# SECTION IP B INSTRUMENT PANEL C

D

Е

# CONTENTS

PRECAUTION2
PRECAUTIONS       2         Precaution for Supplemental Restraint System       (SRS) "AIR BAG" and "SEAT BELT PRE-TEN-SIONER"         SIONER"       2         Precaution for Work       2
PREPARATION3
PREPARATION
SYMPTOM DIAGNOSIS4
SQUEAK AND RATTLE TROUBLE DIAG- NOSES 4 Work Flow 4 Generic Squeak and Rattle Troubleshooting 6 Diagnostic Worksheet 8
REMOVAL AND INSTALLATION10
INSTRUMENT PANEL ASSEMBLY10 Exploded View10 Removal and Installation11
STEERING COLUMN COVERS12 Removal and Installation12

INSTRUMENT LOWER PANEL LH14 Removal and Installation14	F
CLUSTER LID C	G
CLUSTER LID D	Н
UPPER GLOVE BOX         19           Removal and Installation         19	
INSTRUMENT LOWER PANEL RH AND GLOVE BOX	IP
A/T FINISHER21 Removal and Installation21	K
M/T FINISHER	1 %
CENTER CONSOLE	L
UNIT DISASSEMBLY AND ASSEMBLY24	M
INSTRUMENT LOWER PANEL RH AND GLOVE BOX	Ν
CENTER CONSOLE ASSEMBLY	0

< PRECAUTION >

# PRECAUTION PRECAUTIONS

## Precaution for Supplemental Restraint System (SRS) "AIR BAG" and "SEAT BELT PRE-TENSIONER"

The Supplemental Restraint System such as "AIR BAG" and "SEAT BELT PRE-TENSIONER", used along with a front seat belt, helps to reduce the risk or severity of injury to the driver and front passenger for certain types of collision. This system includes seat belt switch inputs and dual stage front air bag modules. The SRS system uses the seat belt switches to determine the front air bag deployment, and may only deploy one front air bag, depending on the severity of a collision and whether the front occupants are belted or unbelted. Information necessary to service the system safely is included in the SR and SB section of this Service Man-

#### ual. WARNING:

- To avoid rendering the SRS inoperative, which could increase the risk of personal injury or death in the event of a collision which would result in air bag inflation, all maintenance must be performed by an authorized NISSAN/INFINITI dealer.
- Improper maintenance, including incorrect removal and installation of the SRS, can lead to personal injury caused by unintentional activation of the system. For removal of Spiral Cable and Air Bag Module, see the SR section.
- Do not use electrical test equipment on any circuit related to the SRS unless instructed to in this Service Manual. SRS wiring harnesses can be identified by yellow and/or orange harnesses or harness connectors.

#### PRECAUTIONS WHEN USING POWER TOOLS (AIR OR ELECTRIC) AND HAMMERS

#### WARNING:

- When working near the Airbag Diagnosis Sensor Unit or other Airbag System sensors with the Ignition ON or engine running, DO NOT use air or electric power tools or strike near the sensor(s) with a hammer. Heavy vibration could activate the sensor(s) and deploy the air bag(s), possibly causing serious injury.
- When using air or electric power tools or hammers, always switch the Ignition OFF, disconnect the battery, and wait at least 3 minutes before performing any service.

# Precaution for Work

INFOID:000000007361809

- When removing or disassembling each component, be careful not to damage or deform it. If a component may be subject to interference, be sure to protect it with a shop cloth.
- When removing (disengaging) components with a screwdriver or similar tool, be sure to wrap the component with a shop cloth or vinyl tape to protect it.
- Protect the removed parts with a shop cloth and prevent them from being dropped.
- Replace a deformed or damaged clip.
- If a part is specified as a non-reusable part, always replace it with new one.
- Be sure to tighten bolts and nuts securely to the specified torque.
- After installation is complete, be sure to check that each part works properly.
- Follow the steps below to clean components.
- Water soluble dirt: Dip a soft cloth into lukewarm water, and wring the water out of the cloth to wipe the dirty area.

Then rub with a soft and dry cloth.

- Oily dirt: Dip a soft cloth into lukewarm water with mild detergent (concentration: within 2 to 3%), and wipe the dirty area.

Then dip a cloth into fresh water, and wring the water out of the cloth to wipe the detergent off. Then rub with a soft and dry cloth.

- Do not use organic solvent such as thinner, benzene, alcohol, or gasoline.
- For genuine leather seats, use a genuine leather seat cleaner.

# PREPARATION

# PREPARATION PREPARATION

# **Special Service Tool**

INFOID:000000007361810

А

#### The actual shapes of Kent-Moore tools may differ from those of special service tools illustrated here.

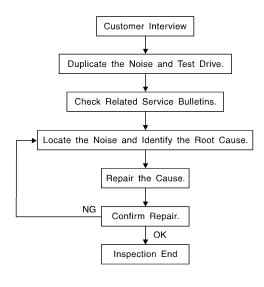
Tool number (Kent-Moore No.) Tool name		Description	С
 (J-39570) Chassis ear		Locating the noise	D
	SIIA0993E		E
 (J-43980) NISSAN Squeak and Rattle Kit		Repairing the cause of noise	G
	SIIA0994E	Removing trim components	Η
 (J-46534) Trim tool set		Removing trim components	ı IP
	H ( ) L L L AWJIA048322		K
Commercial Service Tool	S	INFOID:00000007361811	
(Kent-Moore No.) Tool name		Description	L
(J-39565) Engine ear		Locating the noise	M
			Ν
( — ) Power Tool	SIIA0995E	Loosening bolts, nuts and screws	0
			Ρ
	PIIB1407E		

#### < SYMPTOM DIAGNOSIS >

# SYMPTOM DIAGNOSIS SQUEAK AND RATTLE TROUBLE DIAGNOSES

#### Work Flow

INFOID:000000007361812



SBT842

#### CUSTOMER INTERVIEW

Interview the customer if possible, to determine the conditions that exist when the noise occurs. Use the Diagnostic Worksheet during the interview to document the facts and conditions when the noise occurs and any customer's comments; refer to <u>IP-8</u>, "<u>Diagnostic Worksheet</u>". This information is necessary to duplicate the conditions that exist when the noise occurs.

- The customer may not be able to provide a detailed description or the location of the noise. Attempt to obtain all the facts and conditions that exist when the noise occurs (or does not occur).
- If there is more than one noise in the vehicle, be sure to diagnose and repair the noise that the customer is concerned about. This can be accomplished by test driving the vehicle with the customer.
- After identifying the type of noise, isolate the noise in terms of its characteristics. The noise characteristics are provided so the customer, service adviser and technician are all speaking the same language when defining the noise.
- Squeak —(Like tennis shoes on a clean floor)
   Squeak characteristics include the light contact/fast movement/brought on by road conditions/hard surfaces
   = higher pitch noise/softer surfaces = lower pitch noises/edge to surface = chirping.
- Creak—(Like walking on an old wooden floor) Creak characteristics include firm contact/slow movement/twisting with a rotational movement/pitch dependent on materials/often brought on by activity.
- Rattle—(Like shaking a baby rattle) Rattle characteristics include the fast repeated contact/vibration or similar movement/loose parts/missing clip or fastener/incorrect clearance.
- Knock —(Like a knock on a door) Knock characteristics include hollow sounding/sometimes repeating/often brought on by driver action.
- Tick—(Like a clock second hand) Tick characteristics include gentle contacting of light materials/loose components/can be caused by driver action or road conditions.
- Thump—(Heavy, muffled knock noise) Thump characteristics include softer knock/dead sound often brought on by activity.
- Buzz—(Like a bumble bee) Buzz characteristics include high frequency rattle/firm contact.
- Often the degree of acceptable noise level will vary depending upon the person. A noise that you may judge as acceptable may be very irritating to the customer.
- Weather conditions, especially humidity and temperature, may have a great effect on noise level.

DUPLICATE THE NOISE AND TEST DRIVE

#### < SYMPTOM DIAGNOSIS >

	_
If possible, drive the vehicle with the customer until the noise is duplicated. Note any additional information on the Diagnostic Worksheet regarding the conditions or location of the noise. This information can be used to duplicate the same conditions when you confirm the repair. If the noise can be duplicated easily during the test drive, to help identify the source of the noise, try to dupli-	А
cate the noise with the vehicle stopped by doing one or all of the following: 1) Close a door.	В
2) Tap or push/pull around the area where the noise appears to be coming from.	
<ol> <li>Rev the engine.</li> <li>Use a floor jack to recreate vehicle "twist".</li> </ol>	С
<ul> <li>5) At idle, apply engine load (electrical load, half-clutch on M/T model, drive position on CVT and A/T models).</li> <li>6) Raise the vehicle on a hoist and hit a tire with a rubber hammer.</li> </ul>	
<ul> <li>Drive the vehicle and attempt to duplicate the conditions the customer states exist when the noise occurs.</li> <li>If it is difficult to duplicate the noise, drive the vehicle slowly on an undulating or rough road to stress the vehicle body.</li> </ul>	D
CHECK RELATED SERVICE BULLETINS	Е
After verifying the customer concern or symptom, check ASIST for Technical Service Bulletins (TSBs) related to that concern or symptom. If a TSB relates to the symptom, follow the procedure to repair the noise.	
LOCATE THE NOISE AND IDENTIFY THE ROOT CAUSE	F
<ol> <li>Narrow down the noise to a general area. To help pinpoint the source of the noise, use a listening tool (Chassis Ear: J-39570, Engine Ear: J-39565 and mechanic's stethoscope).</li> </ol>	G
2. Narrow down the noise to a more specific area and identify the cause of the noise by:	0
<ul> <li>removing the components in the area that you suspect the noise is coming from.</li> <li>Do not use too much force when removing clips and fasteners, otherwise clips and fasteners can be broken or lost during the repair, resulting in the creation of new noise.</li> </ul>	Н
<ul> <li>tapping or pushing/pulling the component that you suspect is causing the noise.</li> <li>Do not tap or push/pull the component with excessive force, otherwise the noise will be eliminated only temporarily.</li> </ul>	, 
<ul> <li>feeling for a vibration with your hand by touching the component(s) that you suspect is (are) causing the</li> </ul>	
noise.	
<ul> <li>placing a piece of paper between components that you suspect are causing the noise.</li> <li>looking for loose components and contact marks. Refer to <u>IP-6</u>, "Generic Squeak and Rattle Troubleshooting".</li> </ul>	IP
<ul> <li>looking for loose components and contact marks. Refer to <u>IP-6, "Generic Squeak and Rattle Troubleshooting"</u>.</li> <li>REPAIR THE CAUSE</li> <li>If the cause is a loose component, tighten the component securely.</li> </ul>	IP K
<ul> <li>looking for loose components and contact marks. Refer to <u>IP-6, "Generic Squeak and Rattle Troubleshooting"</u>.</li> <li>REPAIR THE CAUSE</li> <li>If the cause is a loose component, tighten the component securely.</li> <li>If the cause is insufficient clearance between components:</li> <li>separate components by repositioning or loosening and retightening the component, if possible.</li> <li>insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through your authorized NISSAN Parts Depart-</li> </ul>	K
<ul> <li>looking for loose components and contact marks. Refer to <u>IP-6, "Generic Squeak and Rattle Troubleshooting"</u>.</li> <li>REPAIR THE CAUSE</li> <li>If the cause is a loose component, tighten the component securely.</li> <li>If the cause is insufficient clearance between components:</li> <li>separate components by repositioning or loosening and retightening the component, if possible.</li> <li>insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through your authorized NISSAN Parts Department.</li> <li>CAUTION:</li> </ul>	K
<ul> <li>looking for loose components and contact marks. Refer to <u>IP-6</u>, "Generic Squeak and Rattle Troubleshooting".</li> <li>REPAIR THE CAUSE</li> <li>If the cause is a loose component, tighten the component securely.</li> <li>If the cause is insufficient clearance between components:</li> <li>separate components by repositioning or loosening and retightening the component, if possible.</li> <li>insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through your authorized NISSAN Parts Department.</li> <li>CAUTION:</li> <li>Do not use excessive force as many components are constructed of plastic and may be damaged.</li> </ul>	K
<ul> <li>looking for loose components and contact marks. Refer to IP-6, "Generic Squeak and Rattle Troubleshooting".</li> <li>REPAIR THE CAUSE</li> <li>If the cause is a loose component, tighten the component securely.</li> <li>If the cause is insufficient clearance between components:</li> <li>separate components by repositioning or loosening and retightening the component, if possible.</li> <li>insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through your authorized NISSAN Parts Department.</li> <li>CAUTION:</li> <li>Do not use excessive force as many components are constructed of plastic and may be damaged. Always check with the Parts Department for the latest parts information.</li> <li>The following materials are contained in the NISSAN Squeak and Rattle Kit (J-43980). Each item can be</li> </ul>	K L M
<ul> <li>looking for loose components and contact marks. Refer to IP-6, "Generic Squeak and Rattle Troubleshooting".</li> <li>REPAIR THE CAUSE</li> <li>If the cause is a loose component, tighten the component securely.</li> <li>If the cause is insufficient clearance between components:</li> <li>separate components by repositioning or loosening and retightening the component, if possible.</li> <li>insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through your authorized NISSAN Parts Department.</li> <li>CAUTION:</li> <li>Do not use excessive force as many components are constructed of plastic and may be damaged.</li> <li>Always check with the Parts Department for the latest parts information.</li> <li>The following materials are contained in the NISSAN Squeak and Rattle Kit (J-43980). Each item can be ordered separately as needed.</li> </ul>	K L M
<ul> <li>looking for loose components and contact marks. Refer to IP-6, "Generic Squeak and Rattle Troubleshooting".</li> <li>REPAIR THE CAUSE</li> <li>If the cause is a loose component, tighten the component securely.</li> <li>If the cause is insufficient clearance between components:</li> <li>separate components by repositioning or loosening and retightening the component, if possible.</li> <li>insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through your authorized NISSAN Parts Department.</li> <li>CAUTION:</li> <li>Do not use excessive force as many components are constructed of plastic and may be damaged.</li> <li>Always check with the Parts Department for the latest parts information.</li> <li>The following materials are contained in the NISSAN Squeak and Rattle Kit (J-43980). Each item can be ordered separately as needed.</li> <li>URETHANE PADS [1.5 mm (0.059 in) thick] Insulates connectors, harness, etc.</li> </ul>	K L M
<ul> <li>looking for loose components and contact marks. Refer to IP-6, "Generic Squeak and Rattle Troubleshooting".</li> <li>REPAIR THE CAUSE</li> <li>If the cause is a loose component, tighten the component securely.</li> <li>If the cause is insufficient clearance between components:</li> <li>separate components by repositioning or loosening and retightening the component, if possible.</li> <li>insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through your authorized NISSAN Parts Department.</li> <li>CAUTION:</li> <li>Do not use excessive force as many components are constructed of plastic and may be damaged.</li> <li>Always check with the Parts Department for the latest parts information.</li> <li>The following materials are contained in the NISSAN Squeak and Rattle Kit (J-43980). Each item can be ordered separately as needed.</li> <li>URETHANE PADS [1.5 mm (0.059 in) thick]</li> <li>Insulates connectors, harness, etc.</li> <li>76268-9E005: 100×135 mm (3.94×5.31 in)/76884-71L01: 60×85 mm (2.36×3.35 in)/76884-71L02: 15×25</li> </ul>	K L M
<ul> <li>looking for loose components and contact marks. Refer to IP-6. "Generic Squeak and Rattle Troubleshooting".</li> <li>REPAIR THE CAUSE <ul> <li>If the cause is a loose component, tighten the component securely.</li> <li>If the cause is insufficient clearance between components:</li> <li>separate components by repositioning or loosening and retightening the component, if possible.</li> <li>insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through your authorized NISSAN Parts Department.</li> </ul> </li> <li>CAUTION: <ul> <li>Do not use excessive force as many components are constructed of plastic and may be damaged.</li> <li>Always check with the Parts Department for the latest parts information.</li> <li>The following materials are contained in the NISSAN Squeak and Rattle Kit (J-43980). Each item can be ordered separately as needed.</li> <li>URETHANE PADS [1.5 mm (0.059 in) thick]</li> <li>Insulates connectors, harness, etc.</li> <li>76268-9E005: 100×135 mm (3.94×5.31 in)/76884-71L01: 60×85 mm (2.36×3.35 in)/76884-71L02: 15×25 mm (0.59×0.98 in)</li> <li>INSULATOR (Foam blocks)</li> </ul> </li> </ul>	K L M
<ul> <li>looking for loose components and contact marks. Refer to IP-6. "Generic Squeak and Rattle Troubleshooting".</li> <li>REPAIR THE CAUSE <ul> <li>If the cause is a loose component, tighten the component securely.</li> <li>If the cause is insufficient clearance between components:</li> <li>separate components by repositioning or loosening and retightening the component, if possible.</li> <li>insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through your authorized NISSAN Parts Department.</li> </ul> </li> <li>CAUTION: <ul> <li>Do not use excessive force as many components are constructed of plastic and may be damaged.</li> <li>Always check with the Parts Department for the latest parts information.</li> <li>The following materials are contained in the NISSAN Squeak and Rattle Kit (J-43980). Each item can be ordered separately as needed.</li> <li>URETHANE PADS [1.5 mm (0.059 in) thick]</li> <li>Insulates connectors, harness, etc.</li> <li>76268-9E005: 100×135 mm (3.94×5.31 in)/76884-71L01: 60×85 mm (2.36×3.35 in)/76884-71L02: 15×25 mm (0.59×0.98 in)</li> <li>INSULATOR (Foam blocks)</li> <li>Insulates components from contact. Can be used to fill space behind a panel.</li> <li>73982-9E000: 45 mm (1.77 in) thick, 50×50 mm (1.97×1.97 in)/73982-50Y00: 10 mm (0.39 in) thick, 50×50 mm (1.97×1.97 in)</li> </ul> </li> </ul>	K L M N O
<ul> <li>looking for loose components and contact marks. Refer to IP-6. "Generic Squeak and Rattle Troubleshooting".</li> <li>REPAIR THE CAUSE</li> <li>If the cause is a loose component, tighten the component securely.</li> <li>If the cause is insufficient clearance between components: <ul> <li>separate components by repositioning or loosening and retightening the component, if possible.</li> <li>insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through your authorized NISSAN Parts Department.</li> </ul> </li> <li>CAUTION: Do not use excessive force as many components are constructed of plastic and may be damaged. Always check with the Parts Department for the latest parts information. The following materials are contained in the NISSAN Squeak and Rattle Kit (J-43980). Each item can be ordered separately as needed. URETHANE PADS [1.5 mm (0.059 in) thick] Insulates connectors, harness, etc. 76268-9E005: 100×135 mm (3.94×5.31 in)/76884-71L01: 60×85 mm (2.36×3.35 in)/76884-71L02: 15×25 mm (0.59×0.98 in) INSULATOR (Foam blocks) Insulates components from contact. Can be used to fill space behind a panel. 73982-9E000: 45 mm (1.77 in) thick, 50×50 mm (1.97×1.97 in)/73982-50Y00: 10 mm (0.39 in) thick, 50×50 mm (1.97×1.97 in) </li> </ul>	K L M N O
<ul> <li>looking for loose components and contact marks. Refer to IP-6. "Generic Squeak and Rattle Troubleshooting".</li> <li>REPAIR THE CAUSE</li> <li>If the cause is a loose component, tighten the component securely.</li> <li>If the cause is insufficient clearance between components: <ul> <li>separate components by repositioning or loosening and retightening the component, if possible.</li> <li>insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through your authorized NISSAN Parts Department.</li> </ul> </li> <li>CAUTION:</li> <li>Do not use excessive force as many components are constructed of plastic and may be damaged. Always check with the Parts Department for the latest parts information. The following materials are contained in the NISSAN Squeak and Rattle Kit (J-43980). Each item can be ordered separately as needed.</li> <li>URETHANE PADS [1.5 mm (0.059 in) thick]</li> <li>Insulates connectors, harness, etc.</li> <li>76268-9E005: 100×135 mm (3.94×5.31 in)/76884-71L01: 60×85 mm (2.36×3.35 in)/76884-71L02: 15×25 mm (0.59×0.98 in)</li> <li>INSULATOR (Foam blocks)</li> <li>Insulates components from contact. Can be used to fill space behind a panel.</li> <li>73982-9E000: 45 mm (1.77 in) thick, 50×50 mm (1.97×1.97 in)/73982-50Y00: 10 mm (0.39 in) thick, 50×50 mm (1.97×1.97 in)</li> </ul>	K L M N O P

< SYMPTOM DIAGNOSIS >

#### **UHMW (TEFLON) TAPE**

Insulates where slight movement is present. Ideal for instrument panel applications. SILICONE GREASE Used instead of UHMW tape that will be visible or not fit. Note: Will only last a few months. SILICONE SPRAY Use when grease cannot be applied. DUCT TAPE Use to eliminate movement.

#### CONFIRM THE REPAIR

Confirm that the cause of a noise is repaired by test driving the vehicle. Operate the vehicle under the same conditions as when the noise originally occurred. Refer to the notes on the Diagnostic Worksheet.

#### Generic Squeak and Rattle Troubleshooting

INFOID:000000007361813

Refer to Table of Contents for specific component removal and installation information.

#### **INSTRUMENT PANEL**

Most incidents are caused by contact and movement between:

- 1. The cluster lid A and instrument panel
- 2. Acrylic lens and combination meter housing
- 3. Instrument panel to front pillar garnish
- 4. Instrument panel to windshield
- 5. Instrument panel pins
- 6. Wiring harnesses behind the combination meter
- 7. A/C defroster duct and duct joint

These incidents can usually be located by tapping or moving the components to duplicate the noise or by pressing on the components while driving to stop the noise. Most of these incidents can be repaired by applying felt cloth tape or silicone spray (in hard to reach areas). Urethane pads can be used to insulate wiring harness.

#### **CAUTION:**

# Do not use silicone spray to isolate a squeak or rattle. If you saturate the area with silicone, you will not be able to recheck the repair.

#### CENTER CONSOLE

Components to pay attention to include:

- 1. Shift selector assembly cover to finisher
- 2. A/C control unit and cluster lid C
- 3. Wiring harnesses behind audio and A/C control unit

The instrument panel repair and isolation procedures also apply to the center console.

#### DOORS

Pay attention to the:

- 1. Finisher and inner panel making a slapping noise
- 2. Inside handle escutcheon to door finisher
- 3. Wiring harnesses tapping
- 4. Door striker out of alignment causing a popping noise on starts and stops

Tapping or moving the components or pressing on them while driving to duplicate the conditions can isolate many of these incidents. You can usually insulate the areas with felt cloth tape or insulator foam blocks from the NISSAN Squeak and Rattle Kit (J-43980) to repair the noise.

#### TRUNK

Trunk noises are often caused by a loose jack or loose items put into the trunk by the owner. In addition look for:

- 1. Trunk lid bumpers out of adjustment
- 2. Trunk lid striker out of adjustment
- 3. The trunk lid torsion bars knocking together

#### < SYMPTOM DIAGNOSIS >

#### 4. A loose license plate or bracket

Most of these incidents can be repaired by adjusting, securing or insulating the item(s) or component(s) caus- ing the noise.	А
SUNROOF/HEADLINING	

Noises in the sunroof/headlining area can often be traced to one of the following:

- 1. Sunroof lid, rail, linkage or seals making a rattle or light knocking noise
- 2. Sun visor shaft shaking in the holder
- 3. Front or rear windshield touching headliner and squeaking

Again, pressing on the components to stop the noise while duplicating the conditions can isolate most of these incidents. Repairs usually consist of insulating with felt cloth tape.

#### OVERHEAD CONSOLE (FRONT AND REAR)

Overhead console noises are often caused by the console panel clips not being engaged correctly. Most of these incidents are repaired by pushing up on the console at the clip locations until the clips engage.

- 1. Loose harness or harness connectors.
- 2. Front console map/reading lamp lens loose.
- 3. Loose screws at console attachment points.

#### SEATS

When isolating seat noise it's important to note the position the seat is in and the load placed on the seat when the noise is present. These conditions should be duplicated when verifying and isolating the cause of the noise.

Cause of seat noise include:

- 1. Headrest rods and holder
- 2. A squeak between the seat pad cushion and frame
- 3. The rear seatback lock and bracket

These noises can be isolated by moving or pressing on the suspected components while duplicating the conditions under which the noise occurs. Most of these incidents can be repaired by repositioning the component or applying urethane tape to the contact area.

#### UNDERHOOD

Some interior noise may be caused by components under the hood or on the engine wall. The noise is then transmitted into the passenger compartment.

Causes of transmitted underhood noise include:

- 1. Any component installed to the engine wall
- 2. Components that pass through the engine wall
- 3. Engine wall mounts and connectors
- 4. Loose radiator installation pins
- 5. Hood bumpers out of adjustment
- 6. Hood striker out of adjustment

These noises can be difficult to isolate since they cannot be reached from the interior of the vehicle. The best method is to secure, move or insulate one component at a time and test drive the vehicle. Also, engine RPM or load can be changed to isolate the noise. Repairs can usually be made by moving, adjusting, securing, or insulating the component causing the noise.

Р

D

Н

IP

Κ

L

Μ

< SYMPTOM DIAGNOSIS >

#### **Diagnostic Worksheet**

INFOID:000000007361814

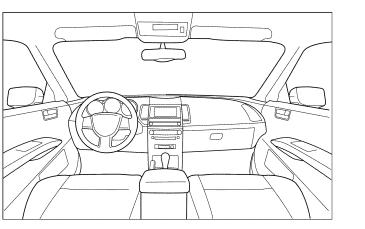
#### Dear Customer:

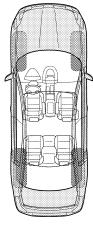
We are concerned about your satisfaction with your vehicle. Repairing a squeak or rattle sometimes can be very difficult. To help us fix your vehicle right the first time, please take a moment to note the area of the vehicle where the squeak or rattle occurs and under what conditions. You may be asked to take a test drive with a service advisor or technician to ensure we confirm the noise you are hearing.

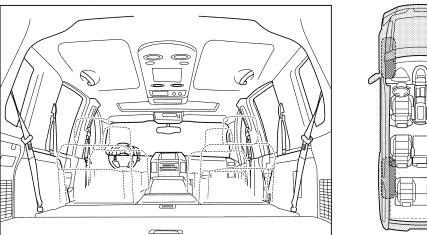
#### SQUEAK & RATTLE DIAGNOSTIC WORKSHEET

#### I. WHERE DOES THE NOISE COME FROM? (circle the area of the vehicle)

The illustrations are for reference only, and may not reflect the actual configuration of your vehicle.







Continue to page 2 of the worksheet and briefly describe the location of the noise or rattle. In addition, please indicate the conditions which are present when the noise occurs.

LAIA0072E

#### < SYMPTOM DIAGNOSIS >

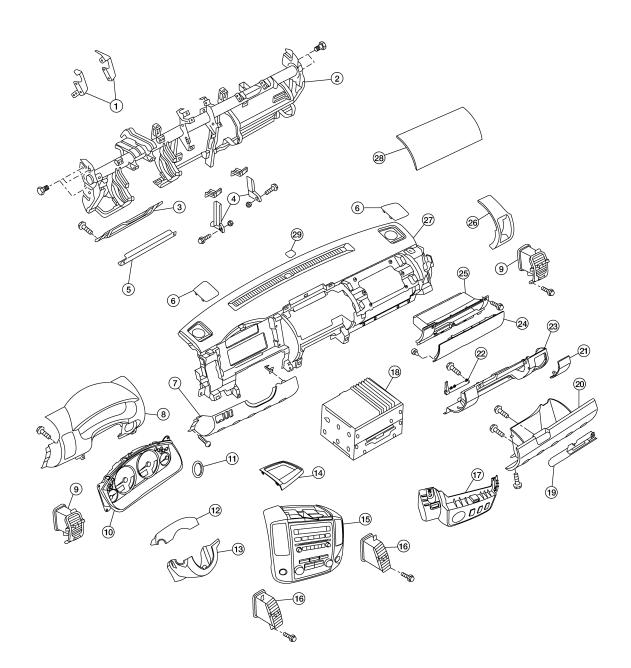
Briefly describe the location where the	noise occurs:
I. WHEN DOES IT OCCUR? (please of	check the boxes that apply)
<ul> <li>Anytime</li> <li>1st time in the morning</li> <li>Only when it is cold outside</li> </ul>	<ul> <li>After sitting out in the rain</li> <li>When it is raining or wet</li> <li>Dry or dusty conditions</li> </ul>
☐ Only when it is hot outside	Other:
III. WHEN DRIVING:	IV. WHAT TYPE OF NOISE
<ul><li>Through driveways</li><li>Over rough roads</li><li>Over speed bumps</li></ul>	<ul> <li>Squeak (like tennis shoes on a clean floor)</li> <li>Creak (like walking on an old wooden floor)</li> <li>Rattle (like shaking a baby rattle)</li> </ul>
<ul> <li>Only about mph</li> <li>On acceleration</li> <li>Coming to a stop</li> </ul>	<ul> <li>Knock (like a knock at the door)</li> <li>Tick (like a clock second hand)</li> <li>Thump (heavy muffled knock noise)</li> </ul>
<ul> <li>On turns: left, right or either (circle)</li> <li>With passengers or cargo</li> </ul>	Buzz (like a bumble bee)
Other:	inutes
Other: miles or miles o	
Other: Miles or miles	
Other: Miles or miles	
Other: miles or m After driving miles or m TO BE COMPLETED BY DEALERSHIP Test Drive Notes: Vehicle test driven with customer - Noise verified on test drive	P PERSONNEL YES NO Initials of person performing
Other: miles or m After driving miles or m TO BE COMPLETED BY DEALERSHIF Test Drive Notes: Vehicle test driven with customer	P PERSONNEL YES NO Initials of person performing
Other: Miles or m After driving miles or m TO BE COMPLETED BY DEALERSHIF Test Drive Notes: Vehicle test drive Notes: Vehicle test drive number of the st drive Noise verified on test drive Noise source located and repaired Follow up test drive performed to con	P PERSONNEL  YES NO Initials of person performing  firm repair  Customer Name

# REMOVAL AND INSTALLATION INSTRUMENT PANEL ASSEMBLY

## **Exploded View**

INFOID:000000007361815

SEC. 248 • 280 • 487 • 680



- 1. Display unit bracket RH/LH
- 4. Instrument stay RH/LH
- 7. Instrument lower panel LH
- 10. Combination meter
- 13. Steering column lower cover
- 2. Steering member assembly
- 5. Knee protector brace
- 8. Cluster lid A
- 11. Steering lock escutcheon
- 14. Storage tray

#### AWJIA0464ZZ

- 3. Knee protector
- 6. Speaker grille RH/LH
- 9. Side ventilator grille RH/LH
- 12. Steering column upper cover
- 15. Cluster lid C

Revision: December 2011

# **INSTRUMENT PANEL ASSEMBLY**

29.

Sensor cover

#### < REMOVAL AND INSTALLATION >

- 16. Center ventilator grille RH/LH 17. Cluster lid D 18. Audio unit А 19. Lower glove box latch assembly 20. Lower glove box assembly 21. Fuse block cover 24. 22. Lower glove box damper assembly 23. Instrument lower panel RH Upper glove box door 25. Upper glove box Side ventilator finisher 26.
  - 27. Instrument panel and pad assembly

В

С

INFOID:000000007361816

28. Passenger air bag module

# Removal and Installation

## REMOVAL

CA	UTION:	
	fore servicing, turn the ignition switch off, disconnect both battery terminals, then wait at least ee minutes.	D
1.	Disconnect both the negative and positive battery terminals, then wait at least three minutes.	
2.	Remove front pillar upper finishers. Refer to <u>INT-18, "Removal and Installation"</u> .	E
3.	Remove the center console. Refer to <u>IP-23, "Removal and Installation"</u> .	
4.	Remove the combination meter. Refer to MWI-83, "Removal and Installation".	
5.	Remove audio unit. Refer to <u>AV-28</u> , "Removal and Installation (Type 1)" or <u>AV-29</u> , "Removal and Installation (Type 2)" (BASE AUDIO) or <u>AV-104</u> , "Removal and Installation" (PREMIUM AUDIO).	F
6.	Remove cluster lid D. Refer to IP-17, "Removal and Installation".	
7.	Remove the front passenger air bag module. Refer to SR-8, "Removal and Installation".	G
8.	Remove the instrument stay RH/LH bolts.	
9.	Disconnect all remaining harnesses and connectors.	
10.	Remove instrument panel and pad assembly.	F
INS	STALLATION	
Inst	tallation is in the reverse order of removal.	1
		IP
		k
		L

Ν

Μ

Ο

# STEERING COLUMN COVERS

# Removal and Installation

INFOID:000000007361817

#### REMOVAL

- 1. Remove front pillar lower finisher (LH). Refer to INT-18. "Removal and Installation".
- 2. Remove instrument lower panel LH. Refer to IP-14, "Removal and Installation".
- 3. Remove the steering column cover screws, then remove the steering column upper and lower covers.

#### INSTALLATION

Installation is in the reverse order of removal.

# CLUSTER LID A

# Removal and Installation

INFOID:000000007361818

А

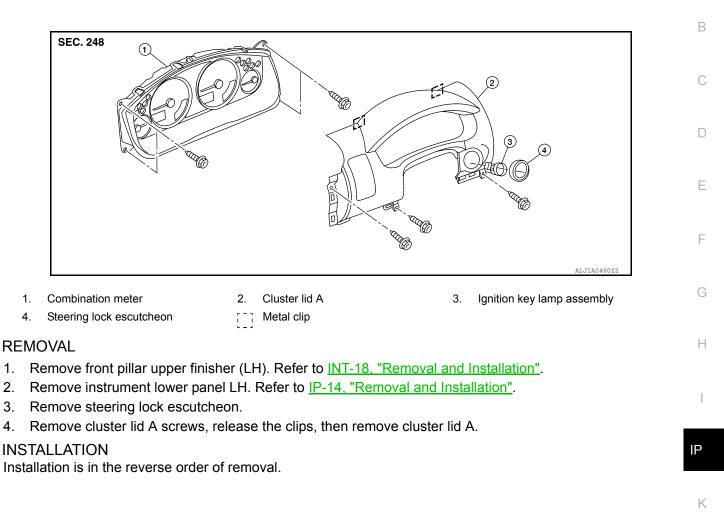
L

Μ

Ν

Ο

Ρ



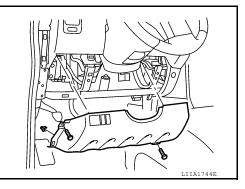
# INSTRUMENT LOWER PANEL LH

# Removal and Installation

INFOID:000000007361819

#### REMOVAL

- 1. Remove front pillar lower finisher (LH). Refer to INT-18. "Removal and Installation".
- 2. Remove instrument lower panel LH screws.
- 3. Pull rearward to release instrument lower panel LH.
- 4. Disconnect instrument lower panel LH harness connectors and remove instrument lower panel LH.



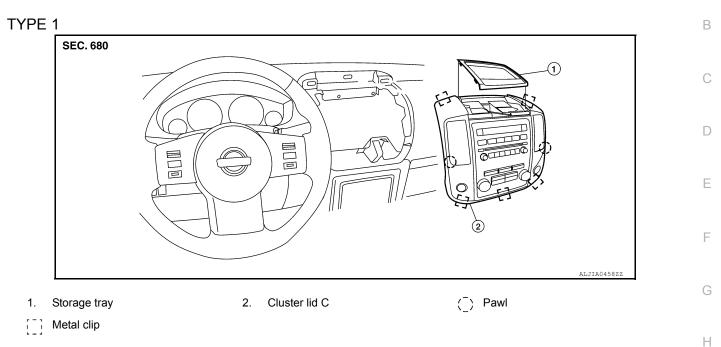
INSTALLATION Installation is in the reverse order of removal.

# CLUSTER LID C

## **Removal and Installation**

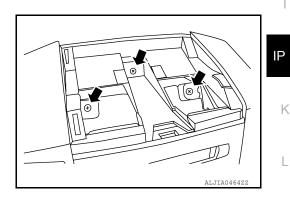
INFOID:000000007361820

А



#### Removal

- 1. Disconnect the negative battery terminal.
- 2. Release the storage tray using a suitable tool and remove.
- 3. Remove the cluster lid C screws, then release the clips.
- 4. Disconnect harness connectors and remove cluster lid C.



Installation Installation is in the reverse order of removal.

Ν

Μ

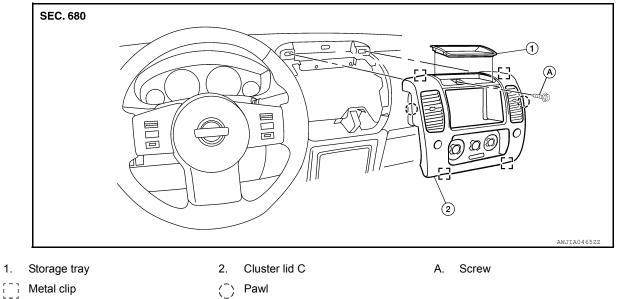
Ο

Ρ

# **CLUSTER LID C**

#### < REMOVAL AND INSTALLATION >

## TYPE 2



Removal

- 1. Disconnect the negative battery terminal.
- 2. Release the storage tray using a suitable tool and remove.
- 3. Remove the cluster lid C screw, then release the clips.
- 4. Disconnect harness connectors and remove cluster lid C.

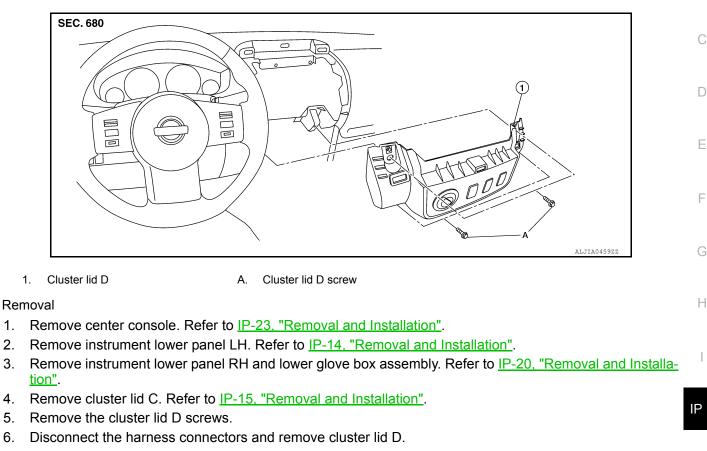
#### Installation

Installation is in the reverse order of removal.

# **CLUSTER LID D**

## Removal and Installation

TYPE 1



#### Installation

1.

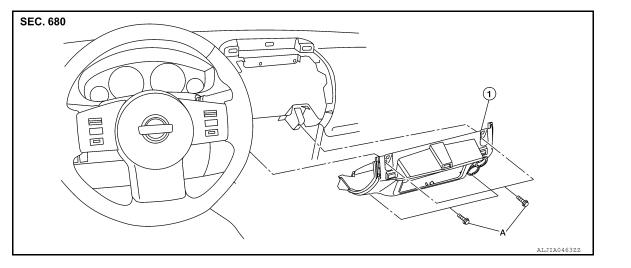
2.

3.

5. 6.

Installation is in the reverse order of removal.





1. Cluster lid D

Cluster lid D screw Α.

#### Removal

А

В

Κ

L

Μ

Ν

Ο

Ρ

# **CLUSTER LID D**

#### < REMOVAL AND INSTALLATION >

- 1. Remove center console. Refer to <u>IP-23, "Removal and Installation"</u>.
- 2. Remove instrument lower panel LH. Refer to IP-14, "Removal and Installation".
- 3. Remove instrument lower panel RH and lower glove box assembly. Refer to <u>IP-20, "Removal and Installa-</u> tion".
- 4. Remove cluster lid C. Refer to IP-15, "Removal and Installation".
- 5. Remove the cluster lid D screws.
- 6. Disconnect the harness connectors and remove cluster lid D.

Installation

Installation is in the reverse order of removal.

< REMOVAL AND INSTALLATION >
------------------------------

# UPPER GLOVE BOX

- ·			Δ
Re	emoval and Installation	INFOID:000000007361822	$\land$
RE	MOVAL		В
1.	Remove instrument lower panel RH and lower glove box assembly. Refer to <u>IP-20, "Remova tion"</u> .	al and Installa-	
2.	Remove upper glove box lid screws.		С
3.	Remove upper glove box.		
	STALLATION tallation is in the reverse order of removal.		D

IP

Κ

Ε

F

G

Μ

Ν

0

Ρ

# **INSTRUMENT LOWER PANEL RH AND GLOVE BOX**

< REMOVAL AND INSTALLATION >

# INSTRUMENT LOWER PANEL RH AND GLOVE BOX

# Removal and Installation

INFOID:000000007361823

#### REMOVAL

- 1. Remove front pillar lower finisher (RH). Refer to INT-18, "Removal and Installation".
- 2. Remove instrument lower panel RH screws.
- 3. Remove instrument lower panel RH and lower glove box assembly.

#### INSTALLATION

Installation is in the reverse order of removal.

#### NOTE:

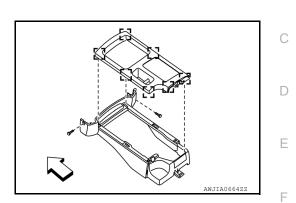
Install upper glove box before installing lower glove box if both have been removed.

# A/T FINISHER

# Removal and Installation

## REMOVAL

- 1. Pull up to release clips, then remove cup holder finisher.
- 2. Pull up to release clips, then remove the A/T finisher.
  - []: Metal clip



INSTALLATION

Installation is in the reverse order of removal.

IP

Κ

L

Μ

Ν

Ο

Ρ

G

А

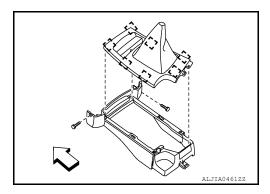
В

# **M/T FINISHER**

# Removal and Installation

#### REMOVAL

- 1. Pull up to release clips, then remove cup holder finisher.
- 2. Rotate shift selector handle counterclockwise, then remove.
- 3. Pull up to release clips, then remove the M/T finisher.
  - ⇒: Vehicle front
  - : Metal clip

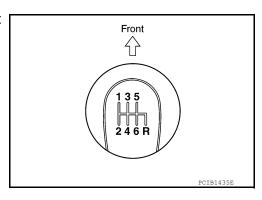


### **INSTALLATION**

Installation is in the reverse order of removal.

- Install shift selector handle according to the following.
- Apply cement to threads of control lever assembly.Tighten shift knob until increased tension is felt. Then align shift knob to the position as shown within one turn. **CAUTION:**

#### Do not adjust shift knob by loosening it.

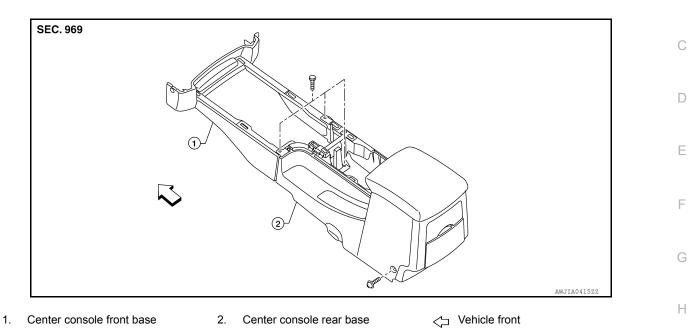


< REMOVAL AN	D INSTALLATION >
--------------	------------------

# **CENTER CONSOLE**

## Removal and Installation

CENTER CONSOLE



#### Removal

- Remove A/T or M/T finisher, depending upon how equipped. Refer to <u>IP-21, "Removal and Installation"</u> (A/T) or <u>IP-22, "Removal and Installation"</u> (M/T).
- 2. Remove center console screws, then lift center console rear base away from center console front base while disconnecting harness connectors.
- 3. Disconnect remaining harness connectors, then remove center console front base.

#### Installation

Installation is in the reverse order of removal.

А

В

Κ

L

Μ

Ν

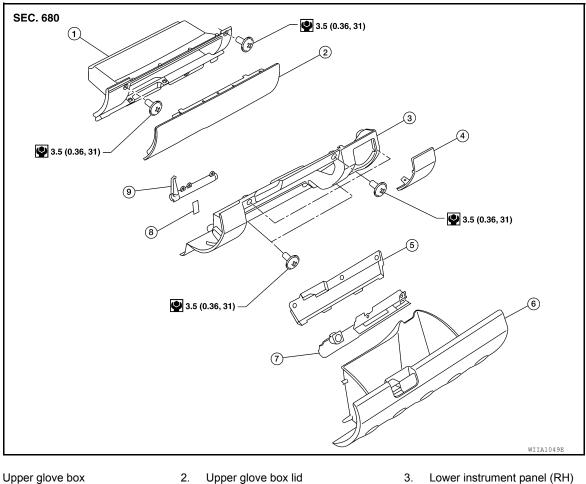
Ο

Ρ

# UNIT DISASSEMBLY AND ASSEMBLY **INSTRUMENT LOWER PANEL RH AND GLOVE BOX**

# **Exploded View**

INFOID:000000007361827



- 1. Upper glove box
- Fuse block cover 4.
- Lower glove box latch assembly cover 6. 5.

Damper hook

- 7. Lower glove box latch assembly 8.
- Disassembly and Assembly

# INSTRUMENT LOWER PANEL RH AND GLOVE BOX

#### Disassembly

- 1. Remove fuse block cover.
- 2. Remove damper hook.
- 3. Remove lower glove box latch cover.
- 4. Remove lower glove box latch assembly.

#### Assembly

Assembly is in the reverse order of disassembly.

#### **UPPER GLOVE BOX**

#### Disassembly

- 1. Remove upper glove box lid screws.
- 2. Remove upper glove box lid.

- Lower instrument panel (RH)
- Lower glove box
- 9. Lower glove box damper

INSTRUMENT LOWER PANEL RH AND GLOVE BOX < UNIT DISASSEMBLY AND ASSEMBLY >	
Assembly Assembly is in the reverse order of disassembly.	А
	В
	С
	D
	Е
	F
	G
	Н
	I
	IP
	К
	L
	M
	N
	0

Ρ

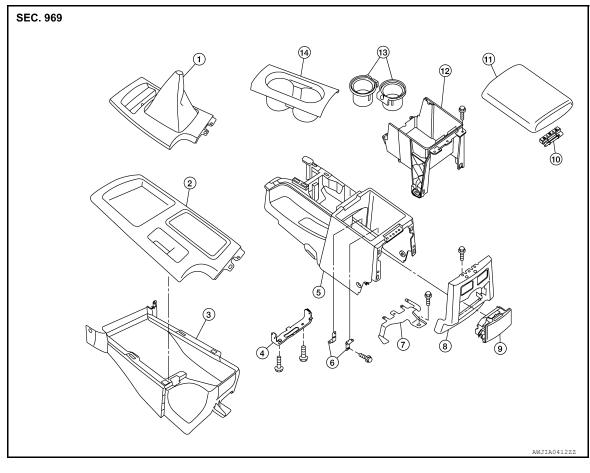
# **CENTER CONSOLE ASSEMBLY**

## < UNIT DISASSEMBLY AND ASSEMBLY >

# CENTER CONSOLE ASSEMBLY

# **Exploded View**

INFOID:000000007361829



- 1. M/T finisher
- 4. Bracket
- 7. Wire harness bracket
- 10. Hinge
- 13. Cup holder insert

- 2. A/T finisher
- 5. Center console rear base
- 8. Rear finisher assembly
- 11. Center console lid
- 14. Cup holder finisher

- 3. Center console front base
- 6. Bracket
- 9. Rear cup holder assembly
- 12. Center console bin
- A. Bolt

INFOID:000000007361830

# DISASSEMBLY

- 1. Remove center console. Refer to IP-23, "Removal and Installation".
- 2. Remove center console lid.
- 3. Remove hinge from center console lid.
- 4. Remove rear finisher assembly.

**Disassembly and Assembly** 

- 5. Remove rear cup holder assembly.
- 6. Remove brackets.
- 7. Disconnect center console harness connectors.
- 8. Remove cup holder insert and cup holder finisher.
- 9. Remove center console bin.
- 10. Remove center console bracket.
- 11. Remove wire harness bracket.

#### ASSEMBLY

Revision: December 2011

# **CENTER CONSOLE ASSEMBLY**

< UNIT DISASSEMBLY AND ASSEMBLY >
Assembly is in the reverse order of disassembly.

K

А

В

С

D

Ε

F

G

Н

IP

M

Ν

0

Р