" position before connecting the battery cables. (At this time, the steering lock mechanism will engage.)
- Perform a self-diagnosis check of all control units using CONSULT.

Precaution for Work

• When removing or disassembling each component, be careful not to damage or deform it. If a component may be subject to interference, be sure to protect it with a shop cloth.

- When removing (disengaging) components with a screwdriver or similar tool, be sure to wrap the component with a shop cloth or vinyl tape to protect it.
- Protect the removed parts with a shop cloth and prevent them from being dropped.
- Replace a deformed or damaged clip.
- If a part is specified as a non-reusable part, always replace it with new one.
- Be sure to tighten bolts and nuts securely to the specified torque.
- After installation is complete, be sure to check that each part works properly.
- · Follow the steps below to clean components.
- Water soluble dirt: Dip a soft cloth into lukewarm water, and wring the water out of the cloth to wipe the dirty area.
  - Then rub with a soft and dry cloth.
- Oily dirt: Dip a soft cloth into lukewarm water with mild detergent (concentration: within 2 to 3%), and wipe the dirty area.
- Then dip a cloth into fresh water, and wring the water out of the cloth to wipe the detergent off. Then rub with a soft and dry cloth.
- Do not use organic solvent such as thinner, benzene, alcohol, or gasoline.
- For genuine leather seats, use a genuine leather seat cleaner.

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# **PREPARATION**

# **PREPARATION**

# Special Service Tool

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The actual shapes of Kent-Moore tools may differ from those of special service tools illustrated here.

Tool number (Kent-Moore No.) Tool name		Description
— (J-39570) Chassis ear	SIIAO993E	Locating the noise
— (J-43980) NISSAN Squeak and Rattle Kit	SIIA0994E	Repairing the cause of noise
 (J-46534) Trim Tool Set	AMJIA0483ZZ	Removing trim components

## **Commercial Service Tool**

INFOID:0000000007356069

(Kent-Moore No.) Tool name		Description
(J-39565) Engine ear	SIIA0995E	Locating the noise

# **CLIP LIST**

# **Descriptions for Clips**

INFOID:0000000007836150

# Replace any clips which are damaged during removal or installation.

Symbol No.	Shapes	Removal & Installation
C101		Removal: Remove by bending up with flat-bladed screwdrivers or clip remover.
C103	TTTT	Removal: Remove with a clip remover.
C203 [ (7)		Removal: Push center pin to catching position. (Do not remove center pin by hitting it.) Push Push Installation:
C205		Removal: Flat-bladed screwdriver  Clip Finisher
C206		Removal:

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Symbol No.	Shapes	Removal & Installation
CE103		Removal:
CF110	Clip A	Removal:  Finisher Clip A  Flat-bladed screwdrivers  Clip B
CF118	Clip A Clip B (Grommet)	Removal:  Flat-bladed Finisher screwdrivers  Body panel Clip B (Grommet)
CR103		Removal: Holder portion of clip must be spread out to remove rod.
CS101		Removal:  1. Screw out with a Phillips screwdriver.  2. Remove female portion with flat-bladed screwdriver.

SIIA0316E

Symbol No.	Shapes	Removal & Installation	
CG101		Removal:  Rotate 45° to remove  Removal:	Installation:
CS102	(X)	(	
CS113		with a flat-blade then remove clip	o while inserting a wdriver between
C111			

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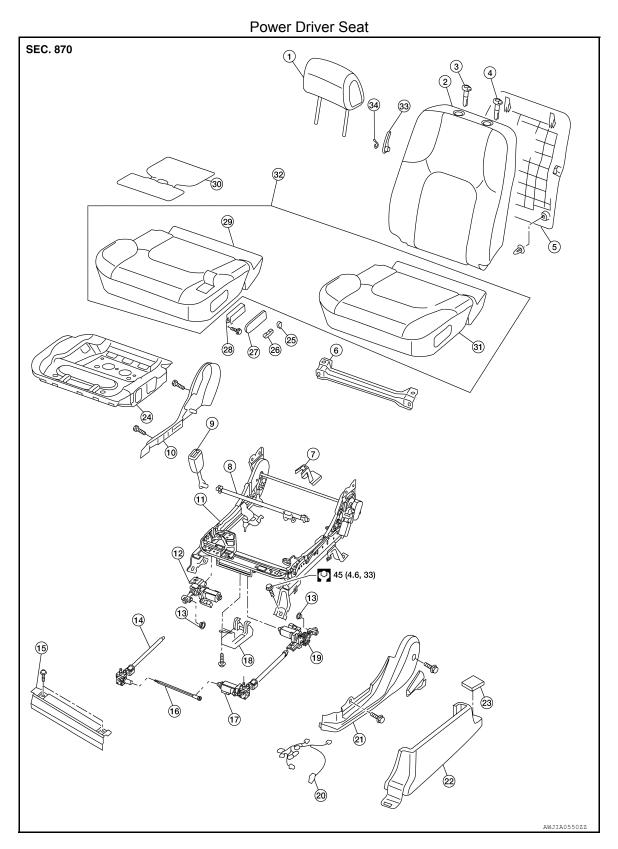
Symbol No.	Shapes	Removal & Installation
CG104		Removal: Remove by bending up with flat-bladed screwdrivers. Radiator grille Body panel
CE114		
CF118	Clip A  Clip B (Grommet)	Removal: Flat-bladed Finisher screwdrivers  Body panel Clip B (Grommet)

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# REMOVAL AND INSTALLATION

# **FRONT SEAT**

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### **FRONT SEAT**

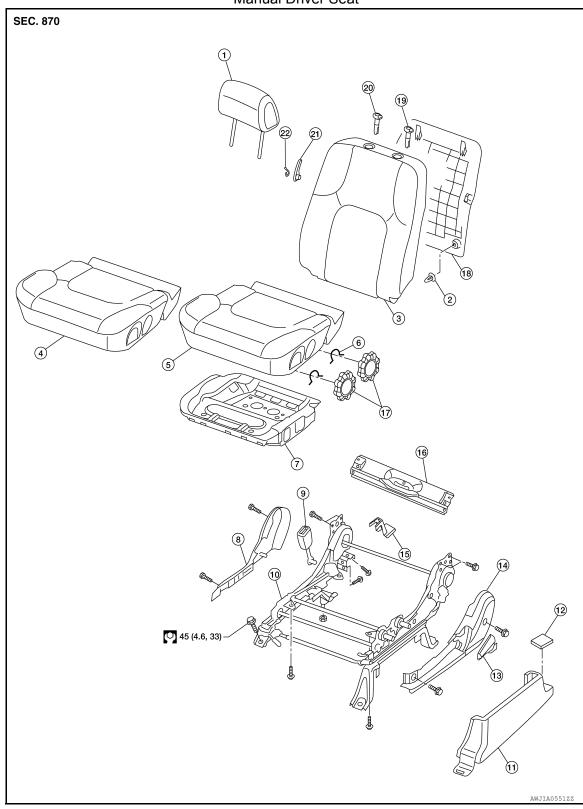
### < REMOVAL AND INSTALLATION >

- 1. Headrest
- 4. Headrest holder with multi position lock
- Leg Cover
- 10. Seat cushion inner finisher
- 13. Seat spacer
- 16. Flexible seat wire
- 19. Lifter motor bracket assembly
- 22 Leg cover
- 25. Recliner switch knob
- 28. Switch assembly
- 31. Seat cushion trim
- 34. Snap ring

- 2. Seatback assembly
- 5. Seatback board
- 8. Lifter motor link bar
- 11. Seat frame assembly
- 14. Lock gear
- 17. Front seat slide motor assembly
- 20. Driver seat wiring harness
- 23 Bolt cover
- 26. Slide switch knob
- 29. Seat cushion pad
- 32. Seat cushion assembly

- 3. Headrest holder
- 6. Power seat cushion rear finisher
- 9. Seat belt buckle assembly
- 12. Seat lifter motor assembly
- 15. Seat cushion front finisher
- 18. Power seat control assembly
- 21. Seat cushion outer finisher
- 24. Seat cushion frame
- 27. Power seat switch escutcheon
- 30. Seat cushion heating element
- 33. Lumbar support lever knob

### Manual Driver Seat



- Headrest
- 4. Seat cushion trim cover
- 7. Seat cushion frame
- 10. Seat frame assembly
- 13. Recline lever
- 16. Seat cushion rear finisher
- 2. Trim clip
- 5. Seat cushion pad
- 8. Seat cushion inner finisher
- 11. Leg cover
- 14. Seat cushion outer finisher
- 17. Seat cushion lift knobs

- 3. Seatback assembly
- 6. Snap ring
- 9. Seat belt buckle assembly
- 12. Bolt cover
- 15. Leg cover
- 18. Seatback board

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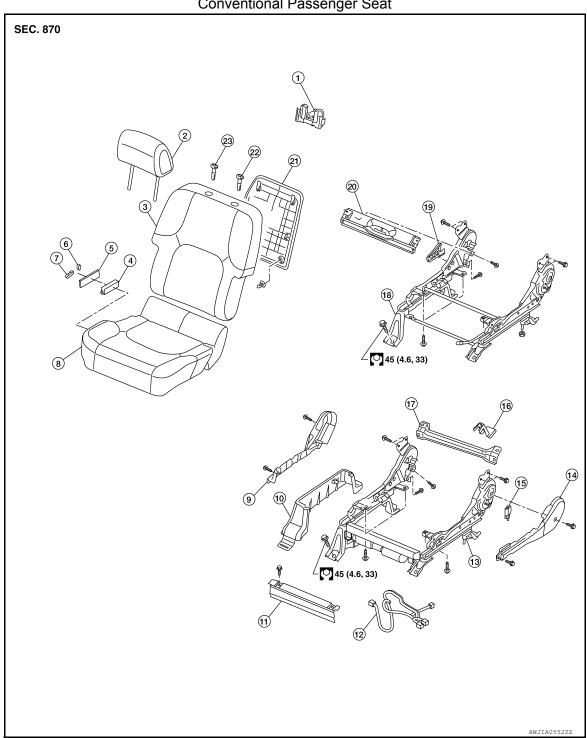
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- 19. Headrest holder with multi position lock
- 20. Headrest holder

21. Lumbar support lever knob

22. Snap ring

### Conventional Passenger Seat



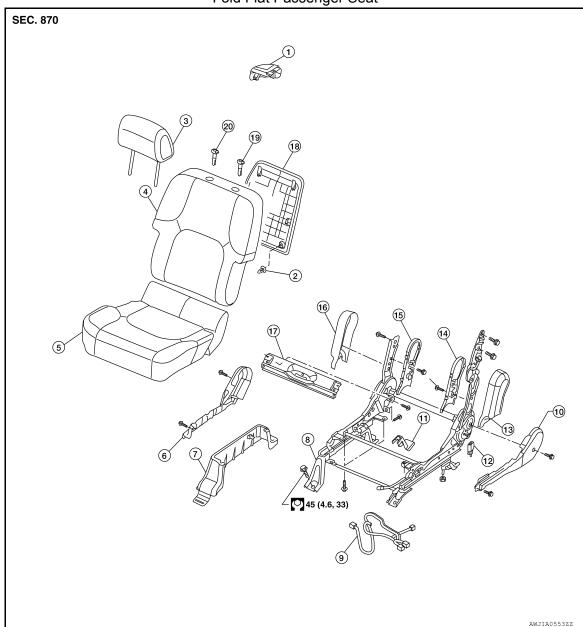
- Damper assembly
- 4. Switch assembly
- Slide switch knob 7.
- 10. Leg cover
- 13. Power seat frame assembly
- 16. Leg cover
- 19. Recline lever

- 2. Headrest
- 5. Power seat switch escutcheon
- 8. Seat cushion assembly
- 11. Seat cushion front finisher
- Seat cushion inner finisher
- Seat cushion rear finisher
- 20. Seat cushion rear finisher

- 3. Seatback assembly
- 6. Recliner switch knob
- 9. Seat cushion outer cover
- 12. Passenger seat wiring harness
- 15. Seat belt buckle assembly
- Manual seat frame assembly
- 21. Seatback board

- 22. Headrest holder with multi position
- 23. Headrest holder

Fold Flat Passenger Seat



- Front seatback lever
- Seatback assembly
- Leg cover 7.
- 10. Seat cushion inner cover
- 13. Inboard reclining arm outer cover
- 16. Outboard reclining arm outer cover
- 19. Headrest holder with multi position
- 2. Trim clip
- 5. Seat cushion assembly
- 8. Seat frame assembly
- 11. Leg cover
- 14. Inboard reclining arm inner cover
- 17. Seat cushion rear finisher
- 20. Headrest holder

- 3. Headrest
- 6. Seat cushion outer finisher
- Passenger seat wiring harness 9.
- 12. Seat belt buckle assembly
- 15. Outboard reclining arm inner cover
- 18. Seatback board

Removal and Installation

REMOVAL

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### FRONT SEAT

#### < REMOVAL AND INSTALLATION >

### **CAUTION:**

- When removing or installing the seat trim, handle it carefully to keep dirt out and avoid damage.
- Before removing the front seat, turn the ignition switch off, disconnect both battery terminals and wait at least 3 minutes.
- When checking the power seat circuit for continuity using a circuit tester, do not confuse its connector with the side air bag module connector. Such an error may cause the air bag to deploy.
- Do not drop, tilt, or bump the side air bag module while installing the seat. Always handle it with care.
- · After front side air bag module inflates, front seatback assembly must be replaced.
- Front passenger seat is equipped with an Occupant Classification System sensor and control module. Do not disassemble front passenger seat cushion assembly or remove the trim as this will affect the Occupant Classification System calibration.
- Always replace passenger seat cushion as an assembly.
- 1. Slide the seat until the four front seat bolts are visible and a tool can be inserted.

#### NOTE:

Set the front/rear cushion lifters to the top position.

- 2. Disconnect both the negative and positive battery terminals and wait at least three minutes.
- 3. Disconnect the side air bag module harness connector.
- 4. If removing the passenger seat, disconnect the Occupant Classification System harness.
- 5. Remove the four front seat bolts.
- 6. Disconnect the power seat harness connectors (if equipped) and remove the seat from the vehicle.

When removing and installing the seat, use shop cloths to protect the vehicle from damage.

#### INSTALLATION

Installation is in the reverse order of removal.

### **REAR SEAT**

## Removal and Installation

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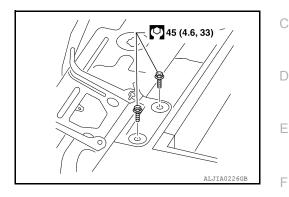
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### SECOND ROW OUTBOARD

### Removal

- 1. Tilt seat cushion forward.
- 2. Remove two seat bolts.



- 3. Lower seat cushion and tilt seatback forward.
- 4. Remove seat base trim cover.
- 5. Remove forward seat nuts and assembly.

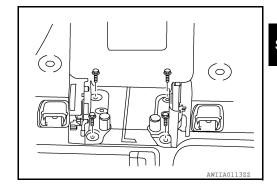
### Installation

Installation is in the reverse order of removal.

### SECOND ROW CENTER

### Removal

- 1. Tilt the seat cushion forward.
- 2. Remove the seat cushion bolts and assembly.
- Remove the seatback bolts and assembly.



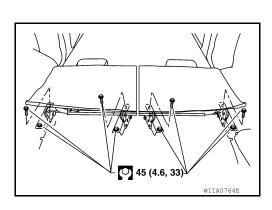
### Installation

Installation is in the reverse order of removal.

### THIRD ROW

### Removal

- 1. Remove the lower base trim covers.
- 2. Remove front anchor bolts.
- 3. Lower the seatback into the cargo floor position.
- 4. Remove the rear anchor bolts from the seat assembly.
- 5. Remove the seat assembly.



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## **REAR SEAT**

## < REMOVAL AND INSTALLATION >

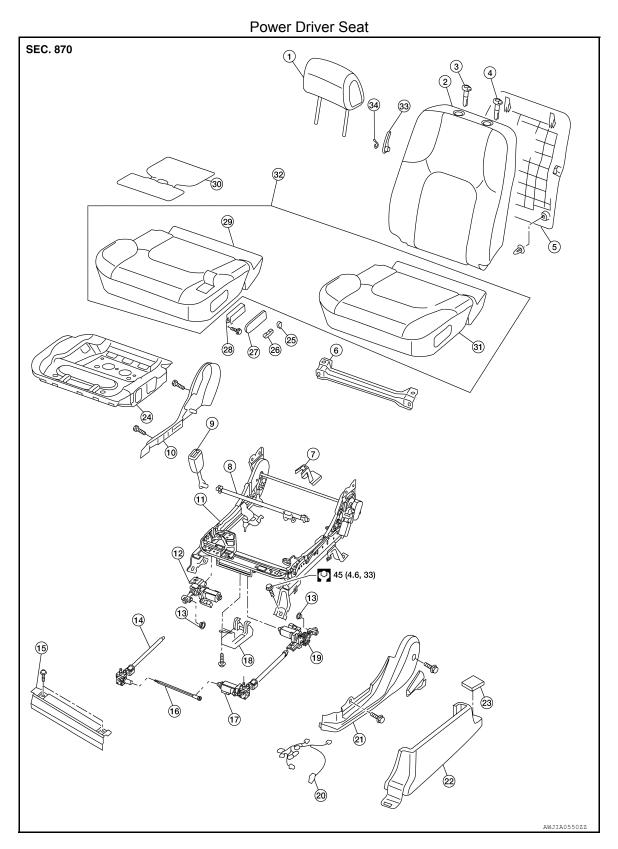
Installation

Installation is in the reverse order of removal.

# **UNIT DISASSEMBLY AND ASSEMBLY**

## **FRONT SEAT**

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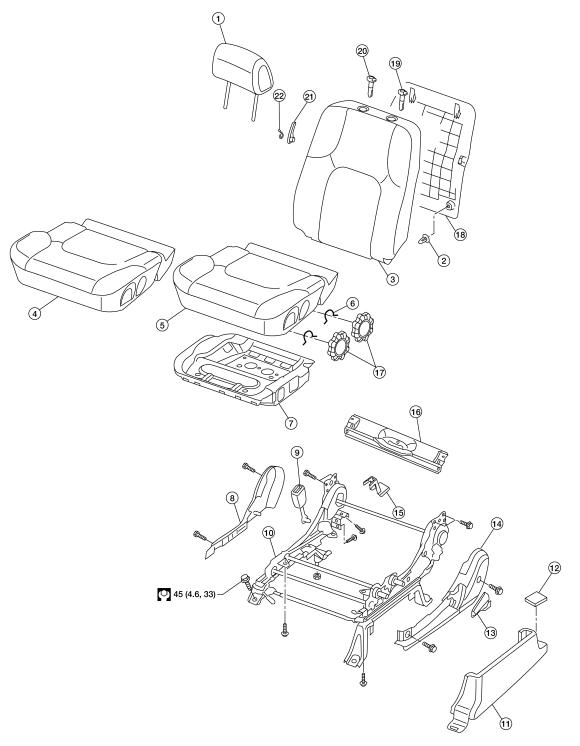
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## < UNIT DISASSEMBLY AND ASSEMBLY >

1.	Headrest	2.	Seatback assembly	3.	Headrest holder
4.	Headrest holder with multi position lock	5.	Seatback board	6.	Power seat cushion rear finisher
7.	Leg Cover	8.	Lifter motor link bar	9.	Seat belt buckle assembly
10.	Seat cushion inner finisher	11.	Seat frame assembly	12.	Seat lifter motor assembly
13.	Seat spacer	14.	Lock gear	15.	Seat cushion front finisher
16.	Flexible seat wire	17.	Front seat slide motor assembly (LH)	18.	Power seat control assembly
19.	Lifter motor bracket assembly	20.	Driver seat wiring harness	21.	Seat cushion outer finisher
22	Leg cover	23	Bolt cover	24.	Seat cushion frame
25.	Recliner switch knob	26.	Slide switch knob	27.	Power seat switch escutcheon
28.	Switch assembly	29.	Seat cushion pad	30.	Seat cushion heating element
31.	Seat cushion trim	32.	Seat cushion assembly	33.	Lumbar support lever knob
34.	Snap ring				

### Manual Driver Seat

SEC. 870



AWJIA0551ZZ

- 1. Headrest
- Seat cushion trim cover
- Seat cushion frame
- 10. Seat frame assembly
- 13. Recline lever
- 16. Seat cushion rear finisher
- 2. Trim clip
- 5. Seat cushion pad
- 8. Seat cushion inner finisher
- 11. Leg cover
- 14. Seat cushion outer finisher
- 17. Seat cushion lift knobs

- 3. Seatback assembly
- 6. Snap ring
- 9. Seat belt buckle assembly
- 12. Bolt cover
- 15. Leg cover
- 18. Seatback board

**SE-39** August 2012 2012 Pathfinder

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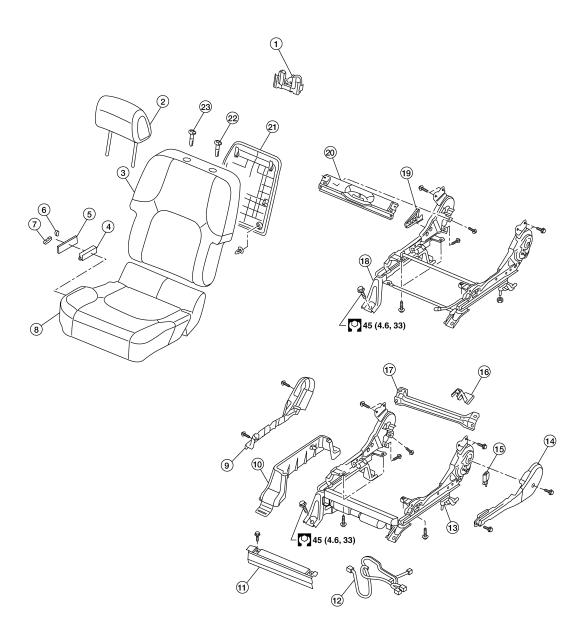
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- 19. Headrest holder with multi position lock
- 20. Headrest holder
- 21. Lumbar support lever knob

22 Snap ring

### Conventional Passenger Seat

SEC. 870



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- 1. Damper assembly
- 4. Switch assembly
- 7. Slide switch knob
- 10. Leg cover
- 13. Power seat frame assembly
- 16. Leg cover

- 2. Headrest
- 5. Power seat switch escutcheon
- 8. Seat cushion assembly
- 11. Seat cushion front finisher
- 14. Seat cushion inner finisher17. Seat cushion rear finisher
- 3. Seatback assembly
- 6. Recliner switch knob
- 9. Seat cushion outer cover
- 12. Passenger seat wiring harness
- 15. Seat belt buckle assembly
- 18. Manual seat frame assembly

- 19. Recline lever
- 22. Headrest holder with multi position lock
- 20. Seat cushion rear finisher
- 23. Headrest holder

21. Seatback board

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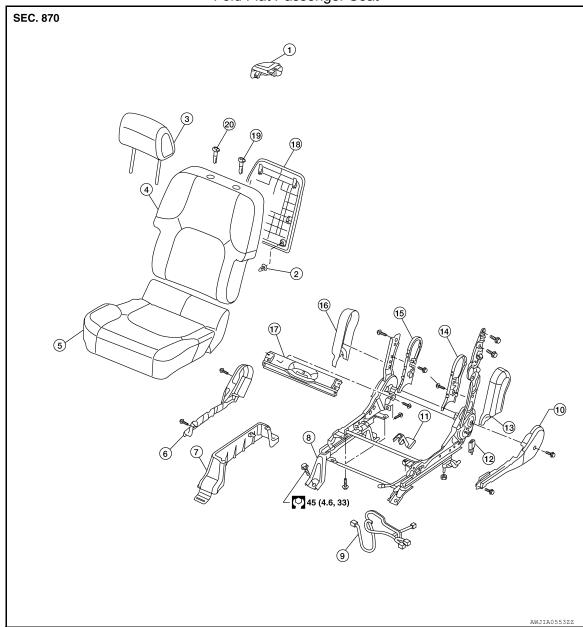
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Fold Flat Passenger Seat



- 1. Front seatback lever
- 4. Seatback assembly
- 7. Leg cover
- 10. Seat cushion inner cover
- 13. Inboard reclining arm outer cover
- 16. Outboard reclining arm outer cover
- Headrest holder with multi position lock
- 2. Trim clip
- 5. Seat cushion assembly
- 8. Seat frame assembly
- 11. Leg cover
- 14. Inboard reclining arm inner cover
- 17. Seat cushion rear finisher
- 20. Headrest holder

- 3. Headrest
- 6. Seat cushion outer finisher
- 9. Passenger seat wiring harness
- 12. Seat belt buckle assembly
- 15. Outboard reclining arm inner cover
- 18. Seatback board

Seatback Assembly

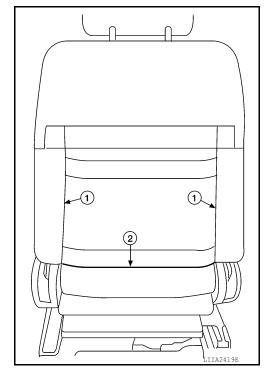
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REMOVAL CAUTION:

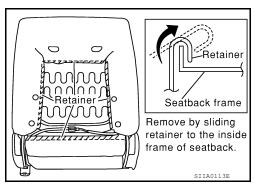
### < UNIT DISASSEMBLY AND ASSEMBLY >

### Seats equipped with side air bags can only be serviced as an assembly.

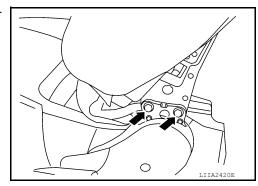
- 1. Remove the seat assembly. Refer to SE-33, "Removal and Installation".
- 2. Unzip the seatback trim flap (1).
- 3. Unclip the lower retainer (2).



- For the passenger seatback, remove the seatback board from the seatback. Refer to <u>SE-43, "Passenger Seatback Board"</u>.
- 5. Unclip the seatback trim J-clips.



Remove the bolts (two for each side) and the seatback assembly.



#### DISASSEMBLY

#### **CAUTION:**

Seats equipped with side air bags can only be serviced as an assembly.

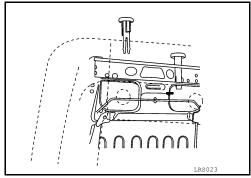
- 1. Remove the seatback assembly.
- 2. Remove the headrest.

#### < UNIT DISASSEMBLY AND ASSEMBLY >

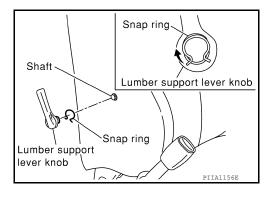
3. From inside of the seatback, squeeze the headrest holder tabs at the base of the stay pipe and pull up to remove.

#### NOTE:

Before installing the headrest holder, check its orientation (front/rear and right/left).



4. Remove the snap ring and the lumbar support lever knob.



- 5. Remove the seatback trim and pad assembly.
- Remove the hog rings to separate the seatback trim from the pad and the heating element (if equipped).

#### ASSEMBLY

Assembly is in the reverse order of disassembly.

#### INSTALLATION

Installation is in the reverse order of removal.

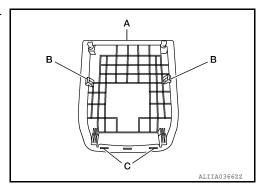
## Passenger Seatback Board

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#### SOFT SEATBACK

#### Removal

- The seatback board is attached to the seat frame with the following:
  - Two top tabs (A)
  - Two side tabs (B)
  - Two bottom clips (C) (must be replaced)
- 2. Move seat to forward position.



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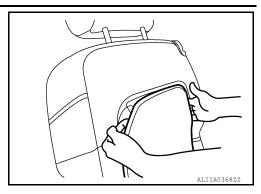
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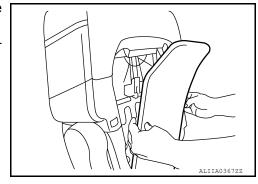
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### < UNIT DISASSEMBLY AND ASSEMBLY >

Hold the seatback board as shown and pull the top of the seatback board away from the seat back frame.



- 4. Pull the middle part of the seatback board to disengage the side tabs (A) from the seatback frame.
- 5. Pull the lower part of the seatback board to disengage the bottom clips from the seatback frame.



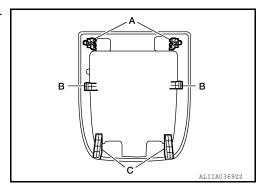
#### Installation

Installation is in the reverse order of removal.

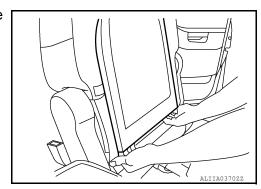
#### HARD SEATBACK

#### Removal

- 1. The seatback board is attached to the seat frame with the following:
  - Two top tabs (A)
  - Two side tabs (B)
  - Two bottom clips (C) (must be replaced)
- 2. Move seat to forward position.

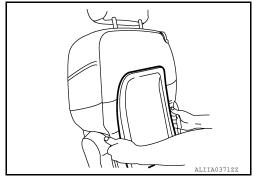


3. Hold the seatback board as shown and pull the bottom of the seatback board away from the seat back frame.



#### < UNIT DISASSEMBLY AND ASSEMBLY >

- 4. Pull the middle part of the seatback board to disengage the side tabs (A) from the seatback frame.
- 5. Lift the upper part of the seatback board to disengage the top tabs from the seatback frame.



Installation

Installation is in the reverse order of removal.

### Seat Cushion Trim and Pad

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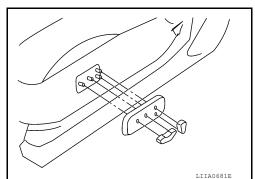
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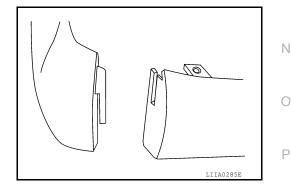
#### **REMOVAL**

#### **CAUTION:**

- Front passenger seat is equipped with an Occupant Classification System sensor and control module. Do not disassemble front passenger seat cushion assembly or remove the trim as this will affect the Occupant Classification System calibration.
- Always replace passenger seat cushion as an assembly.
- When removed, the passenger seat cushion must always be placed pan side UP to prevent damage.
- During installation, the wire harness clips must be reinstalled in the holes they were originally in. Do not add additional clips.
- The Occupant Classification System control module can only be replaced as part of the seat cushion assembly.
- Remove the front seat assembly. Refer to <u>SE-33, "Removal and Installation"</u>.
- 2. Remove the power seat switch knobs and power seat switch escutcheon (if equipped) or lift knobs on manual seats.



3. Remove the seat cushion outer finisher.

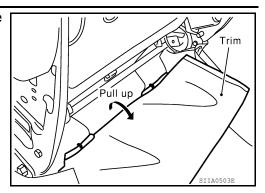


- 4. Remove the power seat switch screws.
- Remove four bolts and the seat cushion assembly.

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#### < UNIT DISASSEMBLY AND ASSEMBLY >

• On the fold flat passenger seat it is necessary to unclip the rear flap j-clip from the seat pan.



6. Remove the retainer on the seat cushion frame, then remove the harness connector for the seat cushion heater (if equipped).

#### **DISASSEMBLY**

#### **CAUTION:**

- Front passenger seat is equipped with an Occupant Classification System sensor and control module. Do not disassemble front passenger seat cushion assembly or remove the trim as this will affect the Occupant Classification System calibration.
- 1. Remove the seat cushion assembly.
- 2. On the drivers seat only, remove the hog rings to separate the trim cover from the pad and seat cushion heater unit.

#### **ASSEMBLY**

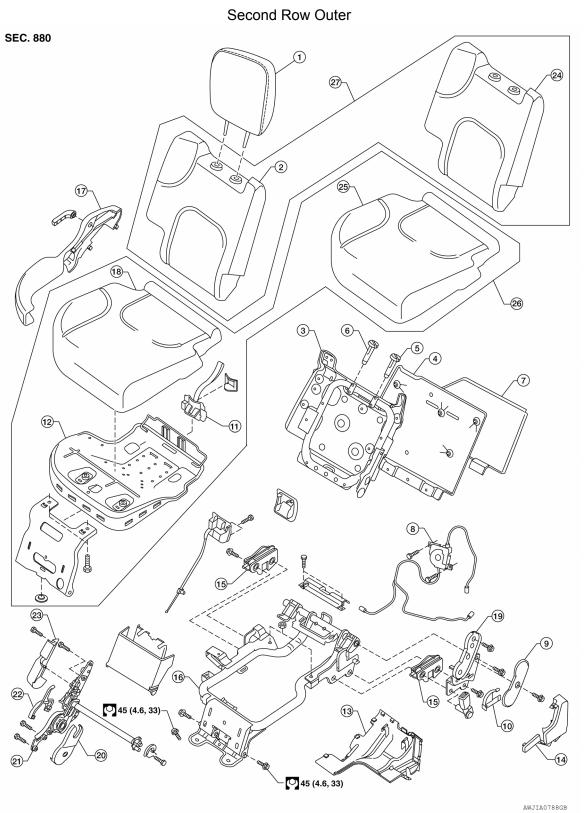
Assembly is in the reverse order of disassembly.

### **INSTALLATION**

Installation is in the reverse order of removal.

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Disassembly and Assembly



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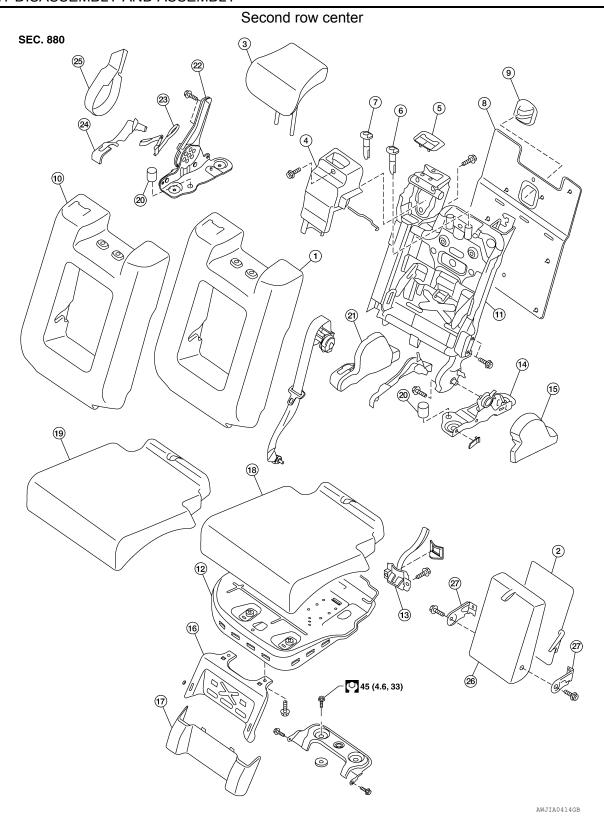
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### < UNIT DISASSEMBLY AND ASSEMBLY >

1.	Headrest	2.	Seatback pad	3.	Seatback frame
4.	Seatback panel	5.	LH Headrest locking guide	6.	RH Headrest guide
7.	Flipper panel	8.	Seat actuator assembly	9.	Reclining device inner cover
10.	Reclining device inner mid cover	11.	Latch assembly	12.	Seat cushion frame assembly
13.	Lower rear seat cover	14.	Lower rear seat cover inner	15.	Cushion floor latch
16.	Seat cushion support frame assembly	17.	Lower rear seat cover outer	18.	Seat cushion pad
19.	Inner inboard reclining device cover	20.	Inner outboard reclining device cover	21.	Reclining device lever
22.	Reclining device outer mid cover	23.	Reclining device outer cover	24.	Seatback trim cover
25.	Seat cushion trim cover	26.	Seat cushion assembly	27.	Seatback assembly



- 1. Seatback pad
- 4. Seat belt retractor cover
- 7. RH headrest guide free
- 10. Seatback trim cover
- 13. Latch assembly
- 16. Center seat base assembly
- 19. Seat cushion trim cover

- 2. Armrest finisher
- Seat belt bezel
- 8. Seatback board
- 11. Seatback frame
- 14. Lower rear pivot bracket support
- 17. Link and pivot bracket apron
- 20. Cushion stop bumper

- 3. Headrest
- 6. LH headrest guide locking

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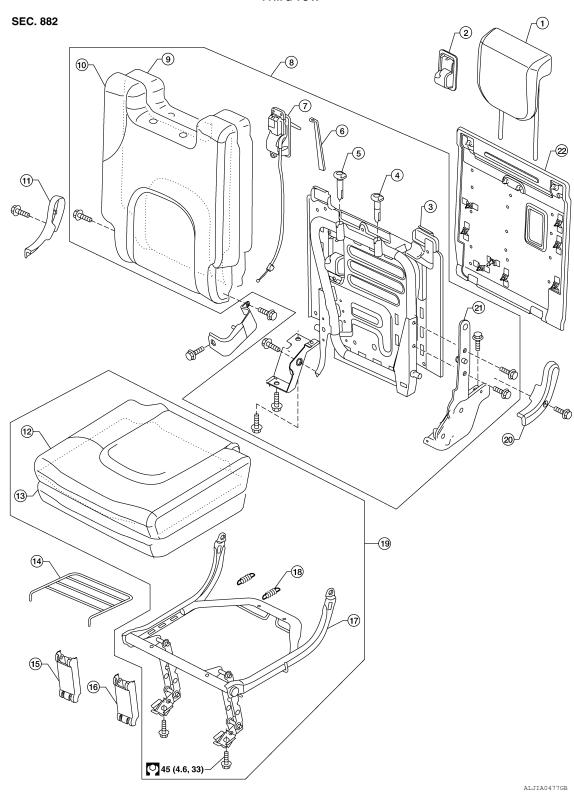
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- 9. Seat bracket cover
- 12. Seat cushion frame
- 15. Outer hinge cover
- 18. Seat cushion pad
- 21. Inner lever cover

### < UNIT DISASSEMBLY AND ASSEMBLY >

- 22. Seatback hinge assembly
- 25. Seat lock cover
- 28. Seat cushion assembly
- 23. Seat lever assembly
- 26 Armrest
- 29. Seatback assembly
- 24. Outer lever cover
- 27. Armrest bracket

### Third row



- 1. Headrest
- 4. Headrest locking guide
- 7. Release handle and cable
- 2. Release handle cover
- 5. Headrest guide free
- 8. Seatback assembly
- 3. Seatback frame
- 6. Strap
- 9. Seatback pad

### < UNIT DISASSEMBLY AND ASSEMBLY >

13. Seat cushion pad

16. Front link cover LH

19. Seat cushion assembly

22. Seatback panel

- 11. RH side link cover
- 14. Flex mat
- 17. Seat cushion frame
- 20. RH side link cover

- 12. Seat cushion trim cover
- 15. Front link cover RH
- 18. Extension spring
- 21. Seatback latch

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