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## **PRECAUTION**

## **PRECAUTIONS**

Precaution for Supplemental Restraint System (SRS) "AIR BAG" and "SEAT BELT PRE-TENSIONER"

The Supplemental Restraint System such as "AIR BAG" and "SEAT BELT PRE-TENSIONER", used along with a front seat belt, helps to reduce the risk or severity of injury to the driver and front passenger for certain types of collision. This system includes seat belt switch inputs and dual stage front air bag modules. The SRS system uses the seat belt switches to determine the front air bag deployment, and may only deploy one front air bag, depending on the severity of a collision and whether the front occupants are belted or unbelted. Information necessary to service the system safely is included in the "SRS AIR BAG" and "SEAT BELT" of this Service Manual.

#### WARNING:

Always observe the following items for preventing accidental activation.

- To avoid rendering the SRS inoperative, which could increase the risk of personal injury or death in the event of a collision that would result in air bag inflation, all maintenance must be performed by an authorized NISSAN/INFINITI dealer.
- Improper maintenance, including incorrect removal and installation of the SRS, can lead to personal injury caused by unintentional activation of the system. For removal of Spiral Cable and Air Bag Module, see "SRS AIR BAG".
- Never use electrical test equipment on any circuit related to the SRS unless instructed to in this Service Manual. SRS wiring harnesses can be identified by yellow and/or orange harnesses or harness connectors.

PRECAUTIONS WHEN USING POWER TOOLS (AIR OR ELECTRIC) AND HAMMERS

#### **WARNING:**

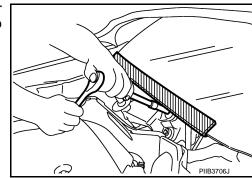
Always observe the following items for preventing accidental activation.

- When working near the Air Bag Diagnosis Sensor Unit or other Air Bag System sensors with the
  ignition ON or engine running, never use air or electric power tools or strike near the sensor(s) with
  a hammer. Heavy vibration could activate the sensor(s) and deploy the air bag(s), possibly causing
  serious injury.
- When using air or electric power tools or hammers, always switch the ignition OFF, disconnect the battery, and wait at least 3 minutes before performing any service.

Precaution for Procedure without Cowl Top Cover

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When performing the procedure after removing cowl top cover, cover the lower end of windshield with urethane, etc to prevent damage to windshield.



## Precautions for Removing Battery Terminal

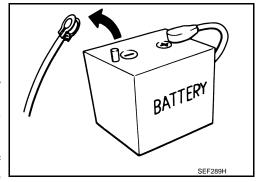
 When removing the 12V battery terminal, turn OFF the ignition switch and wait at least 30 seconds.

#### NOTE:

ECU may be active for several tens of seconds after the ignition switch is turned OFF. If the battery terminal is removed before ECU stops, then a DTC detection error or ECU data corruption may occur.

· For vehicles with the 2-batteries, be sure to connect the main battery and the sub battery before turning ON the ignition switch.

If the ignition switch is turned ON with any one of the terminals of main battery and sub battery disconnected, then DTC may be detected.



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 After installing the 12V battery, always check "Self Diagnosis Result" of all ECUs and erase DTC. NOTE:

The removal of 12V battery may cause a DTC detection error.

## Handling for Adhesive and Primer

• Do not use an adhesive which is past its usable date. Shelf life of this product is limited to six months after the date of manufacture. Carefully adhere to the expiration or manufacture date printed on the box.

Keep primers and adhesive in a cool, dry place. Ideally, they should be stored in a refrigerator.

Open the seal of the primer and adhesive just before application. Discard the remainder.

- Before application, be sure to shake the primer container to stir the contents. If any floating material is found, do not use it.
- If any primer or adhesive contacts the skin, wipe it off with gasoline or equivalent and wash the skin with
- When using primer and adhesive, always observe the precautions in the instruction manual.

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# **PREPARATION**

## **PREPARATION**

## Special Service Tools

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The actual shapes of Kent-Moore tools may differ from those of special service tools illustrated here.

Tool number (Kent-Moore No.) Tool name		Description	
(J-39570) Chassis ear	SIIAO993E	Locates the noise	
(J-50397) NISSAN Squeak and Rat- tle Kit	SIIA0994E	Repairs the cause of noise	

## **Commercial Service Tools**

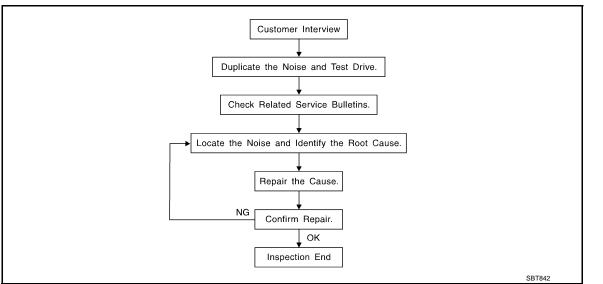
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	Tool name	Description
Engine ear	SIIA0995E	Locates the noise
Remover tool	JMKIA3050ZZ	Removes clips, pawls and metal clips

## SYMPTOM DIAGNOSIS

## SQUEAK AND RATTLE TROUBLE DIAGNOSES

Work Flow INFOID:0000000011323261



## **CUSTOMER INTERVIEW**

Interview the customer if possible, to determine the conditions that exist when the noise occurs. Use the Diagnostic Worksheet during the interview to document the facts and conditions when the noise occurs and any customer comments. Refer to <a href="GW-9">GW-9</a>, "Diagnostic Worksheet"</a>. This information is necessary to duplicate the conditions that exist when the noise occurs.

- The customer may not be able to provide a detailed description or the location of the noise. Attempt to obtain all the facts and conditions that exist when the noise occurs (or does not occur).
- If there is more than one noise in the vehicle, perform a diagnosis and repair the noise that the customer is concerned about. This can be accomplished by performing a test drive with the customer.
- After identifying the type of noise, isolate the noise in terms of its characteristics. The noise characteristics
  are provided so that the customer, service adviser, and technician use the same language when describing
  the noise.
- Squeak (Like tennis shoes on a clean floor)
   Squeak characteristics include the light contact / fast movement / brought on by road conditions / hard surfaces = high-pitched noise / softer surfaces = low-pitched noises / edge to surface = chirping
- Creak (Like walking on an old wooden floor)
   Creak characteristics include firm contact / slow movement/twisting with a rotational movement / pitch dependent on materials / often brought on by activity.
- Rattle (Like shaking a baby rattle)
   Rattle characteristics include fast repeated contact / vibration or similar movement / loose parts/missing clip or fastener / incorrect clearance.
- Knock (Like a knock on a door)
  Knock characteristics include hollow sounds / sometimes repeating / often brought on by driver action.
- Tick (Like a clock second hand)
   Tick characteristics include gentle contacting of light materials / loose components / can be caused by driver action or road conditions.
- Thump (Heavy, muffled knock noise)
   Thump characteristics include softer knock / dull sounds often brought on by activity.

   Buzz (Like a bumblebee)
- Buzz characteristics include high frequency rattle / firm contact.
  Often the degree of acceptable noise level varies depending upon the person. A noise that a technician may judge as acceptable may be very irritating to a customer.
- Weather conditions, especially humidity and temperature, may have a great effect on noise level.

DUPLICATE THE NOISE AND TEST DRIVE

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## < SYMPTOM DIAGNOSIS >

If possible, drive the vehicle with the customer until the noise is duplicated. Note any additional information on the Diagnostic Worksheet regarding the conditions or location of the noise. This information can be used to duplicate the same conditions when the repair is reconfirmed.

If the noise can be duplicated easily during the test drive, to help identify the source of the noise, try to duplicate the noise with the vehicle stopped by doing one or all of the following items:

- 1) Close a door.
- 2) Tap or push/pull around the area where the noise appears to be coming from.
- 3) Rev the engine.
- 4) Use a floor jack to recreate vehicle "twist".
- 5) At idle, apply engine load (electrical load, half-clutch on M/T models, drive position on A/T models).
- 6) Raise the vehicle on a hoist and hit a tire with a rubber hammer.
- Drive the vehicle and attempt to duplicate the conditions the customer states exist when the noise occurs.
- If it is difficult to duplicate the noise, drive the vehicle slowly on an undulating or rough road to stress the vehicle body.

#### CHECK RELATED SERVICE BULLETINS

After verifying the customer concern or symptom, check ASIST for Technical Service Bulletins (TSBs) related to the concern or symptom.

If a TSB relates to the symptom, follow the procedure to repair the noise.

## LOCATE THE NOISE AND IDENTIFY THE ROOT CAUSE

- 1. Narrow down the noise to a general area. To help pinpoint the source of the noise, use a listening tool (Chassis ear: J-39570, engine ear, and mechanics stethoscope).
- 2. Narrow down the noise to a more specific area and identify the cause of the noise by:
- Removing the component(s) in the area that is / are suspected to be the cause of the noise.
   Do not use too much force when removing clips and fasteners, otherwise clips and fasteners can be broken or lost during the repair, resulting in the creation of new noise.
- Tapping or pushing/pulling the component(s) that is / are suspected to be the cause of the noise.
   Do not tap or push/pull the component(s) with excessive force, otherwise the noise is eliminated only temporarily.
- Feeling for a vibration by hand by touching the component(s) that is / are suspected to be the cause of the noise.
- Placing a piece of paper between components that are suspected to be the cause of the noise.
- Looking for loose components and contact marks.
   Refer to GW-7, "Inspection Procedure".

## REPAIR THE CAUSE

- If the cause is a loose component, tighten the component securely.
- If the cause is insufficient clearance between components:
- Separate components by repositioning or loosening and retightening the components, if possible.
- Insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape, or urethane tape. A NISSAN Squeak and Rattle Kit (J-50397) is available through the authorized NISSAN Parts Department.

## **CAUTION:**

# Never use excessive force as many components are constructed of plastic and may be damaged. NOTE:

Always check with the Parts Department for the latest parts information.

The following materials are contained in the NISSAN Squeak and Rattle Kit (J-50397) are listed on the inside cover of the kit; and can each be ordered separately as needed.

URETHANE PADS [1.5 mm (0.059 in) thick]

Insulates connectors, harness, etc.

- 76268-9E005:  $100 \times 135 \text{ mm} (3.937 \times 5.315 \text{ in})$
- 76884-71L01:  $60 \times 85 \text{ mm} (2.362 \times 3.346 \text{ in})$
- 76884-71L02: 15  $\times$  25 mm (0.591  $\times$  0.984 in)

INSULATOR (Foam blocks)

Insulates components from contact. Can be used to fill space behind a panel.

- 73982-9E000: 45 mm (1.772 in) thick,  $50 \times 50$  mm (1.969  $\times$  1.969 in)
- 73982-50Y00: 10 mm (0.394 in) thick, 50  $\times$  50 mm (1.969  $\times$  1.969 in)

INSULATOR (Light foam block)

80845-71L00: 30 mm (1.181 in) thick, 30  $\times$  50 mm (1.181  $\times$  1.969in)

FELT CLOTHTAPE

## < SYMPTOM DIAGNOSIS >

Used to insulate where movement does not occur. Ideal for instrument panel applications.

- 68370-4B000: 15  $\times$  25 mm (0.591  $\times$  0.984 in) pad
- 68239-13E00: 5 mm (0.197 in) wide tape roll

The following materials, not found in the kit, can also be used to repair squeaks and rattles.

**UHMW (TEFLON) TAPE** 

Insulates where slight movement is present. Ideal for instrument panel applications.

SILICONE GREASE

Used in place of UHMW tape that is visible or does not fit. Only lasts a few months.

SILICONE SPRAY

Used when grease cannot be applied.

**DUCT TAPE** 

Used to eliminate movement.

## CONFIRM THE REPAIR

After repair is complete, test drive the vehicle to confirm that the cause of noise is repaired by test driving the vehicle. Operate the vehicle under the same conditions as when the noise originally occurred. Refer to the notes on the Diagnostic Worksheet.

## Inspection Procedure

Refer to Table of Contents for specific component removal and installation information.

#### INSTRUMENT PANEL

Most incidents are caused by contact and movement between:

- The cluster lid A and instrument panel
- Acrylic lens and combination meter housing
- Instrument panel to front pillar garnish
- Instrument panel to windshield
- Instrument panel mounting pins
- 6. Wiring harnesses behind the combination meter
- A/C defroster duct and duct joint

These incidents can usually be located by tapping or moving the components to duplicate the noise or by pressing on the components while driving to stop the noise. Most of these incidents can be repaired by applying felt cloth tape or silicon spray (in hard to reach areas). Urethane pads can be used to insulate wiring harness.

### **CAUTION:**

Never use silicone spray to isolate a squeak or rattle. If the area is saturated with silicone, the recheck of repair becomes impossible.

#### CENTER CONSOLE

Components to check include:

- Shifter assembly cover to finisher
- A/C control unit and cluster lid C
- Wiring harnesses behind audio and A/C control unit

The instrument panel repair and isolation procedures also apply to the center console.

## DOORS

Check the following items:

- Finisher and inner panel making a slapping noise
- 2. Inside handle escutcheon connection to door finisher
- Wiring harnesses tapping
- Door striker out of alignment causing a popping noise on starts and stops

Tapping, moving the components, or pressing on them while driving to duplicate the conditions can isolate many of these incidents. The areas can usually be insulated with felt cloth tape or insulator foam blocks from the NISSAN Squeak and Rattle Kit (J-50397) to repair the noise.

### TRUNK

Trunk noises are often caused by a loose jack or loose items put into the trunk by the customer. In addition check for the following items:

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## < SYMPTOM DIAGNOSIS >

- 1. Trunk lid dumpers out of adjustment
- 2. Trunk lid striker out of adjustment
- 3. Trunk lid torsion bars knocking together
- 4. A loose license plate or bracket

Most of these incidents can be repaired by adjusting, securing, or insulating the item(s) or component(s) causing the noise.

#### SUNROOF/HEADLINING

Noises in the sunroof / headlining area can often be traced to one of the following items:

- 1. Sunroof lid, rail, linkage, or seals making a rattle or light knocking noise
- Sunvisor shaft shaking in the holder
- 3. Front or rear windshield touching headlining and squeaking

Again, pressing on the components to stop the noise while duplicating the conditions can isolate most of these incidents. Repairs usually consist of insulating with felt cloth tape.

#### SEATS

When isolating seat noise it is important to note the position the seat is in and the load placed on the seat when the noise occurs. These conditions should be duplicated when verifying and isolating the cause of the noise.

Causes of seat noise include:

- 1. Headrest rods and holder
- 2. A squeak between the seat pad cushion and frame
- 3. The rear seatback lock and bracket

These noises can be isolated by moving or pressing on the suspected components while duplicating the conditions under which the noise occurs. Most of these incidents can be repaired by repositioning the component or applying urethane tape to the contact area.

#### **UNDERHOOD**

Some interior noise may be caused by components under the hood or on the engine wall. The noise is then transmitted into the passenger compartment.

Causes of transmitted underhood noise include:

- 1. Any component mounted to the engine wall
- 2. Components that pass through the engine wall
- 3. Engine wall mounts and connectors
- 4. Loose radiator mounting pins
- 5. Hood bumpers out of adjustment
- 6. Hood striker out of adjustment

These noises can be difficult to isolate since they cannot be reached from the interior of the vehicle. The best method is to secure, move, or insulate one component at a time and test drive the vehicle. Also, engine RPM or load can be changed to isolate the noise. Repairs can usually be made by moving, adjusting, securing, or insulating the component causing the noise.

< SYMPTOM DIAGNOSIS >

## **Diagnostic Worksheet**

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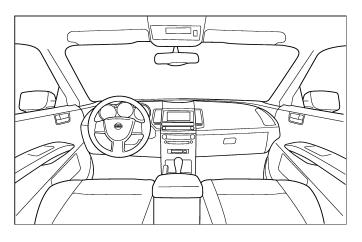


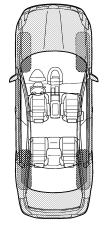
# SQUEAK & RATTLE DIAGNOSTIC WORKSHEET

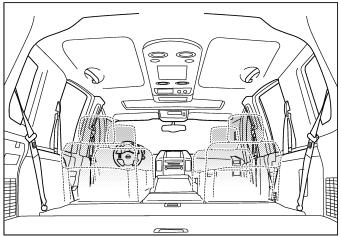
### Dear Nissan Customer:

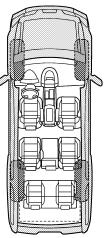
We are concerned about your satisfaction with your Nissan vehicle. Repairing a squeak or rattle sometimes can be very difficult. To help us fix your Nissan right the first time, please take a moment to note the area of the vehicle where the squeak or rattle occurs and under what conditions. You may be asked to take a test drive with a service advisor or technician to ensure we confirm the noise you are hearing.

I. WHERE DOES THE NOISE COME FROM? (circle the area of the vehicle)
The illustrations are for reference only, and may not reflect the actual configuration of your vehicle.









Continue to page 2 of the worksheet and briefly describe the location of the noise or rattle. In addition, please indicate the conditions which are present when the noise occurs.

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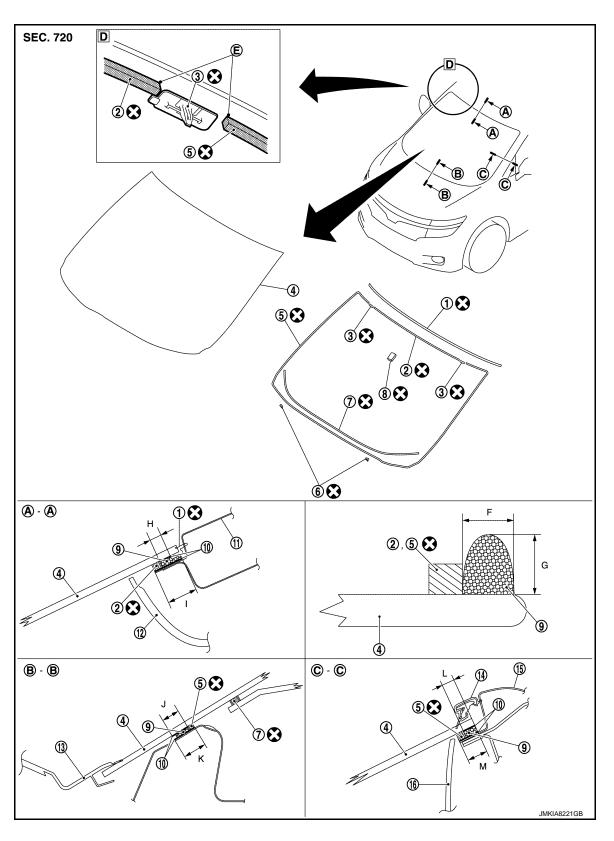
Briefly describe the location where the no	oise occurs:			
II. WHEN DOES IT OCCUR? (please ch  ☐ anytime ☐ 1st time in the morning ☐ only when it is cold outside ☐ only when it is hot outside	☐ after☐ whe	sitting ou n it is rain or dusty co	it in the ra	
III. WHEN DRIVING:	IV. WH	AT TYPE	OF NOIS	E
through driveways over rough roads over speed bumps only about mph on acceleration coming to a stop on turns: left, right or either (circle) with passengers or cargo other: miles or mi	crea	k (like wa e (like sha ck (like a k (like a cloc	lking on a kking a ba knock at th ck second , muffled l	ne door) hand) knock noise)
TO BE COMPLETED BY DEALERSHIF Test Drive Notes:	PERSONI	NEL		
		YES	NO	Initials of person performing
Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired - Follow up test drive performed to confir	m repair			

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# **REMOVAL AND INSTALLATION**

## WINDSHIELD GLASS

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## WINDSHIELD GLASS

## < REMOVAL AND INSTALLATION >

1.	Windshield glass molding	2.	Dam sealant rubber (upper)	3.	Upper clip
4.	Windshield glass	5.	Dam sealant rubber (lower)	6.	Lower clip
7.	Insulator	8.	Mirror base	9.	Adhesive
10.	Primer	11.	Roof	12.	Headlining assembly
13.	Cowl top cover	14.	Roof side molding	15.	Body side outer panel

16. Front pillar garnishE : Black print mark

F : 7 (0.276) G : 12 (0.472)
I : 20 (0.787) J : 15 (0.591)
L : 8 (0.315) M : 17 (0.669)

Unit: mm (in)

: Always replace after every disassembly.

## Removal and Installation

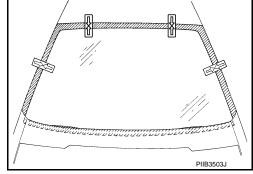
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#### **REMOVAL**

- 1. Remove front pillar garnish (LH and RH). Refer to <a href="INT-21">INT-21</a>, "FRONT PILLAR GARNISH: Removal and <a href="Installation"</a>.
- Remove partially headlining (front edge). Refer to <u>INT-35, "Removal and Installation"</u>.
- 3. Remove front wiper arm (LH and RH). Refer to WW-51, "WIPER ARM: Removal and Installation".
- 4. Remove front fender cover. Refer to EXT-22, "Removal and Installation".
- 5. Remove cowl top cover. Refer to EXT-22, "Removal and Installation".
- 6. Remove the roof side molding (LH and RH). Refer to EXT-29, "Removal and Installation".
- 7. Apply protective tape around windshield to prevent painted surface from being damaged.
- 8. Guiding a cutter knife along glass, cut the windshield molding.
- 9. Using a pair of pliers, pull molding remaining at the body flange out of bonded area of glass.
- Paint matching marks on the body and glass if the windshield is reused.

## NOTE:

- Positioning during installation can be easily performed.
- When installing a new windshield glass mount the glass on the body and put the matching marks after clearing the body side.



: 8 (0.315)

: 20 (0.787)

11. Cut the adhesive.

Depending on the tool in use, follow the procedures below:

**CAUTION:** 

Never use a windshield cutter if the windshield is reused. (It may scratch the glass surface)

a. With piano wire (when reusing glass).

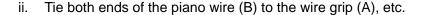
## WINDSHIELD GLASS

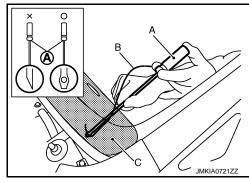
## < REMOVAL AND INSTALLATION >

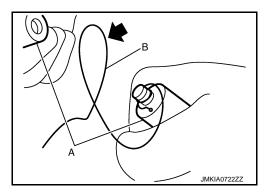
i. Pass the piano wire (B) from the passenger room to the bonded area of glass using a wire pierce (A).

#### **CAUTION:**

- Never press the piano wire excessively against the edge of the glass.
- Always use a Standish cover (C) to keep the piano wire clear of plastic parts such as the instrument panel.
- For the corner area, never insert the piano wire into the mating surfaces of glass.
- Never damage the harness around the glass.



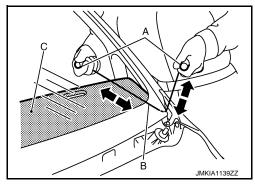




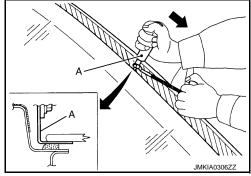
iii. With 2 persons, one holding the piano wire (B) inside the vehicle along with the glass and the other holding it outside the vehicle along with the gap between the body and glass, pull it to cut off the adhesive.

#### **CAUTION:**

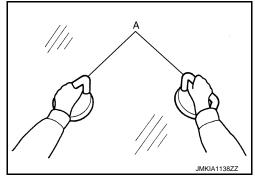
Always use a Standish cover (C) to keep the piano wire clear of plastic parts such as the instrument panel.



- b. With a windshield cutter (A) (when replacing glass)
- Apply soapy water around the bonded area on the body for smooth movement of the windshield cutter.
- ii. Insert the windshield cutter into the bonded area. Cut the adhesive by pulling the knife, keeping the tip parallel to the edge of the glass.



12. Use rubber suction cups or suction lifter (A), etc. to remove glass from the vehicle.



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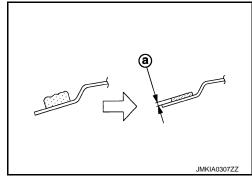
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#### INSTALLATION

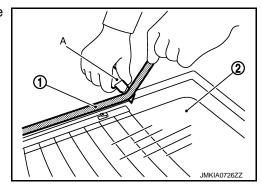
1. Using a scraper, remove remaining adhesive (sealant) on the body side down to approximately a depth that is 2 mm (0.079 in) thick (a) so that entire contour becomes smooth.

#### **CAUTION:**

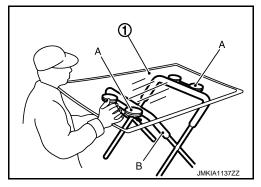
If the bonded area on the body is scratched, repair it with a two-liquid type urethane paint. Never use lacquer type paint.



2. When reusing the glass (2), use the cutter (A) to remove the remaining adhesive (1) (sealant) and smooth out the surface.



- Mount the glass onto the vehicle and paint matching marks on the body and glass when installing new glass. Then remove the glass again.
- 4. Use the rubber suction cups or suction lifter (A) to set the glass (1) on the glass stand (B).



- 5. Clean the bonded area on the glass and body with white gasoline or degreasing agent.
- 6. Install new glass insulator.
- 7. Install new clips (lower and upper).
- 8. Apply primer for the glass along the entire circumference of the glass.
  Use the sealing kit for glass application and the special holder for cartridge or similar tools.

  CAUTION:

There are 2 types of primer. Never confuse the application methods.

- Primer for painted surfaces
- Primer for glass

#### NOTE:

The essential function of primers is to strengthen adhesion between the glass and the painted surface.

9. Apply primer for the painted surface to the body side bonding surface.

#### **CAUTION:**

- If the body side bonding surface is repaired with a two-liquid type urethane paint, always apply the primer after drying the paint.
- If primer for painted surfaces adheres to a painted surface other than the bonding area, or if it overflows, quickly remove it with white gasoline or degreasing agent.
- Always use a Standish cover (stainless plate) to prevent primer for painted surfaces from adhering to the instrument panel.

## WINDSHIELD GLASS

#### < REMOVAL AND INSTALLATION >

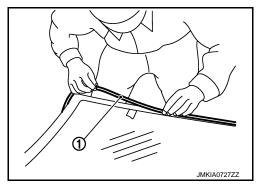
- 10. Affix the dam sealant rubber and apply adhesive along the edge of the glass within the time period indicated in the service manual after applying primer.
  - When reusing the glass, affix new dam sealant rubber at the same place where old dam rubber is affixed.
  - When installing new glass, apply the dam sealant rubber from the edge of the glass so as to hide the black print.

#### **CAUTION:**

- Apply the dam sealant rubber (1) from the outline mark of black print as shown in Exploded View.
- Start to apply the dam sealant rubber at the outline mark of black print. Apply it so as to only place it without pulling. Stop applying at another outline mark of black print.

#### NOTE:

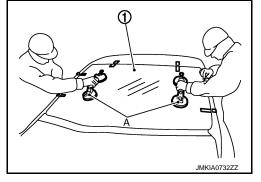
Open adhesive by cutting off the nozzle tip and set it in a sealant gun.



11. Use rubber suction cups or suction lifter (A) that are installed in advance, align the matching marks between the spacer and roof panel hole and between the body and glass (1) to install them on the vehicle.

#### **CAUTION:**

2 or more workers are required when installing the glass.



- 12. Press the entire surface of the glass lightly to fit it completely.
- 13. Correct any adhesive overflow or shortage using a spatula to make the surface smooth.
- 14. Remove the protective tape.
- 15. Install new windshield glass molding.

#### NOTE:

Lightly affix the center of molding. Affix the whole length while checking the length on the left and right. **CAUTION:** 

- Always install the windshield molding before the adhesive hardens.
- After installing glass, keep the front door glass open until the adhesive is completely cured. Never drive the vehicle.
- 16. Install the removed parts.

#### **CAUTION:**

- Adjust the front wiper arms stop position. Refer to <u>WW-52, "WIPER ARM: Adjustment"</u>.
- Check the mating area with surrounding parts. Adjust if necessary.

Inspection INFOID:0000000011323266

## WATER LEAKAGE INSPECTION

#### **CAUTION:**

Wait at least 2 hours after installing the glass because the adhesive must be cured before performing the leakage test.

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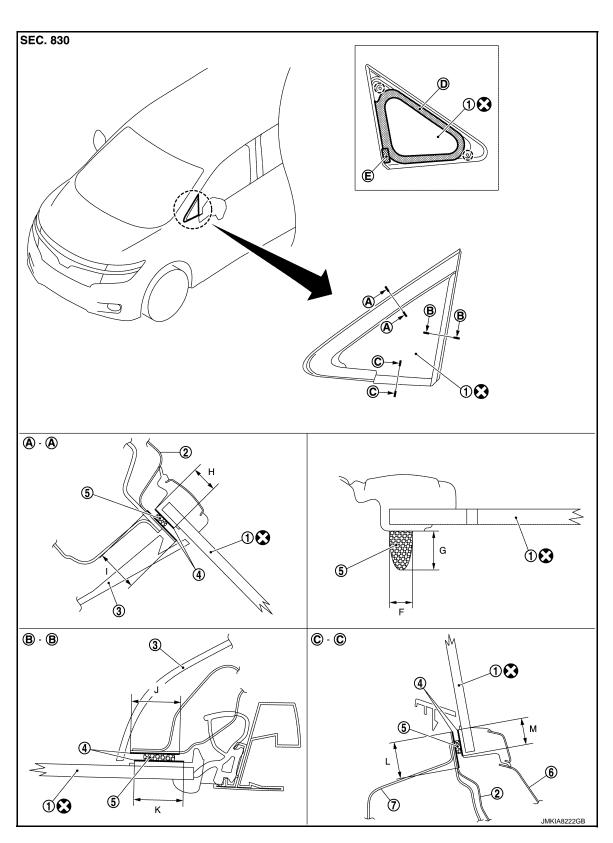
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Revision: 2014 August GW-15 2015 QUEST

## **OPERA WINDOW**

Exploded View



- 1. Opera window
- 4. Primer
- 7. Front pillar inner lower
- 2. Body side outer
- 5. Adhesive

- 3. Front pillar garnish
- 6. Front fender

## **OPERA WINDOW**

## < REMOVAL AND INSTALLATION >

: Glass primer application area

Е : Double sided tape

F : 6 (0.236) : 10 (0.394) H: 13 (0.512) : 20 (0.787) : 20 (0.787) : 20 (0.787)

: 20 (0.787) M: 14 (0.551)

Unit: mm (in) : Clip

: Always replace after every disassembly.

## Removal and Installation

INFOID:0000000011323268

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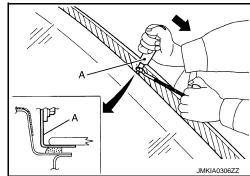
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#### REMOVAL

- Remove front pillar garnish. Refer to INT-21, "FRONT PILLAR GARNISH: Removal and Installation".
- Remove front fender assembly. Refer to DLK-423, "FRONT FENDER: Removal and Installation".
- 3. Apply protective tape on body panel around opera window glass to protect painted surfaces from damage.
- 4. Cut the adhesive. Use a windshield cutter for straight section. For the area that the windshield cutter cannot be used, use piano wire or a cutter knife.
- With a windshield cutter
- Apply soapy water around the bonded area on the body for smooth movement of the windshield cutter (A).
- Insert windshield cutter into the bonded area. Cut adhesive by pulling the knife, keeping the tip parallel to body flange edge.
- b. With piano wire
- Pass both sides of piano wire through each room side from the i. area cut by the windshield cutter.



- Tie both ends of the piano wire (B) to the wire grip (A), etc.
- iii. Lift up the molding using a plastic spatula, pass the piano wire through the inside of molding, and then cut the adhesive by pulling the wire grips alternately.

#### CAUTION:

Never contact the piano wire with the coated panel surface.

- With a cutter knife
- Working from inside vehicle, insert cutter knife between opera window glass and body panel. Guide cutter edge along molding to cut off adhesive.

#### CAUTION:

INSTALLATION

Never contact painted surfaces with the cutter knife tip.

5. Use piano wire to cut the opera window glass mounting clip. Use rubber suction cups or suction lifter to remove the glass from the vehicle.

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**GW-17** Revision: 2014 August **2015 QUEST** 

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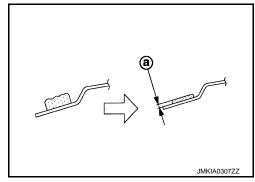
## **OPERA WINDOW**

## < REMOVAL AND INSTALLATION >

 Using a scraper, remove remaining adhesive on the body side down to approximately a depth that is 2 mm thick (a) so that entire contour becomes smooth.

#### **CAUTION:**

If the bonded area on the body is scratched, repair it with a two-liquid type urethane paint. Never use lacquer type paint.



- 2. Clean bonded and surrounding area on glass with white gasoline or degreasing agent.
- 3. Apply primer for the glass along the entire circumference of the glass. Refer to <a href="GW-16">GW-16</a>, "Exploded View".
  - Use the sealing kit for glass application and the special holder for cartridge or similar tools.

#### **CAUTION:**

There are 2 types of primer. Never confuse the application methods.

- Primer for painted surfaces
- Primer for glass

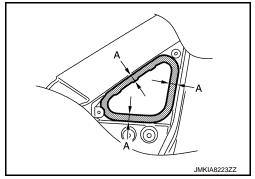
#### NOTE:

The essential function of primers is to strengthen adhesion between glass and painted surface.

4. Apply primer for the painted surface to the body side bonding surface as shown in the figure (A=20mm (0.787in)).

#### **CAUTION:**

- If the body side bonding surface is repaired with a two-liquid type urethane paint, always apply the primer after drying the paint.
- If primer for painted surfaces adheres to a painted surface other than the bonding area, or if it overflows, quickly remove it with white gasoline or degreasing agent.



 Apply adhesive along glass edge within the time period indicated in the service manual after applying primer with the procedure shown in the exploded view. Refer to <u>GW-16</u>, "<u>Exploded View</u>".

Open adhesive by cutting off the nozzle tip and set it in a sealant gun.

- 6. After setting rubber suction cups or suction lifter to glass, align matching marks on body and glass. Install glass to the body.
- 7. Press the entire surface of the glass lightly to fit it completely.
- 8. Correct any adhesive overflow or shortage using a spatula to make the surface smooth. **CAUTION:**

After installing glass, keep the front door glass open until the adhesive has completely cured. Avoid driving the vehicle.

- 9. Remove the protective tape.
- 10. Install the removed parts.

Inspection INFOID:0000000011323269

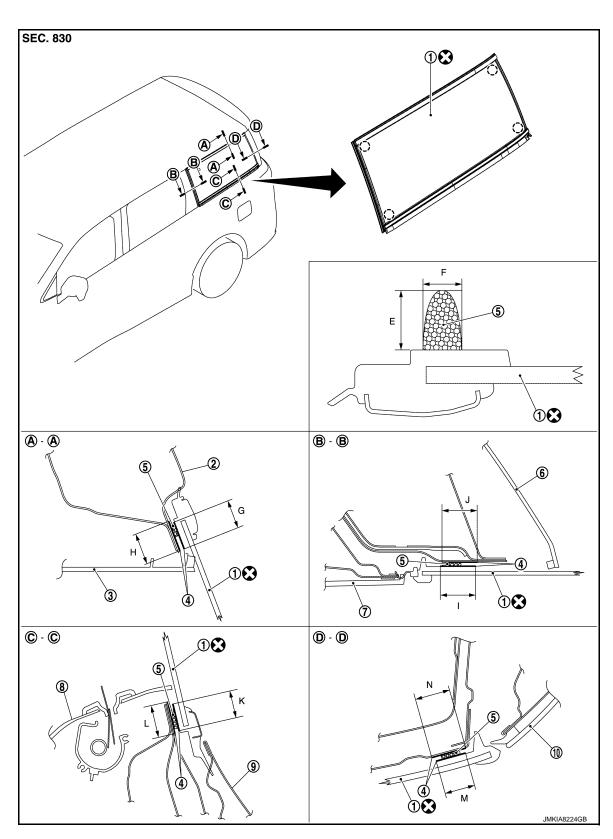
#### WATER LEAKAGE INSPECTION

### **CAUTION:**

Wait at least 2 hours after installing the glass because the adhesive must be cured before performing the leakage test.

## SIDE WINDOW GLASS

**Exploded View** INFOID:0000000011323270



- Side window glass 1.
- 4. Primer
- 7. Slide door corner cover outer
- Body side outer 2.
- 5. Adhesive
- Luggage side lower finisher
- Roof side garnish 3.
- Rear pillar garnish
- Rear door slide rail cover

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**GW-19** Revision: 2014 August **2015 QUEST** 

## SIDE WINDOW GLASS

## < REMOVAL AND INSTALLATION >

10. Back door window glass

( ) : Clip

E : 12 (0.472) F : 7 (0.276) G : 17 (0.669) H : 20 (0.787) I : 25 (0.984) J : 25 (0.984) K : 17 (0.669) L : 20 (0.787) M : 17 (0.787)

N : 20 (0.787) Unit : mm (in)

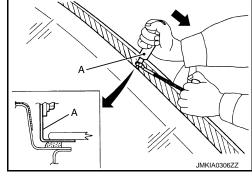
: Always replace after every disassembly.

## Removal and Installation

INFOID:0000000011323271

#### **REMOVAL**

- 1. Remove luggage side lower finisher. Refer to <a href="INT-43">INT-43</a>, "LUGGAGE SIDE LOWER FINISHER: Removal and Installation".
- 2. Remove back pillar garnish. Refer to INT-27, "BACK PILLAR GARNISH: Removal and Installation".
- 3. Remove rear pillar garnish. Refer to <a href="INT-27">INT-27</a>, "REAR PILLAR GARNISH: Removal and Installation".
- 4. Remove roof side garnish. Refer to INT-28, "ROOF SIDE GARNISH: Removal and Installation".
- 5. Disconnect rear side antenna harness connector.
- Remove slide door rail cover. Refer to <u>EXT-43</u>, "<u>Removal and Installation</u>".
- 7. Apply protective tape on body panel around side window glass to protect painted surfaces from damage.
- Cut the adhesive from passenger room side.
   Use a windshield cutter for straight section. For the area that the windshield cutter cannot be used, use piano wire or a cutter knife.
- a. With a windshield cutter
- i. Apply soapy water around the bonded area on the body for smooth movement of the windshield cutter (A).
- ii. Insert windshield cutter into the bonded area. Cut adhesive by pulling the knife, keeping the tip parallel to body flange edge.
- b. With piano wire
- i. Pass both sides of piano wire through each passenger room side from the area cut by the windshield cutter.



- ii. Tie both ends of the piano wire (B) to the wire grip (A), etc.
- iii. Lift up the molding using a plastic spatula, pass the piano wire through the inside of molding, and then cut the adhesive by pulling the wire grips alternately.

### **CĂUTION:**

Never contact the piano wire with the coated panel surface.

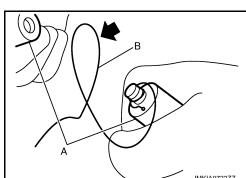
- c. With a cutter knife
- Working from inside vehicle, insert cutter knife between side window glass and body panel. Guide cutter edge along molding to cut off adhesive.

## **CAUTION:**

Never contact painted surfaces with the cutter knife tip.

9. Use piano wire to cut the side window glass mounting clip. Use rubber suction cups or suction lifter to remove the glass from the vehicle.





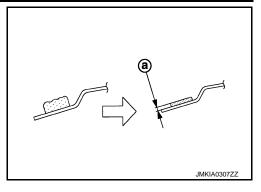
## SIDE WINDOW GLASS

## < REMOVAL AND INSTALLATION >

1. Using a scraper, remove remaining adhesive on the body side down to approximately a depth that is 2 mm thick (a) so that entire contour becomes smooth.

#### **CAUTION:**

If the bonded area on the body is scratched, repair it with a two-liquid type urethane paint. Never use lacquer type paint.



- 2. Clean bonded and surrounding area on glass with white gasoline or degreasing agent.
- 3. Apply primer for the glass along the entire circumference of the glass.
  - Use the sealing kit for glass application and the special holder for cartridge or similar tools.

#### **CAUTION:**

There are 2 types of primer. Never confuse the application methods.

- Primer for painted surfaces
- Primer for glass

#### NOTE:

The essential function of primers is to strengthen adhesion between glass and painted surface.

4. Apply primer for the painted surface to the body side bonding surface.

## **CAUTION:**

- If the body side bonding surface is repaired with a two-liquid type urethane paint, always apply the primer after drying the paint.
- If primer for painted surfaces adheres to a painted surface other than the bonding area, or if it overflows, quickly remove it with white gasoline or degreasing agent.
- 5. Apply adhesive along glass edge within the time period indicated in the service manual after applying primer with the procedure shown in the Exploded View.

#### NOTE:

Open adhesive by cutting off the nozzle tip and set it in a sealant gun.

- After setting rubber suction cups or suction lifter to glass, align matching marks on body and glass. Install glass to the body.
- 7. Press the entire surface of the glass lightly to fit it completely.
- 8. Correct any adhesive overflow or shortage using a spatula to make the surface smooth.

## CAUTION:

After installing glass, keep the front door glass open until the adhesive has completely cured. Avoid driving the vehicle.

- 9. Remove the protective tape.
- 10. Install the removed parts.

Inspection INFOID:0000000011323272

#### WATER LEAKAGE INSPECTION

#### **CAUTION:**

Wait at least 2 hours after installing the glass because the adhesive must be cured before performing the leakage test.

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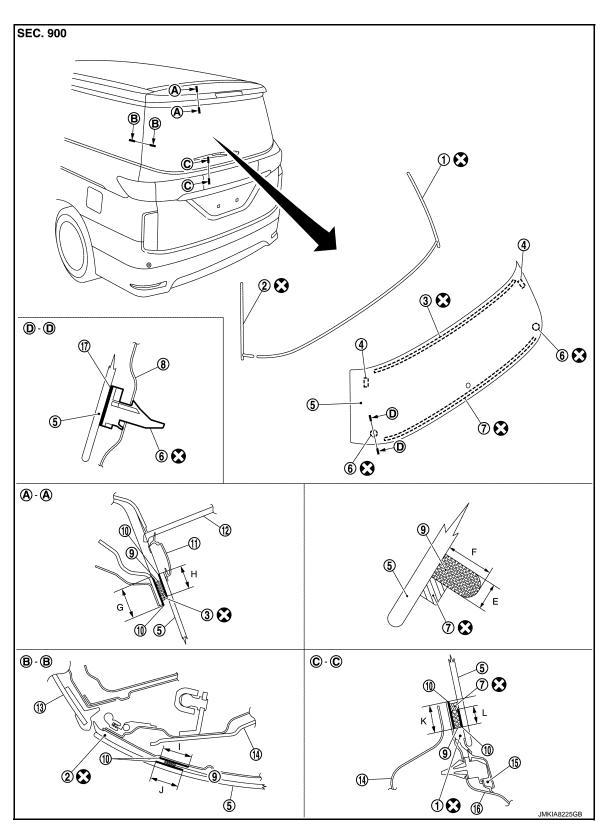
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Exploded View



- 1. Back door window glass molding RH 2.
  - Fastener
- 7. Dam sealant rubber (lower)

4.

- Back door window glass molding LH 3.
- 5. Back door window glass
- 8. Back door panel

- . Dam sealant rubber (upper)
- 6. Clip
- 9. Adhesive

## < REMOVAL AND INSTALLATION >

10. Primer 11. Back door upper molding

Back door inner
 Back door lower molding

Rear spoiler

16. Back door outer 17. Adhesive for clip

E : 7 (0.276) F : 12 (0.472) G : 22 (0.866) H : 15 (0.591) I : 22 (0.866) J : 22 (0.866)

K : 22 (0.866) L : 15.7 (0.618)

Unit: mm (in)

13.

: Always replace after every disassembly.

## Removal and Installation

Side window glass

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#### **REMOVAL**

1. Remove back door molding upper and lower. Refer to EXT-39, "Removal and Installation".

Remove back door upper finisher. Refer to <u>INT-48</u>, "BACK DOOR LOWER FINISHER: Removal and <u>Installation"</u>.

Remove back door side finisher (LH and RH). Refer to <u>INT-49</u>, "BACK DOOR SIDE FINISHER: Removal and Installation".

 Remove back door lower finisher. Refer to <u>INT-48</u>, "BACK DOOR LOWER FINISHER: Removal and Installation".

5. Remove connectors and grounds for rear window defogger and printed antenna.

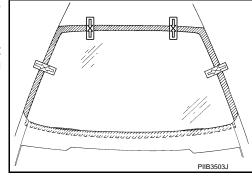
6. Remove rear wiper arm. Refer to WW-55, "WIPER ARM: Removal and Installation".

7. Apply protective tape around back door window glass to prevent painted surface from being damaged.

8. If back door window glass will be reused, paint matching marks on the body and glass.

#### NOTE:

Positioning during installation can be easily performed. Mount the glass on the body and put the matching marks after clearing the body side especially when installing new glass.



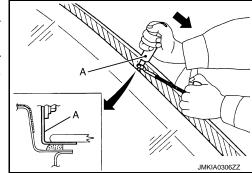
Cut the adhesive.

Use a windshield cutter for straight section. For the area that the windshield cutter cannot be used, use piano wire or a cutter knife.

a. With a windshield cutter

 Apply soapy water around the bonded area on the body for smooth movement of the windshield cutter (A).

ii. Insert windshield knife into the bonded area from the passenger room side. Cut adhesive by pulling the knife, keeping the tip parallel to the edge of the glass.



b. With piano wire

For the area that the windshield cutter cannot be used, use piano wire.

- From the area cut by the windshield cutter, pass the piano wire through the passenger room side and tie both sides to wire grips.
- ii. Cut the adhesive by alternately pulling the piano wire along with the glass. **CAUTION:**

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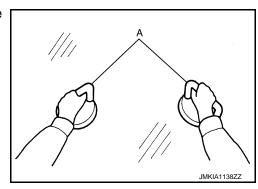
**2015 QUEST** 

## < REMOVAL AND INSTALLATION >

- Never press the piano wire excessively against the edge of the glass.
- Always use a Standish cover (stainless plate) to keep the piano wire clear of plastic parts.
- c. With a cutter knife
- i. Working from inside cabin, insert a cutter knife between back door window glass and body side outer panel. Work the cutter knife along the edge of the back door window glass to cut off the adhesive.
  CAUTION:

Never contact painted surfaces with the cutter knife tip.

10. Use rubber suction cups or suction lifter (A), etc. to remove glass from the vehicle.

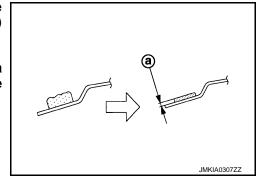


#### INSTALLATION

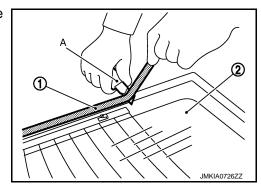
1. Using a scraper, remove remaining adhesive (sealant) on the body side down to approximately a depth that is 2 mm (0.08 in) thick (a) so that entire contour becomes smooth.

#### **CAUTION:**

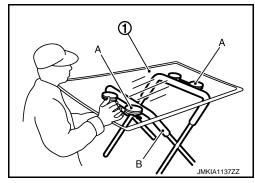
If the bonded area on the body is scratched, repair it with a two-liquid type urethane paint. Never use lacquer type paint.



2. When reusing the glass (2), use the cutter (A) to remove the remaining adhesive (1) (sealant) and smooth out the surface.



- 3. Mount the glass onto the vehicle and paint matching marks on the body and glass when installing new glass. Then remove the glass again.
- 4. Use the rubber suction cups or suction lifter (A) to set the glass (1) on the glass stand (B).



## < REMOVAL AND INSTALLATION >

- 5. Clean the bonded area on the glass and body with white gasoline or degreasing agent.
- 6. Install new fastener.
- 7. Install new clips.
- 8. Apply primer for the glass along the entire circumference of the glass.

Use the sealing kit for glass application and the special holder for cartridge or similar tools.

#### **CAUTION:**

There are 2 types of primer. Never confuse the application methods.

- Primer for painted surfaces
- Primer for glass

#### NOTE:

The essential function of primers is to strengthen adhesion between glass and painted surface.

9. Apply primer for the painted surface to the body side bonding surface.

## **CAUTION:**

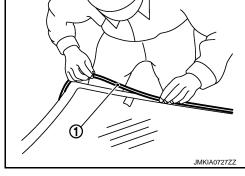
- If the body side bonding surface is repaired with a two-liquid type urethane paint, always apply the primer after drying the paint.
- If primer for painted surfaces adheres to a painted surface other than the bonding area, or if it overflows, quickly remove it with white gasoline or degreasing agent.
- 10. Affix the dam sealant rubber and apply adhesive along the edge of the glass within the time period indicated in the instruction manual after applying primer.
  - When reusing the glass, affix new dam sealant rubber at the same place where old dam sealant rubber was affixed.
  - When installing new glass, apply the dam sealant rubber from the edge of the glass so as to hide the black print.

## **CAUTION:**

Apply the dam sealant rubber (1) to the outer edge of the outline mark of black print as shown in Exploded View. Apply it so as to only place it without pulling.

#### NOTE:

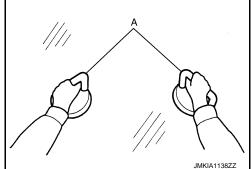
Open adhesive by cutting off the nozzle tip and set it in a sealant gun.



11. Use rubber suction cups or suction lifter (A) that are installed in advance, align the matching marks to install.

### **CAUTION:**

2 or more workers are required when installing the glass.



- 12. Press the entire surface of the glass lightly to fit it completely.
- 13. Correct any adhesive overflow or shortage using a spatula to make the surface smooth. **CAUTION:**

After installing glass, keep the front door glass open until the adhesive is completely cured. Avoid driving the vehicle.

- 14. Remove the protective tape.
- 15. Install both new back door window glass molding.
- Install the removed parts.

**CAUTION:** 

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Revision: 2014 August GW-25 2015 QUEST

## < REMOVAL AND INSTALLATION >

Check the mating area with surrounding parts. Adjust if necessary.

Inspection INFOID:000000011323275

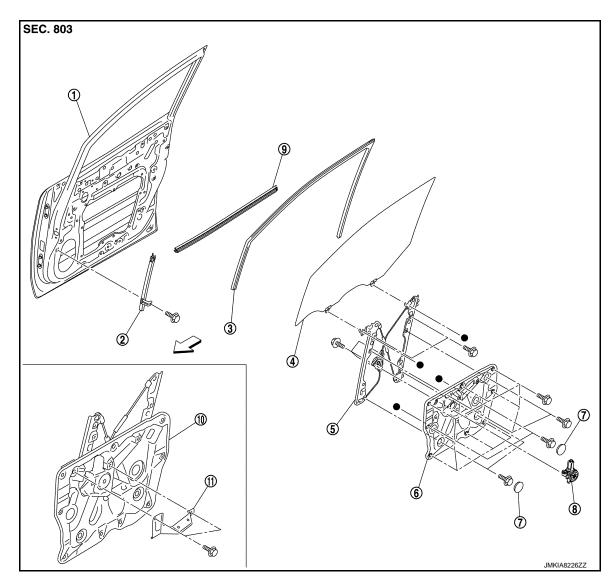
## WATER LEAKAGE INSPECTION

#### **CAUTION:**

Wait at least 2 hours after installing the glass because the adhesive must be cured before performing the leakage test.

## FRONT DOOR GLASS

Exploded View



- Front door panel
- Front door glass
- 7. Front door hole seal
- 10. Front door module assembly
- : Vehicle front
- Indicates that the part is connected at points with same symbol in actual vehicle.
- 2. Front door sash
- 5. Front door regulator assembly
- 8. Power window motor
- 11. Pull handle bracket
- 8. Front door glass run
- 6. Front door module base
- 9. Front door inside seal

## Removal and Installation

## **REMOVAL**

- 1. Fully open front door glass.
- 2. Remove front door finisher. Refer to <a href="INT-14">INT-14</a>, "Removal and Installation".</a>
- Remove front door inside seal.
- Remove the front door hole seal.
- Reconnect the power window main switch and then operate the power window main switch to raise or lower the door window until the glass mounting bolts can be seen.

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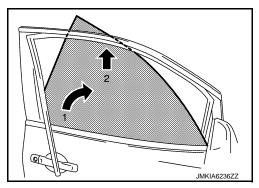
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INFOID:0000000011323277

## FRONT DOOR GLASS

## < REMOVAL AND INSTALLATION >

- Remove the glass mounting bolts.
- 7. Remove front door glass run from front door panel.
- 8. Hold securely the front door glass and pull it out of the sash to remove the door glass as shown in the figure.



- 9. Remove front door lower sash.
- 10. Remove front door glass run.

#### INSTALLATION

Install in the reverse order of removal.

## Inspection and Adjustment

INFOID:0000000011323278

#### SYSTEM INITIALIZATION

Initialize the system if any of the following work is complete. Refer to <u>PWC-32</u>, "<u>Work Procedure</u>" (Front window anti-pinch) or <u>PWC-92</u>, "<u>Work Procedure</u>" (Driver side window anti-pinch).

## FITTING INSPECTION

- Check that the glass is fit securely into the sash groove.
- Lower the glass slightly [approximately 10 to 20 mm (0.394 to 0.787 in)], and check that the clearance to the sash is parallel. Loosen the regulator mounting bolts, guide rail mounting bolts, and glass and guide rail mounting bolts to correct the glass position if the clearance between the glass and sash is not parallel.

## **FRONT REGULATOR**

**Exploded View** 

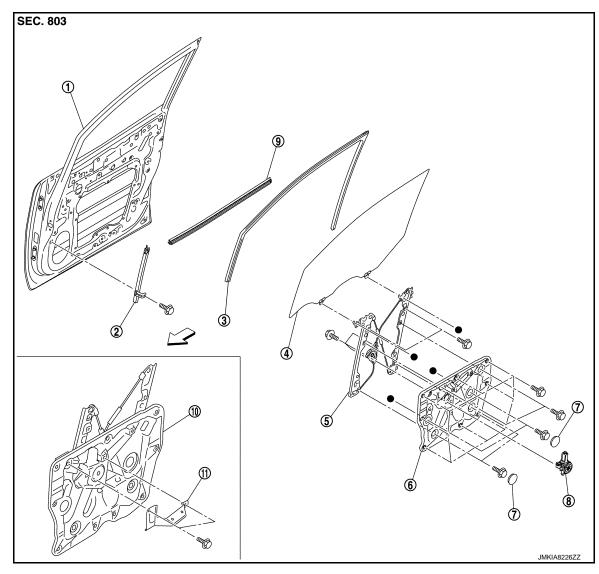
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- Front door panel
- 4. Front door glass
- 7. Front door hole seal
- 10. Front door module assembly
- : Vehicle front
- : Indicates that the part is connected at points with same symbol in actual vehicle.
- 2. Front door sash
- 5. Front door regulator assembly
- 8. Power window motor
- 11. Pull handle bracket
- 3. Front door glass run
- 6. Front door module base
- 9. Front door inside seal

## Removal and Installation

## **REMOVAL**

1. Remove front door glass. Refer to GW-27, "Removal and Installation".

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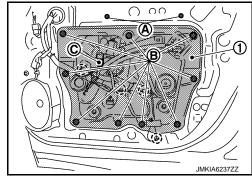
INFOID:0000000011323280

## FRONT REGULATOR

## < REMOVAL AND INSTALLATION >

- 2. Disconnect the power window motor harness connector (C) and harness fixing clip from front door module assembly (1).
- 3. Remove front door regulator assembly mounting bolts (A).
- Remove front door module assembly mounting bolts (B).





- 5. Remove front door module assembly from front door panel.
- Remove pull handle bracket mounting bolts and then remove pull handle bracket from front door module assembly.
- 7. Remove regulator assembly mounting bolts and then remove front door regulator assembly from front door module base.

#### **INSTALLATION**

Install in the reverse order of removal.

## Disassembly and Assembly

INFOID:0000000011323281

## DISASSEMBLY

- 1. Remove front door module assembly. Refer to <a href="GW-29">GW-29</a>, "Removal and Installation".
- Remove front door power window motor from front door module base.
- 3. Remove front door regulator assembly from front door module base.

## INSPECTION AFTER REMOVAL

Check the front door regulator assembly for the following items. Replace or grease it if a malfunction is detected.

- Wire wear
- Regulator deformation

#### **ASSEMBLY**

Assemble in the reverse order of disassembly.

## Inspection and Adjustment

INFOID:0000000011323282

## Inspection after removal

Check the front regulator for the following items. Replace or grease it if a malfunction is detected.

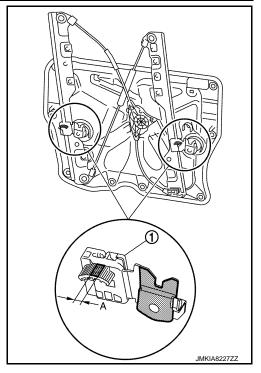
- · Wire wear
- · Front regulator deformation

## FRONT REGULATOR

## < REMOVAL AND INSTALLATION >

 Apply 0.1 to 0.2 g of grease to the surface of carrier plate (1) and on the surface in contact with glass.

A : 5 mm (0.197in)



## SYSTEM INITIALIZATION

Initialize the system if any of the following work is complete. Refer to <u>PWC-32</u>, "Work <u>Procedure"</u> (Front window anti-pinch) or <u>PWC-92</u>, "Work <u>Procedure"</u> (Driver side window anti-pinch).

## FITTING INSPECTION

- Check that the glass is fit securely into the sash groove.
- Lower the glass slightly [approximately 10 to 20 mm (0.394 to 0.787 in)], and check that the clearance to the sash is parallel. Loosen the regulator mounting bolts, guide rail mounting bolts, and glass and guide rail mounting bolts to correct the glass position if the clearance between the glass and sash is not parallel.

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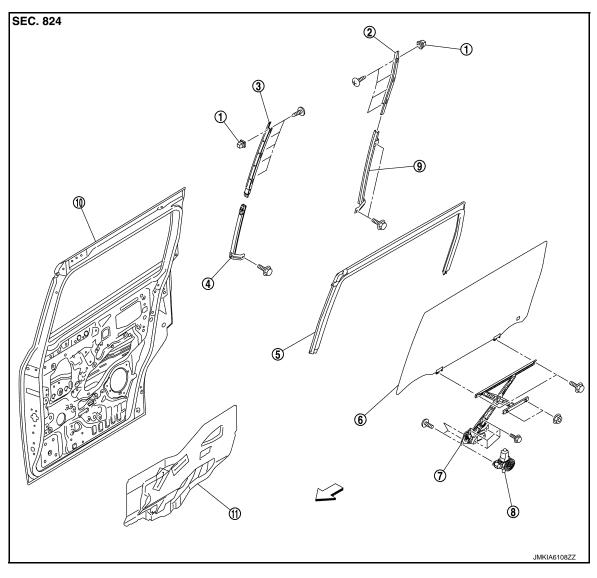
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## SLIDE DOOR GLASS

Exploded View



- 1. Grommet
- 4. Door lower sash (front)
- Regulator assembly
- 10. Slide door panel
- ⟨
  ⇒ : Vehicle front

- 2. Door upper sash (rear)
- 5. Door glass run
- 8. Power window motor
- 11. Sealing screen

- 3. Door upper sash (front)
- 6. Slide door glass
- 9. Door lower sash (rear)

## Removal and Installation

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## **REMOVAL**

- Remove slide door finisher. Refer to <u>INT-17, "Removal and Installation"</u>.
- Fully open slide door glass.
- Remove slide door lock release actuator. Refer to <u>DLK-467</u>, "LOCK RELEASE ACTUATOR: Removal and Installation".
- 4. Remove remote control assembly. Refer to <u>DLK-466, "REMOTE CONTROL ASSEMBLY: Removal and Installation"</u>.
- 5. Remove sliding door control unit.

## SLIDE DOOR GLASS

## < REMOVAL AND INSTALLATION >

- For RH: Refer to DLK-493, "RH: Removal and Installation".
- For LH: Refer to DLK-493, "LH: Removal and Installation".
- Remove slide door speaker harness connector.
- 7. Remove partially the sealing screen.

## NOTE:

Cut the butyl-tape so that some parts of the butyl-tape do not remain on the sealing screen, if the sealing screen is reused.

- 8. Reconnect the power window switch and then operate the power window switch to raise the door window until the slide door glass mounting bolts can be seen.
- 9. Remove slide door glass mounting bolts.
- Remove slide door outside molding. Refer to <u>EXT-33</u>, "Removal and Installation".
- 11. Remove slide door sash cover. Refer to EXT-43, "Removal and Installation".
- 12. Remove slide door corner outer cover. Refer to EXT-36, "Removal and Installation".
- 13. Remove slide door glass run from partition sash.
- Remove slide door upper sash (rear). Refer to GW-32, "Exploded View".
- 15. Remove slide door lower sash (rear). Refer to <a href="https://exploded-View">GW-32</a>, "Exploded View".
- 16. Pull out slide door glass out off front door panel to remove.

#### INSTALLATION

Install in the reverse order of removal.

## Inspection and Adjustment

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#### FITTING INSPECTION

- Check that the glass is fit securely into the sash groove.
- Lower the glass slightly [approximately 10 to 20 mm (0.394 to 0.787 in)], and check that the clearance to the sash is parallel. Loosen the regulator mounting bolts, guide rail mounting bolts, and glass and guide rail mounting bolts to correct the glass position if the clearance between the glass and sash is not parallel.

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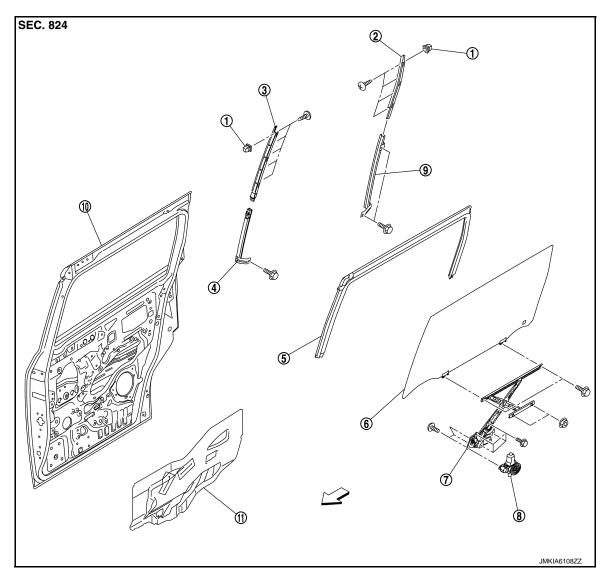
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**GW-33** Revision: 2014 August **2015 QUEST** 

## SLIDE DOOR REGULATOR

Exploded View



- 1. Grommet
- 4. Door lower sash (front)
- 7. Regulator assembly
- 10. Slide door panel
- ⟨
  □ : Vehicle front

- 2. Door upper sash (rear)
- 5. Door glass run
- 8. Power window motor
- 11. Sealing screen

- 3. Door upper sash (front)
- 6. Slide door glass
- 9. Door lower sash (rear)

## Removal and Installation

## **REMOVAL**

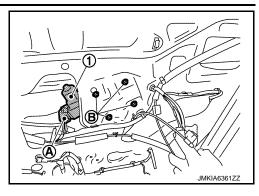
1. Remove slide door glass. Refer to GW-32, "Removal and Installation".

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## SLIDE DOOR REGULATOR

## < REMOVAL AND INSTALLATION >

- 2. Disconnect the power window motor (1) harness connector (A).
- 3. Remove the slide door regulator assembly mounting bolts (B) and then remove slide door regulator assembly from door panel.



- Remove slide door upper sash (front). Refer to <u>GW-32. "Exploded View"</u>.
- 5. Remove slide door lower sash (front). Refer to GW-32. "Exploded View".

#### **INSTALLATION**

Install in the reverse order of removal.

## Disassembly and Assembly

DISASSEMBLY

Remove the power window motor from the slide door regulator.

## INSPECTION AFTER REMOVAL

Check the slide door regulator assembly for the following items. Replace or grease it if a malfunction is detected.

- · Wire wear
- Regulator deformation

#### **ASSEMBLY**

Assemble in the reverse order of disassembly.

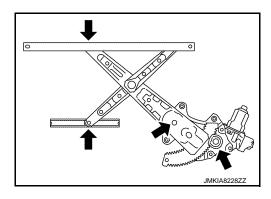
## Inspection and Adjustment

Inspection after removal

Check the slide regulator assembly for the following items. Replace or grease it if a malfunction is detected.

- Wire wear
- Slide door regulator deformation
- Grease condition for each sliding part

: Grease point



### FITTING INSPECTION

- Check that the glass is fit securely into the sash groove.
- Lower the glass slightly [approximately 10 to 20 mm (0.394 to 0.787 in)], and check that the clearance to the sash is parallel. Loosen the regulator mounting bolts, guide rail mounting bolts, and glass and guide rail mounting bolts to correct the glass position if the clearance between the glass and sash is not parallel.

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